

Daily Life - Ordering Chinese Food (C0291)

Waitress: Hi, welcome to Happy Buddah! Can I get you anything to drink?

Manny: A Coke for me, please.

Andrea: I'll have a Sprite.

Waitress: Okay, I'll go get that for you. Are there any questions with the menu?

Andrea: Do you use MSG?

Waitress: No ma'am, we are MSG-free.

Andrea: Oh man, I haven't had Chinese food in so long! I want everything! This place has the BEST sesame chicken.

Manny: Yeah, I've been craving Chinese for such a long time. I used to get take-out all the time. It's definitely been a while. Let's start off with some crab rangoon.

Andrea: Ooh yeah, that sounds good. I think I'm going to get the sesame chicken with fried rice, a spring roll, and egg drop soup.

Manny: It's so tempting to order everything on the menu, it all looks so appetizing! I think I'll get General Tso's chicken, hot and sour soup, fried wontons, and white rice.

Andrea: Aren't you supposed to be on a diet? You should at least get brown rice.

Manny: I don't think so! I hate brown rice, and I'm so sick of eating healthy all the time. I've been eating so much salad I swear I've forgotten what meat tastes like! There's no better remedy than some nice, greasy, calorie-laden Chinese food. I might even get an order of broccoli beef!

Andrea: Gosh, I'm so hungry! Let's call the waitress over!

Key Vocabulary

craving	<i>N</i>	a very strong desire for something
tempting	<i>A</i>	attractive
remedy	<i>N</i>	a medicine or treatment

take-out	<i>N</i>	food that is sold by a store to be eaten elsewhere
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appetizing	<i>A</i>	delicious
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Supplementary Vocabulary

adaptation	<i>N</i>	something that is changed/alerted to suit a new form
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guilty pleasure	<i>N</i>	an indulgence;; something that you eat, drink, or do that you shouldn't, but makes you happy
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hits the spot	<i>P</i>	just right; just what you were looking for (often refers to food or a drink)
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The Office - Presentation Series 8 - Common Presentation Mistakes (C0292)

Mr. Ford: So as I mentioned previously the campaign advertisement will focus on those key elements that every consumer looks for in a quality laptop: affordability, quality, speed and reliability. We have pulled out all the stops to produce a product that really rivals all our competitors.

Mr. Ford: Actually, just to illustrate my point let me give you an anecdote here. I remember last year I was playing golf with one of our key suppliers. It was a lovely summer afternoon. Anyway, I invited our supplier for a game of golf, and wanted to get his input on the new x420.

Mr. Ford: Actually, I often get together with him for a good game of golf. It really is a wonderful way to relax. To be honest, I'm not that great at golf, but I have improved in the last few years. But the key to golf is practice, practice, practice. I've lost my thread. What was I talking about again?

Jonathan: I think you were discussing the campaign advertisement Michael.

Mr. Ford: Yes, excuse me. I'm afraid I got side-tracked there. Yes anyway, the campaign. Well, erm. let me see. Is the projector working yet Jonathan?

Jonathan: No sorry, IT are still fixing it.

Mr. Ford: Ahh okay, erm... all the information on the campaign is on the PowerPoint. I haven't actually got my notes with me...ermlet me see, erm.....

Audience Member: Mr. Ford, could you at least tell us the schedule for the campaign? When are the first advertisements scheduled for?

Mr. Ford: That's a good question. Unfortunately I erm...don't have that information on me. I will have to get back to you on that point.

Jonathan: Okay Michael, the projector is fixed. I think we're ready.

Mr. Ford: Thank goodness. Okay everyone, sorry for the delay. So without further ado the new x420 marketing campaign! Enjoy! oh ermmm. I'm terribly sorry, this is not the advert, this is my golfing holiday in Barbados. I think I must have brought the wrong file. Can we take five?

Key Vocabulary

illustrate	<i>V</i>	to give examples to make something easier to under
side-track	<i>N</i>	change topic
get back to you	<i>P</i>	to talk to or write to you at a later time
take five	<i>P</i>	have rest

Supplementary Vocabulary

tangent	<i>N</i>	a separate, loosely related train of thought
befuddle	<i>V</i>	to confuse, make unclear

clumsy

*A*awkward in movements
or actionget
tongue-
tied*P*get confused, to not
know what to say

Advanced Media - Cheese Lovers (F0293)

- A: Hello everyone my name is Laurie and I want to welcome you to this course. We will learn all about one of the oldest yet most delicious foods on this planet; cheese! Let's get started!
- A: Cheese is usually categorized into four types: soft, semi- soft semi-hard and hard. The designation refers to the amount of moisture in the cheese, which directly affects its texture. Making cheese is an ancient practice, dating back thousands of years, and the home cheese maker can usually find recipes for cheese that falls into any of the four categories.
- A: Soft cheese includes cottage cheese, cream cheese, ricotta, brie, bleu, roquefort, mozzarella, meunster and similar cheeses. These cheeses generally pair well with fruit or meats, or can be used as breakfast cheeses in an omelette Nor as pasta fillings. They are usually mildly flavored and very high in moisture.

