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| *Scenario name* | **GiveFeedback** |
| *Participating actors* | John : RegisteredUser |
| *Flow of Events* | 1. John would like to give his views on his travels, return to comment on the services and make suggestions. 2. To do so, John first enters the system with his account. 3. John then clicks the give feedbak button on the home page. 4. He writes his views in the empty section he sees, and after pressing the send button, he reads the message your message has been delivered. 5. So he knows it's being transmitted. |

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| *Scenario name* | **UserRemovesTicket** |
| *Participating actors* | Joshua : User |
| *Flow of Events* | 1. Joshua is giving up his journey and wants to cancel his ticket. 2. He enters the system and clicks the view trips button. 3. By scrolling down he finds his ticket and press the remove ticket button in the ticket information section |

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| *Scenario name* | **AdminRemovesTicket** |
| *Participating actors* | David : Admin |
| *Flow of Events* | 1. David enters the system as admin. 2. It is receiving information that there is a fault in the system and that a ticket must be removed. 3. He presses the edit ticket button that appears on his home page and searches for tickets from the list. 4. He finds the ticket and presses the remove ticket button on it. |

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| *Scenario name* | **UserWantsHelp** |
| *Participating actors* | Thomas : User |
| *Flow of Events* | 1. Thomas is looking for help to learn how to cancel his ticket. 2. To do this, he presses the help button on the main page. 3. In the frequently asked questions section, he looks for a question that can help him and reads the answer when he clicks on it. So he understands how to do it. |

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| *Scenario name* | **WantToSeeCampaign** |
| *Participating actors* | Daniel : User |
| *Flow of Events* | 1. Daniel wants to save money for travelling. First he opens the home page. 2. Then He's looking for a suitable campaign for himself. 3. He realizes the campaign that says 20% discount for tickets to Antalya within a week. 4. He clicks on the campaign and redirect to Antalya tickets page. |

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| *Scenario name* | **AdminAddCampign** |
| *Participating actors* | Charles : Admin |
| *Flow of Events* | 1. Charles enters the system as admin. 2. He then clicks the add campaign button that appears on his home page. 3. After entering the information such as discount percentage, number of tickets and date of the campaign, he clicks the add campaign button. |