ERROR MESSAGE "Supplier PO not Found"

There are a few reasons why this error would pop up. In the EDI Transaction Log each Part has an entry for LIN which states the Part which is attempting to be ordered. Directly under that you should be able to see the purchase order it associates to prefixed with the segment PRF.

Above all things the purchase order needs to exist. To check this go to

Main Menu ➔ Accounting Menu ➔ Purchasing Menu ➔ Purchase Orders

From here enter the highlighted order entry

PO	Rev	PO Date	Due Date	Supplier Phone	Type	Status	Issued By	Blanket	Items	Amount	Note	
170630-26		6/30/17	8/28/17	M1000	Purchased Parts	Received	Yamada, Akitaka		41	$ 122,389.46		
Count:	1								Total:	$ 122,389.46		

If you get a response the PO exists and the problem is one of two things. IF the status is Received rather than "On-Order" that means someone has already received that part consuming that purchase order. If the purchase order says on "On-Order" that part simply is not on that purchase order. If you see "Sorry, no records were found" that means that the entire order is missing.

Search Results

Sorry, no records were found that match your request.