參考書目

**中文部分**

工安全衛生展示館(2018)。餐飲業勞工職業病之本土流行病學調查研究。勞動部勞動及職業 安全衛生研究所。

工安全衛生展示館(2018)。免「頸」張減疲勞 姿勢正確少病擾。勞動部勞動及職業安全衛生研究所。

大紀元(2015)。餐廳服務生是壓力最大工作。引自神經學（Neurology）<https://www.epochtimes.com/b5/15/10/15/n4550640.htm>

王莉婷(2017)。8小時與12小時輪班制度中護理人員疲勞與睡眠之相關性研究。國立臺灣大學護理學研究所為出版碩士論文，台北市。

何立己(2012)。一個多贏且能協助解決飛 安隱形挑戰的系統 疲勞風險管理系 統。飛行安全季刊，70，10-15。

行政院勞動部(2020)。勞動基準法。勞動法令查詢系統。

行政院(2015)。中華民國行業標準分類。台北：行政院。

行政院勞動部（2019）。職類別薪資調查報告。勞動法令查詢系統。

勞動部勞動及職業安全衛生研究所（2 014 ）。受僱者工作環境安全衛生狀況認知。心理健康研究重要績效輯。

金中妤(2017)。台灣餐飲業服務人員工作現況與傷病調查研究肌肉骨骼。台北： 勞動部勞動及職業安全衛生研究所。

周春芬&方進博(2015)。護理人員工作特質與職業疲勞的相關性研究。*護理雜誌*， *62*(5)，41-50。

教育部(2019)。十二年國民基本教育 技術型高級中等學校群科課程綱要。台北教育部。

宥宸(2015)。餐旅概論。台北:宥辰文化。

楊育全(2017)。餐旅勞工肌肉骨骼傷病預防。台北： 勞動部勞動及職業安全衛生研究所。

張瑛紹(2015)。餐旅概論。台北：全華。

張姮燕、許順旺、嚴雯聖與張馨(2020)。從工作壓力調節到建立價值觀 促進觀光旅館個人與組織效能。*產業管理評論，* *11*(1)，63-87。

許順旺、張姮燕、鄭姍姍、羅明庚與鄭睿(2020)。員工之情緒智力重要嗎? 國際觀光旅館休閒調適策略調節情緒智力、工作壓力與幸福感關係之研究。*商管科技季刊，* *21*(2)， 147-176。

許順旺、王寶惜、黃韶顏、羅明庚與梁郁(2019)。員工之工作投入重要嗎? 組織氣候調節工作投入、工作滿意度與組織承諾關係之研究。*全球科技管理與教育期刊，* *8*(3)，38-69。

許順旺、嚴雯聖、張姮燕與張馨(2019)。旅館業員工的工作價值觀-如何調節員工工作壓力、工作態度與工作績效。*商管科技季刊*，*20*(3)，243-279。

許順旺、楊雯如、簡嘉惠與伍逸博 (2019)。國際觀光旅館員工之工作壓力與服務品質之相關研究-以職業倦怠為中介效果。*輔仁民生學誌*，*25*(1)，25-48。

許睦祥(2015)。工作特性與知覺工作意義關係之探討-以人格特質為干擾項。*宜蘭大學應用經濟與管理學系未出版碩士論文，*宜蘭縣。

葉婉榆和陳叡瑜(2015)。職場工作者身心狀況與健康促進需求評估的年齡層差異－以某住宿餐飲業為例。*福祉科技與服務管理學刊*，3(4)，437-452。

林巧薇(2018)。[警務人員職場疲勞及工作特質與健康相關生活品質之相關性探討-以新北市為例](https://ndltd.ncl.edu.tw/cgi-bin/gs32/gsweb.cgi/ccd=V2bcsb/record?r1=2&h1=0)。中山醫學大學職業安全衛生學系碩士論文(未出版)。高雄市。

