

#### Andy Robinson <andy@reportlab.com>

# Re: Poor results in League

28 messages

#### Steve Sandham <teamstragglers@gmail.com>

11 October 2015 at 20:12

To: MARTIN DUFF <martin.martinduff@btinternet.com>

Cc: jeniren@hotmail.com, Will Cockerell <willcockerell@googlemail.com>, charlesdickinson@hotmail.co.uk, Garv.rushmer@btinternet.com, Clapham <keithsco@amail.com>, martyll@collingwoodac.org.uk, Matthew Kiernan <mjkier89@hotmail.com>, D Moore <David.g.moore@me.com>, Dulwich <mcmann90@yahoo.co.uk>, adam.hecquet@gmail.com, Epsom+Ewell <dave.mitch.48@gmail.com>, nigel.bramley@ntlworld.com, j.mcgrath@outlook.com, Full on Tri <captain@fulontri.com>, Andrew.Han@lbhf.gov.uk, Al Gibson <gibboa73@gmail.com>, rt86@hotmail.co.uk, andrew@lea-gerrard.co.uk, Nigel@bongers-home.co.uk, stuartbeaney2004@yahoo.co.uk, matthew.hyett@hotmail.co.uk, vinny.vern@virgin.net, Ranelagh Men <ranelagh.men@gmail.com>, stephenfbass@gmail.com, glenn.mealing@ntlworld.com, paul.r.mitchell@baml.com, Kris Kli <kkglide26@gmail.com>, menscaptain@suttonrunners.org, Nick Hancock <nmja.hancock@live.co.uk>, Darrin Ormston <darrin.ormston@sky.com>, paul\_ocallaghan@hotmail.com, Matthew Jones <m4ttjones@yahoo.co.uk>, Walton <jackanddebbie@btinternet.com>, julian.ladd@btinternet.com, lukemcqlynn@hotmail.co.uk, Wimbledon <menscaptain@windmilers.org.uk>, j.harris71@ntlworld.com, Moustafa Fawzy <moustafafawzy@hotmail.com>, paddyclark@hotmail.com, Paul Connor <mrphconnor@gmail.com>, lain Bloxsome <iain.bloxsome@btinternet.com>, Ken Pike <ken kentac@ymail.com>, Ron Gobey <ron@gobey9944.fsnet.co.uk>, Andy Robinson <andy@reportlab.com>

## Martin,

As a user of the new online system, I have to tell you that I think your criticisms are premature. As a brand new system, with so many people involved, it is not unusual to have some teething problems, especially when, for whatever reason, a number of team captains did not do the essential pre-match inputting. This system is superior to anything we have had before and it is certainly far less time-consuming (other than for Andy and his team who have put in an absolutely massive amount of work to get it set up)

For example, to be able to stand on the XC course yesterday and input additional entrants to my previously registered team, using my mobile phone, is fantastic; and that's just one example. In addition, the new website is far superior to its current predecessor in design, content and interaction.

Please be patient and prepare to be amazed.

Steve The Stragglers

On 11 October 2015 at 19:24, MARTIN DUFF <martin.martinduff@btinternet.com> wrote:

AS Surrey League Hon Sec I want to apologise for the poor resyuklts service that we have been offered this weekend.

There are still no sign of any D3/4 meaningful results and the YA have no times.

Yes D2 was done early but Div 1 lagged until late last night.

The poor women are still awaiting theirs.

It is no consolation but I feared that this would happen and warned against the complicated new method of pre-registration. Results would have been more easily and simply produced if simpler systems had been used as in previous years. Just ask Ken Powley of Ranelagh who had a system that worked perfectly for many years as did most host clubs.

I have expressed my disapproval to the web people and no doubt will do so again.

Martin Duff Hon Sec

11 October 2015 at 21:45

Reply-To: MEALING GLENN <qlenn.mealing@ntlworld.com> To: MARTIN DUFF <martin.martinduff@btinternet.com>

Dear Martin Duff.

No need to apologise for the poor "resyuklts" service. Bringing the system into the 21st century was not going to be a piece of cake. I don't remember the old paper system ever working anything like perfectly, but only having been in the Surrey League for almost fifty years, perhaps I should indeed ask Ken Powley of Ranelagh.

I found the new system easy to use, but then I do have a computer. It is necessary to be able to use one for the new system, of course, which not all club reps may be able to deal with. But then they could still register with pen and ink on the day.

Rather than denigrate the efforts and hard work of Andy and his team, please give him support, at least for this first trial.

Glenn Mealing

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Martin Duff Hon Sec

MEALING GLENN <alenn.mealing@ntlworld.com> Reply-To: MEALING GLENN <glenn.mealing@ntlworld.com> To: Andy Robinson <andy@reportlab.com>

11 October 2015 at 22:01

I should have mentioned I'm 69 and remember him from the olden days when I ran for Walton AC (and was quite good).

[Quoted text hidden]

