

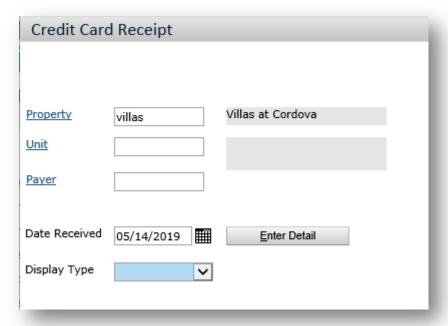
MANUALLY PROCESS CREDIT CARD PAYMENTS

Where to View Your Resident's Account:

Bluestone Residential Manager

Navigation: In the Bluestone Residential Manager Role

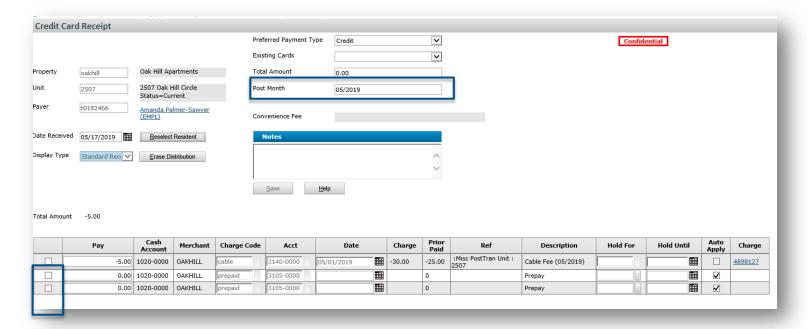
- Left Menu: Payments > Electronic Payments > Credit Cards > Credit Cards - One Time
- Begin by selecting the unit number and use the Payer blue hyperlink to select the appropriate resident account.
 - Display type: Standard Receipt Display (most common) for processing the card for an applicant/resident account. OR Non-tenant receipt display if processing the payment directly onto a GL account and should not be reflected on a ledger



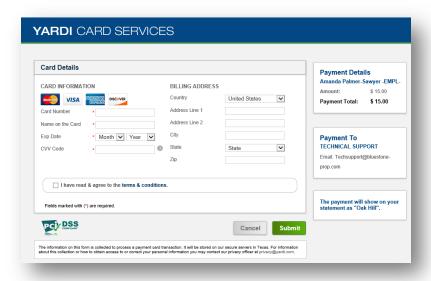
- Click Enter Detail
- Complete the Credit Card Receipt screen for amounts charging and where to allocate the funds

ACCEPTING CREDIT CARDS





- Total Amount: Enter the amount to charge the credit card, excluding the convivence fee
- In the table, check the box next to each line item that is being paid. If there are not unpaid charges, such as prior to move in, all the payment will be applied to charge code "prepaid"
- Select Save
- Fill in the credit card information and billing address for the card
- Review the Payment details for Resident Name and Payment Total (including the convenience fee)
- Check "Agree to Terms & Conditions" box
- Click Submit



REV: 4/4/2020