莊智鈞(2013)。工作特性、工作壓力對工作投入影響之實證研究，真理大學，企業管理學系碩士論文(未出版)。台北市。

張承宇(2018)。疲勞原因到底是什麼？WHO公開11項癌因性疲勞警訊。早安健康。<file:///C:/Users/nhu/Desktop/>

張鎧強(2017)。[傳統製造業工作者職場疲勞與工作特質相關性探討](https://ndltd.ncl.edu.tw/cgi-bin/gs32/gsweb.cgi/ccd=V2bcsb/record?r1=6&h1=0)。嘉南藥理大學職業安全衛生系碩士論文(未出版)。台南市。

許睦祥. (2015). 工作特性與知覺工作意義關係之探討-以人格特質為干擾項. 宜蘭大學應用經濟與管理學系碩士論文(未出版)。宜蘭縣。

郭曼忻(2019)。餐飲業發展趨勢。台灣趨勢研究。<https://www.twtrend.com/share_cont.php?id=77>

黃啟煌，徐雅媛（2 013 )。職場作業勞工職業疲勞檢測與運動介入相開性研究。勞動部勞動及職業安全衛生研究所報告101研究計畫，l，1 12。

黃毓華、黃英忠、陳錦輝和杜佩蘭(2015)。護理人員之社會心理工作特性、工作倦怠與身心健康之相互影響追蹤研究*。台灣衛誌*，34(2)，204-217。

葉婉榆, 鄭雅文, 陳美如, & 邱文祥. (2008). 職場疲勞量表的編製與信效度分析. *台灣衛誌*, *27*, 349-64.

黃麗玲、黃薇瑄、葉德豐、鍾燕宜、林川雄、黃建財．（2015）．護理人員超時工作與疲勞之相關性分析．休閒運動保健學報，8，10–25。

楊建銘、蔡涵茵，2011，民航局飛航服務 總臺輪班相關文獻回顧與建議，臺灣臨床心理學會，臺北市。

褚麗絹、何育敏、曾冠豪與許宏誠(2016)。工作特性、領導風格及心流經驗對工作績效影響之研究。*經營管理論叢，*12，1，15-27 。

宋振國、陳偉杰和郭俊良(2017)。我國船員職場疲勞與工作態度關係之研究。*航運季刊*，*26*(2)，105-130。

蔡佳玲(2014)。餐旅概論-餐旅業的定義及屬性。教學資源網：google.com/a/kyvs.ks.edu.tw/cai-jia-ling-de-shu-wei

顏芯澄(2018)。[職業衛生護理人員工作特質與職業疲勞之相關性研究](https://ndltd.ncl.edu.tw/cgi-bin/gs32/gsweb.cgi/ccd=V2bcsb/record?r1=4&h1=0)。國立臺灣師範大學健康促進與衛生教育學系碩士論文(未出版)。台北市。

盧玉嬴、陳瑞貞、梁淑媛和吳淑芳(2014)。護理人員之工作壓力與職場疲勞之相關性探討。*護理暨健康照護研究*，*10*(4)，276-285。

鄭怡世、巫麗雪和劉幸宜(2017)。臺灣老人日間照顧服務從業人員職場疲勞之探究。*社會政策與社會工作學刊*，*21*(2)，1-53。

蘇芳基和徐蔚青(2012)。*餐旅概論*。高雄：群英。

藍毓莉, 王家芬, 陳建智, & 王美慧. (2017). 員工離職實證性研究-探討人格特質與工作特性之關聯性. *顧客滿意學刊*, *13*(2), 133-155.

