Fernando Betancourt Moreno 🔗

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 Betancourt1
Tableau Public
</> Excel, Python, SQL
Dark theme 🔆

EXPERIENCE

- **GPS Multialarmas**   Jalisco, MX
  Monitorist Intern   *August 2020 - November 2022*
  - Developed an algorithm that automatizes the reading and mining of data from the GPS devices and then stores it in Excel so the monitoring personnel can analyze it.
  - Analyzed the database of customers for verifying personal data.
  - Customer service (accidents, tech support).

  Technologies: Python, Excel.
  Theory: Data Analysis, Automatization, Customer Service.

- **Rappi**   Jalisco, MX
  Operations Manager   *December 2017 - January 2020*
  - KPI's supervision and improvement.
  - Strategy implementation for the team's continuous improvement.
  - Use of data analysis and visualization software in real-time.
  - Real-time management of the South Zone of Guadalajara.

  Technologies: Excel, Data Periscope, ERP.
  Theory: Leadership, Data Analysis, Conflict Resolution, Customer Service.

EDUCATION

- **Universidad de Guadalajara**   Jalisco, MX
  Bachelor's degree in mathematics   *August 2019 - August 2024 (expected date)*
  - I implemented the Huffman compression algorithm in C++.
  - I carried out a statistical analysis project in R for a data set provided by the professor.

CERTIFICACIONES (WITH LINKS)

- **Tableau**   Coursera

Creating Dashboards and Storytelling with Tableau	*Issued in December 2022*
Visual Analytics with Tableau	*Issued in December 2022*
Essential Design Principles for Tableau	*Issued in December 2022*
Fundamentals of Visualization with Tableau	*Issued in December 2022*

- **SQL**   Coursera

Database Architecture, Scale, and NoSQL with Elasticsearch	*Issued in December 2022*
JSON and Natural Language Processing in PostgreSQL	*Issued in November 2022*
Intermediate PostgreSQL	*Realizado en noviembre 2022*
Database Design and Basic SQL in PostgreSQL	*Issued in November 2022*

- **Python**   Coursera

Network Dynamics of Social Behavior	*Issued in June 2022*
Tweet Emotion Recognition with TensorFlow	*Issued in June 2022*
Python Database Connection with MariaDB From Infosys	*Issued in June 2022*
Transfer Learning for NLP with TensorFlow Hub	*Issued in January 2022*
Discrete Math and Analyzing Social Graphs	*Issued in January 2022*
Introduction to Machine Learning	*Issued in December 2021*

Other Technologies

- **Tableau:** maps, dashboards, stories, data analysis.
- **Python:** xgboost, sci-kit, pandas, beautiful soup.
- **Excel:** dynamic tables, functions, macros.
- **SQL:** Data Base Design, Queries, NoSQL, JSON.

References

- **Raquel Montserrat Ramírez Romero**
  Rappi Global Operations Leader Global
  raquel.ramirez@rappi.com
  Recommendation letter

- **Alan Salvador Chávez Castañeda**
  Operations Manager - Turbo Global
  ext-a.chavez@rappi.com
  Recommendation letter