



# Berto Swanepoel

IT SPECIALIST/SOFTWARE DEVELOPER IN THE MAKING

## TECHNICAL SKILLS

Highly experienced PC specialist with strong background in software/hardware computer repair (field and lab) and IT network system administration. Reliable, able to work well on my own or as a team. Now looking to build on extensive range of technical skills within the software development industry. Keen to achieve further professional development.

## PERSONAL DETAILS

### Birth date

27/02/1986


### Nationality


South African

### Address

29 tenth Avenue Villas  
Tenth Avenue  
Ravenswood  
Boksburg  
1459

## CONTACT

 [swnepoel0227@gmail.com](mailto:swnepoel0227@gmail.com)

 072 983 0036

## PROFESSIONAL EXPERIENCE

### IT Specialist

BUKABOPA HOLDINGS

2016 - current

- + Manage all I.T. related services, nl. Servers, Computers, Printers, Pabx, Cctv and Biometric system.
- + Provide desktop support to 40 users
- + Ensure all service desk calls were closed within SLA time frames
- + Complete site checklists & audits Installation, setup and maintenance of new desktops, laptops, printers and other hardware devices.
- + Pro-actively serviced all workstations and network devices
- + Successful negotiations with third-party vendors.

### SENIOR I.T. TECH/ SHOP MANAGER

HOTSPOT COMPUTERS

2013 - 2016

- + Managing the store on a daily basis
- + Senior technician and trainer of junior tech.
- + Purchasing of store stock & customer support.

## EDUCATION

### HyperionDev

SOFTWARE ENGINEER

2019 - 2020

### Web Development

SHAW ACADEMY

2019 - 2019

### N+

PEARSONVUE ONLINE

2017 - 2017

### A+

PEARSONVUE ONLINE

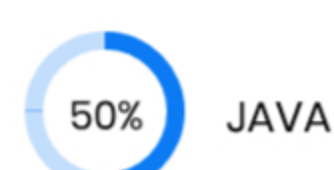
2012 - 2012

### N6 Hospitality Management


BOLAND COLLEGE

2009 - 2010

## SKILLS



## CERTIFICATIONS

-  Web Development
-  A+ & N+