



## !!FIX YOUR COMPLIANCE ALERT RIGHT NOW!!

Repeated Compliance Alerts are not a good thing. There are only three possible excuses:

*"I don't know how to do it - please train me more."*

### MONTH TO MONTH LEASES EXCEED 5% OF UNIT COUNT

#### What is the Compliance Alert?

There is a significant % of your property's residents that are on month to month status that could vacate at any time with minimal 30-day notice.

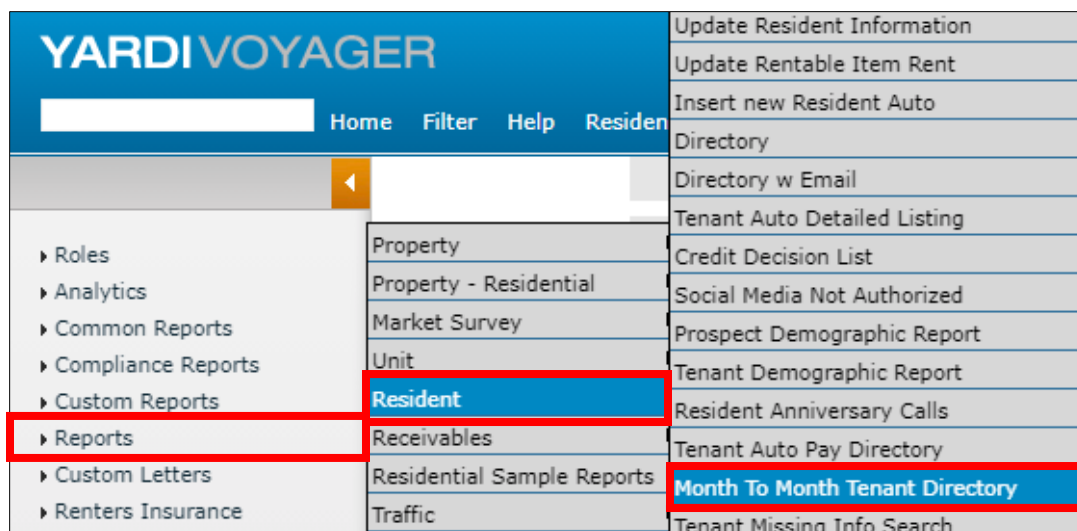
#### Why did I receive this Alert?

There are over 5% of your residents on month to month status.

**NOTE:** This alert is not setup to strike with Compliance Inaction. It is an alert to notify you there is an area of concern that needs to be addressed due to the exposure liability.

#### How do I resolve the Alert today?

Reports > Resident > Month to Month Tenant Directory



Contact your residents regularly that are currently month to month to discuss their renewal options or encourage them to provide notice for when they are anticipating moving.

#### How do I make sure I never get this Alert again?

Best practice suggestion to discourage residents from opting for month to month is to increase your property's month to month fee. Minimum recommended MTM fee is \$300. To increase your MTM fee, submit a ticket through Freshdesk with the support type "Adjust Property Settings/Fees".