謝宜儒(2016)。餐飲業發展趨勢。*台灣趨勢研究*。<https://www.twtrend.com/share_cont.php?id=77>

職業傷病管理服務中心(2016)。*職業病鑑定案例-職業性肌肉骨骼疾病*。台北：職業傷病管理服務中心。

教育部(2018)。十二年國民基本教育技術型高級中等學校群科課程綱要。https://www.edu.tw/

楊尚育、顏俊明、許德仁、楊小惠、盧思汎、張哲豪(2019)。日夜班包裝工人的工作疲勞與生活品質之探討。台灣職能治療研究與實務，15(1)，55-65。

湯家碩、葉婉榆、劉梅君、蔡宗宏、徐儆暉()。台灣公私部門受僱者僱用方式和職場疲勞狀況的相關性。台灣公共衛生雜誌，30(3)，230-244。

潘儀聰、郭育良(2014)。肌肉骨骼健康狀態之職場相關因子關聯性探討。勞動部勞動及職業安全衛生研究所委託之年度研究計畫(編號：ILOSH103 - H504)。新北市：勞動部勞動及職業安全衛生研究所。

潘儀聰、游志雲(2013)。重複性肌肉骨骼傷病預防技術指引研究。勞動部勞動及職業安全衛生研究所研究報告(編號：IOSH102-H320)。

新北市：勞動部勞動及職業安全衛生研究所。

紀雪雲、黃月桂(2006)。運動與健康。行政院體育委員會委託之研究報告(編號：Sac-Res-095-001)。臺北市：行政院體育委員會。

林志遠、曾瑞成(2006)。全人健康理念之演進。中華體育季刊，20(4), 14-19。

林劉淑娟、李宛宸(2016)。餐飲業從業人員面對工作逆境的職場韌性歷程之研究。觀光休閒學報，23(3), 239-272。

詹明珊、邱艷芬(2018)。輪班護理人員睡眠品質與身心健康對職業

疲勞之影響性分析。醫務管理期刊，21(1), 27-42。

曾奕翔、林淑如、王顗婷、賴育民(2019)。某區域醫院員工之自覺疲勞與肌肉。骨骼症狀問卷分析與其相關性研究，中華職業醫學雜誌， 26(1), 47-54。

鄭怡世、巫麗雪、劉幸宜(2017)。臺灣老人日間照顧服務從業人員職場疲勞之探究。社會政策與社會工作學刊，21(2), 1-53。

**英文部分**

Grobelna, A. (2019). Effects of individual and job characteristics on hotel contact employees’ work engagement and their performance outcomes. *International journal of contemporary hospitality management*.

Afari, N., & Buchwald, D. (2003). Chronic fatigue syndrome: a review. *American Journal of Psychiatry*, *160*(2), 221-236.

Birtch, T. A., Chiang, F. F., & Van Esch, E. (2016). A social exchange theory framework for understanding the job characteristics–job outcomes relationship: The mediating role of psychological contract fulfillment. *The International Journal of Human Resource Management*, *27*(11), 1217-1236.

Rai, A., Ghosh, P., Chauhan, R., & Mehta, N. K. (2017). Influence of job characteris- tics on engagement: does support at work act as moderator?. *International Journal of Sociology and Social Policy*.

Farzianpour F, Aghababa S, Delgoshaei B, Haghgoo M (2011). Performance evaluation a teaching hospital affiliated to Tehran University of medical sciences based on balding excellence model. Am J Econ Bus Admin, 3: 277–281

Ferreira, A. I., Martinez, L. F., Lamelas, J. P., & Rodrigues, R. I. (2017). Mediation of job embeddedness and satisfaction in the relationship between task characteristics and turnover. *International Journal of Contemporary Hospitality Management*.

Hans, S., & Gupta, R. (2018). Job characteristics affect shared leadership. *Leadership & Organization Development Journal*.

Hagberg, M. (1981). Work load and fatigue in repetitive arm elevations. *Ergonomics*, *24*(7), 543-555.

Harjanti, D. (2019). Burnout and Employee Performance in Hospitality Industry: The Role of Social Capital. *Jurnal Teknik Industri*, *21*(1), 15-24.

Van der Heijden, B. I., Peeters, M. C., Le Blanc, P. M., & Van Breukelen, J. W. M. (2018). Job characteristics and experience as predictors of occupational turnover intention and occupational turnover in the European nursing sector. *Journal of Vocational Behavior*, *108*, 108-120.

