# Benjamin Shepherd

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#### **EDUCATION**

University of Utah - Salt Lake City, Utah

August 2007 - May 2014

(BS) Interpersonal Communication

University of Utah- Salt lake City, Utah

January 2019- Present

Full-Stack Web Development Bootcamp

**Google - IT Support Professional Certificate** 

September 2018 - Present

#### EMPLOYMENT AND EXPERIENCE

# Intermountain Healthcare - Salt Lake City, Utah

September 2016 - Present

Supply Chain/Courier

- Responsible for the safekeeping and delivery of confidential medical records, high price pharmaceuticals, and cancer screening test results.
- Interact with hundreds of people daily, communication, organization and social skills are key in this high paced role.
- Work with warehouse management, and Inventory software.

## Kim M. Bowman & Sons L.L.C. - Salt Lake City, Utah

September 2015 - August 2016

Office Manager/Administrator

- Maintained a highly functional, efficient, and organized office.
- Preparing payroll through Quickbooks, controlling correspondence, creating vendor contracts were apart of my responsibilities.
- Oversaw setting schedules and client appointments, and other clerical duties.

# Monsen Engineering - Salt Lake City, Utah

March 2010 - August 2015

## Reprographic/Sales/Customer Service Specialist

- Assisted in answering phones, emails, and face to face questions for several departments.
- Gained a general understanding of HTML and Javascript.
- Maintaining organization of files, roles, operations, and accurate customer service required multitasking
- Handling of confidential blueprints and construction documents

# SERVICE AND LEADERSHIP

East High School - Salt Lake City, Utah

November 2007 - May 2012

Assistant Varsity Baseball coach