

asurion

[? Help >](#)

# You're all set!

We're bringing your replacement very soon.

## Here's what happens next

### Delivery by mail

We'll process your claim and ship your replacement device. You'll receive an email with tracking information, and your replacement device should arrive in 1-2 business days.

To avoid additional fees, send us your original device within 15 days -- if it's not lost or stolen, we'll provide you prepaid shipping materials with your replacement device.

### Warranty

Your replacement device comes with a 12-month warranty. For warranty issues contact Asurion at 888-562-8662.

### About your claim

For your reference, the phone number associated with this claim is (425) 409-4485 and your claim ID 501472304723.

## Shipping Information

**Address:**

Joseph Ellis  
21503 80th Ave W Unit 201  
Edmonds WA 98026-7471

**Expected Delivery:** 1-2 business days

---

**Billing summary**

<b>Deductible</b>	<b>\$249.00</b>
<b>Shipping fee</b>	<b>INCLUDED!</b>
<b>Total fee</b>	<b>\$249.00</b>

---

**Payment details**

VISA card ending in 0971

---

**For lost/stolen claims**

Upon completion of your lost or stolen claim, Verizon will deactivate this device.

---

**Contact information**

**Alternate phone number:**  
(415) 918-0946

**Email address:**  
jellis629@gmail.com

## Replacement device

---



Apple iPhone 12 Pro Max 256GB Gold

Accessories:

Accessory

Charging Cable

**Print this page**

---

**Hide Transaction Details**

[Terms & Conditions](#) [Terms of Use](#) [Privacy Policy](#) [Contact Us](#)

© Asurion 1992–2022. All Rights Reserved.