



BEREKET HAILEMARIAM

IT Support and Network Engineer

Contact

+251983644618
berekethailemariam83@gmail.com
<https://t.me/bekhm>
Addis Ababa, Gerjji

Education

2019/2021

-Coc Level I,II & III

Diploma Information Technology(IT)
SelamDavidRoeshli TVET Collage
2022

-Coc Level IV

Yardstick International College

2022/2025

-MicroLink Information Technology College

Degree in Computer Science in Progress.

Skills

- Management Skills
- Creativity
- Digital Marketing
- Critical Thinking
- Leadership

Language

- English
- Amharic

About Me

Experienced and results-driven IT Support and Network Engineer with a solid background in troubleshooting, user support, and system maintenance. Skilled in diagnosing hardware and software issues, managing networks, and providing end-user training. Proficient in Windows, Linux, and macOS environments with hands-on experience in installation, configuration, and system upgrades. Strong communication skills combined with a proactive, problem-solving mindset to ensure smooth IT operations and excellent user satisfaction.

Experience

Aug 2021 - Dec 2022

Customer Support Engineer and IT Support

ATM Machine Maintenance

Proven expertise in performing on-site troubleshooting, routine servicing, and repairs of ATM hardware/software to minimize downtime and maintain optimal performance. Adept at coordinating with bank managers to report issues, provide status updates, and implement service improvements. Known for fast response, system accuracy, and maintaining secure operational standards in high-trust environments.

Oct 2022 - Dec 2022

Networking Installation and Cable management **CBE Bank HQ**

April 2023/July 2023

Networking Installation and Cable management **Zemen Bank HQ**

Nov 2023/- Mar 2025

Tewanay Engineering PLC

Installed, configured, and maintained network devices including routers, switches, and firewalls.

Provided technical support for users and collaborated with IT teams for system upgrades.

Monitored and resolved LAN/WAN connectivity issues to ensure 99% uptime.

References

Tewodros Awoke **SeritechTechnology** **Moti Engineering**

General manager +251911155403

Tewanay Engineering PLC

Phone: +251 939808262

info@motengineering.com

+251115545060

+251115545062



0881422



THE FEDERAL DEMOCRATIC REPUBLIC OF ETHIOPIA
MINISTRY OF EDUCATION
NATIONAL EDUCATIONAL ASSESSMENT AND EXAMINATIONS
AGENCY (NEAEA)
The Ethiopian General Secondary Education Certificate

This is to certify that BEREKET HAILEMARIAM DIMA

has taken 9 (NINE) subject(s) in the 2017 (2009 E.C.)

Examination session and has earned the following grade(s) in 9 (NINE) subject(s)

Amharic	B	Biology	C
English	B	Civics	C
Maths	C	Geography	C
Physics	C	History	D
Chemistry	C		

By virtue of which, this certificate is awarded, with * * * * *

Araya G Egziabher Mehari
DIRECTOR GENERAL



AUGUST 2017 (2009 E.C.)

Zerihun Duressa
DEPUTY DIRECTOR GENERAL

Distinction 4 A's

Great Distinction 5 A's

Very Great Distinction 6 A's and above

This certificate is invalid unless
it bears the NEAEA seal on the
Photograph of the candidate.



Federal Democratic Republic of Ethiopia



Technical and Vocational Education and Training
(TVET) Agency

National Qualification Certificate

is awarded to
BEREKET H/MARIAM DIMA

for having demonstrated competence against the occupational standard for

HARDWARE AND NETWORK SERVICING

Level: IV



Assessment Date: 30-Jan-22 Assessment Center: MISRAK PTC

Certificate No: ICT-HNS4-2025-2025-AA-E00459 Issued on: 30-Jan-22

Getachew Negash
Director General

Federal TVET Agency

Valid until: 30-Jan-25

Hailemariam Yesus Damtie
Addis Ababa City General Manager

Yekaterina Mulu
Center Branch General Manager
Center of Competence

Code A:

Control: № 3810911

- This National Qualification Certificate is issued under the Authority of Federal TVET Agency & Recognized within the National TVET Qualification Framework.
- For the details of the qualification, Please refer to the list of units of competence attached to this Certificate.
- This certificate is valid; if the preceding level of certificate /s is/ are presented.

