



# Thong Zhuo Chung

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📍 Puchong

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## Profile

I am aspiring Full Stack Web Developer with hands-on experience in creating dynamic and user-friendly web applications. Skilled in front-end and back-end development, with proficiency in technologies such as HTML, CSS, JavaScript, React, Node.js, and SQL/NoSQL databases. Complementing this expertise is a year of experience in IT networking, providing a strong foundation in system connectivity, troubleshooting. Passionate about leveraging both web development and strived to improve my skills to the next level.

## Employment History

### IT Support, MyPoint Marketing, Bandar Puchong Jaya

November 2022 — February 2023

- Written a couple of guidelines and documentation entailing the software that would support the ongoing customer request and ticket.
- Delivering the concise fundamentals and core of the workaround for any dedicated customer and service call, providing configuration and customization for customer needs.
- Troubleshoot and manage myriad software f from broad categories of the accounting software from the enterprise day to-day operation.

### Technical Engineer Support, Taknet Systems Sdn Bhd

March 2023 — July 2024

Suggesting its optimal server or barebone system and providing further insight on what is the most ideal classified server solution  
Installing a server with a multitude of components in the direction of transparency and integrity setup  
Troubleshooting a majority of the elusive problems within system configuration that are necessitated for the daily basis operation of its server

## Education

Diploma: Information Technology, UBIS University | Enliten Institution, Petaling Jaya

October 2019 — October 2021

Professional Diploma: Software Engineering | Segi College Kuala Lumpur

November 2021 — May 2022

Full stack Web Development | Sigma SchoolSigma School

August 2024 — November 2024

## Courses

Cisco CCNA 200-301, Udemy

November 2021 — May 2022

## Skills

Dedicated team player

IT Troubleshooting

Critical thinking and problem solving

Data Analysis

Good Communication

## Languages

Chinese / English / BM