

Task 1: Locate an Article

Task

Find an article about campus events using any method you prefer.

Follow-up Probes

Was anything unclear while looking for the article?

Was this easier or harder than expected?

Task 2: Browse Different Categories

Task

Browse a different article category of your choice.

Follow-up Probes

Was it easy to move between categories?

Did anything feel unnecessary or missing?

Task 3: Read an Article

Task

Open an article and scroll through it.

Follow-up Probes

How did the layout feel while reading?

Was the text easy to read?

Did anything distract you?

Task 4: Create an Account

Task

Create a user account on the website.

Follow-up Probes

Was any information unclear?

Did anything slow you down?

Task 5: Save an Article

Task

Save an article for later.

Follow-up Probes

Was it obvious how to save it?

Did you expect the save option to be somewhere else?

Task 6: Leave a Comment

Task

Leave a short comment on an article.

Follow-up Probes

Was it clear where to comment?

Was anything confusing?

Task 7: Subscribe to Newsletter

Task

Subscribe to the newsletter.

Follow-up Probes

Was the subscription option easy to find?

Was confirmation clear?

Task 8: Return to Homepage

Task

Navigate back to the homepage.

Follow-up Probes

Was this easy to do?

Was anything unclear?