

# Elshaday Tsega Gebremariam

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Date of Birth: 1996-03-17 00:00:00 | Gender: Female | Nationality: Ethiopian

## Profile Summary

I'm a tech-savvy ERP and IT professional with 7+ years of cross-functional experience helping organizations align their technology with business goals. My background spans ERP implementation (SYSPRO, Dynamics 365), system administration, process control, and functional consulting across finance, manufacturing, and tech-driven sectors.

I specialize in streamlining workflows, improving risk controls, and driving digital transformation through scalable ERP solutions. Whether it's leading system upgrades, enhancing reporting accuracy, or supporting end-users across multiple departments, I bring a solution-focused mindset and a passion for efficiency.

## Work Experience

ERP Manager at Kifiya Financial Technology (2024-03-11 00:00:00 - 2025-05-06 00:00:00)

Location: Addis Ababa, Ethiopia

Responsibilities:

- System Implementation & Optimization: Led the successful implementation and ongoing optimization of Microsoft Dynamics 365 Business Central, ensuring alignment with business processes and scalability to meet future growth.

- Process Improvement: Identified opportunities for process automation and enhanced reporting capabilities, reducing manual workloads and improving operational efficiency across departments such as finance, procurement, and Human Resources.

- User Training & Support: Led training initiatives for end users, empowering cross-functional teams with the knowledge to fully leverage the ERP system and ensuring smooth day-to-day operations.

Process and Control Monitoring Expert at Awash Wine SC (2021-04-01 00:00:00 - 2024-03-08 00:00:00)

Location: Addis Ababa, Ethiopia

Responsibilities:

- Conducted internal process audits and enforced risk mitigation strategies.

- Coordinated with IT and finance teams to design secure, compliant workflows.

- Monitored process controls, reducing vulnerabilities and improving efficiency.

System Administrator at Awash Wine SC (2020-09-01 00:00:00 - 2021-04-01 00:00:00)

Location: Addis Ababa, Ethiopia

Responsibilities: I have been working as a system admin for the company's ERP (SYSPRO) system ,the role was mainly addressing system issues on time , writing SQL scripts to get additional reports and developing stationary reports , System support , Master data Management, training end user ,coach super users.

## Education

Master's Degree in Project Managment

Institution: St Mary University | Dates: 2020-09-01 00:00:00 - 2025-05-06 00:00:00

Location: Addis Ababa, Ethiopia

Bachelor's Degree in Computer Science

Institution: Mekelle University | Dates: 2013-10-01 00:00:00 - 2017-07-08 00:00:00

Location: Mekelle, Ethiopia

Bachelor's Degree in Accounting

Institution: Admas Univeristy | Dates: 2016-01-04 00:00:00 - 2018-11-30 00:00:00

Location: Addis Ababa, Ethiopia

## Skills & Tools

- Information Security Awareness
- Risk Analysis & Process Control
- ERP Systems (SYSPRO, Hill Mark, Dynamics 365)
- System Administration
- Project Management
- Internal Audits & Compliance
- Cross-functional Team Coordination
- Policy Development & Enforcement

## Languages

English, Amharic

## Awards & Certificates

Analyzing Growth Drivers & Business Risks from Corporate Finance Institute® (CFI) (2025-04-01 00:00:00)

Description: nan

Ms Dynamics Deployment from Fanisitech Limited (2024-04-01 00:00:00)

Description: nan