

Betty Umeh
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PROFESSIONAL SCRUM MASTER | SAFE SCRUM MASTER | PROJECT MANAGER

Result-driven Scrum Master with 7 plus years experience serving multiple globally distributed teams across different organizations to deliver quality products, maximize productivity and optimize cost. Empowers teams to be self-managing, cross-functional and contain generalizing specialists who works collaboratively to deliver working software. Proficient in leveraging best practices across Scrum, Kanban and SAFe. Proactive leader and excellent communicator with track record of helping teams to transition from waterfall to agile with record performance.

- Certification: SAFe 5.1 Scrum Master, PSM I
- Skills: Conflict resolution, facilitation, excellent communication, training, coaching, and mentoring
- Frameworks | Tools: Scrum, Kanban, SAFe, JIRA, Azure DevOps, Confluence, Microsoft Office, Oracle.

PROFESSIONAL EXPERIENCES

Scrum Master | SDLC| Hmhs | Pittsburgh, PA.

September 2021 – Till date

- Facilitate training sessions for teams so as to adopt the agile mindset.
- Train my teams on the use of scrum for iterative and incremental delivery of values to our customers.
- Trained my team on the Digital ID tool so as to have transparency on our project.
- Facilitate break-out sessions with my team, during our PI Planning.
- Facilitate all scrum ceremonies to ensure transparency, inspection, and adaptation.
- Carry out root cause analysis for recurrent issues which are found in our sprint ceremonies
- Guide my team on managing dependencies and risks.
- Ensure active participation of my teams in the program backlog refinements ahead of the PI planning.
- Calculate teams' capacity, velocity, and load for draft planning during the PI planning.
- Facilitated communication between vendors and Project a manager during the organization transition from waterfall to agile. And offered some trainings to help with the transition

Sr. Scrum Master/Kanban Flow Master |Matrix Commercial Inc.| Houston, TX

July 2018 – Aug 2021

- Facilitate training sessions for leaders in my organization for the adoption of agile mindset.
- Led the transition from scrum to a ScrumBan team for one of our team that handles maintenance activities.
- Evaluate the performance of my scrum and ScrumBan teams using burndown chart, velocity, predictability, volatility, lead time, cycle time, throughput, and cumulative flow diagram.
- Facilitate all scrum ceremonies to ensure transparency, inspection, and adaptation.
- Ensure active participation of my teams in the program backlog refinements ahead of the PI planning.
- Calculate teams' capacity, velocity, and load for draft planning during the PI planning.
- Facilitate team breakout session in PI Planning and guide on dependencies and risks management.
- Coach my team on writing SMART objectives that communicate values from features chosen in PI planning.
- Empower my team to become truly self-managing, cross-functional and contain generalizing specialists.
- Provide updates on teams' progress towards PI objectives during Scrum of Scrums and escalate impediments
- Incorporate feedbacks from Sprint Reviews into the product increment ahead of the System Demo.

Sr. Scrum Master | Mathis Brothers | Oklahoma City, OK.

July 2017 – June 2018

- used Agile Metrics like, percentage defect leakage, burndown chart, velocity, capacity, and predictability ratios in the decision on team's improvement.
- Celebrated within my team success to motive their continuous delivery of product.
- Trained developer on my team to split user stories using SPIDR technique, breaking user stories into smaller ones and still delivery shippable product.

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- Facilitate the development team in resolving dependencies in a SAFe environment this ensures collaboration within teams in the ART.
- Provided Guardians to my team on how to think of ideas during innovation and planning IP Iteration.
- provided updates, by full participation in the Scrum of Scrums on my team's progress towards the PI Planning.
- Collaborated with other teams on the agile release Train to help manage and resolve dependencies
- Researched opportunities to learn and grow my team like organizing Knowledge Training for the team, on empowerment of others, which encourages increase in productivity.
- Facilitated communication between product owner and developer, to break down language barriers and fix urgent issues.

Scrum Master | Mathis Brothers | Oklahoma, OK

July 2016 - June 2017

- Helped my team to transition from waterfall to agile, by coaching, training, and mentoring and making sure they embrace the agile mindset.
- Trained my team on the JIRA process, and Azure devOps creating organization for multiple projects.
- Teach the team the importance of updating the sprint board, in order to promote all over transparency throughout the sprint.
- Coached my team, on how to develop the Definition of Ready (DoR), this serves as a screening process during the backlog refinement, before moving item to the sprint backlog.
- Coached and led my team, on how to develop the Definition of Done (DoD), to serve as an exit criterion, when screening the sprint backlog items, to becoming potentially shippable product increment.
- Ensured that my team continuously improved, and all improvement reflected on their Definition of Done.
- Researched and trained my team on identifying and creating enablers or spikes, which empowers my team.
- Helped organized production seminars, to improve and empower my team in self-management and collaboration.
- Coached my team on the scrum empirical process control (TIA), to ensure that they understand their goals, and achieve them via Transparency, Inspection and Adaptation.

Project Coordinator/Jr. Scrum Master | Mathis Brothers | Oklahoma, OK

March 2015 - June 2016

- Facilitated product backlog Refinement session, so that developers get a better understanding on user story prioritization from the product owner, for upcoming Sprint.
- Facilitated Sprint planning sessions, so that proper communication between the product owner and developers of sprint goal, can but achieved without any conflicts. And to ensure that commitments made toward achieving the chosen user story, is based on the team's capacity and velocity.
- Facilitated daily Scrum, so that we as a team can review the burndown chart allowing, and a clear view of our commitment and how much is still needed to be done. Also discuss workflow and impediments if any.
- Led most sprint review, to ensure the developers, communicate properly in their demo to stakeholders, and take important documentation, on feedbacks given by the stakeholders, so that could discuss in our Retro sessions. In the review we expect that we meet all the criteria of Definition of Done, and we get a proceed feedback.
- Facilitated retrospective sessions as part of my team's sprint commitments, to improve the quality of our products.
- Reviewed product backlog, for the sales team to ensure that we have prioritized list of customer-centric features.

EDUCATION

- BSc. Computer Science, University of Benin, Nigeria