

---

**EDUCATION:****Duke University**

GPA: 3.828 *Durham, NC*

*Master of Engineering in Risk Engineering*, Sep. 2024 – Present

Research focus: flooding mitigation assessment, community resilience, flood risk modeling

**Macau University of Science and Technology**

GPA: 3.87 *Macau*

*Bachelor of Business Administration (Business Analytics)*, Sep. 2020 – Jun. 2024

Academic focus: Data analytics, with training in statistical modeling, machine learning, time-series modeling, and data-driven decision-making

---

**RESEARCH SKILLS**

**Programming and Data Science:** Python | R | C++ | SQL | VBA | Git | Jupyter | Google Colab

**Quantitative and Analytical Methods:** Quantitative and data-driven modeling | Statistical analysis | Time-series modeling | Econometrics | Machine Learning

---

**HONORS & AWARDS:**

- Dean's List, Macau University of Science and Technology (2021–2023)
- Outstanding Scholarship, Macau University of Science and Technology (2021–2023)
- Bank of China Scholarship (2022)
- NC Water Resources Research Institute *Mountains to Sea Graduate Research Fellowship* (under review, submitted Nov. 17, 2025)

---

**RESEARCH EXPERIENCE:****CIRCAD Pre-Proposal: Evaluating Climate-Resilient Roof Retrofits across Coastal North Carolina**

*Duke University*

*Pre-proposal under development for the NSF CIRCAD Center*

Nov. 2025 – Present

- Developing initial workflow designs linking wind hazard modeling, structural vulnerability functions, and economic damage estimation to evaluate the IBHS FORTIFIED roof mitigation program using ROI analysis
  - Aim 1: Integrate hazard, exposure, and vulnerability data to estimate baseline wind damage and model avoided losses from roof retrofits
  - Aim 2: Evaluate the cost-effectiveness and spatial distribution of resilience benefits across coastal counties to inform risk-based mitigation and insurance decisions

**Adapting to Risk Rating 2.0: Community Resilience and the CRS Experience in North Carolina**

*Duke University*

*Proposed Research Project (Funding Application Submitted)*

Sep. 2025 – Present

- Designed an independent mixed-methods study to examine how FEMA's Risk Rating 2.0 (RR2.0) influences community participation and resilience within the Community Rating System (CRS)
  - Aim 1: Quantify how RR2.0 affects community engagement in the CRS using statistical analysis
  - Aim 2: Identify descriptive patterns in community experiences with resilience through survey data, complemented by qualitative interviews exploring institutional barriers and adaptation strategies

**Complexity and Dynamics in FEMA's Community Rating System**

*Duke University*

*Co-author, Manuscript in Preparation*

Jun. 2025 – Present

- Conducted institutional and policy analysis to evaluate how structural, administrative, and dynamic complexities affect community participation in FEMA's CRS program
- Contributed to developing a conceptual framework integrating program design, administrative burden, and policy adaptation to explain persistent low participation

**Drivers in Flood Insurance Gaps in North Carolina**

*Duke University*

*Under the supervision of Prof. Mark Borsuk*

Mar. 2025 – Present

- Conducted a quantitative study analyzing the drivers of flood insurance gaps across counties in North Carolina
- Constructed a comprehensive multi-source dataset integrating resilience, socioeconomic, hazard, and insurance indicators to analyze community-level risk structures and market dynamics
- Applied exploratory factor analysis (EFA) and quantile regression (QR) to identify patterns of premium variation and policy non-renewals, examining how risk exposure and vulnerability shape insurance performance
- Authored the analytical report "*Drivers in Flood Insurance Gaps in North Carolina*" (Nov. 2025), providing evidence-based insights into insurance market inequities and policy implications

**Predicting Financial Bankruptcy Risk**

*Macau University of Science and Technology*

*Under the supervision of Prof. Ligang Zhou*

Jun. 2022 – Sept. 2022

- Assisted in a large-scale predictive modeling project on corporate bankruptcy risk, focusing on data acquisition and pre-processing
- Collected and compiled financial statements from SEC EDGAR and Bloomberg via automated API queries, building a longitudinal dataset of 5,000+ filings across three decades
- Extracted and standardized over 2,000 financial indicators through text-based field mapping and cleaning to generate a consistent, analysis-ready dataset
- Conducted preliminary exploratory analysis and feature validation to support subsequent machine learning modeling of firm-level financial vulnerability

