

Saurabh Kirve

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 [@BerzCode](#)

 [@saurabhworks](#)

EXPERIENCE

- ❖ **Analyst | Eclerx Services Pvt Ltd.**
(Oct 2022-July 2023)

Experienced and dedicated professional with a proven track record as a Tech Support Analyst. Demonstrated expertise in providing efficient and effective technical solutions to end-users, ensuring seamless operations and customer satisfaction. Proficient in troubleshooting software and hardware issues, with a strong ability to communicate complex technical concepts in a user-friendly manner. Committed to continuous improvement, I have successfully contributed to enhancing team efficiency and productivity.

EDUCATION

- ❖ Bachelors in Computer Applications | Himalayan University, Itanagar 68% /2021
- ❖ XII (Maharashtra Board) | SMV Jr college 2015
- ❖ X (Maharashtra Board) | SMT school 2013

SKILLS

- ❖ Java
- ❖ HTML, CSS, JavaScript
- ❖ Angular 12, Tailwind CSS & Bootstrap 5

HOBBIES

- ❖ Watching movies, Tv series and Gaming