Selam David Roeschli Technical and
Vocational College



አዲሱ የስራ ተክኖሎጂ መ-ሆኑን አገልግሎት

Doc. No	SDR-TVC/QF/220
Issued Date	9/05/2014
Issue No	1
Page	1

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ቀን: ካብ 22 ቀን 2013 ዓ.ም

Date August 28, 2021

Middle Level Technical & Vocational Certificate

Level Three

This Certificate is awarded to Bereket Hailemariam Dima

Who admitted to Selam David Roeschli Technical & Vocational college
And Successfully completed level Three training program Specializing
in Hardware and Network Servicing

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Note
}. This Certificate is granted up on a successful completion of the training&
it doesn't substitute the national certificate of competency. To validate this certificate
it is mandatory to produce the equivalent level certificate of competency from
Education & Training Quality Occupational Competency Assurance Authority.

26/4/22
Issue Date

Girmay Moges Ksegaye
ጠ/ሚያ ቁጥር 0228
ጠ/ሚያ ቁጥር 0228

V/Dean





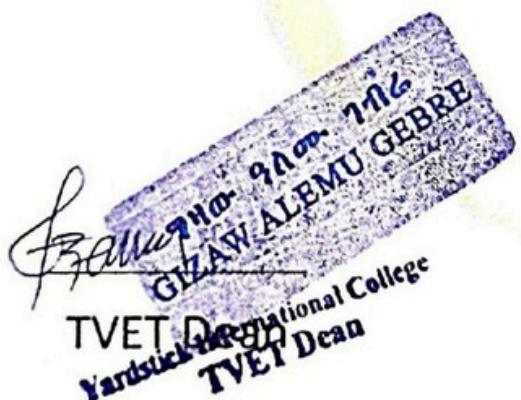
SC/ENGLISH/34/CSE/2021/000
YARDSTICK INTERNATIONAL
COLLEGE



TEMPORARY CERTIFICATE OF GRADUATION

BEREKET HAILEMARIAM DIMA

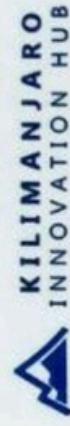
Graduated from Yardstick International College With
**LEVEL IV in HARDWARE AND NETWORK
SERVICING** on September 12, 2021.



TVET Registrar



Young Africa Works | FIRST CONSULT
mastercard foundation



CERTIFICATE

THIS CERTIFICATE IS AWARDED

To Berekete H/Maryam

FOR SUCCESSFULLY COMPLETING THE TWO DAYS TRAINING ON MINDSET AND LIFE SKILLS,
ORGANIZED AS PART OF THE BRIDGES PROGRAMME AN INITIATIVE SUPPORTED BY
MASTERCARD FOUNDATION AND IMPLEMENTED BY FIRST CONSULT PLC IN PARTNERSHIP
WITH GOODAYON & FACILITATED BY KILIMANJARO EDUCATION, TRAINING AND
INNOVATION HUB FROM March 14 - 15, 2022



MICHAEL ADDISU
LEAD, BRIDGES PROGRAMME

ADDIS KASSAHUN (PHD)
GENERAL MANAGER, KILIMANJARO



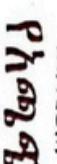
ኢትዮጵያ ከተማ አስተዳደር ፕሮግራም መ.ቁ. የጥናሁርትና ስልጻ ብር
ADDIS ABABA CITY ADMINISTRATION TVET BUREAU

