

Benjamin Marz

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SUMMARY

Leader, self-starter, and reliable employee with 9+ years of experience in creating positive experiences for customers and co-workers. Positive customer service and communication is a core value in all my work and experiences. My experience offers skills of time-management, goal orientation, multi-tasking with the focus of accomplishing agency and individual goals.

EXPERIENCE

JB Group, Saint Michael, MN / August 2020- July 2022

- Began my position as Production Associate, quickly promoted to Machine Operator, then Utility Float, and currently in the position of a Production Lead.
- As a production associate I worked on the production line packaging boxes of product and ensuring they met client and agency standards.
- As a machine operator I operated the machines on the production lines and ensured they were up to quality assurance standards.
- As a utility float I was able to fill any positions in the production lines and ensure that agency goals were being met.
- As a production lead I managed two lines to ensure that the product was being produced efficiently and would meet client expectations.

Allie's Deli & Catering- Chef, Minneapolis, MN / June 2013 – March 2020

- I was responsible for delivering food, working the register, and creating a positive environment and experience for our clients.
- I began to have a more leadership role that required me to take orders directly from the costumers. I would answer phone calls, take orders in person, and meet clients at their organizations for delivery services.
- My time-management, communication and multi-tasking skills became concrete when I become chef and had to learn to serve customers, prepare plenty of food, and still create a positive work experience.

EDUCATION

Graduated: **Community of Peace Academy, Saint Paul, MN** - June 2014

CERTIFICATION

Professional Full Stack Web Developer – Date of Completion: April 2023

Programming Experience

HTML, React, Javascript, MongoDB, SQL, Handlebars, CSS, Node

ADDITIONAL SKILLS

Time Management, Dedicated, Hard Working, Easily Teachable, Self-Regulation, Customer Service, Engagement, Leadership, Communication