## Keeping Dataset Biases out of the Simulation

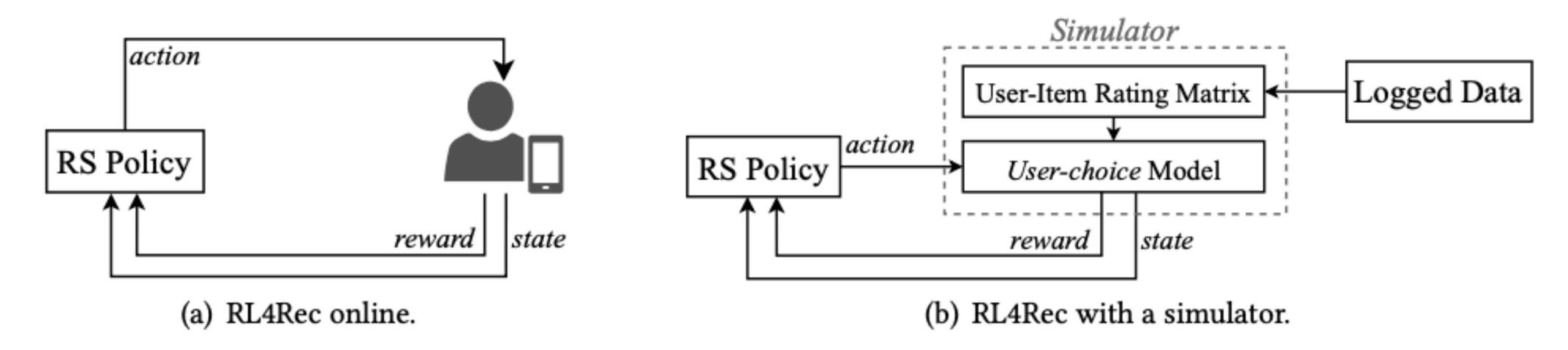
A Debiased Simulator for Reinforcement Learning based Recommender Systems

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#### **Main Contributions**

- Simulator for RL-based RSs
  - Problem: the biases in logged data
  - Solution: Debiasing simulators to mitigate the effect of bias
- Simulation evaluation
  - A simulation evaluation method based on the performance of their produced policy to analyze the effect of bias on RL4Rec.
- \* A Simulator for **OF**fline le**A**rning and evaluation (SOFA), the first <u>simulator</u> for RL4Rec with correcting for bias in logged data.

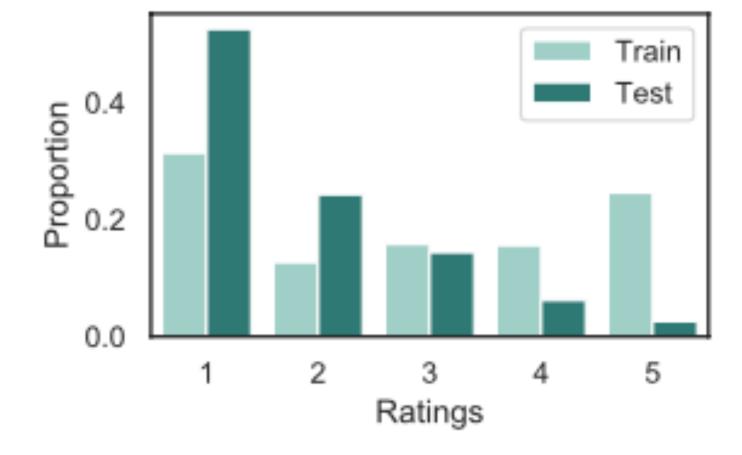
#### Background: Reinforcement Learning for Recommendation (RL4Rec)



- \* Markov Decision Process (MDP)
  - State Space: {historical items, historical feedbacks}
  - Action Space: Item set /
  - Reward: user feedback
  - Transition Probabilities
  - Discount Factor

