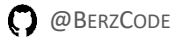


Saurabh Kirve

saurabhkirve@gmail.com | (+91) 8380887996



EXPERIENCE

❖ Analyst | Eclerx Services Pvt Ltd. (Oct 2022- Jul 2023)

Experienced and dedicated professional with a proven track record as a Tech Support Analyst. Demonstrated expertise in providing efficient and effective technical solutions to end-users, ensuring seamless operations and customer satisfaction. Proficient in troubleshooting software and hardware issues, with a strong ability to communicate complex technical concepts in a user-friendly manner. Committed to continuous improvement, I have successfully contributed to enhancing team efficiency and productivity.

EDUCATION

- ❖ Bachelors in Computer Applications | Himalayan University, Itanagar 68% /2021
- ❖ XII (Maharashtra Board) | SMV Jr college 2015
- ❖ X (Maharashtra Board) | SMT school 2013

SKILLS

- ❖ Java
- ❖ HTML, CSS, JavaScript
- ❖ Bootstrap 5 & Tailwind CSS
- ❖ React JS, Node JS, Express JS & MongoDB
- ❖ Efficiency in ChatGPT prompts engineering for enhancing skills

HOBBIES

- ❖ Watching movies and web series
- ❖ Playing online games and music

