

The Office - Presentation Series 7 - Handling Technical Problems (C0289)

Mr. Ford: Okay, so if we could dim the lights Jonathan, we can kick-off with the first TV advert. Please note that we are still in the early days with this advert, so it might seem a bit rough round the edges. Okay, so. just need to click this and the advert should pop up on the screen...

Mr. Ford: Hmmmmmm. Sorry about this. Bear with me a second. There seems to be a problem with the projector. Let me see. could you lend a hand a second?

Jonathan: It looks like the projector is not recognizing the computer. Let me check the connection a second... Well the connection seems okay, and the computer is running normally.

Mr. Ford: Okay. Sorry guys. Obviously a problem with the system. Let's just reboot and start over. Let's see if this resolves the issue.

Jonathan: Right, lets try again. No, still nothing Michael. There might be a technical issue with the projector. I think maybe the projector has overheated. We might need to cool it down for ten minutes and start again. I'll call IT support to come over right now.

Mr. Ford: Okay guys. Unfortunately technical problems do crop up from time to time, don't they? But it's not a huge problem. In the meantime while the IT guys get to work on that I can talk a little bit more about the advertising concept and what we are looking to achieve overall with this campaign.

Key Vocabulary

kick-off	<i>V</i>	beginning of an event
recognize	<i>V</i>	Identify
crop up	<i>P</i>	appears or happens unexpectedly
rough round the edges	<i>A</i>	having a rough quality; not smooth or refined

bear with me	<i>P</i>	to be patient with me
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Supplementary Vocabulary

kink	<i>N</i>	a flaw that hinders the success of an operation or plan
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unprepared	<i>A</i>	without adequate preparation, not ready
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stall	<i>V</i>	to intentionally delay
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screw-up	<i>N</i>	as a noun: a mess-up, can be used to refer to a person or thing; as a verb: to mess up
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