### Background: Interaction Bias in Logged data

Positivity bias in Yahoo!R3



\* Missing Not At Random (MNAR)

$$P(y_{u,i}, o_{u,i}) = P(o_{u,i} | y_{u,i})P(y_{u,i})$$

Probability of observance Probability of a rating

- (i) No Bias  $\forall (u, u') \in U, (i, i') \in I, (P(o_{u,i}) = P(o_{u',i'}))$
- (ii) Positivity Bias  $\forall u \in U, (i, i') \in I, (y_{u,i} > y_{u,i'} \rightarrow P(o_{u,i}) > P(o_{u,i'}))$

#### \* Effect of Bias

Example: estimate the average rating of an item  $avg(i) = \frac{1}{N} \sum_{u \in U} y_{u,i}$ The true average rating:

$$\mathbb{E}_{o}[\widehat{\text{avg}}(i)] = \frac{1}{\sum_{u \in U} P(o_{u,i} = 1)} \sum_{u \in U} P(o_{u,i} = 1) \cdot y_{u,i}$$

The naive (uncorrected) estimation is

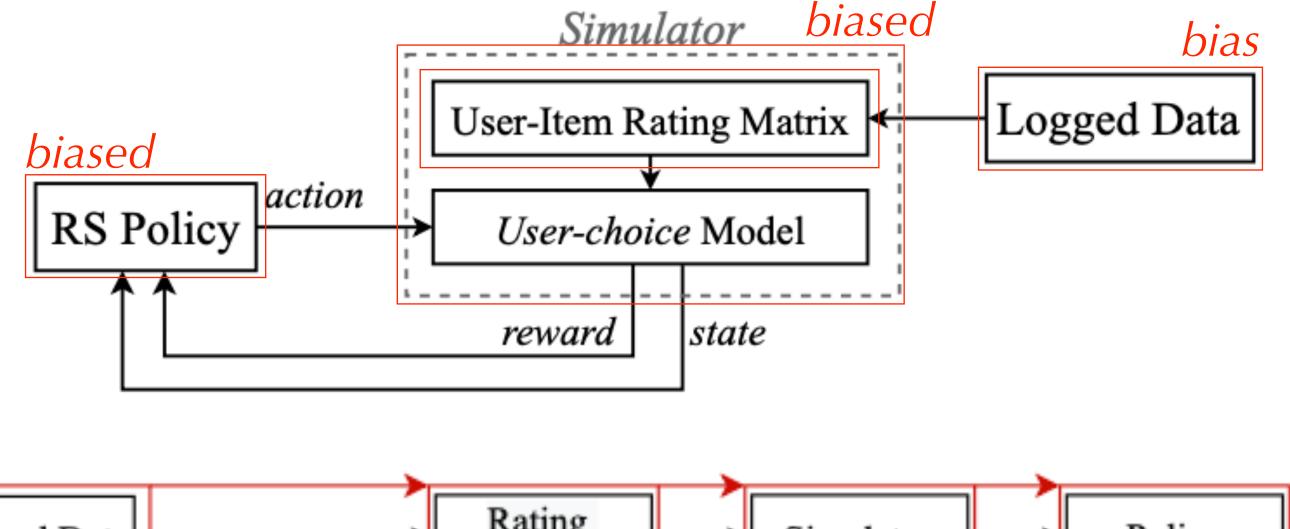
(i) No Bias 
$$\forall (u,u') \in U, (i,i') \in I, \left(P(o_{u,i}) = P(o_{u',i'})\right) \qquad \mathbb{E}_o[\widehat{\operatorname{avg}}(i)] = \operatorname{avg}(i)$$

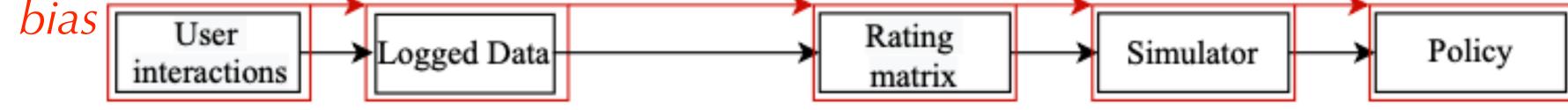
(iii) Positivity Bias 
$$\forall u \in U, (i, i') \in I, (y_{u,i} > y_{u,i'} \rightarrow P(o_{u,i}) > P(o_{u,i'}))$$
  $\mathbb{E}_o[\widehat{avg}(i)] \geq avg(i)$ 