Will Cockerell <willcockerell@gmail.com> Reply-To: willcockerell@gmail.com

11 October 2015 at 23:03

To: Steve Sandham <teamstragglers@gmail.com> Cc: MARTIN DUFF <martin.martinduff@btinternet.com>, "jeniren@hotmail.com" <jeniren@hotmail.com>, Will Cockerell <willcockerell@googlemail.com>, Charles Dickinson <charlesdickinson@hotmail.co.uk>, "Gary.rushmer@btinternet.com" <Gary.rushmer@btinternet.com>, Clapham <keithsco@gmail.com>, "martyll@collingwoodac.org.uk" <martyll@collingwoodac.org.uk>, Matthew Kiernan <mjkier89@hotmail.com>, D Moore <David.q.moore@me.com>, Dulwich <mcmann90@yahoo.co.uk>, "adam.hecquet@gmail.com" <adam.hecquet@gmail.com>, Epsom+Ewell <dave.mitch.48@gmail.com>, nigel.bramley@ntlworld.com, j.mcgrath@outlook.com, Full on Tri <captain@fulontri.com>, Andrew.Han@lbhf.gov.uk, Al Gibson <gibboa73@gmail.com>, rt86@hotmail.co.uk, "andrew@lea-gerrard.co.uk" <andrew@lea-gerrard.co.uk>, "nigel@bongers-home.co.uk" <Nigel@bongers-home.co.uk>, "stuartbeaney2004@yahoo.co.uk" <stuartbeaney2004@yahoo.co.uk>, "matthew.hyett@hotmail.co.uk" <matthew.hyett@hotmail.co.uk>, "vinny.vern@virgin.net" <vinny.vern@virgin.net>, Ranelagh Men <ranelagh.men@gmail.com>, stephenfbass@gmail.com, "glenn.mealing@ntlworld.com" <glenn.mealing@ntlworld.com>, "Mitchell, Paul R" <paul.r.mitchell@baml.com>. Kris Kli <kkglide26@gmail.com>. "menscaptain@suttonrunners.org" <menscaptain@suttonrunners.org>, Nick Hancock <nmja.hancock@live.co.uk>, Darrin Ormston <m4ttjones@yahoo.co.uk>, Walton <jackanddebbie@btinternet.com>, "julian.ladd@btinternet.com" <julian.ladd@btinternet.com>, lukemcglynn@hotmail.co.uk, Wimbledon <menscaptain@windmilers.org.uk>, "j.harris71@ntlworld.com" <j.harris71@ntlworld.com>, Moustafa Fawzy <moustafafawzy@hotmail.com>, "paddyclark@hotmail.com" <paddyclark@hotmail.com>, Paul Connor <mrphconnor@gmail.com>, Iain Bloxsome <iain.bloxsome@btinternet.com>, Ken Pike <ken kentac@ymail.com>, Ron Gobey <ron@gobey9944.fsnet.co.uk>, Andy Robinson <andy@reportlab.com>

I second this from Steve. I have found it eye-wateringly frustrating how slow the women's results have been in the last 4-5 years of managing them, often going into Thurs and Fri, so we're ahead of the game there.

And very, very often (when the doyen Ken P is not doing them), the men spill over into the Sunday or Monday.

So to have a team result and quite a lot of runners by tea-time, and then full by bed-time was a good start for Divs 1&2.

So be cool Martin - we know you're batting for us, but you can dial it down a notch:)

W

[Quoted text hidden]

#### mark.benton178@gmail.com <mark.benton178@gmail.com>

11 October 2015 at 23:39

To: willcockerell@gmail.com

Cc: Steve Sandham <teamstragglers@gmail.com>, MARTIN DUFF <martin.martinduff@btinternet.com>, "jeniren@hotmail.com" <jeniren@hotmail.com>, Will Cockerell <willcockerell@googlemail.com>, Charles Dickinson <charlesdickinson@hotmail.co.uk>. "Garv.rushmer@btinternet.com" <Garv.rushmer@btinternet.com>. Clapham <keithsco@gmail.com>, "martyll@collingwoodac.org.uk" <martyll@collingwoodac.org.uk>, Matthew Kiernan <mjkier89@hotmail.com>, D Moore <David.g.moore@me.com>, Dulwich <mcmann90@yahoo.co.uk>, "adam.hecquet@gmail.com" <adam.hecquet@gmail.com>, Epsom+Ewell <dave.mitch.48@gmail.com>, nigel.bramley@ntlworld.com, j.mcgrath@outlook.com, Full\_on\_Tri <captain@fulontri.com>, Andrew.Han@lbhf.gov.uk, Al Gibson <gibboa73@gmail.com>, rt86@hotmail.co.uk, "andrew@lea-gerrard.co.uk" <andrew@lea-gerrard.co.uk>, "nigel@bongers-home.co.uk" <Nigel@bongers-home.co.uk>, "stuartbeaney2004@yahoo.co.uk" <stuartbeaney2004@yahoo.co.uk>, "matthew.hyett@hotmail.co.uk" <matthew.hyett@hotmail.co.uk>, "vinny.vern@virgin.net" <vinny.vern@virgin.net>, Ranelagh Men <ranelagh.men@gmail.com>, stephenfbass@gmail.com, "glenn.mealing@ntlworld.com" <glenn.mealing@ntlworld.com>, "Mitchell, Paul R" <paul.r.mitchell@baml.com>, Kris Kli <kkglide26@gmail.com>, "menscaptain@suttonrunners.org" <menscaptain@suttonrunners.org>, Nick Hancock <nmja.hancock@live.co.uk>, Darrin Ormston <darrin.ormston@sky.com>, "paul ocallaghan@hotmail.com" <paul ocallaghan@hotmail.com>, Matthew Jones <m4ttjones@yahoo.co.uk>, Walton <jackanddebbie@btinternet.com>, "julian.ladd@btinternet.com" <julian.ladd@btinternet.com>, lukemcqlynn@hotmail.co.uk, Wimbledon <menscaptain@windmilers.org.uk>, "j.harris71@ntlworld.com" <i.harris71@ntlworld.com>, Moustafa Fawzy <moustafafawzy@hotmail.com>, "paddyclark@hotmail.com" <paddyclark@hotmail.com>, Paul Connor <mrphconnor@gmail.com>, lain Bloxsome <iain.bloxsome@btinternet.com>, Ken Pike <ken kentac@ymail.com>, Ron Gobey <ron@gobey9944.fsnet.co.uk>, Andy Robinson <andy@reportlab.com>

Martin,

The speediness of the Div 2 results shows the new system can work effectively.

I don't think you should dismiss a new system so quickly and so openly, when clearly people are working very hard to bring the xC results process into alignment with other leagues.

Let's learnt from what the problems were and carry that forward into round 2.

