

Consent form for use of project data
Online banking for older adults

The aim of this stage of the research is to evaluate existing online banking software processes in reflection of older adults. You have been asked to participate in the research as you fit the audience criteria, born before 1953 (65+). What will be required of you is to carry out set of tasks using online banking software that has been developed, this will be observed by Aaron Ellis and/or Mark Marshall. This evaluation will have screen recording software and will be used for the final evaluation of the research. After the tasks have been complete there will be a questionnaire and time to share about your experiences that accoutred during the evaluation. This evaluation will take between 15 to 20 minutes or can exceeding, this will be a single event. This evaluation will be taking place in private spaces such as Home Spaces or Meeting Room. The benefits for being involve the evaluation will be possible insight into how software processes can be improved and specialised for older adults allowing online software to be more understanding and accessible to use.

If during the evaluation, for any reason, you would wish to stop the evaluation, this is your right. All data that was collected during the evaluation will then be destroy and will no long be part of the findings of the research project. If after the evaluation, for any reason, you wish your data not to be used in the research, this is your right. These evaluations will be recorded. At the end of the evaluation you can ask questions about the evaluation and research or offer any feedback about the research.

Dr Mark Marshall is responsible of the data 12 months after the research has been conducted and will be deleted after this time limit. The raw data that is collected will be shared with the research team, that is myself, Aaron Ellis, and Dr Mark Marshall.

In each of these publications and presentations we will illustrate the project findings using descriptions of the activities that took place and quotations. These quotations may be presented anonymously through using pseudonyms (e.g. "Jane Smith, an artist said...", "Bob, a teacher said....").

The University undertakes research as part of its function for the community under its legal status. Data protection allows us to use personal data for research with appropriate safeguards in place under the legal basis of public tasks that are in the public interest. However, all University research is reviewed to ensure that participants are treated appropriately, and their rights respected. Further information at:

<https://www.shu.ac.uk/research/ethics-integrity-and-practice>

The findings of our research will be shared with researchers at Sheffield Hallam University and the findings may also be published. This may be in the form of academic papers, reports, presentations, and talks.

If you would like to receive a copy of the report by email, if you have any concerns, or if you want to ask more questions about the research please contact:

Dr Mark Marshall,

153 Arundel Street,

Sheffield,

South Yorkshire,

S1 2NU

email: acesmm1@exchange.shu.ac.uk

Please answer the questions below and then sign the form.

I agree to participating in this research project: Yes/No
(Please circle)

I agree to text quotations from me being included in publications and presentations anonymously: Yes/No
(please circle)

Name:		Contact number/email:	
Signature:		Date:	
Researcher signature:		Date:	

Details of who to contact if you have any concerns or if adverse effects occur after the study are given below.

You should contact the Data Protection Officer if: <ul style="list-style-type: none">· you have a query about how your data is used by the University· you would like to report a data security breach (e.g. if you think your personal data has been lost or disclosed inappropriately)· you would like to complain about how the University has used your personal data DPO@shu.ac.uk	You should contact the Head of Research Ethics (Professor Ann Macaskill) if <ul style="list-style-type: none">· you have concerns with how the research was undertaken or how you were treated a.macaskill@shu.ac.uk
Postal address: Sheffield Hallam University, Howard Street, Sheffield S1 1WBT Telephone: 0114 225 5555	