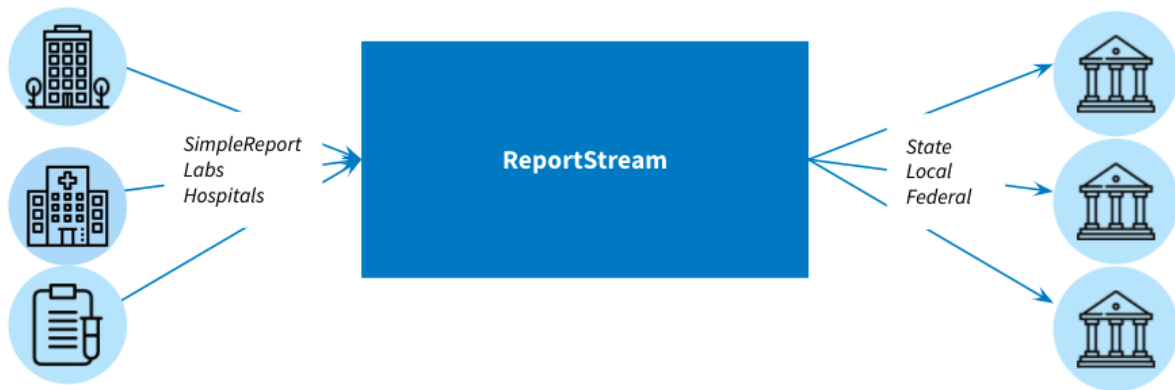# PRIME ReportStream

Web Receiver Guide

Version 2.0 - April 1, 2021

ReportStream Background

Overview

PRIME ReportStream is a free, open-sourced data platform that makes it easier for public health data to be more easily transferred between senders and public health departments.

The Web Receiver experience (prime.cdc.gov) enables a public health department to access data from senders using ReportStream via a secure, online portal.

Benefits of the Web Receiver Experience

- Receive data from SimpleReport
    - If your jurisdiction is interested in receiving point-of-care tests results from SimpleReport, you can access data via your ReportStream account
- Get started without ELR
    - Download data in standard CSV and HL7 formats without setting up an ELR feed
- Secure and personalized Set up secure, individual logins for each member of your team

Example Screenshot

PRIME ReportStream

qpu0@cdc.gov
Logout

COVID-19 test results
Arizona PHD

Today's results

Date	Description	Expires	Total tests	File	UUID
2021-03-24 13:15:16 GMT	Arizona PHD	7 days	18	Download CSV	c50b3c32-7ccd-4c8e-b84e-56e7be3ba958
2021-03-24 13:15:16 GMT	Arizona PHD	7 days	31	Download HL7_BATCH	df6cc2d9-3d25-4dce-b0eb-961b99c65992
2021-03-24 13:15:16 GMT	Arizona PHD	7 days	31	Download CSV	30ba6bb7-51bf-4883-99aa-8133dc50aae8

Previous 7 days

Date	Description	Expires	Total tests	File	UUID
2021-03-23 13:15:53 GMT	Arizona PHD	6 days	34	Download CSV	2b49ebbc-8027-4379-9233-c83c0c69da1c
2021-03-23 13:15:53 GMT	Arizona PHD	6 days	48	Download CSV	5eaed3cc-7481-45a9-86e0-79150be65c7f
2021-03-23 13:15:52 GMT	Arizona PHD	6 days	34	Download HL7_BATCH	2da29268-6deb-48e0-be7c-5b5e8a6fb0df
2021-03-22 19:00:08 GMT	Arizona PHD	6 days	5	Download CSV	3957ce08-f0f4-4017-abc3-4e1fae0b5434
2021-03-21 19:00:00 GMT	Arizona PHD	5 days	13	Download HL7_BATCH	bf7770a3-b568-4c47-9e7a-8afbbdac2566
2021-03-21 19:00:00 GMT	Arizona PHD	5 days	13	Download CSV	c2976ab1-9d48-4e7b-ba80-2e34ea6cefb7
2021-03-21 19:00:00 GMT	Arizona PHD	5 days	19	Download CSV	d8a9b8a9-aefd-412f-adf9-5539eaff83b5
2021-03-20 19:00:42 GMT	Arizona PHD	4 days	23	Download CSV	f59e83fa-3247-4ab0-8eef-7c1c99a7ac92

Using the Web Receiver

Recommended browser

Please use a modern desktop web browser (ex: Chrome, Firefox, Edge) to access the data download site. The current version has not yet been extensively tested on mobile devices or with older browsers such as Internet Explorer.

Account creation, login, and password resets with Okta

ReportStream is utilizing a Health and Human Services owned Okta account for managing access to the application. Okta is a San Francisco based cloud software provider that specializes in access and identity management.

General usage

Account management

For this initial iteration, ReportStream will manually manage user accounts for your team. To add or remove team members, email us at support@prime.cdc.gov .

Initial sign up

- You will receive an email from Okta prompting you to sign up.
- Follow the link in the email to set up your account.
- Choose a strong password.
- Choose a two factor authentication method.
  - For increased security, two-factor authentication is required.
  - You can use either SMS or Google Authenticator (App Store, Google Play).

Login
- Visit prime.cdc.gov to log in to the application.
- If you are directed to an internal Okta page and not the data download site, don't worry! Visit prime.cdc.gov/download to view your data.

Accessing data

You will have the option to download a CSV of the most recently reported test result data for the day, as well as download up to 7 days of previously reported data. After 7 days has passed for each CSV, test results will be permanently deleted from ReportStream as per our retention policy.

Password reset
- If you forgot your password, follow the instructions under "Need help signing in?" on the login page at prime.cdc.gov.
- If you want to update your password, log out of the application and use the password reset process outlined above.

Data retention policy

Due to the presence of personally identifiable information or personal health information, ReportStream will not be a permanent repository for reported test data.

Each day's report data will be held for 7 days, and will be accessible through the application for the duration of that period. After 7 days has passed for each individual file, the file will be permanently deleted. Please download data and ingest it into your systems as soon as possible.

Support

Do you have questions, problems, or bugs to report? Email the team at support@prime.cdc.gov for help.