Mark

Sent from my iPhone

[Quoted text hidden]

#### Vern <vinny.vern@virgin.net>

12 October 2015 at 08:19

To: "mark.benton178@gmail.com" <mark.benton178@gmail.com>, willcockerell@gmail.com Cc: Steve Sandham <teamstragglers@gmail.com>, MARTIN DUFF <martin.martinduff@btinternet.com>, "jeniren@hotmail.com" <jeniren@hotmail.com>, Will Cockerell <willcockerell@googlemail.com>, Charles Dickinson <charlesdickinson@hotmail.co.uk>, "Gary.rushmer@btinternet.com" <Gary.rushmer@btinternet.com>, Clapham <keithsco@gmail.com>, "martyll@collingwoodac.org.uk" <martyll@collingwoodac.org.uk>, Matthew Kiernan <mjkier89@hotmail.com>, D Moore <David.g.moore@me.com>, Dulwich <mcmann90@yahoo.co.uk>, "adam.hecquet@gmail.com" <adam.hecquet@gmail.com>, Epsom+Ewell <dave.mitch.48@gmail.com>, nigel.bramley@ntlworld.com, j.mcgrath@outlook.com, Full on Tri <captain@fulontri.com>, Andrew.Han@lbhf.gov.uk, Al Gibson <gibboa73@gmail.com>, rt86@hotmail.co.uk, "andrew@lea-gerrard.co.uk" <andrew@lea-gerrard.co.uk>, "nigel@bongers-home.co.uk" <Nigel@bongers-home.co.uk>, "stuartbeaney2004@yahoo.co.uk" <stuartbeaney2004@yahoo.co.uk>, "matthew.hyett@hotmail.co.uk" <matthew.hyett@hotmail.co.uk>, Ranelagh Men <ranelagh.men@gmail.com>, stephenfbass@gmail.com. "glenn.mealing@ntlworld.com" <glenn.mealing@ntlworld.com>, "Mitchell, Paul R" <paul.r.mitchell@baml.com>, Kris Kli <kkglide26@gmail.com>, "menscaptain@suttonrunners.org" <menscaptain@suttonrunners.org>, Nick Hancock <nmja.hancock@live.co.uk>, Darrin Ormston <darrin.ormston@sky.com>, "paul\_ocallaghan@hotmail.com" <paul\_ocallaghan@hotmail.com>, Matthew Jones <m4ttjones@yahoo.co.uk>, Walton <jackanddebbie@btinternet.com>, "julian.ladd@btinternet.com" <julian.ladd@btinternet.com>, lukemcglynn@hotmail.co.uk, Wimbledon <menscaptain@windmilers.org.uk>, "j.harris71@ntlworld.com" <j.harris71@ntlworld.com>, Moustafa Fawzy <moustafafawzy@hotmail.com>, "paddyclark@hotmail.com" <paddyclark@hotmail.com>, Paul Connor <mrphconnor@gmail.com>, lain Bloxsome <iain.bloxsome@btinternet.com>, Ken Pike <ken kentac@ymail.com>, Ron Gobey <ron@gobey9944.fsnet.co.uk>, Andy Robinson <andy@reportlab.com>

Martin,

From the perspective of a team manager of a division 4 club I have been really impressed with the new system and think it is very simple to use. (but I'm not compiling the scores). Hopefully gone are the days of completing declaration sheets in the wind and rain on a soggy piece of paper. Its so much easier doing the declarations by smart phone.

The provisional results ready for today can't be too bad.

If nothing else it's a great step forward.

Good luck.

Vern (Lingfield)

From: mark.benton178@gmail.com

Sent: 11/10/2015 23:39

To: willcockerell@gmail.com

Cc: Steve Sandham; MARTIN DUFF; jeniren@hotmail.com; Will Cockerell; Charles Dickinson; Gary.rushmer@btinternet.com; Clapham; martyll@collingwoodac.org.uk; Matthew Kiernan; D Moore; Dulwich; adam.hecquet@gmail.com; Epsom+Ewell; nigel.bramley@ntlworld.com;

j.mcgrath@outlook.com; Full on Tri; Andrew.Han@lbhf.gov.uk; Al Gibson; rt86@hotmail.co.uk; andrew@lea-gerrard.co.uk: nigel@bongers-home.co.uk: stuartbeanev2004@vahoo.co.uk: matthew.hyett@hotmail.co.uk; vinny.vern@virgin.net; Ranelagh Men; stephenfbass@gmail.com; glenn.mealing@ntlworld.com; Mitchell, Paul R; Kris Kli; menscaptain@suttonrunners.org; Nick Hancock; Darrin Ormston; paul ocallaghan@hotmail.com; Matthew Jones; Walton; julian.ladd@btinternet.com; lukemcglynn@hotmail.co.uk; Wimbledon; j.harris71@ntlworld.com; Moustafa Fawzy; paddyclark@hotmail.com; Paul Connor; lain Bloxsome; Ken Pike; Ron Gobey; **Andy Robinson** 

Subject: Re: Poor results in League

[Quoted text hidden]

#### Han Andrew < Andrew. Han @lbhf.gov.uk >

12 October 2015 at 08:57

To: Vern <vinny.vern@virgin.net>, "mark.benton178@gmail.com" <mark.benton178@gmail.com>, "willcockerell@gmail.com" <willcockerell@gmail.com>

Cc: Steve Sandham <teamstragglers@gmail.com>, MARTIN DUFF <martin.martinduff@btinternet.com>, "jeniren@hotmail.com" <jeniren@hotmail.com>, Will Cockerell <willcockerell@googlemail.com>, Charles Dickinson <charlesdickinson@hotmail.co.uk>, "Gary.rushmer@btinternet.com" <Gary.rushmer@btinternet.com>, Clapham <keithsco@gmail.com>, "martyll@collingwoodac.org.uk" <martyll@collingwoodac.org.uk>, Matthew Kiernan <mjkier89@hotmail.com>, D Moore <David.g.moore@me.com>, Dulwich <mcmann90@yahoo.co.uk>, "adam.hecquet@gmail.com" <adam.hecquet@gmail.com>, Epsom+Ewell <dave.mitch.48@gmail.com>, "nigel.bramley@ntlworld.com" <nigel.bramley@ntlworld.com>, "j.mcgrath@outlook.com" <i.mcgrath@outlook.com>, Full on Tri <captain@fulontri.com>, Al Gibson <qibboa73@gmail.com>, "rt86@hotmail.co.uk" <rt86@hotmail.co.uk>, "andrew@lea-gerrard.co.uk" <andrew@lea-gerrard.co.uk>, "nigel@bongers-home.co.uk" <Nigel@bongers-home.co.uk>, "stuartbeaney2004@yahoo.co.uk" <stuartbeaney2004@yahoo.co.uk>, "matthew.hyett@hotmail.co.uk" <matthew.hyett@hotmail.co.uk>, Ranelagh
Men <ranelagh.men@gmail.com>, "stephenfbass@gmail.com" <stephenfbass@gmail.com>, "glenn.mealing@ntlworld.com" <glenn.mealing@ntlworld.com>, "Mitchell, Paul R" <paul.r.mitchell@baml.com>, Kris Kli <kkglide26@gmail.com>, "menscaptain@suttonrunners.org" <menscaptain@suttonrunners.org>, Nick Hancock <nmja.hancock@live.co.uk>, Darrin Ormston <darrin.ormston@sky.com>, "paul ocallaghan@hotmail.com" <paul ocallaghan@hotmail.com>, Matthew Jones <m4ttjones@yahoo.co.uk>, Walton <jackanddebbie@btinternet.com>, "julian.ladd@btinternet.com" <julian.ladd@btinternet.com>, "lukemcglynn@hotmail.co.uk" <lukemcglynn@hotmail.co.uk>, Wimbledon <menscaptain@windmilers.org.uk>, "j.harris71@ntlworld.com" <j.harris71@ntlworld.com>, Moustafa Fawzy <moustafafawzy@hotmail.com>, "paddyclark@hotmail.com" <paddyclark@hotmail.com>, Paul Connor <mrphconnor@gmail.com>, Iain Bloxsome <iain.bloxsome@btinternet.com>, Ken Pike <ken kentac@ymail.com>, Ron Gobey <ron@gobey9944.fsnet.co.uk>, Andy Robinson <andy@reportlab.com>

