

# **AI Integrated Chatbot-system to enhance government schemes**

## **ABSTRACT:**

In the era of digital transformation, accessibility to government schemes is crucial for citizens seeking relevant information about available programs and their eligibility criteria. Our project aims to address this need by developing an innovative web application with an integrated chatbot system designed to provide seamless access to information about government schemes. Our web application features a user-friendly chatbot capable of answering queries related to various government schemes. Users can inquire about eligibility criteria, application processes, and other relevant details through the chatbot. In cases where the chatbot may not provide the desired information, users have the option to initiate a direct call to the customer care center, connecting them with knowledgeable administrators. To enhance local accessibility, users can input their village names to retrieve contact information for the current information center, ensuring personalized support. Citizens are empowered to contribute to the platform by submitting information about government schemes. Admins will carefully review and verify user-submitted content before publishing it on the website, maintaining the accuracy and reliability of the information.