SATCOM

INSTITUTE OF TECHNOLOGY

ማትኩም ተክኖሎጂ እንሰሳተሩት

SATCOM



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አዲስ አበባ የጥናሁር መረጃ ሲልጻ

SHORT TERM TRAINING CERTIFICATE

THIS IS TO CERTIFY THAT

BEREKET H/MARIAM DIMA

HAS SUCCESSFULLY ATTENDED AND COMPLETED

SIX(6)MONTHS TRAINING ON

MOBILE & SMART PHONES MAINTENANCE
(MOBILE & SMART PHONES HARDWARE
& SOFTWARE) AND IS HERE BY

AWARDED THIS CERTIFICATE

ጥቅም. 06 2011 ዓ.ም

16, OCT 2018



በጥናሁር መረጃ የጥናሁር መረጃ ሲልጻ
የክፍል ሲልጻ የጥናሁር መረጃ
አዲስ አበባ የጥናሁር መረጃ ሲልጻ

Registrar Office

251-11-167 10 67/Fax: +251-11-419 08 08+251-911-548383E-mail:satcomethiopia@gmail.com website:www.satcom-ethiopia.com

መ/ቃል ደንብ
Managing Director

Moti Engineering PLC

Tel: +251115545060; Fax: +251115545062; P.O.Box 13754 E-mail: info@motengineering.com

Ref.NoMEMG/HR/2936/22
Date-17/12/2022

WORK EXPERIENCE CERTIFICATE

This Certificate is issued by the Company (Moti Engineering PLC.) as per Ethiopian labor law (Proc. No 1156/2019) regulations, for the employment service rendered by Bereket Hailemariam Dima as bellow;

ይህ የስራ ለምድ ስርተኞች በሆነት እንደገኘ ጥ.፲፭.፻፭.፻፭ ውስጥ ለረተኛ ለንበሩት ለ በደረሰ ሁኔታው የተባለ የገዢ ነው፡፡ ስርተኞች በአዲቶ የስራ ለምድ ስርተኞች በሆነት እንደገኘ ጥ.፲፭.፻፭.፻፭ ውስጥ ለረተኛ ለንበሩት ለ በደረሰ ሁኔታው የተባለ የገዢ ነው፡፡

1. Full name: Bereket Hailemariam Dima,
መ.ስ. ስም:

Gender : M,
ወ.ቁ.

Nationality: Ethiopian
ብ.ማ.ት

2. Employment date: August 16 ,2021.
የቀጥታ ቀን:

Terms of Employment: Permanent
የቀጥታ ሁኔታ:

3. Reason & date of termination: By his own request, November 7, 2022
የልቀቃበት ጥናት እና ቀን

4. Work division: ATM Maintenance DPT
የስራ ክፍል:

Immediate supervisor: Northern Ethiopia Region Manager.
የቅርቡ እና ስም:

Location: AA Base town: AA

5. Functional /Job/ title with duration from: - August 16 ,2021 up to December 6,2022 Junior customer Support engineer

አዲቶ የስራ ለምድ ስርተኞች በሆነት እንደገኘ ጥ.፲፭.፻፭.፻፭ ውስጥ ለረተኛ ለንበሩት ለ Junior customer Support engineer ነው፡፡

6. Monthly salary(ending): ETB 5,677.00 (Five thousand Six Hundred Seventy-seven)
መሆኑ ያልተጣሉ ደዋዎች፡፡

7. Other benefits: Technician's allowance 567.70 (five hundred sixty-seven & 70/100), Transport allowance ETB 600.00 (six hundred) & Telephone allowance ETB 200(Tow Hundred
ተጠሪ ተቀማጥቻቸው፡፡ የተጠሪ አበል፡፡

8. Government duties (income tax...): all duties with income taxes of respective period was deducted and deposited by company to Ethiopian Revenue and custom Authority, by Company Tin NO: 0002911084
ለመግቢያ መከፈል የሚገባው የስራ ለምድ ስርተኞች በሆነት እንደገኘ ጥ.፲፭.፻፭.፻፭ ውስጥ ለረተኛ ለንበሩት ለ all duties with income taxes of respective period was deducted and deposited by company to Ethiopian Revenue and custom Authority, by Company Tin NO: 0002911084 ነው፡፡

9. Employee's pension Identification:
የስራ ክፍል የመሆኑ መለያ ቅጥር፡፡

10. Company's property (if any): Presently no financial or property needed from his, all returned & cleared.
የተዘዘዘሩት የመሆኑ ተዘጋጀ ነው፡፡

We wish his good luck and success in his future endeavors.

