

# Benjamin Truckenbrod

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## EDUCATION

**University of Pittsburgh, Pittsburgh, PA**

*Bachelor of Science in Information Science, Minor in German*

*Summa Cum Laude 3.8 GPA*

Relevant Coursework:

- Analysis of Information Systems
- Data Analytics

## SKILLS

**Technical:** Mac OS, Windows, Python, Java, SQL, Web Development, Troubleshooting, Music Production

**Soft:** Communication, Organization, Building Relationships, Teamwork

**Foreign Language:** German (conversational)

## WORK EXPERIENCE

### Pitt IT

February 2021 - Present

*Endpoint Technician (May 2022 - Present)*

*Student Endpoint Technician (Oct. 2021 - April 2022)*

*Printer Specialist (Feb. 2021 - Oct. 2021)*

- Assist University Center for Teach and Learning with all IT help tickets and modernization projects
- Resolve IT help tickets for faculty and staff in a five person team
- Monitor and maintain all working printers on campus, troubleshooting when necessary

### Mansions on Fifth

October 2018 - August 2020

*Assistant Manager (Feb. 2020 - Aug. 2020)*

*Breakfast Chef (Oct. 2018 - Aug. 2020)*

- Led event set up, fulfillment, and teardown with teams of 5 to 15, and completed over 300 banquet events
- Independently prepared breakfast for seatings of up to 40 people

### Churn (Coffee & Ice Cream Shoppe)

April 2018 - October 2018

*Store Manager*

- Recruited and trained 15 staff members to store procedures and standards
- Managed store's Facebook account and completed daily posting to engage customer base

## VOLUNTEER EXPERIENCE

### Virtual Game Design

February 2021 - April 2022

*Student Volunteer*

- Design a four-week curriculum with a team of 5 to teach basic computer programming skills to students aged 9-14 at a local school
- Work with students to understand basic programming concepts such as if-statements, loops, and variables

## PROJECT EXPERIENCE

### Toxic Air Pollutants and their Correlation with Economic Demographics

Fall 2020

- Wrote an IEEE format conference paper including a regression model created in R-studio to determine if low economic standing was correlated with high levels of pollution in the Pittsburgh area

### Data Advocacy Project

Spring 2021

- Work within a team of professors and graduate researchers at Pitt to develop a web-application that can be used to propose changes in neighborhoods and within communities

## CLUBS

### Stress Free Zone

August 2021 - April 2022

- Facilitate a room a campus for students to relax, emphasizing mindfulness techniques