Benjamin Kakai

P.O. Box 30197

Nairobi, Kenya

16th July 2024

Safaricom PLC

Safaricom House

P.O. Box 00800

Nairobi, Kenya

Dear Hiring Manager,

Greetings, I hope you are well. I am applying for the Channels Planning and SRE Engineer position at Safaricom. I am a full-stack developer and a data engineer. I am skilled in maintaining and supporting systems to ensure the best performance.

I have experience in developing a ReactJS platform for Intelliverse, attracting 2 million users, and maintaining services with end-to-end monitoring and automation. I have also previously provided Level 2 and 3 support, using AI tools for proactive performance monitoring.

I have a background in Information Technology and Economics. I am proficient in Java/Spring Boot and JavaScript/ReactJS. I am also proficient in database management systems, GitHub, and Git version control with strong analytical and problem-solving skills.

I look forward to bringing my skills to Safaricom and contributing to the continuous improvement of your digital channels and platforms. Thank you for considering my application.

Sincerely,

Benjamin Kakai