- A: American, Colby, co-jack and similar cheeses are in the semi-soft category. These are slightly stronger in flavor and cover a wide range of uses. Co-jack cheese, a blend of Colby and Monterey jack is one of the most popular. This allows the sharper flavor of Colby to be combined with the milder jack cheese, and also melts better than plain Colby. Grilled cheese sandwiches often use American cheese, and Mexican cheeses such as Asadero and Queso Fresco are becoming more popular.
- A: Hard cheeses include Parmesan, Romano, Asiago, Swiss, Gruyere and others. Parmesan and Romano are most familiar as the grated powder used to top spaghetti, but they are also used as accompaniments for fruit, wine, nuts and other appetizer items. Swiss is a popular sandwich cheese and melts well, unlike some other hard cheeses.

Key Vocabulary

camembert	<i>N</i>	a type of cheese
mild	<i>A</i>	soft, not strong
cheese	<i>N</i>	solid product made from milk

flavour	<i>N</i>	the way something tastes
texture	<i>N</i>	the way something feels
moisture	<i>N</i>	a small quantity of water
pasteurize	<i>V</i>	to destroy micro organisms via elevated temperatures
American	<i>A</i>	Nationality
Colby	<i>N</i>	a type of cheese
co-jack	<i>N</i>	a type of cheese
quesco	<i>N</i>	a type of cheese
Parmesan	<i>N</i>	a type of cheese
Romano	<i>N</i>	a type of cheese
Asiago	<i>N</i>	a type of cheese
Swiss	<i>N</i>	a type of cheese
Gruyere	<i>N</i>	a type of cheese

Supplementary Vocabulary

blue	<i>N</i>	a type of cheese
mature	<i>A</i>	fully aged
organism	<i>N</i>	a form of life

Daily Life - Picking A University (C0294)

A: I've never heard of AmLion College. Could you...

B: Of course sir, let me give you a brief overview. AmLion College is located in the center of New York city. The school covers a wide range of academic subjects; and eighty percent of the courses are transferable to other state universities. And, last year AmLion College was ranked number one in terms of graduate employment.

A: Interesting, and what about the tuition fees, then?

B: You'll be looking at somewhere around fifteen thousand US dollars per semester.

A: Okay, well.

B: And, did I mention our on-campus housing? Students can stay in our newly renovated dorms for as little as three thousand dollars per month!

A: Sounds good. Well. I'll just grab one of your flyers.

B: Sir, you got the wrong flyer. Sir, sir!

Key Vocabulary

overview	<i>N</i>	a general review
wide range	<i>P</i>	a variety
rank	<i>V</i>	place something in a particular position
tuition	<i>N</i>	school fee
semester	<i>N</i>	one of two divisions of an academic year
dorm	<i>N</i>	a room for student to sleep in
on- campus housing	<i>A</i>	flats or apartments in school
flyer	<i>N</i>	a small sheet that ad- vertises a product

Supplementary Vocabulary

admission	<i>N</i>	the right of entrance
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fraternity	<i>N</i>	a group of persons associated by or as if by ties of brotherhood.
spring break	<i>N</i>	a school holiday, usually for a week, during March

The Office - Presentation Series 9 - Summary and Conclusion (C0295)

Mr. Ford: Right everyone. I apologize that I can't show you the marketing campaign today, but next week you will all have the opportunity to see it for yourselves, and I have no doubt that you will be impressed. Let me wrap up the presentation by summarising my key points.

Mr. Ford: As I mentioned at the outset, 2010 represents a key year for Alpha computers. The recession is hopefully behind us. It is clear to everyone in the computer industry that demand is booming, especially in the developing markets.

Mr. Ford: If we are to succeed in this ultra-competitive field then we really need to push forward and offer our customers products that meet their needs on all levels. As I hope I have illustrated, the x420 represents the kind of computer that can really satisfy those needs.

