

Nuhamin Solomon Feleke

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Profile Summary

A dedicated and detail-oriented System Administrator with hands-on experience in system maintenance, technical support, and network device configuration. Proficient in managing server systems, troubleshooting hardware and software issues, and delivering responsive user support to ensure smooth IT operations. Eager to expand expertise in network administration and continually develop technical skills. Recognized as a quick learner with a strong commitment to professional growth in dynamic IT environments.

Work Experience

Junior System Administrator at Kifiya Financial Technology PLC (2024-02-01 - 2026-05-13)

Location: Addis Ababa, Ethiopia

Responsibilities: Maintained and supported server systems to ensure stable and secure IT operations.

Provided technical support to end-users, troubleshooting hardware, software, and network issues.

Assisted in configuring and maintaining network devices, including routers, switches, and firewalls.

Performed regular system updates, backups, and security checks to safeguard organizational data.

Monitored system performance and proactively resolved potential issues to minimize downtime.

Collaborated with IT teams on system upgrades and implementation of new technologies.

Documented procedures and maintained logs for system changes and user support activities.

Education

Bachelor's Degree in Computer Engineering

Institution: Microlink Information Technology College | Dates: 2017-12-01 - 2026-05-13

Location: Addis Ababa

Bachelor's Degree in Marketing Management

Institution: Admas University College | Dates: 2018-03-30 - 2022-09-05

Location: Addis Ababa

Certification/Online Courses in Secure Access with Azure Active Directory

Institution: Coursera | Dates: 2025-05-05 - 2025-05-13

Location: Online

Certification/Online Courses in Introduction to IoT and Digital Transformation

Institution: Cisco Networking Academy | Dates: 2025-03-16 - 2025-03-24

Location: Online

Skills & Tools

- Microsoft Azure AD
- Packet Tracer
- Microsoft Office
- Technical Support (Troubleshooting, User Account Management)
- Networking Protocols (TCP/IP, VLAN, DNS, DHCP)

Languages

Amharic, English