



BENTSEN DIAS

INTERESTS



PERSONAL PROFILE

My name is Bentsen Dias and I am attending the University of Technology to attain a bachelor in science, majoring in mathematical science (currently second year). I have a strong passion for cars, boxing and self improvement. I am looking to develop life long skills in a rewarding position as I am **hardworking, dedicated and willing to learn**. I have strong **communication** and **work well in team based environments**. I believe that working here is a good stepping stone for my future endeavors as it will provide me with a deeper understanding of management and further my skills.

AREAS OF EXPERTISE

- **Customer Service** - Phone calls and instore upselling experience, stock management
- **Communication skills** in both various environments (fast and slow paced)
- **Word, Excel, Google sheets, Google docs** and **email** (formatting and editing)

REFERRALS

- David (Pharmacist): 0400246845
- Ahmed (Pharmacist): 0406222743
- Anthony (Pharmacist): 0420637326
- Alyse (KFC Store Manager) 0432546589
- Rowe (Supercheap Auto Assistant Manager - Blacktown) 0406488215

GET IN CONTACT

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8/112 Seven Hills Road South, Seven Hills NSW 2147

WORK EXPERIENCE

KINGSWOOD COMPOUNDING PHARMACY (LAB TECHNICIAN + PHARMACIST ASSISTANT)

July 2021 - December 2022

- **Compounding** various different medicine to tailor made dosages
- **Dispensing + proof reading** scripts (calling doctors and clinics when errors are made)
- **Management** of drug compounding stock
- **Patient advisory** (on prescribed + pharmacy suggested medicine)
- **Upselling** of pharmacy products + compounded medicine
- **Hiring + Training + Onboarding** of new lab technicians

SUPERCHEAP AUTO (TEAM MEMBER)

Nov 2020 - July 2021

- **Customer service** via phone calls and in store upselling
- **Conversation skills**
- **Pick and packing** for online customers
- **Stocking shelves** and **stock management**

KENTUCKY FRIED CHICKEN (CREW MEMBER)

2017 – 2020 Oct

- **Food handling** (whilst cooking and packing)
- **Customer service** whilst maintaining a quick pace

EDUCATION HISTORY

ST JOHNS AMBULANCE VOLUNTEER

First Aider 2022 - Present

- First responder in tense medical situations
- HLTAID009 Provide cardiopulmonary resuscitation
- HLTAID010 Provide basic emergency life support
- HLTAID011 Provide First Aid
- HLTAID014 Provide Advanced First Aid
- HLTAID015 Provide advanced resuscitation and oxygen therapy

UNIVERSITY OF TECHNOLOGY SYDNEY

Bachelor of Science (Majoring in Mathematics), 2022 - Present

- 2nd year with an interest in the medical field
- UTS and UNSW car society member
- UTS Tech and Business society member

PARRAMATTA MARIST HIGH SCHOOL

Graduate Class of 2019