Agree with the previous comments.

We are new to league and we are impressed with the system.

Thanks for all the hard work Martin Duff, Andy Robinson and co, Collingwood AC and Tadworth AC for hosting.

Andrew Han

**Fulham** 

From: Vern [mailto:vinny.vern@virgin.net]

**Sent:** 12 October 2015 08:19

To: mark.benton178@gmail.com; willcockerell@gmail.com

Cc: Steve Sandham; MARTIN DUFF; jeniren@hotmail.com; Will Cockerell; Charles Dickinson; Garv.rushmer@btinternet.com; Clapham; martyll@collingwoodac.org.uk; Matthew Kiernan; D Moore; Dulwich; adam.hecquet@gmail.com; Epsom+Ewell; nigel.bramley@ntlworld.com; j.mcgrath@outlook.com; Full on Tri; Han Andrew; Al Gibson; rt86@hotmail.co.uk; andrew@lea-gerrard.co.uk; nigel@bongershome.co.uk; stuartbeaney2004@yahoo.co.uk; matthew.hyett@hotmail.co.uk; Ranelagh Men; stephenfbass@gmail.com; glenn.mealing@ntlworld.com; Mitchell, Paul R; Kris Kli; menscaptain@suttonrunners.org; Nick Hancock; Darrin Ormston; paul\_ocallaghan@hotmail.com; Matthew Jones; Walton; julian.ladd@btinternet.com; lukemcglynn@hotmail.co.uk; Wimbledon; j.harris71@ntlworld.com; Moustafa Fawzy; paddyclark@hotmail.com; Paul Connor; Iain Bloxsome; Ken Pike; Ron Gobey; Andy Robinson

Subject: RE: Poor results in League

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Subject: Re: Poor results in League

Martin,

[Quoted text hidden]

Do it online at www.lbhf.gov.uk

Help us keep your council tax bill down and protect spending on vital public services - use our website to find information, view your account, make payments, apply for services and report problems.

New - create an account - Want to manage your council tax, benefits claim or parking permits online? Create an account now at www.lbhf.gov.uk/myaccount

All emails you send over the internet are not secure unless they have been encrypted. For further details, please see: www.getsafeonline.org/protecting-yourself

# MARTIN DUFF <martin.martinduff@btinternet.com>

12 October 2015 at 10:01

To: andy@reportlab.com

see this

- --- On Sun, 11/10/15, Jason Harris <j.harris71@ntlworld.com> wrote:
- > From: Jason Harris < j.harris71@ntlworld.com>
- > Subject: Re: Poor results in League
- > To: "MARTIN DUFF" <martin.martinduff@btinternet.com>
- > Date: Sunday, 11 October, 2015, 21:50
- > Hello Martin

- > I am not sure if you are the
- > right person to check and amend results.
- > A runner David Sigerson from
- > Woking AC is not shown and he was #959. There is a runner
- > named Graeme Wellard who is shown twice under #759 at places
- > 178 and 193. My teammate believes he should be shown at
- > place 193 and it just looks like an error in the results as
- > their runner numbers are similar.
- > Many Thanks
- > Jason Harris

- > Sent from my iPhone
- > > On 11 Oct 2015, at 19:24, MARTIN DUFF

[Quoted text hidden]

# Will Cockerell <willcockerell@gmail.com> To: Andy Robinson <andy@reportlab.com>

12 October 2015 at 14:39

Sent from my iPhone

Begin forwarded message:

From: Will Cockerell <willcockerell@gmail.com>

Date: 12 October 2015 14:39:09 BST

To: Paddy Clark <paddyclark@hotmail.com>

Cc: Kris Kli <kkglide26@gmail.com>, "glenn.mealing@ntlworld.com"

<qlenn.mealing@ntlworld.com>, martin Duff <martin.martinduff@btinternet.com>,

"jeniren@hotmail.com" <jeniren@hotmail.com>, "willcockerell@googlemail.com"

<willcockerell@googlemail.com>, "charlesdickinson@hotmail.co.uk"

<charlesdickinson@hotmail.co.uk>, "Gary.rushmer@btinternet.com"

<gary.rushmer@btinternet.com>, "keithsco@gmail.com" <keithsco@gmail.com>,

"martyll@collingwoodac.org.uk" <martyll@collingwoodac.org.uk>, "mjkier89@hotmail.com"

<mjkier89@hotmail.com>, "David.g.moore@me.com" <david.g.moore@me.com>, Michael

Mann <mcmann90@yahoo.co.uk>, "adam.hecquet@gmail.com" <adam.hecquet@gmail.com>,

"dave.mitch.48@gmail.com" <dave.mitch.48@gmail.com>, "nigel.bramley@ntlworld.com"

