



## !!FIX YOUR COMPLIANCE ALERT RIGHT NOW!!

Repeated Compliance Alerts are not a good thing. There are only three possible excuses:

*"I don't know how to do it - please train me more."*

### SPARKLE INSPECTION PAST DUE

#### What is the Compliance Alert?

A Blueshift Product Inspection has not been completed or is past due.

#### Why did I receive this Alert?

A Blueshift Product Inspection has not been completed in Sparkle within that last 10 calendar days.

**NOTE:** Redbot gives a rolling 9-day grace period

#### How do I resolve the Alert today?

Use the Sparkle app to Start a New Inspection

- 1) Select your property
- 2) Click + to start a new inspection
- 3) Select template "Property Name - Blueshift Product Inspection"

**Important:** If all questions are not answered, it will not be 100% completed and will reflect that the inspection has not been completed. If there is a question that is not applicable to your property, swipe left on the question to mark it "N/A".

Remember, the objective is show that you have a keen eye for identifying product issues not to give yourself an easy grade that you are not fully confident in. This is the reason Redbot is only alerting when an inspection is past due, not when there is a low score.

#### How do I make sure I never get this Alert again?

Every week complete a Blueshift Product Inspection in Sparkle to keep a keen eye on curb appeal and ensure your community is always sparkling.

Note: Once a Sparkle Inspection is started, you have three days from the start date to complete the inspection. All Sparkle Inspections completed after the three-day grace period will not be counted toward the compliance requirement. A new Sparkle Inspection is required to satisfy the compliance alert.