

BENSE SHIBUYANGA



0769603533



bensemwikhali@gmail.com

Personal Profile

I am a motivated, adaptable and dedicated IT student seeking a position which will utilize the professional and technical skills developed through my learning period.

I have a methodical, customer focused approach to work and a strong drive to see things through to completion.

During my learning period I have managed to apply the knowledge attained in class to build a number of projects especially in web development.

Education

2022 – Present

Diploma in Information Communication Technology

Kenya Coast National Polytechnic

Grade:

2018 – 2021

Kenya Certificate of Secondary Education

Shikunga High School

Grade: C (plain)

2010 – 2017

Kenya Certificate of Primary Education

Bushiangala Primary School

Score: 320 marks

Work Experience

Sentech Ltd Mombasa

IT Support

05/08/2024 – Present

1. Provided extensive IT Support to internal and external stakeholders.
2. Installed and configured computer hardware operating systems and applications
3. Monitored and maintained computer systems and networks.
4. Maintained the computer network and information systems.
5. Upgrading of computer memory and storage
6. Cloning computer hard disks
7. Installed and maintained CCTV cameras.
8. Maintained printers.
9. Diagnosing UPS and changing batteries

Skills

1. Impressive knowledge of a variety of programming languages including Java script, HTML, CSS, Bootstrap
2. Strong troubleshooting skills with software, hardware and network products
3. Excellent skills in Microsoft Office suites mostly Word, Excel, Outlook and Access
4. Formatting computers
5. Front-end web development
6. Installing and activating operating systems and Microsoft office
7. Hard disk cloning

Interests

I enjoy reading novels, photography, building websites and having nature walks.

References

Mr. Tanui Boaz

IT Tutor

Kenya Coast National Polytechnic