BEN-TAHRI MERWANE

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in https://www.linkedin.com/in/merwane-ben-tahri/

LINGUISTIC SKILLS

- French   C2
- English   A2
- Dutch   A2
- Arabic   B1

IT SKILLS

NETWORKING:
- Switch
- Router
- Firewall
- LAN

SYSTEMS:
- Linux
- Windows
- Virtualization
- Containerization

PROGRAMMING:
- C
- Javascript
- Python
- Kotlin
- Java

TELECOMMUNICATION:
- Wifi
- Fiber Optics
- Cable

CERTIFICATIONS

- Fortinet NSE1/NSE2
- Veeam Backup & Replication

EXPERIENCE

Student Helpdesk Support Specialist with expertise in printer installation - Saint-Pierre Clinic Ottignies
august 2022 - september 2022 ()
- Provide First-Level Support
- Printer Installation and Configuration
- Ticket Management
- Collaboration with IT Teams
- Documentation
- Customer Service

Final year internship (ICT Assistant)
february 2022 - june 2022 - Axem SRL
- Server configuration
- Firewall configuration
- Implementation of security systems
- Datacenter maintenance
- Handling customer requests via phone and ticketing system
- Remote or on-site customer support in collaboration with the support team
- Assistance in the implementation of IT solutions

ICT Assistant (Intern)
july 2022 - august 2022- *Axem SRL*
- Server configuration
- Network configuration
- Monitoring
- Backup System

Computer Technician (Intern)
may 2019 - july 2019 - *Sirius IT*
- Computer and Printer Repair
- Server Configuration
- User Support
- Troubleshooting
- Software Installation

NSF Euro Consultants Internship
november 2017 - december 2017 - *NSF Euro Consultants*
- Network Maintenance (Server, Switch, Router)
- PC Maintenance

EDUCATION

Bachelor's in Computer Science and Systems, with a specialization in Information Technology.
september 2019 - june 2023

High School Diploma (CESS) + Certificate of Technician in Computer Science - *june 2019*