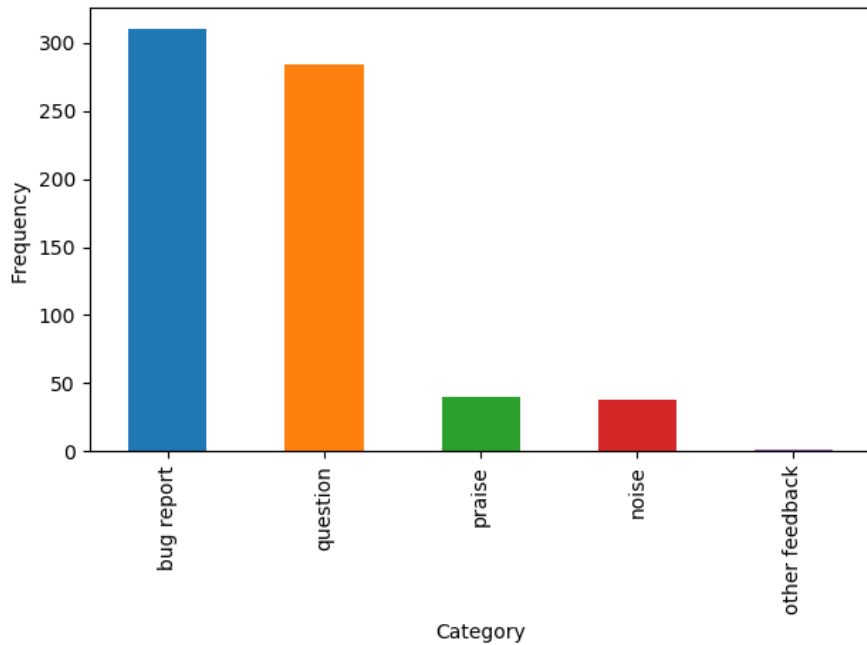


Predicted Tweet Analysis Report

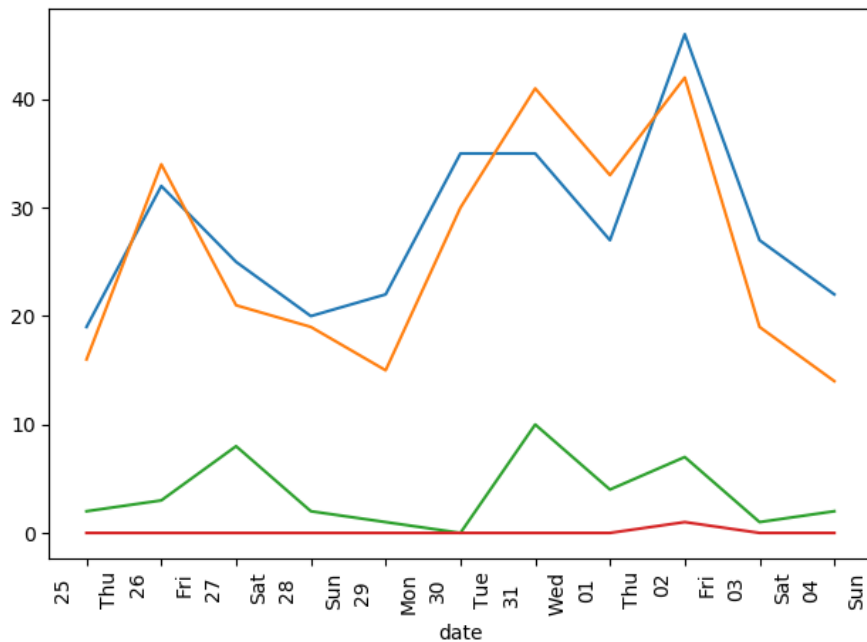
Twitter Account: BofA_Help

Date Range: November 04, 2018 - October 25, 2018

Frequency of Categories



Frequency of Categories by Day



Bug Report - WordCloud

reason_hold hold_minute mobile_app
hold_hour still_waiting rent_car
overdraft_fee phone_call get_money debit_card
customer_service
deposit_cash outside_u use_web
via_app deposit_check
bank_america
online_banking
even_though call_back
waiting_answer monthly_fee credit_card
check_fraud

Question - WordCloud

closed_account transfer_money 30_2018
credit_card find_way
want_change guy_need cashier_check reopen_account
bank_america
phone_number direct_deposit
really_need account_someone need_talk money_account
bank_account
need_make card_account take_money account_since card_address cash_check
checking_account make_sure
direct_message email_address soon_possible
customer_service
need_assistance