Grobelna, A. (2019). Effects of individual and job characteristics on hotel contact employees’ work engagement and their performance outcomes. *International journal of contemporary hospitality management*.

Birtch, T. A., Chiang, F. F., & Van Esch, E. (2016). A social exchange theory framework for understanding the job characteristics–job outcomes relationship: The mediating role of psychological contract fulfillment. *The International Journal of Human Resource Management*, *27*(11), 1217-1236.

Ahmad, A. (2018). The relationship among job characteristics organizational commitment and employee turnover intentions. *Journal of Work-Applied Management*.

Van der Heijden, B. I., Peeters, M. C., Le Blanc, P. M., & Van Breukelen, J. W. M. (2018). Job characteristics and experience as predictors of occupational turnover intention and occupational turnover in the European nursing sector. *Journal of Vocational Behavior*, *108*, 108-120.

Azadeh, A., Nasirian, B., Salehi, V., & Kouzehchi, H. (2017). Integration of PCA and DEA for identifying and improving the impact of Six Sigma implementation on job characteristics in an automotive industry. *Quality Engineering*, *29*(2), 273-290.

Agarwal, U. A., & Gupta, V. (2018). Relationships between job characteristics, work engagement, conscientiousness and managers’ turnover intentions. *Personnel Review*.

Rudolph, C. W., Katz, I. M., Lavigne, K. N., & Zacher, H. (2017). Job crafting: A meta-analysis of relationships with individual differences, job characteristics, and work outcomes. *Journal of Vocational Behavior*, *102*, 112-138.

Spio-Kwofie, A., & Anyobodeh, R. (2015). The Effect of Waiting Service in the Hospitality Industry in Sekondi-Takoradi. *International Journal of Healthcare Science*, *3*(2), 379-383.

Sen, C., & Dulara, S. (2017). Job characteristics and performance: The mediating role of job crafting. *The International Journal of Indian Psychology*, *5*(1), 66-74.

Van der Heijden, B. I., Peeters, M. C., Le Blanc, P. M., & Van Breukelen, J. W. M. (2018). Job characteristics and experience as predictors of occupational turnover intention and occupational turnover in the European nursing sector. *Journal of Vocational Behavior*, *108*, 108- 120.

Bakker, A. B., & Demerouti, E. (2016). Job demands–resources theory: Taking stock and looking forward. Journal of Occupational Health Psychology. doi: 10.1037/ ocp0000056

Ohly, S. & Schmitt, A. (2017). Work design and proactivity. In S. K. Parker & U. K. Bindl (Ed.) Proactivity at work: Making things happen in organizations (pp. 387-410). New York, NY: Routledge.

Rai, A., Ghosh, P., Chauhan, R., & Mehta, N. K. (2017). Influence of job characteri- stics on engagement: does support at work act as moderator?. *International Journal of Sociology and Social Policy*.

Grobelna, A. (2019). Effects of individual and job characteristics on hotel contact employees’ work engagement and their performance outcomes. *International journal of contemporary hospitality management*.

Birtch, T. A., Chiang, F. F., & Van Esch, E. (2016). A social exchange theory framework for understanding the job characteristics–job outcomes relationship: The mediating role of psychological contract fulfillment. *The International Journal of Human Resource Management*, *27*(11), 1217-1236.

Ahmad, A. (2018). The relationship among job characteristics organizational commitment and employee turnover intentions. *Journal of Work-Applied Management*.

Van der Heijden, B. I., Peeters, M. C., Le Blanc, P. M., & Van Breukelen, J. W. M. (2018). Job characteristics and experience as predictors of occupational turnover intention and occupational turnover in the European nursing sector. *Journal of Vocational Behavior*, *108*, 108-120.

Azadeh, A., Nasirian, B., Salehi, V., & Kouzehchi, H. (2017). Integration of PCA and DEA for identifying and improving the impact of Six Sigma implementation on job characteristics in an automotive industry. *Quality Engineering*, *29*(2), 273-290.

