Fernando Betancourt Moreno 🔗

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 Betancourt1
Tableau Public
</> Excel, Python, SQL
Light theme 💡

EXPERIENCE

- **GPS Multialarmas**   Jalisco, MX
  Monitorist Intern   *August 2020 - November 2022*
    - Developed an algorithm that automatizes the reading and mining of data from the GPS devices and then stores it in Excel so the monitoring personnel can analyze it.
    - Analyzed the database of customers for verifying personal data.
    - Customer service (accidents, tech support).

  Technologies: Python, Excel.
  Theory: Data Analysis, Automatization, Customer Service.

- **Rappi**   Jalisco, MX
  Operations Manager   *December 2017 - January 2020*
    - KPI's supervision and improvement.
    - Strategy implementation for the team's continuous improvement.
    - Use of data analysis and visualization software in real-time.
    - Real-time management of the South Zone of Guadalajara.

  Technologies: Excel, Data Periscope, ERP.
  Theory: Leadership, Data Analysis, Conflict Resolution, Customer Service.

EDUCATION

- **Universidad de Guadalajara**   Jalisco, MX
  Bachelor's degree in mathematics   *August 2019 - August 2024 (expected date)*
    - I implemented the Huffman compression algorithm in C++.
    - I carried out a statistical analysis project in R for a data set provided by the professor.

CERTIFICACIONES (WITH LINKS)

- **Tableau**   Coursera
  Creating Dashboards and Storytelling with Tableau   *December 2022*
  Visual Analytics with Tableau   *December 2022*
  Essential Design Principles for Tableau   *December 2022*
  Fundamentals of Visualization with Tableau   *December 2022*

- **SQL**   Coursera
  Database Architecture, Scale, and NoSQL with Elasticsearch   *December 2022*
  JSON and Natural Language Processing in PostgreSQL   *November 2022*
  Intermediate PostgreSQL   *November 2022*
  Database Design and Basic SQL in PostgreSQL   *November 2022*

- **Python**   Coursera
  Network Dynamics of Social Behavior   *June 2022*
  Tweet Emotion Recognition with TensorFlow   *June 2022*
  Python Database Connection with MariaDB From Infosys *June 2022*
  Transfer Learning for NLP with TensorFlow Hub   *January 2022*
  Discrete Math and Analyzing Social Graphs   *January 2022*
  Introduction to Machine Learning   *January 2022*

OTHER TECHNOLOGIES

- **Tableau:** maps, dashboards, stories, data analysis.

- **Python:** xgboost, sci-kit, pandas, beautiful soup, pyspark.

- **Excel:** dynamic tables, functions, macros.

- **SQL:** Data Base Design, Queries, NoSQL, JSON.

REFERENCES

- **Raquel Montserrat Ramírez Romero**
  Rappi Global Operations Leader Global
  raquel.ramirez@rappi.com
  Recommendation letter

- **Alan Salvador Chávez Castañeda**
  Operations Manager - Turbo Global
  alan.chavez@rappi.com
  Recommendation letter