## A Novel Method for Debiasing Simulators

### Debiasing a Simulator

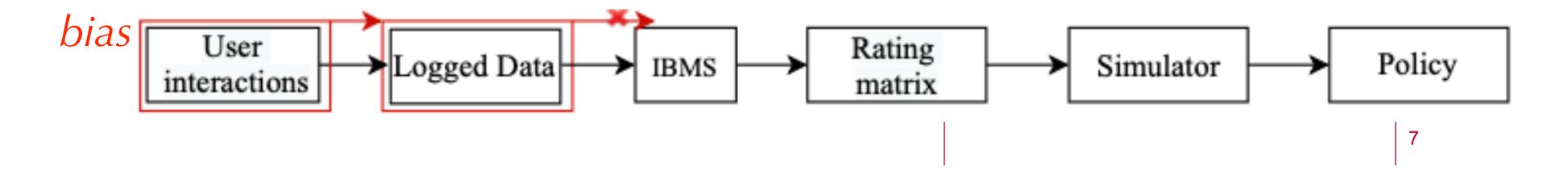
\* RL4Rec simulators





Problem: simulated user behavior should not be affected by the way a dataset was logged.

Intermediate Bias Mitigation Step (IBMS)



### \* Applied debiasing method in IBMS Inverse Propensity Scoring (IPS)

Standard rating prediction loss:

$$\mathcal{L}_{Naive} = \frac{1}{|\{(u,i): o_{u,i} = 1\}|} \sum_{(u,i): o_{u,i} = 1}^{1} \delta_{u,i}(Y, \hat{Y})$$

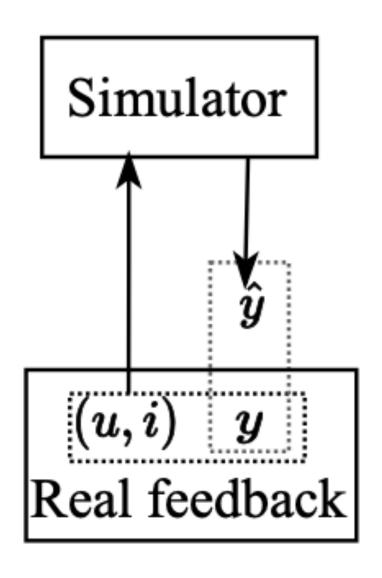
Naive estimator

$$E[\mathcal{L}_{Naive}] = \frac{1}{\sum_{u=1}^{N} \sum_{i=1}^{M} P(o_{u,i} = 1)} \sum_{u=1}^{N} \sum_{i=1}^{M} P(o_{u,i} = 1) \delta_{u,i}(Y, \hat{Y}) \neq \frac{1}{N \cdot M} \sum_{u=1}^{N} \sum_{i=1}^{M} \delta_{u,i}(Y, \hat{Y})$$

