

Eleni Zelalem Atenafu

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Profile Summary

Work Experience

ERP support officer at Kifiya (2022-05-01 - 2025-05-06)

Location: Addis Ababa

Responsibilities: -System Support & Troubleshooting

-User Training & Assistance

-ERP Maintenance & Updates

-Data Management & Integrity

Permissions & Access Control

Education

Bachelor's Degree in Computer Science (BSc)

Institution: University of The People | Dates: 2023-09-01 - 2025-05-06

Location: Online

Bachelor's Degree in Management (BA)

Institution: Gage University | Dates: 2014-09-01 -

Location: Addis Ababa

Vocational Training (Diploma) in Information Technology (Diploma)

Institution: Rift Valley University Collage | Dates: 2006-09-01 - 2009-07-31

Location: Addis Ababa

Certification/Online Courses in Computer Maintenance and Networking (Certificate)

Institution: SATCOM | Dates: 2021-01-01 - 2021-06-30

Location: Addis ababa

Skills & Tools

ERP Systems Knowledge – Familiarity with systems like Microsoft Dynamics and Odoo, Computer Maintenance

–Diagnosing and repairing hardware/software issues.

Performing system upgrades and maintenance.

Managing antivirus, backups, and system health checks.

Languages

Amharic And English