Agarwal, U. A., & Gupta, V. (2018). Relationships between job characteristics, work engagement, conscientiousness and managers’ turnover intentions. *Personnel Review*.

Rudolph, C. W., Katz, I. M., Lavigne, K. N., & Zacher, H. (2017). Job crafting: A meta-analysis of relationships with individual differences, job characteristics, and work outcomes. *Journal of Vocational Behavior*, *102*, 112-138.

Sen, C., & Dulara, S. (2017). Job characteristics and performance: The mediating role of job crafting. *The International Journal of Indian Psychology*, *5*(1), 66-74.

Van der Heijden, B. I., Peeters, M. C., Le Blanc, P. M., & Van Breukelen, J. W. M. (2018). Job characteristics and experience as predictors of occupational turnover intention and occupational turnover in the European nursing sector. *Journal of Vocational Behavior*, *108*, 108- 120.

Grobelna, A. (2019). Effects of individual and job characteristics on hotel contact employees’ work engagement and their performance outcomes. *International journal of contemporary hospitality management*.

Birtch, T. A., Chiang, F. F., & Van Esch, E. (2016). A social exchange theory framework for understanding the job characteristics–job outcomes relationship: The mediating role of psychological contract fulfillment. *The International Journal of Human Resource Management*, *27*(11), 1217-1236.

Ahmad, A. (2018). The relationship among job characteristics organizational commitment and employee turnover intentions. *Journal of Work-Applied Management*.

Van der Heijden, B. I., Peeters, M. C., Le Blanc, P. M., & Van Breukelen, J. W. M. (2018). Job characteristics and experience as predictors of occupational turnover intention and occupational turnover in the European nursing sector. *Journal of Vocational Behavior*, *108*, 108-120.

Azadeh, A., Nasirian, B., Salehi, V., & Kouzehchi, H. (2017). Integration of PCA and DEA for identifying and improving the impact of Six Sigma implementation on job characteristics in an automotive industry. *Quality Engineering*, *29*(2), 273-290.

Agarwal, U. A., & Gupta, V. (2018). Relationships between job characteristics, work engagement, conscientiousness and managers’ turnover intentions. *Personnel Review*.

Rudolph, C. W., Katz, I. M., Lavigne, K. N., & Zacher, H. (2017). Job crafting: A meta-analysis of relationships with individual differences, job characteristics, and work outcomes. *Journal of Vocational Behavior*, *102*, 112-138.

Sen, C., & Dulara, S. (2017). Job characteristics and performance: The mediating role of job crafting. *The International Journal of Indian Psychology*, *5*(1), 66-74.

Van der Heijden, B. I., Peeters, M. C., Le Blanc, P. M., & Van Breukelen, J. W. M. (2018). Job characteristics and experience as predictors of occupational turnover intention and occupational turnover in the European nursing sector. *Journal of Vocational Behavior*, *108*, 108- 120.

Grobelna, A. (2019). Effects of individual and job characteristics on hotel contact employees’ work engagement and their performance outcomes. *International journal of contemporary hospitality management*.

Jiang, X., & Hui, Y. A. N. G. (2016). Impacts of Optimism and Job Characteristics on Job Burnout among the Millennial Generation: Evidence from a Survey of Community Service Workers in Shaanxi, China. *Revista de Cercetare si Interventie Sociala*, (53).

Nguyen, T.T& Man (2018).Triple-down model of capability, job characteristics and burnout. *Chinese Management Studies* .

An, E. S., & Chae, J. E. (2018). The effects of job characteristics of elderly caregivers on their job satisfaction and burnouts: Mediating effects of emotional labor. *Journal of Digital Convergence*, *16*(1), 21-33.

Birtch, T. A., Chiang, F. F., & Van Esch, E. (2016). A social exchange theory framework for understanding the job characteristics–job outcomes relationship: The mediating role of psychological contract fulfillment. *The International Journal of Human Resource Management*, *27*(11), 1217-1236.