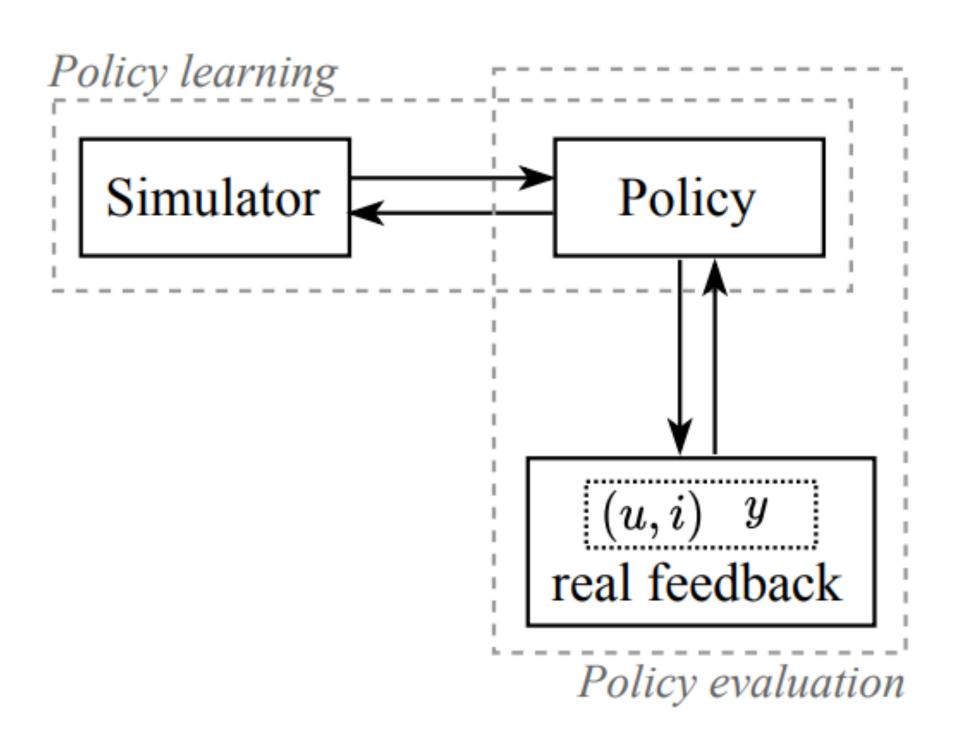
IPS-based estimator

$$E[\mathcal{L}_{IPS}] = \frac{1}{N \cdot M} \sum_{u=1}^{N} \sum_{i=1}^{M} \frac{P(o_{u,i} = 1)\delta_{u,i}(Y, \hat{Y})}{P(o_{u,i} = 1)} = \frac{1}{N \cdot M} \sum_{u=1}^{N} \sum_{i=1}^{M} \delta_{u,i}(Y, \hat{Y})$$

### Evaluating the effect of bias in a simulation



 Evaluation based on observed user behavior



 Evaluation with considering the performance of policies

#### \* Offline evaluation method

(Only requiring a sparse set of Missing-Completely-At-Random (MCAR) ratings)

- (i) Train a policy using a simulator with IBMS on MNAR (debiased policy)
- (ii) Train a policy using a simulator without IBMS on MNAR (biased policy)
- (iii) Create a simulator based on MCAR ratings (unbiased simulator)
- (iv) Deploy debiased and biased policies in the unbiased simulator

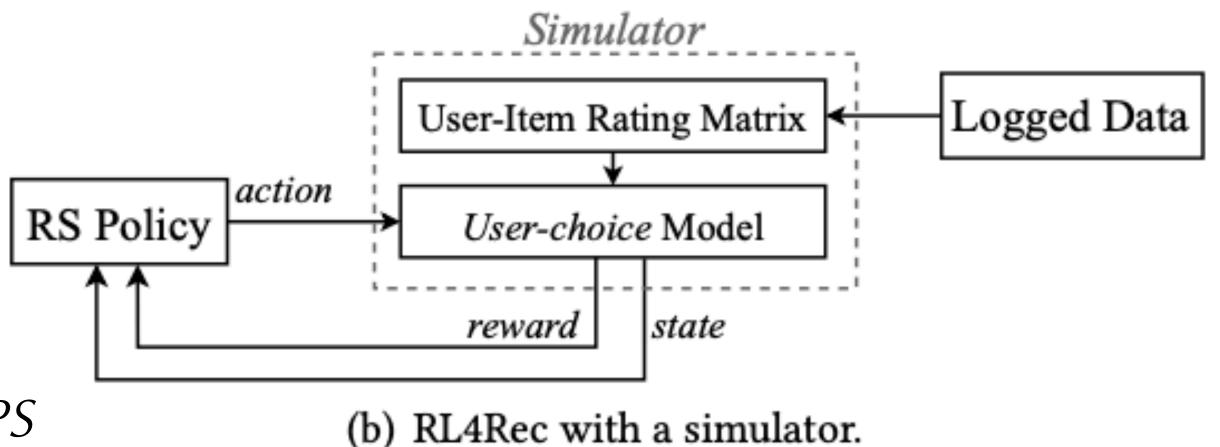
Solutions to the sparsity of MCAR ratings