Mr. Ford: I gave you an idea of the kind of revenue we expect to hit in 2010 with the new x420 range, and believe me, this is really just the beginning. Once we establish the x420 in the market we have plans to continue to expand our range with ever more revolutionary and impressive products.

Mr. Ford: Alpha computers is dedicated to innovation and improvement. I really see no limit to our potential as long as we stick to the principles I stressed earlier: quality, excellence and service.

Mr. Ford: Before we move on to the Q and A section I'd really like to leave you with a quote that really sums up everything that we've discussed today, and hopefully it will provide you with the same inspiration that it gives me.

Mr. Ford: As the great Henry Ford once said "Quality means doing it right, when no one is looking" Well, in fact our customers are looking; they are looking for us to lead the way and to give them the quality that our competitors cannot. We cannot let them down!

Key Vocabulary

impress	<i>V</i>	cause someone to feel admiration
wrap up	<i>P</i>	to finish or end (something)
boom	<i>V</i>	to grow or expand suddenly
sum up	<i>P</i>	to tell information again using fewer words
at the outset	<i>P</i>	at the beginning of something

Supplementary Vocabulary

trend	<i>N</i>	the general course or prevailing tendency
Emphasis	<i>N</i>	special stress laid upon, or importance attached to
illustration	<i>N</i>	the act of clarifying or explaining

Global View - Vegan Or Vegetarian? (C0296)

A: Hey Julie, you want to go grab something to eat?

B: Sure! What do you feel like having?

A: I really feel like having a big juicy steak!

B: Oh. ok. I don't eat meat, but that's fine, I am sure wherever we are going they will have other options right?

A: I didn't know you were a vegetarian!

B: I'm not, I am a vegan.

A: A what?

B: A vegan. I don't eat or use any animal based products. I don't wear leather, eat eggs, drink milk or anything that comes from an animal. I used to be a pescatarian before, which basically means you don't eat meat, but still have fish and seafood.

A: Wow! That's interesting! It must be tough!

B: It's a bit difficult to find vegetarian friendly restaurants sometimes, but since more and more people are vegetarians or vegans nowadays, it's getting a bit less difficult.

Key Vocabulary

feel like	<i>P</i>	have an inclination or desire for
steak	<i>N</i>	piece of cow meat
vegetarian	<i>N</i>	a person who does not eat meat or fish
vegan	<i>N</i>	a person who does not eat or use animal products
leather	<i>A</i>	made with animal skin that is chemically treated
come from	<i>P</i>	originates from
more and more	<i>P</i>	continuing to become larger in number

Supplementary Vocabulary

vegetable	<i>N</i>	kind of food that is not meat
meat	<i>N</i>	kind of food that is not a vegetable
milk	<i>N</i>	substance coming from a cow
hippie	<i>N</i>	a person whose behavior, dress, etc, implied a rejection of conventional values

The Weekend - Ordering At An Italian Restaurant

(C0297)

A: Good evening ladies. My name is Josh and I'll be your server tonight. May I take your order?

B: Do you have any recommendations?

A: Well, I personally like the chicken penne with cream mushroom sauce, but the prawn fettuccine is also very nice.

B: Hmm. I'd like to have the grilled chicken, but can I have spaghetti instead of penne?

A: Of course, mam. And for you?

C: I... ah..I'll have the horse tripe.

Key Vocabulary

server	<i>N</i>	a waiter or waitress
recommendation	<i>N</i>	a suggestion or proposal
prawn	<i>N</i>	a large shrimp

fettuccine	<i>N</i>	pasta in the shape of long narrow strips
spaghetti	<i>N</i>	pasta dish originally from Italy
penne	<i>N</i>	a type of Italian pasta
horse tripe	<i>N</i>	the stomach of a horse used as food

Supplementary Vocabulary

parmesan	<i>N</i>	a type of cheese, usually goes with spaghetti
pizza	<i>N</i>	an Italian dish, round in shape
calzone	<i>N</i>	a turnover made of pizza dough, usually containing cheese
ricotta	<i>N</i>	a soft Italian cheese that resembles cottage cheese.

The Office - Presentation Series 10 - The Q and A Session (C0298)

Jonathan: Well everyone, I'm sure you'd like to join me in thanking Michael for what was a really inspirational presentation. Sincere thanks Michael.

Jonathan: Now, I'm sure many of you will be keen to ask some questions, so I'd like to open it up a Q and A session. Please raise your hand if you have any questions at all. Janice, go ahead.

