

# STEPHIN T REJI

Customer Success

132-A, POCKET-C2, Mayur  
Vihar Phase - 3, Delhi  
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I am an aspiring customer success manager with good proficiency in client and project handling with 1.3 years experience in developing sustainable strategies aimed at solving customer problems and also have an extensive range of skills in modern web development.

## WORK EXPERIENCE

### Civil Machines Technologies Pvt. Ltd., Noida – Customer Success & QA

September 2019 - PRESENT

#### Customer Success

- Communication with customers via phone or email
- To provide high-quality support and resolution to their issues.
- Create efficient reports for the client to go through the progress of their projects.

#### QA

- End to end manual testing of both Android and iOS Apps.
- Prepared Test reports.
- Continuous coordination with the development team

### Bolt : IoT Platform, Delhi– Social Media Marketing Intern

June 2019 - July 2020

Main work was to make posters and strategize how to increase the reach of the product to a broader public socially.

## PROJECTS

### LIVE CRICKET APPLICATION

Tech Stack - REACT JS

Description: It is an app that gives live cricket stats from around the world

Source Code : <https://github.com/stephin007/CricLive>

Web Link : <https://criclive.stephinreji.me/>

## EDUCATION

B.Tech in Electronics and Communication,  
Noida Institute of Engineering and technology,  
Greater Noida

Senior Secondary Education(XI-XII),  
Assisi Convent Sr. Sec. School, Noida

Secondary Education(X),  
Assisi Convent Sr. Sec. School, Noida

## INTERPERSONAL SKILLS

Communication  
Web Development  
Client Handling skills  
TeamWork  
Keen Attention to Detail

## TOOLS/LIBRARIES KNOWN

HTML/CSS	- 85%
REACT JS	- 75%
JAVASCRIPT	- 60%
GITHUB	- 80%

## COMPUTER SKILLS

Google Sheets/Docs  
Notion  
Jira  
Adobe XD/Figma

## GITHUB FINDER

Tech Stack - REACT JS, CONTEXT API

*Description:* It is an app that finds github profiles of all the developers in github from around the world

*Source Code :* <https://github.com/stephin007/githubfinder>

*Web Link :* <https://gitsearcher.stephinreji.me/>

## SOCIAL

Website: [stephinreji.me](https://stephinreji.me)

Github : [stephin007](https://github.com/stephin007)

LinkedIn : [stephinreji](https://www.linkedin.com/in/stephinreji)

Twitter : [reji\\_stephin](https://twitter.com/reji_stephin)

