

## ERROR MESSAGE “Supplier PO not Found”


There are a few reasons why this error would pop up. In the EDI Transaction Log each Part has an entry for LIN which states the Part which is attempting to be ordered. Directly under that you should be able to see the purchase order it associates to prefixed with the segment PRF.

EDI Transaction					
ISA	00*	*00*	*ZZ*MEIRA	*ZZ*ROCKNEL	*170927*0759*U*00401*000000066*0*T*>~
GS	SH*MEIRA*ROCKNEL*20170927*075913*66*X*004010~				
1 ST	856*0001~				
2 BSN	00*BR1708092*20170927*0759~				
3 DTM	011*20170927*0759~				
4 DTM	017*20170927*0759~				
5 HL	1**S~				
6 MEA	PD*G*55*LB~				
7 TD1	CTN25*9~				
8 TD5	B*02*LAWS*M~				
9 TD3	TL**654321~				
10 REF	BM*BR1708092~				
11 REF	PK*BR1708092~				
12 N1	ST**92*ROCKNEL~				
13 N1	SF**01*MEIRA~				
14 HL	2*1*I~				
15 LIN	*BP*52387-TY2-A010-M1~				
16 SN1	*4000*EA*66300~				
17 PRF	170630-26~				
18 CLD	8*500*CTN25~				
19 REF	LS*10007832~				
20 RFF	I S*10007833~				

Above all things the purchase order needs to exist. To check this go to

[Main Menu](#) → [Accounting Menu](#) → [Purchasing Menu](#) → [Purchase Orders](#)

From here enter the highlighted order entry

PO	Rev	PO Date	Due Date	Supplier Phone	Type	Status	Issued By	Blanket	Items	Amount	Note	
<a href="#">170630-26</a>		6/30/17	8/28/17	M1000	Purchased Parts	Received	Yamada, Akitaka		<a href="#">41</a>	\$ 122,389.46		
Count:		1									Total:	\$ 122,389.46

If you get a response the PO exists and the problem is one of two things. IF the status is Received rather than “On-Order” that means someone has already received that part consuming that purchase order. If the purchase order says on “On-Order” that part simply is not on that purchase order. If you see “Sorry, no records were found” that means that the entire order is missing.

Search Results
Sorry, no records were found that match your request.