

Daily Life - Complaining at a Restaurant (C0107)

A: Excuse me, waiter? Waiter!

B: Yes, sir? What can I do for you?

A: I've been sitting here for the past twenty minutes and no one has offered me a glass of water, brought any bread to the table and our appetizers haven't been served yet! You know, in this kind of establishment, I'd expect much better service.

B: I am sorry, sir. I'll check on your order right away.

C: Relax honey, the place is busy tonight, but I've heard the food is amazing. Anyway...

B: Here you are, sir. The foie gras for the lady, and a mushroom soup for you.

- A: Waiter, I ordered a cream of mushroom soup with asparagus. This soup is obviously too runny, and it's over-seasoned. It's completely inedible!
- B: Okay, I do apologize for that. Can I bring you another soup, or would you like to order something else?
- A: Take this foie gras back as well, it's rubbery and completely overcooked. And look at the portion size! How can you charge twenty-five dollars for a sliver of duck liver?
- B: Right away... sir.
- C: Honey come on! The foie gras was fine, why are you making such a big deal? Are you trying to get our meal comped again?
- A: What do you mean? We are paying for this. If I'm shelling out my hard earned bucks, I expect value for money!

B: Here you are, sir. I hope it is alright now. The chef has prepared it specially for you.

A: Yes, fine.

C: Honey, are you alright?

Key Vocabulary

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|---------------|--|---|
| appetizer | <i>common noun, plu- ral</i> | little dish people have before meal |
| establishment | <i>common noun, sin- gular</i> | place of business like a restaurant or hotel |
| service | <i>common noun, sin- gular</i> | work done by someone to serve customers |
| order | <i>common noun, sin- gular</i> | the list containing your choices of dishes |

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|--------------------|---|--|
| foie gras | <i>common noun, non- variable</i> | a food made from the livers of geese |
| runny | <i>Adjective</i> | more liquid than ex- pected |
| over- seasoned | <i>Adjective</i> | too salty |
| inedible | <i>Adjective</i> | can not be eaten |
| rubbery | <i>Adjective</i> | difficult to chew |
| overcooked | <i>Adjective</i> | be cooked overtime |
| portion size | <i>common noun, sin- gular</i> | the amount of food that is served to a person |
| sliver | <i>common noun, sin- gular</i> | a small, thin piece |
| make a big deal | <i>phrase</i> | get very upset about something small |
| comp | <i>verb</i> | be given to customers for free |

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| shell out | <i>phrase</i> | to spend money |
| hard earned | <i>phrase</i> | money you work hard for |

Supplementary Vocabulary

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|-------------------|------------------|--|
| a bad after-taste | <i>phrase</i> | a bad second taste |
| bitter | <i>Adjective</i> | a strong, unpleasant taste that is opposite of sweet |
| rank | <i>Adjective</i> | a strong, unpleasant smell |
| rancid | <i>Adjective</i> | a rotten taste or smell |
| unappealing | <i>Adjective</i> | not appealing; not attractive or tasty |