<nigel.bramley@ntlworld.com>, "j.mcgrath@outlook.com" <j.mcgrath@outlook.com>,

"captain@fulontri.com" <captain@fulontri.com>, "Andrew.Han@lbhf.gov.uk"

<andrew.han@lbhf.gov.uk>, "gibboa73@gmail.com" <gibboa73@gmail.com>,

"rt86@hotmail.co.uk" <rt86@hotmail.co.uk>, "andrew@lea-gerrard.co.uk" <andrew@lea-

gerrard.co.uk>, "Nigel@bongers-home.co.uk" <nigel@bongers-home.co.uk>,

```
"stuartbeaney2004@yahoo.co.uk" <stuartbeaney2004@yahoo.co.uk>,
"matthew.hyett@hotmail.co.uk" <matthew.hyett@hotmail.co.uk>, "vinny.vern@virgin.net"
<vinny.vern@virgin.net>, "ranelagh.men@gmail.com" <ranelagh.men@gmail.com>,
"stephenfbass@gmail.com" <stephenfbass@gmail.com>, "paul.r.mitchell@baml.com"
<paul.r.mitchell@baml.com>, "menscaptain@suttonrunners.org"
<menscaptain@suttonrunners.org>, "nmja.hancock@live.co.uk" <nmja.hancock@live.co.uk>,
"darrin.ormston@sky.com" <darrin.ormston@sky.com>, "teamstragglers@gmail.com"
<teamstragglers@gmail.com>, "paul_ocallaghan@hotmail.com"
<paul_ocallaghan@hotmail.com>, "m4ttjones@yahoo.co.uk" <m4ttjones@yahoo.co.uk>,
"jackanddebbie@btinternet.com" < jackanddebbie@btinternet.com>,
"julian.ladd@btinternet.com" <julian.ladd@btinternet.com>, "lukemcglynn@hotmail.co.uk"
<lukemcglynn@hotmail.co.uk>, "menscaptain@windmilers.org.uk"
<menscaptain@windmilers.org.uk>, "j.harris71@ntlworld.com" <j.harris71@ntlworld.com>,
"moustafafawzy@hotmail.com" <moustafafawzy@hotmail.com>, "mrphconnor@gmail.com"
<mrphconnor@gmail.com>, "iain.bloxsome@btinternet.com" <iain.bloxsome@btinternet.com>,
"ken kentac@ymail.com" <ken kentac@ymail.com>, "ron@gobey9944.fsnet.co.uk"
<ron@gobey9944.fsnet.co.uk>
Subject: Re: Poor results in League
```

In a couple of words Paddy, smartphones will on occasion be useful, an added weapon for a TM, but absolutely not obligatory.

Sent from my iPhone

On 12 Oct 2015, at 13:53, Paddy Clark <paddyclark@hotmail.com> wrote:

Sorry to sound a note of discord, but I was completely unaware of this new system until the eve of the first fixture. There seems to have been a presumption that all team managers own a smartphone. Well, I don't: my phone is very unsmart but it does make phone calls, which is why I have it. I have no particular wish to acquire a phone that does everything including cooking my supper, but even if I did have one I would not want to be fiddling around with a gadget that might or might not work five minutes before the start, and I wouldn't then want to leave it unattended for the duration of the race.

I have had no problems in the past with declaration sheets. It takes about 5 seconds to add a last-minute name and another 5 to get the sheet to the race organiser. I go along with the old adage "If it ain't broke, don't fix it". Now I know most people are keen to stride on into the middle of the 21st century and I accept that I am probably still struggling to get out of the middle of the 20th. So unfortunately if the League is going to insist on team managers owning and using smartphones, I can say for sure that I will cease to be the Vets AC team manager. Paddy Clark

Date: Mon, 12 Oct 2015 12:20:51 +0100 Subject: Re: Poor results in League

From: kkglide26@gmail.com To: glenn.mealing@ntlworld.com

CC: martin.martinduff@btinternet.com; jeniren@hotmail.com; willcockerell@googlemail.com; charlesdickinson@hotmail.co.uk;

Gary.rushmer@btinternet.com; keithsco@gmail.com;

martyll@collingwoodac.org.uk; mjkier89@hotmail.com; David.g.moore@me.com;

mcmann90@yahoo.co.uk; adam.hecguet@gmail.com;

dave.mitch.48@gmail.com; nigel.bramley@ntlworld.com; j.mcgrath@outlook.com;

captain@fulontri.com; Andrew.Han@lbhf.gov.uk; gibboa73@gmail.com; rt86@hotmail.co.uk; andrew@lea-gerrard.co.uk; Nigel@bongers-home.co.uk;

stuartbeaney2004@yahoo.co.uk; matthew.hyett@hotmail.co.uk;

vinny.vern@virgin.net; ranelagh.men@gmail.com; stephenfbass@gmail.com;

```
paul.r.mitchell@baml.com; menscaptain@suttonrunners.org;
nmja.hancock@live.co.uk; darrin.ormston@sky.com; teamstragglers@gmail.com;
paul ocallaghan@hotmail.com; m4ttjones@yahoo.co.uk;
jackanddebbie@btinternet.com; julian.ladd@btinternet.com;
lukemcglynn@hotmail.co.uk; menscaptain@windmilers.org.uk;
j.harris71@ntlworld.com; moustafafawzy@hotmail.com;
paddyclark@hotmail.com; mrphconnor@gmail.com;
iain.bloxsome@btinternet.com; ken kentac@ymail.com;
ron@gobey9944.fsnet.co.uk
```

Hi All agree with comments as team captain found it easy enough to add members and helped me organise myself with team details. Appreciate the efforts of those involved in setting things up, and the new system will only get better as we go along. Thanks Krzysztof SOC 2nd league.

