Research Proposal: PhD candidate in Industrial Engineering

Benjamin R. Berton

Polytechnique Montréal benjamin.berton@polymtl.ca Supervised by: Philippe Doyon-Poulin

Tuesday 18th March, 2025

A cognitive modelling approach to evaluating Human-Autonomy Teaming in commercial aviation

Submitted to members of the Jury: Pr. Jean-Marc Frayret, Pr. Philippe Doyon-Poulin & Pr. Shi Cao Tuesday $18^{\rm th}$ March, 2025

Contents

1	Trigger			3
2	Theoretical Background			
	2.1	Human-Autonomy Teaming		
	2.2	Situation Awareness		
		2.2.1	Team-Situation Awareness	4
		2.2.2	Computational models of Situation Awareness	4
	2.3	Know	ledge gap	4
3	Obj	ectives	s	4
4	Methodology			5
	4.1	Phase	1: Work and design domain analysis	5
		4.1.1	Goal-Directed Task Analysis	5
		4.1.2	Interdependence Analysis	5
	4.2	Phase	2: Cognitive modeling and agent development	5
		4.2.1	QN-ACTR	5
		4.2.2	SEEV	5
		4.2.3	Agent design	5
		4.2.4	System architecture	5
		4.2.5	Scenario & Simulation	5
	4.3	Phase	3: Human-In-The-loop simulation studies	5
		4.3.1	Scenario	5
		4.3.2	Equipment	5
		4.3.3	Participants	5
		4.3.4	Protocol	5
		4.3.5	Model validation and results	5
5	Expected Results			5
6	6 Originality and Impact			
7	Risks assessment and mitigation			6
8	Resource management			6
9	Timeline			6

1 Trigger

Commercial aviation has shown a trend toward crew reduction, progressively decreasing the number of members in the cockpit (Harris, 2007). Historically, flight crews included up to five members, but technological advancements have reduced this number to two—the Captain (CPT) and First Officer (FO)—eliminating the need for flight engineers, navigators, and radio operators.

Currently, the Federal Aviation Administration (FAA) - Part 25 regulations mandate a minimum of two pilots in the cockpit. However, technological advancements suggest the possibility of transitioning to Single Pilot Operations (SPO), where only one pilot would be on duty, assisted by advanced onboard technologies and potentially ground support (Bilimoria et al., 2014). While this transition is technically feasible, it introduces significant challenges, far more complex than previous crew reductions (Matessa, 2017).

One of the main issues with SPO is the removal of a redundancy layer, a fundamental element of aviation safety. Shifting from a two-pilot cockpit to a single-operator model requires ensuring an equivalent or higher level of safety compared to current operations (Boy, 2014). Simply replacing the human co-pilot with increased automation is not a viable solution. Future operational concepts must rethink task distribution between the pilot and autonomy to maintain reliability and resilience.

Successfully integrating SPO into commercial aviation requires moving beyond the traditional Human-Centered Design (HCD) approach. It is crucial to adopt a Human Systems Integration (HSI) perspective to ensure a seamless consideration of technical, organizational, and human dimensions throughout the system's lifecycle (G. A. Boy et al., 2024). This transition will involve structural changes within air traffic management, raising new safety concerns. Identifying design flaws, anticipating potential human errors, and addressing them early in the development process are essential. The HSI approach allows for these aspects to be considered within a global operational framework, integrating interactions between human and technological elements.

Another key factor for the success of SPO is the collaborative aspect between humans and advanced automated systems, known as Human-Autonomy Teaming (HAT). This approach emphasizes effective cooperation between the single pilot and advanced autonomous systems, where these systems do more than assist—they act as teammates (Shively, 2017).

HAT is based on the evolution from automation to autonomy. Automation refers to technologies that process data, make decisions, and execute tasks based on predefined procedures (Hancock, 2017; Hoff & Bashir, 2015). Autonomy, on the other hand, refers to a system's ability to perform tasks with minimal human intervention over an extended period (Endsley, 2017; Holbrook et al., 2020). This progressive shift toward greater autonomy fundamentally changes the human-automation relationship, evolving from simple

interaction to genuine teamwork (Endsley, 2017).

However, increasing automation levels also presents challenges, particularly automation complacency, where excessive reliance on automated systems can lead to reduced vigilance and an inability to react effectively in case of anomalies (Lee & Seppelt, 2023). To avoid this pitfall, it is crucial to design systems that promote active collaboration between the pilot and onboard autonomy (Endsley, 2017). The goal of HAT is to ensure smooth and efficient cooperation, where autonomous systems act as real teammates, contributing to safer and more effective flight operations (McNeese & McNeese, 2020).

Just trying something here to see how it looks. I will remove this later. (Institute, 2019)

2 Theoretical Background

- 2.1 Human-Autonomy Teaming
- 2.2 Situation Awareness
- 2.2.1 Team-Situation Awareness
- 2.2.2 Computational models of Situation Awareness
- 2.3 Knowledge gap

3 Objectives

The general objective of this research is to develop a methodology that facilitates the design of an autonomous agent in commercial aviation. To do so, we will use a collection of methods from the human factors and ergonomics toolkit, design an agent, and investigate how the design of the human-autonomy teamwork and agent interface impacts the team Situation Awareness.