Tepeci, M., & Pala, T. (2016). The effects of job-focused and employee-focused emotional labor on burnout in the hospitality industry in Turkey. *Journal of Global Strategic Management*, *10*(2), 95-105.

Harjanti, D. (2019). Burnout and Employee Performance in Hospitality Industry: The Role of Social Capital. *Jurnal Teknik Industri*, *21*(1), 15-24.

Birtch, T. A., Chiang, F. F., & Van Esch, E. (2016). A social exchange theory framework for understanding the job characteristics–job outcomes relationship: The mediating role of psychological contract fulfillment. *The International Journal of Human Resource Management*, *27*(11), 1217-1236.

Rai, A., Ghosh, P., Chauhan, R., & Mehta, N. K. (2017). Influence of job characteris- tics on engagement: does support at work act as moderator?. *International Journal of Sociology and Social Policy*.

Hackman, J.R. & Oldham, G.R. (1975). Development of the job diagnostic survey. Journal of Applied Psychology, 60(2), 159..

Ferreira, A. I., Martinez, L. F., Lamelas, J. P., & Rodrigues, R. I. (2017). Mediation of job embeddedness and satisfaction in the relationship between task characteristics and turnover. *International Journal of Contemporary Hospitality Management*.

Hans, S., & Gupta, R. (2018). Job characteristics affect shared leadership. *Leadership & Organization Development Journal*.

Hsu, S. W., Yen, W. S., Chung, P. H., & Wu, Y. B. (2020). Work Values as a Moderator of Employees' Job Stress, Job Burnout and Service Quality in International Tourist Hotels. *Qi Ye Guan Li Xue Bao= Journal of Business Administration*, *45*(1), 121-150.

Van der Heijden, B. I., Peeters, M. C., Le Blanc, P. M., & Van Breukelen, J. W. M. (2018). Job characteristics and experience as predictors of occupational turnover intention and occupational turnover in the European nursing sector. *Journal of Vocational Behavior*, *108*, 108-120.

Grobelna, A. (2019). Effects of individual and job characteristics on hotel contact employees’ work engagement and their performance outcomes. *International journal of contemporary hospitality management*.

Grobelna, A. (2019). Effects of individual and job characteristics on hotel contact employees’ work engagement and their performance outcomes. *International journal of contemporary hospitality management*.

Birtch, T. A., Chiang, F. F., & Van Esch, E. (2016). A social exchange theory framework for understanding the job characteristics–job outcomes relationship: The mediating role of psychological contract fulfillment. *The International Journal of Human Resource Management*, *27*(11), 1217-1236.

Sen, C., & Dulara, S. (2017). Job characteristics and performance: The mediating role of job crafting. *The International Journal of Indian Psychology*, *5*(1), 66-74.

Ahmad, A. (2018). The relationship among job characteristics organizational commitment and employee turnover intentions. *Journal of Work-Applied Management*.

Van der Heijden, B. I., Peeters, M. C., Le Blanc, P. M., & Van Breukelen, J. W. M. (2018). Job characteristics and experience as predictors of occupational turnover intention and occupational turnover in the European nursing sector. *Journal of Vocational Behavior*, *108*, 108-120.

Azadeh, A., Nasirian, B., Salehi, V., & Kouzehchi, H. (2017). Integration of PCA and DEA for identifying and improving the impact of Six Sigma implementation on job characteristics in an automotive industry. *Quality Engineering*, *29*(2), 273-290.

Agarwal, U. A., & Gupta, V. (2018). Relationships between job characteristics, work engagement, conscientiousness and managers’ turnover intentions. *Personnel Review*.

Sen, C., & Dulara, S. (2017). Job characteristics and performance: The mediating role of job crafting. *The International Journal of Indian Psychology*, *5*(1), 66-74.

Turner, A. N., & Lawrence, P. R. (1965). Industrial jobs and the worker Boston: Harvard Grad-uate School of Business Administration.

Zhao, X. R., Ghiselli, R., Law, R., & Ma, J. (2016). Motivating frontline employees: Role of job characteristics in work and life satisfaction. *Journal of Hospitality and Tourism Management*, *27*, 27-38.