#### Our simulator SOFA

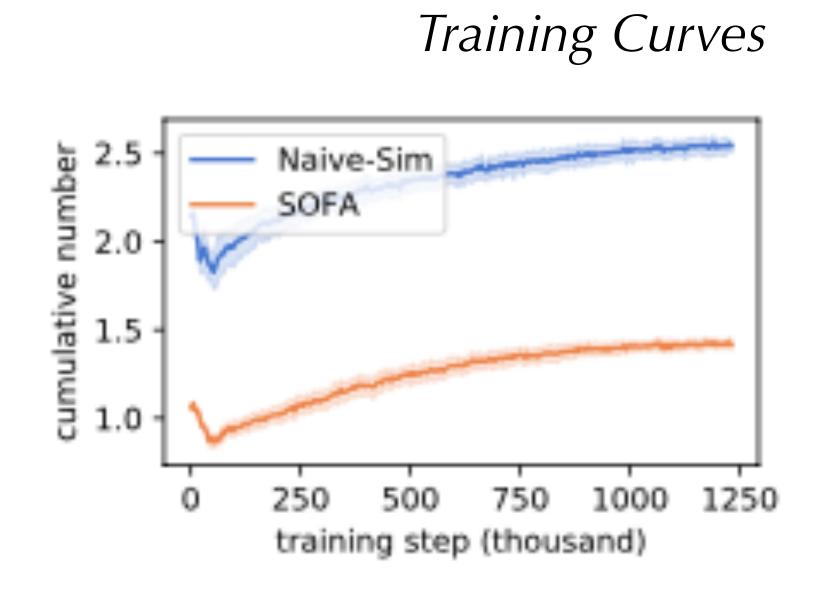
- \* Two components:
  - **Debiased user-item rating matrix**

Produced using the IBMS with applying MF-IPS

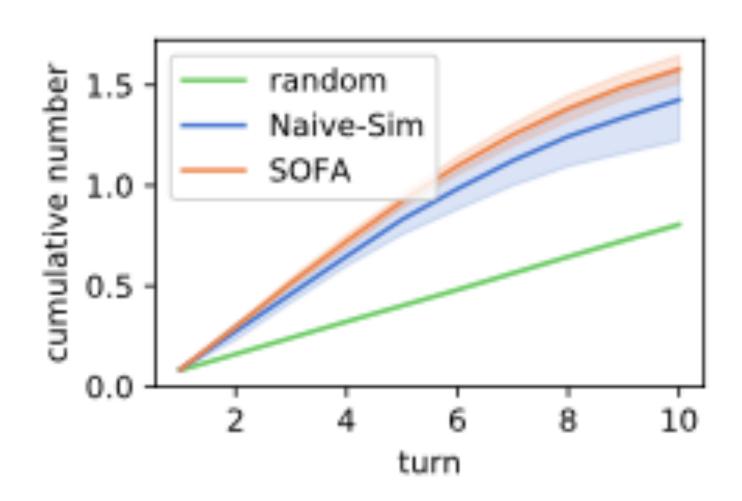
- User-choice model
- (i) Feedback simulation: click/skip
- (ii) State transition
- (iii) Reward generation



## **Experimental results**



#### Evaluation results



- (RQ1) Does interaction bias in logged data affect a simulator?
- (RQ2) Can IBMS mitigate this bias effectively?

#### Conclusion

- \* Analysis on the effect of bias on RL4Rec simulators and the produced policies.
- \* Intermediate Bias Mitigation Step (IBMS) mitigates effect of bias.
- \* A novel way of evaluating the effect of bias on the final policy.
- SOFA, the first simulator for RL4Rec with correcting for bias.

#### **Future work**

- ◆ The effect of interaction bias on simulators for multi-item recommendation scenario.
- ◆ More widely relevant recommendation task such as ranking with using implicit feedback.

# Thanks for listening