**Mark Bermejo**

Committed Tech Professional

**CONTACT**

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Location: Marina Del Rey, California 90292

**SUMMARY**

**Commitment: To growing within the tech industry as a full time, long-term employee**

How: I excel at problem solving while using creative strategy thinking skills.

Why: I am fascinated by coding, operational practices, and systems that allow me to explore different pathways to achieve the same goal and improve results. I am quick to learn new computer technology and excited to expand my experience with new tech products, classification and digital asset management.

Tech Skills: Front / Back Coding , Bootstrap, CSS, HTML, Javascript, jQuery, Insomnia, Python, MongoDB, Visual Studio Code, Node.js, Express.js, React.js, Command Line, Git, Studio T3, Git Bash, APIs, NoSQL, MySQL, DOM Manipulation, Parsing JSON, AJAX, PWAs, Amazon, C#, HotSchedules, POS, Microsoft Suite, Google Suite, MacOS, Windows

**TRAINING**

**Program: Coding Boot Camp** at UT Austin | *5 months - Present*

Concentration: Front-end, Back-end, Web, and Software Development + QA Testing + Core Computer Science Concepts + Modern Programming

Knowledge: Implement visual elements, manage software programs, troubleshooting, code enhancements, maintain established quality standards, create + test web applications, monitor + inspect + propose measures to improve product or processes, manipulating data, using Joins + Wheres + Counts strategically, regionally relevant technologies and more

**EDUCATION**

**Degree: Associate’s in Business** at Tarrant County College | *2 years*

Concentration: Business analysis, principles and practices

Knowledge: Accounting, Communication, Economics, Finance, Human Resources, Leadership, Marketing

**SKILLS**

**Supervisory: Train Team Members**, Assess Risk to Minimize Loss, Customer Account Management, Conflict Resolution, Scheduling, Organization, High Volume Task Completion + Delegation, Ensure Compliance with Security Procedures, Implement Operational Improvements, Arrange for Maintenance + Repairs of Equipment + Services, Emotional Intelligence

**Customer Care: Solution Focused Communication**, Professionalism, Teamwork, Process Orders

**Logistics: Inventory Management + Control**, Team Lead/Trainer, Controlled Stockroom Procedures, Remove + Report Damaged/Defective Product, Perform Facilities Maintenance, Interpret + Delegate Work Orders, Label+Transport+Load/Unload+Sort+Store Product, Ensure Safe Operation of Forklift + Pallet Jacks + Order Pickers, Yard Maintenance + Upkeep, Install Protective Devices as needed

**Hospitality: Empathetic Customer Service**, OSHA Certification, Food Handler’s License, TABC Certification, Mixology of Alcoholic Beverages Training

**Sales: Determine Daily Project Needs + Workflow**, Build + Maintain Client Caseload, Process Client Applications, Cold Calling, Insurance Policies, Monitor Gross Sales and Revenue

**Merchandising: Resource Planning for Short-Term, Long-Term, + Unexpected Challenges**, Stage Product, Verify Accuracy of Merchandise Type + Quantity + Size, Cash Management, Supervised Warehouse Administration Exercises, Complete Sales Using POS system

**LONG-TERM EXPERIENCE**

**Position: Upscale Trainer & Bartender** | *5 months to Present*

**Company: Aba** *in Austin, TX*

* high performance employee training
* master at product knowledge retention + creating a customized experience for consumers

**Position: Laminate Sales** | 1 year *4 months*

**Company: Travis Tile** *in Austin, TX*

* maintain efficient workflow
* quick to learn new computer technology

**Position: Trainer, Dock Technician, & Forklift Operator** | *10 months*

**Company: American Tire Distributors Inc.** *in Roanoke, TX*

* utilize power industrial equipment
* training support to new associates during onboarding

**Position: Restaurant Assistant Manager** | *8 years 7 months*

**Company: Hunter Brothers Steakhouse** *in Fort Worth, TX*

* leverage relationships for training/coaching staff to improve team focus + efficiency
* sustainable operations management daily in FOH + BOH, including profitable business optimization

**Position: Merchandise Inventory Management & Sales** | *11 years*

**Company: World Wrestling Entertainment** *in Dallas, TX*

* administered inventory network + distribution to multiple venues
* developed long-term client relationships through effective salesmanship + merchandise branding

**TEMP WORK EXPERIENCE**

**Position: Forklift Operator & Yard Associate** | *4 months*

**Company: Merchants Metals** *in Austin, TX*

* meet company standards of safety, productivity and quality of products
* accurate completion of data management processes using daily production sheets + work tickets

**Position: Supplemental Insurance Sales Agent** | *5 months*

**Company: Global Life Family Heritage** *in Fort Worth, TX*

* assess risk with the underwriter to minimize loss with the economy’s changing patterns
* build + sustain client caseload and process client applications in a timely, effective manner for life and health insurance, mutual funds, retirement plans and annuities

**Position: Water Meter Technician** (residential + commercial) | *3 months*

**Company: Aqua Metrics** *in Fort Worth, TX*

* produce high quality results with daily client communications, data and reporting
* utilize tech equipment such as utilize tablet PC, handheld equipment, and smartphone to record + verify proper installation transmission of new meter data, address recording, GPS navigation, resetting water meter pits as needed, installing leak detection units, and retrofitting communication modules on existing meters

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