On Monday, October 12, 2015, glenn.mealing@ntlworld.com <glenn.mealing@ntlworld.com> wrote:

> I am seeing only positive responses concerning the new 21st century system brought in by Andy and his team. Personally, as a team manager, I find it easy to use (and I'm 70 next year!). Most problems are to do with data entry, and not the system itself. (GIGO)

> Martin should be directing his criticism to team managers, encouraging them to get their act together where necessary. > ----- Original message-----

> From: MARTIN DUFF

> Date: Sun, 11 Oct 2015 19:27

> To: jeniren@hotmail.com;willcockerell@googlemail.com;charlesdick inson@hotmail.co.uk,Gary.rushmer@btinternet.com,keithsc o@gmail.com;martyll@collingwoodac.org.uk;mjkier89@ hotmail.com;David.g.moore@me.com;mcmann90@yahoo.co.uk;adam. hecquet@gmail.com;dave.mitch.48@gmail.com;nigel.bramley@ ntlworld.com;j.mcgrath@outlook.com;captain@fulontri. com; Andrew. Han@lbhf.gov.uk; gibboa73@gmail.com; rt86@hotmail. co.uk;andrew@lea-gerrard.co.uk;Nigel@bongers-home.co.uk;stua rtbeaney2004@yahoo.co.uk;matthew.hyett@hotmail.co.uk;vinny. vern@virgin.net;ranelagh.men@gmail.com;stephenfbass@gmail. com;glenn.mealing@ntlworld.com;paul.r.mitchell@baml.com;kkgl ide26@gmail.com;menscaptain@suttonrunners.org;nmja. hancock@live.co.uk;darrin.ormston@sky.com;teamstragglers @gmail.com;paul\_ocallaghan@hotmail.com;m4ttjones@yahoo. co.uk,jackanddebbie@btinternet.com,julian.ladd@btinternet.com;lukemcglynn@ hotmail.co.uk;menscaptain@windmilers.org.uk;j.harris71@ ntlworld.com;moustafafawzy@hotmail.com;paddyclark@ hotmail.com;mrphconnor@gmail.com;iain.bloxsome@btinternet.com;

> Cc: Ken Pike; Ron Gobey;

> Subject:Re: Poor results in League

> AS Surrey League Hon Sec I want to apologise for the poor resyuklts service that we have been offered this weekend. There are still no sign of any D3/4 meaningful results and the YA have no times. Yes D2 was done early but Div 1 lagged until late last night. The poor women are still awaiting theirs. It is no consolation but I feared that this would happen and warned against the complicated new method of pre-registration. Results would have been more easily and simply produced if simpler systems had been used as in previous years. Just ask Ken Powley of Ranelagh who had a system that worked perfectly for many years as did most host clubs. I have expressed my disapproval to the web people and no doubt will do so again. Martin Duff Hon Sec

Andy Robinson <andv@reportlab.com>

To: "paddyclark@hotmail.com" <paddyclark@hotmail.com>

Cc: Will Cockerell <willcockerell@gmail.com>

Paddy. I have just seen this email about smartphones. I am behind the website. I am not sure who gave you totally the wrong end of the

wrong stick.

There are two main thrusts to our efforts this year: (1) get all runners, and if possible their dates of birth, into a database. Thanks to your very own Peter Kennedy, VAC were the first to do this with 100% accuracy. The benefit is that you never need to tell us age groups any more, and we can do accurate V40/V50/V60 rankings for the whole league. VAC were betting than most but a lot of declarations just said 'Vet'

(2) get declarations keyed in faster. If two-thirds of the TMs fill their people in using the web site (as they did for D2), people like me don't need to spend so many hours retyping hundreds of names (and misreading scrawls). And if one or two of them are feeling flash, and add a late change on their smartphone, great. It means that the paper forms and late paper changes we get will be in faster, and results up sooner.

At D1/D2, we literally had results as everyone crossed the line, and they were very accurate. I hope to bring the same to D3/D4 next time, if the match organisers are interested.

We will honour paper declarations forever. But hopefully you'll hand it to someone who can key it in there in front of you in 30 seconds. as we have almost all the names already, and then you will be able to look at the full results one minute after the finish by looking over someone's shoulder at their "smartphone"!

Andy Robinson THH/K&P/SCVAC, league webmaster

----- Forwarded message ---From: Will Cockerell <willcockerell@gmail.com> [Quoted text hidden]

Will Cockerell <willcockerell@gmail.com> To: Andy Robinson <andy@reportlab.com> 12 October 2015 at 15:37

12 October 2015 at 14:57

Brilliant piece of writing.

Sent from my iPhone

[Quoted text hidden]

Paddy Clark <paddyclark@hotmail.com> To: Andy Robinson <andy@reportlab.com> 13 October 2015 at 19:57

Thanks Andy -- I think I'm getting the picture. I'm still a bit concerned at the idea of registering before the race, as from past experience I've never been sure until about half an hour before who's going to start. I've often had people insist they'll be there, and then they don't show. So I'd be reluctant to put down names the night before without access to a crystal ball. Paddy

> Date: Mon, 12 Oct 2015 14:57:20 +0100

> Subject: Fwd: Poor results in League

> From: andy@reportlab.com > To: paddyclark@hotmail.com > CC: willcockerell@gmail.com

[Quoted text hidden]

Andy Robinson <andy@reportlab.com> To: Paddy Clark <paddyclark@hotmail.com> 13 October 2015 at 20:11

Please don't change anything you normally do. Some team managers (including our former one at TH&H, Robin Dickson) would like to write down who they think is coming, and put names on each race number for people to collect. You might have a couple of no-shows and a couple of surprise extras, so worst case is two wasted numbers. VAC may be very different and I am most impressed with your turnout.

But it doesn't really matter if a team manager keys them in, or if they hand a paper list to someone from the race who then keys them in using their laptop/phone/tablet. If the web form is well designed. and knows 95% of the runners already. I just have to type 'P- a- d.' and all the Paddys in the race show up, and put a number in. Either way, with any luck, we have the entire start list in the system before any of you cross the line.

The way it seems to be going, 2/3 of the race is going to be "predeclared", or have a team manager who's happy to put in the last few runners on their phone, so we only have to pick 50 names off a list, instead of typing in 200 of them in full. So it's realistic to get results as you cross the line or a few minutes after.

D1/D2 piloted this last Saturday. It will be up to the organiser of the next mens' D3/D4 match what they want to do.

Martin persists in misrepresenting things but he is the only critic in the entire league. I will be putting up a manual with pictures on the site next week, and at that point hopefully people will understand the options. It is all optional, and we will always need paper backup, as I am fully aware the computers won't work in some locations (e.g. the K&P cause, which starts in a mobile phone 'dead spot') or on some occasions.