Ahlgren, J. (1967). Kinesiology of the mandible. An EMG study. Acta Odontol Scand, 25(6), 593-611.

Bernotaite, L., & Malinauskiene, V. (2017). Workplace bullying and mental health among teachers in relation to psychosocial job characteristics and burnout. *International journal of occupational medicine and environmental health*, *30*(4), 629.

International Labour Organisation. (2000). Mental Health in the Workplace. Geneva: ILO

Duan-Porter, W., Hatch, D., Pendergast, J. F., Freude, G., Rose, U., Burr, H., ... & Potter, G. (2018). 12-month trajectories of depressive symptoms among nurses—Contribution of personality, job characteristics, coping, and burnout. *Journal of affective disorders*, *234*, 67-73.

Isenhardt, A., & Hostettler, U. (2020). Inmate violence and correctional staff burnout: The role of sense of security, gender, and job characteristics. *Journal of interpersonal violence*, *35*(1-2), 173-207.

Jin, X., Sun, I. Y., Jiang, S., Wang, Y., & Wen, S. (2018). The impact of job characteristics on burnout among Chinese correctional workers. *International Journal of Offender Therapy and Comparative Criminology*, *62*(2), 551-570.

Joshua Lea, D. N. P. (2020). Turnover, burnout, and job satisfaction of Certified Registered Nurse Anesthetists in the United States: role of job characteristics and personality. *AANA journal*, *88*(1), 39-48.

McFadden, P., Mallett, J., Campbell, A., & Taylor, B. (2019). Explaining self-reported resilience in child-protection social work: The role of organisational factors, demographic information and job characteristics. *The British Journal of Social Work*, *49*(1), 198-216.

Pisanti, R., van der Doef, M., Maes, S., Meier, L. L., Lazzari, D., & Violani, C. (2016). How changes in psychosocial job characteristics impact burnout in nurses: a longitudinal analysis. *Frontiers in Psychology*, *7*, 1082.

Salami, S. O., & Ajitoni, S. O. (2016). Job characteristics and burnout: The moderating roles of emotional intelligence, motivation and pay among bank employees. *International Journal of Psychology*, *51*(5), 375-382.

WHO(2017).Health in All Policies: Helsinki Statement. Framework for Country Action. Geneva.

Wyller, V. B. (2007). The chronic fatigue syndrome–an update. *Acta Neurologica Scandinavica*, *115*, 7-14.

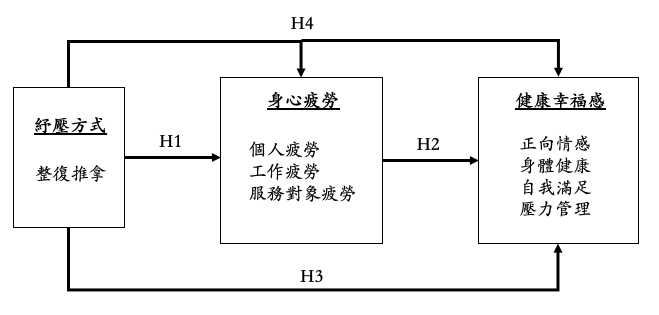
Mathis, R. L., & Jackson, J. H. (2011). *Human resource management: Essential perspectives*. Cengage Learning.

-------------------------------------------------------------------------------------------------------

Alejandro M., Evelyn B.C.(2019). Experimental Design: Basic Concepts. *Encyclopedia of Animal Behavior, 2*, 471-479

César A., Daniel E., Eric B.(2017). Control-Relevant Design of System Identification Experiments to Improve Behavioral Interventions. *IFAC-PapersOnLine, 50*(1), 15115-15120.

D.Telena., B.Houska., F.Logist., J.Van Impe. (2016). Multi-purpose economic optimal experiment design applied to model based optimal control. *Computers & Chemical Engineering. 94*(2), 212-220.

****