

RD Station is an incredible tool, robust and full of possibilities and customizations for the end user, this makes it very powerful and a little intimidating.

For not being immersed in the world of inbound marketing in some moments I had to resort to the help center, to understand what were the objectives and in what ways should use the available features.

Sometimes, small details have left me confused, such as the relevance of keywords, I still do not understand how exactly this relevance influences their registration and management or to what extent relevance will influence future results.

I really liked the style of the tool, light, relaxed, very visual and always seeking to facilitate the processes that in general would depend on a great technical knowledge.

At various points I think there is a lack of care with details, a little polishing, small errors like very generic messages or fields that allow special characters, similar fields with the same functions that work differently, and that can disrupt the usability and experience of the client.

Some informations are ambiguous and vague, some pages without alignment or layout that bothers, a natural thing for a system that grows so quickly but still a problem to solve.

I noticed a series of intermittent 502 errors that have repeatedly disrupted automated testing and manuals. Being a development version I could not connect to social networks and execute more tests.

Overall I am delighted with the tool and its possibilities, very curious to know how to handle certain challenges and more than ever I'm looking forward to be part of this team and help make the RD Station better, simpler and more reliable.

## Report bugs and improvements

### Attract > Social media posting > Connect your accounts

#### > Overview

- **Improvement** - The error messages are very generic.
  - I fill in the "Site" field with any word
  - I click on "Save"
  - The message "We could not save the settings. See if all form fields have been filled!" is displayed
- **Error** - 500 error while updating permissions on Facebook
  - Clicking Ads on facebook> Update your permissions
  - An error message appears on Facebook (because it is a development version)
  - When it closes it it tries to access the url  
[https://app-staging.rdstation.com.br/configuracoes/facebook-ads?skip\\_page\\_selection=true#\\_=\\_](https://app-staging.rdstation.com.br/configuracoes/facebook-ads?skip_page_selection=true#_=_)  
An error 500 is displayed.

#### > Settings > Account Users

- **Error** - When revoking access from more than one user, success messages are accumulating
  - Revoke a user's access message is displayed
  - Revoke the access of another user are presented two messages

#### > Settings > Account Users > Invite User

- **Error** - Validated entries with special characters are not validated
  - I fill in the email field with [!\\$#@gmail.com](mailto:!$#@gmail.com)
  - I'll click on "Send invitation"
  - Only backend is charged with invalid email
- **Error** - Clicking repeatedly on sending an invitation without filling in the "Email" field displays a number of error messages.
  - Leave the "Email" field empty
  - Click consecutive times on "Send Invitation"

#### > Settings > Sending reports and notifications

- **Error** - There is no validation of empty entries in the forms of "Reports" and "Notifications"
  - Do not fill any fields in the "Reports"

- Click "Save"
- Do not fill any fields on the "Notifications" form
- Click "Save"
- **Improvement** - If I fill in all the fields of the forms "Reports" and "Notifications" and saved one of them the other has the fields deleted
  - I fill in the fields of the "Reports"
  - I fill in the fields of the "Notifications" form
  - Click the "Save" button on the "Notifications" form
  - The fields in the "Reports" form are cleaned

#### > Settings > Monitoring Code

- **Error** - Clicking more than once on "Verify" with the "Domain" field blank makes several error messages are displayed.
  - Clear the Domain field
  - Clicking the "Check" button consecutively
- **Error** - The field "Domain" allows special characters
  - Fill in the "Domain" field with \$ # @%
  - Click on "Verify"

#### > Settings > Tracking code> Send instructions

- **Error** - The "To" field allows special characters
  - Fill in the "To" field with [#####@gmail.com](mailto:#####@gmail.com)
  - Click on "Send Email"
  - System displays "Email sent successfully"

#### > Settings > Domain

- **Error** - In adding or updating the "Subdomain of the Landing page" and "Subdomain of emails" the system allows not validating special characters by the frontend
  - Click "Email > Add domain"
  - Click "Start"
  - Click "edit" in the subdomain
  - Fill in the "Subdomain" field with! @##
  - Click "Save"
- **Improvement** - Generic error message in the "Subdomain of the Landing page".
  - In the "Subdomain of Landing page"
  - Click "edit" in the subdomain
  - Fill in the "Subdomain" field with! @\$#
  - Click "Save"
  - The message "can not be empty"

Note: unlike "Email Domain" validation that correctly displays the message

"You are using invalid characters, domains may only contain lowercase letters, numbers and dashes (-)"

#### > **Settings > Social Conversion**

- **Error** - Clicking "Validate" in the "Token" field leaving the system empty field does not display any messages.
  - Do not fill in the "Token"
  - Click "Validate"

#### **Attract > Keyword panel**

- **Improvement** - The "Remove keyword" trash icon has no action when there is only one record.
  - Add a keyword
  - Click trash icon "Remove keyword"
- **Improvement** - The relevance of keywords is not shown in the keyword list.
- **Error** - Incoherent message in keyword creation
  - Add a keyword
  - Fill the field with 10 spaces or more.
  - You'll see the message "You've exceeded 10 words per keyword."

#### **Converter > Landing pages**

- **Error** - The "Landing Page Name" field does not validate special characters via frontend
  - Add a "Landing Page"
  - Fill in the "Landing Page Name" field with @ # \$ % ' \$ #
  - Click "Create Landing Page"
  - The system displays the message "Could not save. Please, fill in the name of the Landing Page. "

#### **Convert > Forms > Fields**

- **Error** - The optional email field name is in English "Opt-in email"

#### **Convert > Forms > Appearance**

- **Error** - In the "Width" and "Height" fields of the form the system allows more than 100%
  - Go to the "Appearance" of the form
  - Change the "Width" and "Height" field to 110%

- **Error** - Changing the unit of measure "Width" and "Height" from "%" to "Px" the system does not change the values
  - Go to the "Appearance" of the form
  - Change the "Width" and "Height" fields from "%" to "Px" or vice versa
  - The field value will not change

#### **Convert > Forms > Conversion**

- **Improvement** - Upload files "upload" is with the standard HTML component
- **Error** - System does not validate blank field in "Conversion Notifications"
  - Mark conversion notifications via email
  - Leave the field empty
  - Click "Save and Continue"

#### **Converter > Pop-Ups**

- **Improvement** - Do not have a Pop-Ups preview

#### **Converter > Custom Fields**

- **Error** - Creating new fields allows accent and special characters in the name
  - Add a new custom field
  - Fill in the "Field Name" field with @!#@#!@#
  - Click "Save and Finish"