080-8725-3448 | trunghau60@gmail.com | thatshau.com | GitHub | LinkedIn

SUMMARY

A tech-driven business analyst with CSPO certification, focusing on process improvement and data analysis.

PROFESSIONAL EXPERIENCE

KPMG Ignition Tokyo | Tokyo, Japan

Business analyst | Sep, 2021 - Present

- Working on design and implementation of new features for internal cryptocurrency data analysis product
- Created core documentation and visuals to facilitate both business and technical discussions
- Created a proof-of-concept to facilitate adoption of global tools and services for local use cases
- Created and maintained a PowerBI dashboard for centralized budget management
- Translated Alteryx workflows into Python scripts to allow for easier collaboration, testing, and versioning
- Maintained comprehensive knowledge base utilizing GitHub with automated testing and approval process
- Supported the adoption of GitHub within KPMG, including onboarding member firm organizations, building PowerBi dashboard for important metrics, and facilitating innersource
- Improved internal SDLC processes to align with global and local standards and governance
- Created and maintained required documents for internal Software Development Life Cycle
- Designed and lead multiple User Acceptance Testing sessions
- Automated various internal processes using PowerAutomate and PowerApps
- Created product demo recordings as well as performed live demo KPMG member firms globally
- Led Agile workflow meetings for team of up to 10 members
- Gathered business requirements and created User Stories, Features, and Epics accordingly
- Created comprehensive workflows, architecture documents, test plans, and user manuals for internal data analysis product
- Created a <u>proof-of-concept</u> for Japanese document processing by fine tuning Document Layout Segmentation models

Incubit | Tokyo, Japan

AI Engineer Intern | Mar, 2021 - Aug, 2021

- Maintained and updated the main codebase, enabling faster setups and experiments and hyperparameters tuning for Computer Vision tasks such as image recognition and image segmentation
- Researched, implemented, and experimented with novel approaches and architectures such as <u>ResNet</u>, <u>EfficientNet</u>, <u>Squeeze and Excitation</u>, <u>Transformer</u>, <u>Vision Transformer</u>, <u>UNet</u>, etc.
- Ensured final deliverables meet specific requirements, which differ from client to client

Tokyo International University | Tokyo, Japan

Technical Leader | Jan, 2018 - Dec, 2019

- Led 26 international interns to create a friendly and educational environment for students to practice English.
- Created and maintained an inventory system for daily services of renting MacBooks to students and professors.

EDUCATION & QUALIFICATIONS

Tokyo International University Tokyo, Japan	Scrum Alliance Online
Bachelor of Business Economics Full scholarship	Certified Scrum Product Owner
Aug, 2017 - Aug, 2021	Apr, 2023
Jovian Online	AI Planet (formerly Dphi) Online
Deep Learning with PyTorch	Deep Learning Intermediate Boot camp
July, 2020	Sep, 2020