

SOFTWARE DEVELOPER



BERNARD MORALES

ABOUT ME

Hi! I'm a software developer who loves to code and self-learning new technologies. I'm proactive, well organized, motivated and skilled object-oriented technologies. Strong problem-solving skills and facing new challenges.

I love to thoroughly understand the business process in order to make my best possible development.

Good in database queries. Always willing to learn and adapt

CONTACT

☎ (34) 627-191-609

in www.linkedin.com/in/bmoralesn

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🌐 <https://www.pandadev.es>

SKILLS

ServiceNow Developer
Database queries, PL/SQL
JavaScript
Java SE
Bash Script
Visual Basic & VBA
HTML
CSS
Bootstrap
Angular
Debugging

SKILLS

ServiceNow Developer, Oracle Siebel CRM, Salesforce Administrator, Java 8 SE, JavaScript, Shell Scripts, Visual Basic, VBA, HTML, CSS, PHP, Bootstrap, Angular JS, IPv4 Addressing & Subnetting.

Oracle 11g: SQL, PL/SQL, Packages, Procedures, Triggers, Functions, Views, Materialized Views, Indexes, ETL.

WORK EXPERIENCE

BUSINESS CONSULTING II - SERVICENOW DEVELOPER

DXC Technology, Zaragoza, Spain
Oct 2020 – Present

Asset Management Implementation for *Acciona-Spain* from scratch. Additionally, I developed a dashboard based on database views with interactive filters and content blocks, using Session Storage to maintain the state of the filters when the dashboard tab changes. I developed a UI Macro / UI Formatter to get Information about Billable CIs from any CI form. I developed some UI Actions to link a Contract with a CI and have the possibility to replicate this towards its Asset.

Developed a privately scoped application from scratch to centrally maintain key information of our customers, projects and proposals. Create a Dashboard to include relevant reports.

ITAM Implementation for PUIG Spain. Ensure CI/Assets sync for Comm and Hardware Devices. Dynamic Form Layouts according Asset class and its lifecycle. Create an Assets Dashboard.

Keep the fields of the organization hierarchy up to date in list views and update them in real time when some value changes in any of the related tables through Scripts Includes, Async Business Rules and Client Scripts for ENEL Italy.

Develop systems integrations and process automation.

Create and configure Business Rules, UI Policies, UI Actions, Client Scripts and ACLs.

Create and configure Notifications, UI Pages, UI Macros, Scripts Includes, UI Scripts, Formatters, etc

SERVICES INFORMATION DEVELOPER

DXC Technology, Zaragoza, Spain
Aug 2018 – Oct 2020

Perform all activities related to the development of the enterprise Siebel CRM solution.

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Debugging

Develop solutions following Siebel best practices and perform thorough testing.

Provide production support and troubleshooting assistance on software application related issues.

APPLICATION DEVELOPER, IT MANAGER

*Netcenter Majay SB, Valencia, Venezuela
Dec 1999 – Jun 2018*

Developed a production application, first on Visual Basic and then upgraded with Java SE technology. This app allows the business to manage its employees, customers, lock and unlock local desktops on LAN, and invoice customer purchases.

Developed a relational database in MySQL.

Upgraded new modules and added new ones to the developed application to adapted it to the business needs.

Installed a star network and built, configured and supported all end user equipment.

Excellent analytical and problem-solving skills. Completed many assemblies, repairs and diagnostics.

EDUCATION & CERTIFICATIONS

Bachelor of Bioanalysis

*Universidad de Carabobo. Valencia, Venezuela
1994 – 2000*

Computer Science (3er approved)

*Universidad de Carabobo. Valencia, Venezuela
2000 – 2003*

Salesforce System Administrator

Madrid, Spain. April 2019

OCA Java 8 SE Programmer

Zaragoza, Spain. August 2020

ServiceNow Certified System Administrator

Zaragoza, Spain. December 2020

ServiceNow Certified Implementation Specialist - ITSM

Zaragoza, Spain. June 2021

ServiceNow Certified Application Developer

Zaragoza, Spain. August 2021

ServiceNow Certified Implementation Specialist - Discovery

Zaragoza, Spain. September 2021