- Andy [Quoted text hidden]

#### Paddy Clark <paddyclark@hotmail.com> To: Andy Robinson <andy@reportlab.com>

13 October 2015 at 20:57

Thanks for all that information Andy. The difficulties are dissolving by the second. With a bit of luck I'll be able to get my head round it. All the best,

Paddy

> Date: Tue, 13 Oct 2015 20:11:51 +0100 > Subject: Re: Poor results in League

> From: andy@reportlab.com > To: paddyclark@hotmail.com

[Quoted text hidden]

Andy Robinson <andy@reportlab.com> To: Paddy Clark <paddyclark@hotmail.com> 13 October 2015 at 21:17

Thanks.

There's nothing for you to do until the next match, because Peter Kennedy has set up all your members with great accuracy, unless you want to add a runner or two. Here is the VAC page

http://surreyleague.org/slm/2015-16/clubs/vac/

Maybe good to read this page though...

http://surreyleague.org/page/team-managers-instructions/

We'll update it a bit for Match 2.

- Andy

[Quoted text hidden]

#### MARTIN DUFF <martin.martinduff@btinternet.com>

16 October 2015 at 15:46

To: Jason Harris < j.harris71@ntlworld.com>

Cc: andy@reportlab.com

I thought that I had forwarded this but, as you correctly say, he is still not included in the results.

Andy Robinson is in charge of the website so I am copying him in

Μ

On Fri, 16/10/15, Jason Harris <j.harris71@ntlworld.com> wrote:

Subject: Re: Poor results in League

To: "MARTIN DUFF" < martin.martinduff@btinternet.com>

Date: Friday, 16 October, 2015, 15:39

Martin

I have not heard about this and not reflected in results. David's points are important for Woking as he was our 10th scorer and is likely to have a knock on effect.

**Thanks** Jason

Sent from my iPhone

> On 11 Oct 2015, at 21:50, Jason Harris

<j.harris71@ntlworld.com>

wrote:

> Hello

Martin

sure if you are the right person to check and amend results.

> A runner David

Sigerson from Woking AC is not shown and he was #959. There is a runner named Graeme Wellard who is shown twice under #759 at places 178 and 193. My teammate believes he should be shown at place 193 and it just looks like an error in the results as their runner numbers are similar.

```
> Many Thanks
> Jason Harris
> Sent from my iPhone
>
>> On 11 Oct 2015, at 19:24, MARTIN
DUFF <martin.martinduff@btinternet.com>
>>
>>
>>
[Quoted text hidden]
```

#### Andy Robinson <andy@reportlab.com>

16 October 2015 at 16:34

To: MARTIN DUFF <martin.martinduff@btinternet.com>, Alan&Mary Matthews <matthews@dunno18.freeserve.co.uk>

Cc: Jason Harris <j.harris71@ntlworld.com>

Martin and Jason, thanks for this.

Since this is Division 3/4, it's Alan Matthews who is in charge (cc'd). Not sure if Alan will want to check the video (yet again!), or agree right away.

In future, please email info@surreyleague, and we will ensure the referee for each match received all errata and questions. I am a bad person to email, as I will frequently be away on business (including two weeks from this Sunday), but we have a team of 5 people to make sure things are always dealt with.

Best Regards,

Andy Robinson Managing Director ReportLab Europe Ltd. Thornton House, Thornton Road, Wimbledon, London SW19 4NG, UK Tel +44-20-8405-6420

On 16 October 2015 at 15:46, MARTIN DUFF

[Quoted text hidden]

#### Alan&Mary Matthews <matthews@dunno18.freeserve.co.uk>

16 October 2015 at 19:25

To: Andy Robinson <andy@reportlab.com>, MARTIN DUFF <martin.martinduff@btinternet.com> Cc: Jason Harris < j.harris71@ntlworld.com>

Hi Thanks for this

I will check the video shortly and let you know.

[Quoted text hidden]

#### Alan&Mary Matthews <matthews@dunno18.freeserve.co.uk>

16 October 2015 at 21:33

To: Andy Robinson <andy@reportlab.com>, MARTIN DUFF <martin.martinduff@btinternet.com> Cc: Jason Harris <j.harris71@ntlworld.com>, Glenn Mealing <glenn.mealing@gmail.com>

Martin,

Α

The description seemed to ring a bell and upon checking I was informed of this on the 13 th via the attached email. After a video review I agreed with the solution originally sent to you on the 11th as the funnel recorders had very clearly incorrectly recorded 759 for both places.

I dealt with his through Andy on the 14th and not quite sure why it has reverted. However, I cannot find any record of getting this from you or the website on the 11th? Did you forward it to us?

Regardless, apologies for the hiccup to all concerned. .

Perhaps too late in the day for this match I agree with Andy's proposed solution of posting the race video on you-tube with a link to web site for future events so that issues like this can be almost instantly resolved.

Given we have virtually all the runner snow registered the next event(s) will go much more smoothly as there will be much less learning and data inputting.

# ----Original Message----From: Alan&Mary Matthews [mailto:matthews@dunno18.freeserve.co.uk] Sent: 16 October 2015 19:26 To: 'Andy Robinson'; 'MARTIN DUFF' Cc: 'Jason Harris' Subject: RE: Poor results in League Hi Thanks for this I will check the video shortly and let you know. а ----Original Message-----From: Andy Robinson [mailto:andy@reportlab.com] Sent: 16 October 2015 16:35 To: MARTIN DUFF; Alan&Mary Matthews Cc: Jason Harris [Quoted text hidden] ----- Forwarded message ------From: Glenn Mealing <qlenn.mealing@gmail.com> To: <info@surreyleague.org> Cc: Date: Tue, 13 Oct 2015 23:26:06 +0100 Subject: Runnymede runners results 759 Graeme Wellard appears twice in the results. noname.eml 4K

Jason Harris < j.harris71@ntlworld.com>

16 October 2015 at 22:16

To: Alan&Mary Matthews <matthews@dunno18.freeserve.co.uk>

Cc: Andy Robinson <andy@reportlab.com>, MARTIN DUFF <martin.martinduff@btinternet.com>, Glenn Mealing <glenn.mealing@gmail.com>

Alan

I have worked out that our last runner No.959 D Sigerson (shown as Graeme Wellard No.759) should be 64 points based on Runnymede having their last runner at 54 points. This would enhance our score by 2 points. Regards

Jason

Sent from my iPhone

[Quoted text hidden]

> <mime-attachment>

# Alan&Mary Matthews <matthews@dunno18.freeserve.co.uk>

16 October 2015 at 22:29

To: Jason Harris <i.harris71@ntlworld.com>

Cc: Andy Robinson <andy@reportlab.com>, MARTIN DUFF <martin.martinduff@btinternet.com>, Glenn Mealing <glenn.mealing@gmail.com>

Hi Jason.