To achieve this objective, the thesis will be comprised of three phases. First, we will conduct a thorough analysis of the work and design domain in order to delineate the taskwork and teamwork and list requirements for the agent design. Second, we will develop in parallel a cognitive model of the human pilot and the autonomous agent, enabling them to interact in a closed-loop simulation environment. Third, we will conduct Human-In-The-Loop Simulation studies with expert pilots to both validate the cognitive model, and investigates the human factors that weren't modeled such as trust in the autonomous agent and usability of the interface. These phases will be detailed in the next section

4 Methodology

- 4.1 Phase 1: Work and design domain analysis
- 4.1.1 Goal-Directed Task Analysis
- 4.1.2 Interdependence Analysis
- 4.2 Phase 2: Cognitive modeling and agent development
- 4.2.1 QN-ACTR
- 4.2.2 SEEV
- 4.2.3 Agent design
- 4.2.4 System architecture
- 4.2.5 Scenario & Simulation
- 4.3 Phase 3: Human-In-The-loop simulation studies
- 4.3.1 Scenario
- 4.3.2 Equipment
- 4.3.3 Participants
- 4.3.4 Protocol
- 4.3.5 Model validation and results

5 Expected Results

- A cognitive model predicting pilot cognitive load and situation awareness.
- An evaluation of human-autonomy cooperation strategies.
- Empirical validation via HITLS to assess acceptance of the autonomous co-pilot.

6 Originality and Impact

This project provides an advanced methodology for integrating collaborative autonomous systems into the cockpit, improving the safety and efficiency of Single Pilot Operations.

7 Risks assessment and mitigation

My risks

8 Resource management

My resources

9 Timeline

References

- Bilimoria, K. D., Johnson, W. W., & Schutte, P. C. (2014). Conceptual framework for single pilot operations. *Proceedings of the International Conference on Human-Computer Interaction in Aerospace*, 1–8. https://doi.org/10.1145/2669592.2669647
- Boy. (2014). Requirements for Single Pilot Operations in Commercial Aviation: A First High-Level Cognitive Function Analysis.
- Boy, G. A., Masson, D., Durnerin, É., & Morel, C. (2024). PRODEC for human systems integration of increasingly autonomous systems. Systems Engineering, n/a(n/a). https://doi.org/10.1002/sys.21751
- Endsley, M. R. (2017). From Here to Autonomy: Lessons Learned From Human–Automation Research. *Human Factors: The Journal of the Human Factors and Ergonomics Society*, 59(1), 5–27. https://doi.org/10.1177/0018720816681350
- Hancock, P. A. (2017). Imposing limits on autonomous systems. Ergonomics, 60(2), 284–291. https://doi.org/10.1080/00140139.2016.1190035
- Harris, D. (2007). A human-centred design agenda for the development of single crew operated commercial aircraft. Aircraft Engineering and Aerospace Technology, 79(5), 518–526. https://doi.org/10.1108/00022660710780650
- Hoff, K. A., & Bashir, M. (2015). Trust in Automation: Integrating Empirical Evidence on Factors That Influence Trust. Human Factors: The Journal of the Human Factors and Ergonomics Society, 57, 407–434.
- Holbrook, J., Prinzel, L. J., Chancey, E. T., Shively, R. J., Feary, M., Dao, Q., Ballin, M. G., & Teubert, C. (2020). Enabling Urban Air Mobility: Human-Autonomy Teaming Research Challenges and Recommendations. AIAA AVIATION 2020 FORUM. https://doi.org/10.2514/6.2020-3250
- Institute, A. T. (2019). ATI-INSIGHT 12-Single-Pilot-Commercial-Aircraft.

- Lee, J. D., & Seppelt, B. D. (2023). Design for Human-Automation and Human-Autonomous Systems. In S. Y. Nof (Ed.), *Springer Handbook of Automation* (pp. 433–455). Springer International Publishing. https://doi.org/10.1007/978-3-030-96729-1_19 Matessa, M. (2017). Using a CRM framework to develop HAT measures.
- McNeese, M. D., & McNeese, N. J. (2020, January). Chapter 9 Humans interacting with intelligent machines: At the crossroads of symbiotic teamwork. In R. Pak, E. J. de Visser, & E. Rovira (Eds.), *Living with Robots* (pp. 165–197). Academic Press. https://doi.org/10.1016/B978-0-12-815367-3.00009-8
- Shively. (2017). Autonomy and Automation [NTRS Author Affiliations: NASA Ames Research Center NTRS Report/Patent Number: ARC-E-DAA-TN39628 NTRS Document ID: 20170002271 NTRS Research Center: Ames Research Center (ARC)]. Retrieved January 29, 2024, from https://ntrs.nasa.gov/citations/20170002271