ቀበሌ ንዑስና የመሆኑ ተዘጋጀ ነው፡፡

With Best regards,





sirak@siritech.et

0911-155403

0930-078690

Olympia Bole Street

Experience Letter

I am writing this letter to confirm that **Bereket H/Mariam** was Contracted at **SiriTech Technology** from April-18-2023 to July-24-2023 , served as a dedicated and skilled Network Installation and Cable Management Specialist in **Zemen Bank HQ** during their tenure with us.

During their contract, Bereket H/Mariam consistently exhibited a high level of professionalism, technical proficiency, and attention to detail in all their responsibilities. Their primary role was network installation and cable management, and they excelled in executing these tasks effectively and efficiently.

Key responsibilities and achievements include:

1. Network Installation: He was responsible for planning, implementing, and managing network infrastructure installations for the project. They demonstrated a deep understanding of networking concepts and protocols, ensuring seamless connectivity and reliable network performance.

2. Cable Management: With care, He managed the organization and labeling of network cables, maintaining a clutter-free and organized environment.

Throughout their employment, Bereket H/Mariam exhibited a strong work ethic, reliability, and a commitment to delivering high-quality results. Their technical competence, interpersonal skills, and dedication had a positive impact on our projects and operations.

Sirak Adnew



Tewanay Engineering P.L.C

No. TEW/0054/8/2017

Date: 5 April, 2025

To Whom it May Concern

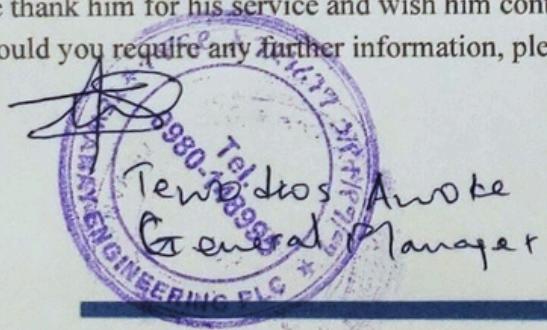
This letter is to certify that Bereket Hailemariam was employed at Tewanay Engineering PLC from 11/08/2023 to 03/25/2025 , serving in the capacity of Network Engineer for a period of two and a half years.

During his tenure with us, Bereket was actively involved in the implementation and support of network infrastructure solutions for various client projects. His role included:

- Designing and optimizing network configurations to meet project-specific requirements and performance benchmarks.
- Managing project execution from planning to final delivery, while ensuring milestones and timelines were consistently met.
- Configuring and maintaining enterprise-grade network equipment, with hands-on experience using products from major vendors such as Cisco and Huawei.
- Conducting troubleshooting and diagnostic procedures to resolve both routine and complex network issues, often requiring on-site assessments.
- Preparing technical documentation, including network schematics, deployment plans, and client handover reports.
- Collaborating with clients on solution design and providing post-deployment support and technical training where needed.

Bereket has consistently demonstrated strong technical skills, a collaborative work ethic, and a reliable approach to problem-solving. His contributions to our technical team have been greatly appreciated.

We thank him for his service and wish him continued success in his professional journey. Should you require any further information, please feel free to contact us.



Tewanay Engineering PLC Addis Ababa Bole Subcity, Woreda 14, House no. New 11th floor
11-05

Tel: 0939808265/0915673268 Website: www.tewanay.com