Benjamin Truckenbrod

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EDUCATION

University of Pittsburgh, Pittsburgh, PA *Summa Cum Laude* 3.8 GPA
Bachelor of Science in Information Science, Minor in German

Relevant Coursework:
- Analysis of Information Systems
- Data Analytics

SKILLS

Technical: Mac OS, Windows, Python, Java, SQL, Web Development, Troubleshooting, Music Production
Soft: Communication, Organization, Building Relationships, Teamwork
Foreign Language: German (conversational)

WORK EXPERIENCE

Pitt IT February 2021 - Present
Endpoint Technician (May 2022 - Present)
Student Endpoint Technician (Oct. 2021 - April 2022)
Printer Specialist (Feb. 2021 - Oct. 2021)
- Assist University Center for Teach and Learning with all IT help tickets and modernization projects
- Resolve IT help tickets for faculty and staff in a five person team
- Monitor and maintain all working printers on campus, troubleshooting when necessary

Mansions on Fifth October 2018 - August 2020
Assistant Manager (Feb. 2020 - Aug. 2020)
Breakfast Chef (Oct. 2018 - Aug. 2020)
- Led event set up, fulfillment, and teardown with teams of 5 to 15, and completed over 300 banquet events
- Independently prepared breakfast for seatings of up to 40 people

Churn (Coffee & Ice Cream Shoppe) April 2018 - October 2018
Store Manager
- Recruited and trained 15 staff members to store procedures and standards
- Managed store's Facebook account and completed daily posting to engage customer base

VOLUNTEER EXPERIENCE

Virtual Game Design February 2021 - April 2022
Student Volunteer
- Design a four-week curriculum with a team of 5 to teach basic computer programming skills to students aged 9-14 at a local school
- Work with students to understand basic programming concepts such as if-statements, loops, and variables

PROJECT EXPERIENCE

Toxic Air Pollutants and their Correlation with Economic Demographics Fall 2020
- Wrote an IEEE format conference paper including a regression model created in R-studio to determine if low economic standing was correlated with high levels of pollution in the Pittsburgh area

Data Advocacy Project Spring 2021
- Work within a team of professors and graduate researchers at Pitt to develop a web-application that can be used to propose changes in neighborhoods and within communities

CLUBS

Stress Free Zone August 2021 - April 2022
- Facilitate a room a campus for students to relax, emphasizing mindfulness techniques