

CONTACT

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📍 Brescia, San Zeno Naviglio

🚗 Driving License B – Own Car

🌐 betteranicolo.github.io/webCV

📅 09 - 03 - 2005

EDUCATION AND QUALIFICATIONS

2019 - 2024
BONSIGNORI INSTITUTE

- Diploma in IT Technical Studies

2023 - 2024
CISCO NETWORKING
ACADEMY CERTIFICATIONS

- IT Essentials: PC HW and SW
- CCNAv7: Introduction to Networks
- CyberSecurity Essentials
- JavaScript Essentials 1 (JSE1)

SKILLS

- Programming Languages: C++ and Java
- Networking: Creation and management with Packet Tracer
- Web Development and Cybersecurity
- Competencies: Hardware/Software troubleshooting
- Soft Skills: Quick learning, goal-oriented, flexibility, attention to detail, and teamwork

LANGUAGES

- Italian: Native
- English: Intermediate Advanced (B2)

NICOLÒ BETTERA

IT TECHNICIAN

PROFESSIONAL PROFILE

Recent Computer Science graduate with a solid technical background and a strong passion for the IT sector. I have gained practical experience through internships and school projects, specializing in web development, hardware and software troubleshooting, and cybersecurity. I am motivated and determined to grow professionally and open to various opportunities to contribute positively to the company. Over the years, I have used C++ and Java programming languages to complete academic projects and achieve concrete goals in application development.

WORK EXPERIENCE

Intern 06/2023 - 07/2023
at Click It Solutions

I completed a curricular internship to earn academic credits, managing daily tasks independently and collaborating on group projects. I applied and deepened my technical and operational knowledge while following the directives of my supervisor.

Some of the main tasks performed:

- **Updating and maintaining of company websites** (HTML, PHP, CSS, JS, SQL)
- **Hardware and software troubleshooting** on PCs and laptops
- **Replacement of hardware components** (memory, processors, motherboards, power supplies)
- **Cloning and restoration** of physical memory
- **Creation of graphic content** using Photoshop and Illustrator
- **Formatting and configuration** of devices on Windows and macOS
- Password recovery and **cybersecurity management**
- **Installation of operating systems and software**
- Use of **Microsoft Office**
- **Technical support and remote assistance** for devices and printers

FUTURE ACADEMIC PLANS

I am currently enrolled at the **University of Brescia, Faculty of Computer Engineering**, where I aim to expand my engineering and IT skills. I plan to specialize in advanced software development and cybersecurity to design innovative applications and secure systems. Additionally, I am interested in designing and managing complex systems by integrating various technologies to solve practical problems.