I am sure you are right. Thankfully this is all automated when the results are updated.

Α

Sent from my iPhone

[Quoted text hidden]

#### Glenn Mealing <glenn.mealing@gmail.com>

17 October 2015 at 00:17

To: Alan&Mary Matthews <matthews@dunno18.freeserve.co.uk>

Cc: MARTIN DUFF <martin.martinduff@btinternet.com>, Andy Robinson <andy@reportlab.com>, Jason Harris <i.harris71@ntlworld.com>

I already advised that Graeme Wellard 759 was recorded incorrectly a second time. I also gueried the omission of Fulham's 9th runner in their team points. I also see there's a Woking runner in last place with a fast time, and from my photo of the start he went off on the front.

May I suggest all results are checked against the video. One person reads numbers off the video to another looking at the on-line recorded results. Times are less important.

Glenn

Runnymede

[Quoted text hidden]

[Quoted text hidden]

----- Forwarded message ------

From: Glenn Mealing <qlenn.mealing@gmail.com>

To: <info@surreyleague.org>

Cc:

Date: Tue, 13 Oct 2015 23:26:06 +0100 Subject: Runnymede runners results

759 Graeme Wellard appears twice in the results.

# Andy Robinson <andy@reportlab.com>

17 October 2015 at 07:36

To: Glenn Mealing <glenn.mealing@gmail.com>

Cc: Alan&Mary Matthews <matthews@dunno18.freeserve.co.uk>, MARTIN DUFF <martin.martinduff@btinternet.com>, Jason Harris <i.harris71@ntlworld.com>

Glenn, all decisions of substance are down to Alan, who is the race director/referee/whatever. But I can explain two:

1 the Woking runner near the front took a wrong turning, accidentally, and ran a significantly shorter course than anyone else. He confirmed this to league treasurer Ollie Garrod who finished close to him. Rather than disqualifying him, it was decided to put him in last place.

2. Fulham had second-claimers in their 1st, 4th and 9th place. League rules say you can only have two second claimers in your scoring team.

Regarding Graeme Wellard, we can see he is there twice, but the problem is who the second "759" is. I cannot find this in my (massive) email trail. Hopefully when Alan gets a chance he can fix this in a few seconds.

I'm sure we all have plenty of suggestions for whoever organises the next one. I'm setting up an online forum to go with the site, so that people can exchange thoughts openly on what works and what doesn't, which would be better than us emailing each other in groups of 2-3. Hopefully up next week.

- Andy

[Quoted text hidden]

## Glenn Mealing <alenn.mealing@gmail.com> To: Andy Robinson <andy@reportlab.com>

17 October 2015 at 08:55

Andy, sorry to have hassled you, but you get things done. Alan was told that the second 759 was 959 some days ago, and confirmed, but the error is still there. I suspected that the other two items were to do with second claimers and a disqualification.

All our guys agree you have done a fantastic job. Hopefully everyone else will get to grips with the new system soon.

Glenn

[Quoted text hidden]

#### Andy Robinson <andy@reportlab.com>

17 October 2015 at 09:44

To: Glenn Mealing <glenn.mealing@gmail.com>

Alan did make that change, but somebody must have got confused at some point and changed it the other way. He, I and others have been working very late on this.

Doing some stuff to the site now, will fix it in a few minutes.

[Quoted text hidden]

#### Andy Robinson <andy@reportlab.com>

17 October 2015 at 09:51

To: Jason Harris <j.harris71@ntlworld.com>

Cc: Alan&Mary Matthews <matthews@dunno18.freeserve.co.uk>. MARTIN DUFF <martin.martinduff@btinternet.com>, Glenn Mealing <glenn.mealing@gmail.com>

On 16 October 2015 at 22:16, Jason Harris <i.harris71@ntlworld.com> wrote:

- > Alan
- > I have worked out that our last runner No.959 D Sigerson (shown as Graeme Wellard No.759) should be 64 points based on Runnymede having their last runner at 54 points. This would enhance our score by 2 points.
- > Regards
- > Jason

Hi guys,

Since Alan concurs, I have amended that runner. Score should be as expected now.

- Andy

# Alan&Mary Matthews <matthews@dunno18.freeserve.co.uk>

17 October 2015 at 17:13

To: Glenn Mealing <glenn.mealing@gmail.com>

Cc: MARTIN DUFF <martin.martinduff@btinternet.com>, Andy Robinson <andy@reportlab.com>, Jason Harris <j.harris71@ntlworld.com>

#### Hi Glenn

The reason the last runner has a fact time is because he cut the course short and I have demoted him to last place.

We are posting the video on you tube next

Α

From: Glenn Mealing [mailto:glenn.mealing@gmail.com]

**Sent:** 17 October 2015 00:17 To: Alan&Mary Matthews

Cc: MARTIN DUFF; Andy Robinson; Jason Harris

[Quoted text hidden]

[Quoted text hidden]

# Alan&Mary Matthews <matthews@dunno18.freeserve.co.uk> To: Andy Robinson <andy@reportlab.com>

17 October 2015 at 17:16

Thanks

Α

----Original Message-----

From: Andy Robinson [mailto:andy@reportlab.com]

Sent: 17 October 2015 09:52

To: Jason Harris

Cc: Alan&Mary Matthews; MARTIN DUFF; Glenn Mealing

Subject: Re: Poor results in League

[Quoted text hidden]