### Capstone Project: Temperature Forecasting of Compressors

*Macau University of Science and Technology*

*Under the supervision of Prof. Honghao Zhao*

Jan. 2024 – Apr. 2024

- Developed a multi-step temperature forecasting model for compressors using deep learning techniques.
- Employed Variational Mode Decomposition (VMD) and Fast Fourier Transform (FFT) for feature extraction and noise reduction, combined with Long Short-Term Memory (LSTM) networks for time-series prediction
- Conducted performance evaluation on multiple benchmark datasets, achieving superior predictive accuracy with the lowest MAE and best MSE, RMSE, and  $R^2$  scores on the ETTh2 dataset
- Completed a written thesis summarizing methodological design, model comparison, and result interpretation as part of the graduation requirement

### PUBLICATIONS & MANUSCRIPTS:

---

- Tian, W., Zarei, M., Ferris, W., Borsuk, M., & Landry, C. (in preparation). \*Too Complex to Succeed? Structural, Administrative, and Dynamic Barriers in FEMA's Community Rating System.\*

### PROFESSIONAL EXPERIENCE:

---

#### Large Language Model Development

*Hefei Songsu Technology Co., Ltd., Hefei, China*

*Research Assistant*

May 2024 – Sep. 2024

- Conducted an in-depth literature review on large language model (LLM) architectures with a focus on data generation, alignment mechanisms, and evaluation frameworks
- Synthesized mainstream approaches and comparative analyses of open-source and commercial LLMs to inform the design of research-oriented data systems
- Examined training data composition and preprocessing pipelines to enhance the company's synthetic data generation methodology
- Collaborated with technical teams to translate academic findings into scalable strategies for data management and model assessment

#### Business Analytics Intern

*Nam Kwong (Group) Company Limited, Macau*

*Intern*

Dec. 2022 – Sep. 2023

- Implemented time-series forecasting models to estimate annual procurement budgets and resource allocations
- Conducted quantitative analyses and contributed to the company's digital transformation through data integration workflows
- Supported the development of data-driven dashboards for procurement and contract management, improving decision efficiency and transparency

### LEADERSHIP & OUTREACH:

---

#### Macau Women in Tech (WIT)

*Macau Board Member and Event Coordinator*

Oct. 2023 – Oct. 2024

- Led planning, outreach, and evaluation for WIT's programs aimed at advancing women's participation in STEM and technology sectors
- Organized networking and mentoring sessions connecting over 50 women students and professionals across technology-related fields
- Coordinated thematic workshops on business analytics, AI, and emerging technologies to promote interdisciplinary collaboration and knowledge exchange
- Strengthened community engagement by fostering dialogue on innovation, diversity, and future career pathways for women in STEM

#### PEER Community Exploration & Summer Program

*Yuanling, China*

*Group Leader*

Apr. 2021 – Aug. 2021

- Designed and led a community-based summer program in a rural township, coordinating curriculum development, teacher assignments, classroom logistics, outdoor activities, and transportation for 120 high school students
- Led a community-engaged research project on aging and social vulnerability, guiding students to conduct interviews with elderly residents and identify key challenges in local eldercare systems

- Facilitated analysis of community needs related to aging reforms, mental health in older adults, and home-based care models, helping students translate field observations into structured findings

## REFERENCES:

---

**Mark E. Borsuk, Ph.D.** James L. and Elizabeth M. Vincent Professor of Civil and Environmental Engineering  
Pratt School of Engineering, Duke University, +1 (919) 660-5200 | mark.borsuk@duke.edu

**Honghao Zhao, Ph.D.** Associate Professor, School of Business  
Macau University of Science and Technology, +853 8897 2416 | honghaozhao@must.edu.mo

**Ligang Zhou, Ph.D.** Professor, School of Business  
Macau University of Science and Technology, +853 8897 2071 | lgzhou@must.edu.mo