**Benny Dorlisme**

251 Osborn St Apt 4I Brooklyn, NY 11212 ● (347)369-6540 ● benny.dorlisme0114@yearup.org

**TECHNICAL & PROFESSIONAL SKILLS**

**Hardware:** Troubleshoot Windows PCs and Laptops**,** Install and configure network devices (routers, switches , modems).

**Software**: Createdocuments with Microsoft Office, develop websites and web apps with HMTL, CSS, and Javascript, create databases with WAMP, Quality Assure(White-Box, Black-Box testing) Web applications and standalone applications, Configure routers(firewall, ports, subnet, wifi ),navigate through Windows with Windows Command Line, Hardrive Partitioning, AD administration virus removal, Data Backup, Data Retrieval, OS installation, hardrive imaging(Clonezilla).

**Certifications:** CompTia A+, and Network+.

**EDUCATION**

**Year Up – New York** New York, NY

Major: Quality Assurance Expected Graduation: 1/2014

**Perscholas**  Bronx, NY

Major: Information Technology 10/2010

**South Brooklyn Community High School** Brooklyn, NY

Obtained Regents Diploma 6/2009

**WORK EXPERIENCE**

**Remdemtech** Bronx, New York

*Production Technician*  10/2010 – 1/2011

* Built and refurbished over 1,000 Computers (Desktops, Laptops and Servers).
* Worked with proprietary software to wipe and test HDDs over an intranet.
* Recycled obsolete and unwanted computers and peripheral parts.

**Corporate Computers** New York, New York

*Field Technician*  4/2012 – 6/2012

* Provided over 100 PC set ups, repairing and installing hardware parts for Desktops, Laptops and HP Printers.
* Troubleshot multiple HP Printers: Replaced parts, toners, fuser, belts and formatters.

proprietary software upgrades in different business settings: Corporate, Medical & Private practices.

* Configured routers.

**WNET New York Public Media** New York, New York

Help Desk Technician 10/2012 – 2/2013

* Helped users with various computer problems(hardware and software)
* Assisted managing windows users passwords
* Imaged 20 desktop computers a week
* Setup new users desktop computers