



CUSTOMER ANALYTICS DASHBOARD

HOTEL GUEST FEEDBACK

1/11/2020

12/30/2022

Adult

Old

Old Adult

Young

Young Adult

Total Guests

1935



Overall Rating

3.60 / 5.00



NPS Score



NPS Category



Business

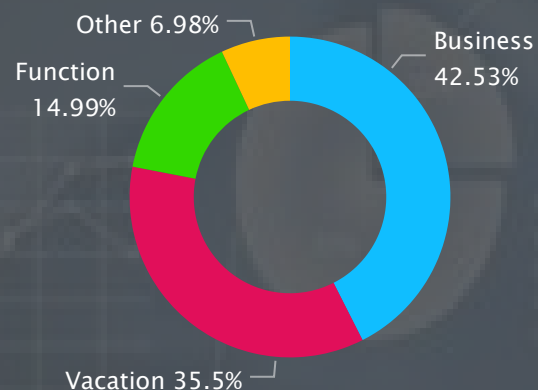
Function

Other

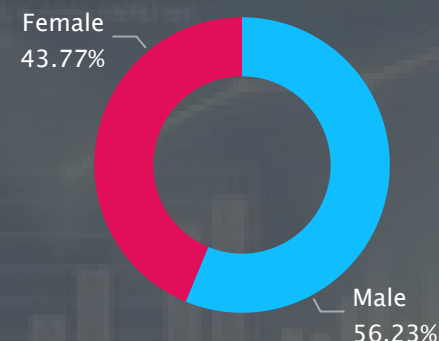
Vacation



Purpose of Visit



Gender



Feedback

12K

Facility

9K

Restaurant

13K

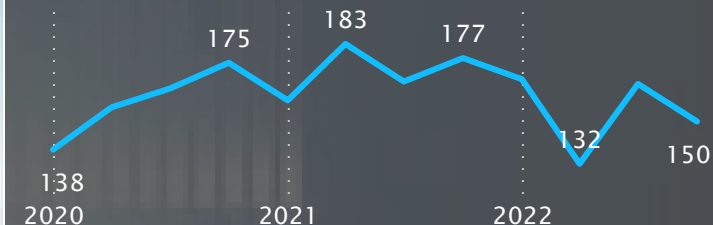
Room

15K

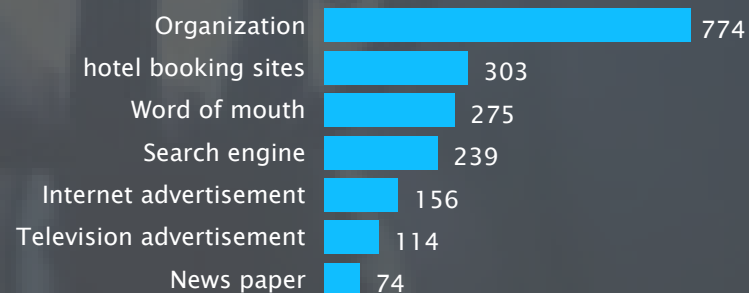
Staff



Visitation Trend



Source of Information



Source Trend

