

BERNABE BRUA

Pasig City, Philippines

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EDUCATION

Bulacan State University

Bachelor of Science in Information Technology, Major in Business Analytics

Sep 2019 – Jun 2023

SKILLS SUMMARY

- **Data Analytics & Visualization:** MySQL, Python(panda,numpy,matplotlib), Tableau, Excel
 - **Cloud & Data Integration:** AWS, Microsoft Azure, Talend
 - **Tools:** Microsoft 365, SharePoint, Jupyter Notebook, VS Code
 - **Systems:** RMS, IGrow, KnowCross, VingCard, XPossible
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EXPERIENCE

Software Technical Support / Analytics Specialist — Quandatics Inc.

Feb 2025 – Jan 2026

- Delivered Tableau training and supported analytics platform users
- Resolved software technical issues
- Assisted with POC implementations and post-sales support
- Collaborated with teams to fix recurring technical problems

Technical Support (Hotel) — Interactive Loop Telecom

Jan 2024 – Jan 2025

- Managed Active Directory and user setup
- Provided troubleshooting for hardware, software, and network
- Assisted guests and maintained IT systems