## THE DAILY GRIND

The Daily Grind is a cozy coffee shop that provides an inviting atmosphere for coffee lovers and those seeking a space to relax, work, or socialize. Our website aims to enhance our customers' experience by offering essential features such as an online menu, order-ahead service, event information, and a loyalty program. The website also reflects our commitment to quality coffee, sustainability, and community engagement.

GROUP MEMBERS	CONTRIBUTIONS
1.VANESSA	HTML
2. DANIEL	CSS
3. CHECY	HTML & CSS
4. KHENSANI	DOCUMENTATION
5.NTANDOYENKOSI	DOCUMENTATION
6. BENJAMINA	DOCUMENTATION
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7. PETERSON	HTML
8. SBUSISO	HTML
9. BLESSING	HTML

## **GOALS AND OBJECTIVES OF THE WEBSITE**

**Goal 1:** Enhance customer experience through online services.

- Objective 1.1: Provide an easy-to-navigate online menu with detailed descriptions and pricing.
- Objective 1.2: Implement an order-ahead feature to streamline the pickup process.

- •Goal 2: Promote community engagement and events.
- <u>Objective 2.1:</u> Create a calendar section to inform customers about upcoming events, tastings, and workshops.
- Objective 2.2: Develop a loyalty program that rewards customers for their visits and purchases.
- Goal 3: Highlight sustainability and quality sourcing.
- <u>Objective 3.1:</u> Share information about the origin of our coffee beans and our commitment to ethical sourcing.
- <u>Objective 3.2:</u> Educate customers on sustainable practices, such as reducing waste and using reusable cups.

By achieving these goals, "The Daily Grind" aims to create a strong online presence, foster customer loyalty, and build a thriving community around the love of coffee.