Wossen Mulugeta Berta

www.linkedin.com/in/wossen-mulugeta-90b79b12a | 1992-03-11

Profile Summary

I am an experienced IT Manager, groomed to prevent problems from happening, and an expert in finding solutions for problems. My experience rounded me to reduce costs while enhancing technical performance, skilled at managing remote worker needs and on-site operations. Eager to help businesses weather changing work situations and fluctuating operational realities.

Work Experience

IT Manager at Komari Beverage PLC (2019-01-16 -)

Location: Addis Ababa

Responsibilities: I have been part of Komari since the beginning (incubation period) and started my journey as an IT specialist and eventually groomed to be an IT Manager of the company. Through this journey, I successfully handled developing business plans, financial modeling, self-building, sales schemes and surveys, product development, department structure formation, coaching, customer relations, and other different sectors that an office needs to be functional.

Simultaneously I was engaged with the Information Technology capabilities of the company. I have done infrastructure development through IT purchase, designing and implementation of network infrastructure development through IT purchase, designing and implementation of network infrastructure and PBX (Extension phones configuration), CCTV, electric power, systems such as Active Directory and ERP system project manager and going forward Admin of the system documentation (policies, procedures, manuals, and hardware maintenance, disposal and purchasing) for all HQ, factory and 7 warehouses all around the country. In doing so I helped my two team members and other employees of the company by training and empowerment.

Education

No education information provided.

Skills & Tools

IT Project Management, Communication Skills, Leadership, Microsoft Excel, Agile, Microsoft Project, Microsoft Office, Team Collaboration, Technical Troubleshooting, Cloud Computing, Business

Analysis, Disaster Recovery, Quality Assurance, Information Security, Team Development, Customer service, Communication skills

Languages

English