

Benjamin O'Neal

524 10 Ave SW | Calgary | AB | CA | T2R 0A7 | 667-319-8291 | boneal246@gmail.com

Summary of Qualifications

- CompTIA A+
Certified IT Technician

- Eager to learn and efficient at developing new skills

- Exceptional problem solving skills

- Experience with multiple programming languages(C#, python, JavaScript etc.)

- Proficient with many G Suite and Microsoft Office products

- Teamwork and communication skills

- Knowledge of Git, .Net, AWS, Azure, MySQL

- Very good at Googling, can figure out how to do anything with an hour of Google

Relevant Experience

Freelance Web Developer

Sept 2021 - present

- Worked with clients developing websites that include e-commerce, booking, portfolio, blog and multilingual functionalities.
- Increased traffic and enhanced page ranking by improving website structure, performing Search Engine Optimization (SEO) and Search Engine Marketing (SEM) for local improvements.
- JavaScript, TypeScript, React, Next.js, Node.js, JQuery, HTML, CSS, SQL

IT Technician, ICFX Technologies

June 2018 - Dec 2021

- Installed and maintained company's computer systems and network
- Performed upgrades and installed updates
- Completed troubleshooting and repair when computers had problems
- Provided technical assistance to clients on inbound telephone tech-support calls using remote access software
- Conducted computer technology training with all new staff

QA Tester, AmTote International

Apr. 2016- Aug. 2017

- Wrote and executed test cases
- As the sole QA person on the team, I was responsible for all Quality aspects of our app, including UI frontend and backend testing
- Wrote up bug cards with repo steps, console errors, and logs so that the devs could fix them
- Worked with SAFE Agile framework, planning and working in 2 week sprints

Engineering Intern, AmTote International

Apr. 2017- Aug. 2017

- Performed quality assurance testing on instant racing machines
- Used video editing software to edit races
- Built a slot machine by using the metalworking and soldering knowledge gained over the summer

Education

Bachelor of Science in Computer Science

Ohio University, Athens, Ohio, USA

Sept. 2015- May 2019

Ontario Secondary School Diploma

Notre Dame College School, Welland, Ontario, Canada

Sept. 2011- May 2015