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2FA with Time-Based One-Time Password

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Time-Based One-Time Password (TOTP) is a feature of ZEDEDA Cloud that enables you
to further secure your enterprise account with two-factor authentication (2FA). 2FA adds

to further secure your enterprise account with two-factor authentication (2FA). 2FA adds an additional step to your login procedure, requiring you to enter a unique, perishable code in addition to your password.

This guide explains how to enable 2FA for your own Zededa Cloud enterprise account.

Prerequisites

You must have a TOTP-compatible authenticator application. You can use any application that adheres to RFC 6283 specifications. Some common apps are Google Authenticator, Authy, and FreeOTP.

Managing 2FA

At this time, you can only manage 2FA settings using the ZEDEDA GUI.

If you lose access to your authenticator app for any reason, an administrator of your enterprise will need to disable 2FA for your user account using the ZEDEDA API. You can then re-enable it using this procedure.

Enable 2FA for a ZEDEDA Cloud user

To set up 2FA for your own user account in ZEDEDA Cloud, follow these steps:

1. Log in to the ZEDEA GUI.

2. Click on your **user profile** dropdown, located in the top right area of the GUI.

3. Hover over your user name and select **User Details**.

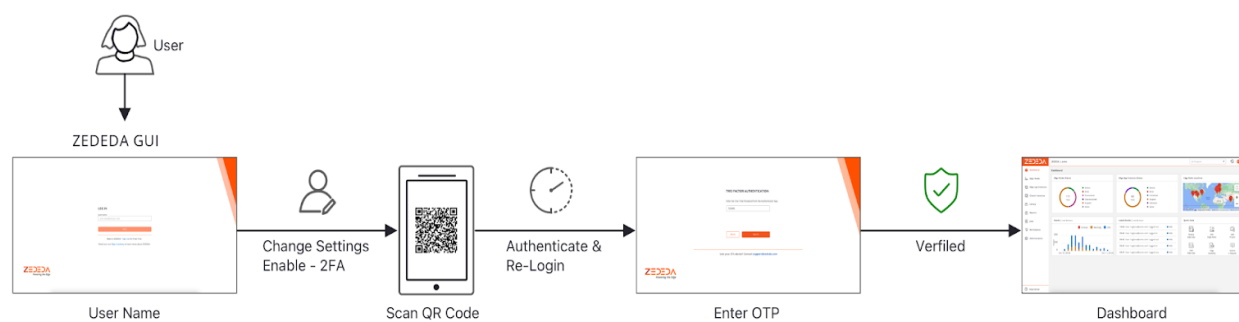4. Notice the following info box at the top of your User Details page.

5. Click **Change Settings**. The 2FA setup page will appear.

6. Follow the prompts to set up 2FA for your user account.

   ○ After you successfully enable 2FA, you will be logged out of ZEDEDA Cloud and redirected to the log in page.

7. Log back in to ZEDEDA Cloud to confirm that your 2FA is working.

This procedure is represented visually in the following diagram.

T-OTP Process Flow