Thong Zhuo Chung

tonchung122@gmail.com   Puchong   0196785137

Profile

Iam aspiring Full Stack Web Developer with hands-on experience in creating dynamic and user-friendly web applications. Skilled in front-end and back-end development, with proficiency in technologies such as HTML, CSS, JavaScript, React, Node.js, and SQL/NoSQL databases. Complementing this expertise is a year of experience in IT networking, providing a strong foundation in system connectivity, troubleshooting. Passionate about leveraging both web development and strived to improve my skills tothenext level.

Employment History

IT Support, MyPointMarketing, Bandar Puchong Jaya
November 2022 — February 2023

- Authored several guidelines and documentation to support ongoing customer requests and tickets.
- Delivered clear and concise workarounds for dedicated customer and service calls, including configuration and customization based on specific customer needs.
- Troubleshot and managed a wide range of software, particularly accounting-related applications used in daily enterprise operations.

Technical Engineer Support, Taknet Systems Sdn Bhd
March 2023 — July 2024

- Recommended optimal server or barebone system solutions, offering in-depth insights into the most ideal server configurations based on operational requirements.
- Installed servers with a wide array of components, ensuring transparent and integrity-driven system setups.
- Troubleshot a majority of complex and elusive system configuration issues critical to the server's daily operations.

Education

Diploma:Information Technology | UBIS University
September 2020

Professional Diploma: Software Engineering | Segi College
May 2022

Full-stack Web Development | Sigma School
October 2024

💻 Portfolio

Courses

CiscoCCNA 200-301, Udemy
May 2022

Skills

Dedicated team player

Troubleshooting Critical

thinking and problem solving

Data Analysis Good

Communication

Languages

Chinese/English/ BM