Janice: Yes thank you Jonathan. I would just like to go back to the comment Mr. Ford made in regards to our competitors, particularly Orange. Now as you know, Orange has established themselves as the market leader in the high-end lap-top market.

Janice: How does Mr. Ford expect to compete with a company that has such a huge reputation and huge resources?

Mr. Ford: Well Janice, first of all, thanks for a very good question. I think you have hit the nail on the head actually. Orange are the global leaders precisely because of their size and power.

Mr. Ford: But, although we can't compete in terms of size I do believe we hold an advantage in terms of dedication to customer service. Yes, I admit this is a David and Goliath battle, but don't forget who won that contest.

Frank: Ermmm, Mr Ford. Could you elaborate on the actual technical details of the x420 a little more?

Mr. Ford: I'd love to but I think we are a little pressed for time right now. However Jonathan has all the technical specs for you on the power-point presentation, which you can look over in your own time.

Marcie: Mr. Ford. One final question. Would you like to join me for a game of golf this Sunday?

Key Vocabulary

inspiration	<i>N</i>	stimulation or arousal of the mind, feelings
open it up	<i>P</i>	begin; start

in re- gards	<i>P</i>	about
hit the nail on the head	<i>P</i>	to say something that is exactly right
elaborate	<i>V</i>	to explain something in a more detailed way
pressed for time	<i>P</i>	don't have enough time

Supplementary Vocabulary

interpret	<i>V</i>	to construe or under- stand in a particular way
precise	<i>A</i>	definite or exact in statement
jargon	<i>N</i>	any talk or writing that one does not under- stand
in a rush	<i>P</i>	requiring speed or ur- gency

put forth

P

to give an idea or question e.g I put forth this question to challenge your idea's

Daily Life - Returning A Product (C0299)

A: Hi I would like to return this TV.

B: Sure, do you have the receipt?

A: Yeah here you go. Actually I also want to return this keyboard.

B: Ok, may I ask what is the reason for returning these products?

A:: The TV flickers a lot when I am watching a movie and at times the image is not very clear.

B: I see, and what about the keyboard?

A: I spilled some coffee on it and now it won't work.

B: I am sorry sir, but we can only exchange or refund defective products, we cannot take responsibility for misuse or damages.

A: Fine! I don't know why they make these things so delicate anyways.

Key Vocabulary

receipt	<i>N</i>	a piece of paper that proves you bought something
return	<i>V</i>	go back to the original place
keyboard	<i>N</i>	controller device for computer
product	<i>N</i>	things that a company makes or sells
flicker	<i>V</i>	to move to and fro; vibrate; quiver
spill	<i>V</i>	to cause or allow to run or fall from a container
exchange	<i>V</i>	give something and receive something in return
defective	<i>A</i>	having a mistake or error
refund	<i>V</i>	to get your money back
delicate	<i>A</i>	fragile; easily damaged

Supplementary Vocabulary

complaint	<i>N</i>	an expression of discontent
invoice	<i>N</i>	a document issued by a seller to a buyer showing the goods or services supplied and money due
policy	<i>N</i>	a plan of action adopted or pursued by an individual, government, party, business
quality	<i>N</i>	degree or standard of excellence
warranty	<i>N</i>	guarantee given to the purchaser by the dealer, manufacturer will make repairs or replace defective parts free of charge for a stated period of time.

Daily Life - Online Dating (C0300)

A: Do you want to hang out tomorrow?

B: Oh, I can't. I have a date!

A: Really? Wow with who?

B: This girl I've been chatting with for the past couple of months. She's really cool and she's driving over here this weekend.

A: Wait a minute, you mean you met her online?

B: Yeah! I signed up for a website called match. and it is great! You fill in all your details and preferences, like if you are a smoker or if you have any pets. Then you find people that have similar characteristics and you can email them or chat.

A: That is kind of weird! What if she is a psycho or something like that?

B: It's the same as meeting people anywhere and dating them! I am just tired of going to bars or being set up for dates by my friends! I think this is a really cool alternative, especially if you are a bit shy.

A: I guess it does seem logical. I'll have to check it out!

Key Vocabulary

date	<i>N</i>	a appointment, engagement, or occasion with another person
chat	<i>V</i>	talk with another person
online	<i>R</i>	over the internet
psycho	<i>A</i>	a crazy person
characteristic	<i>A</i>	a distinguishing feature or quality
preference	<i>N</i>	the favoring of one thing over another
hang out	<i>P</i>	spend time with a friend

Supplementary Vocabulary

reject	<i>V</i>	to refuse to accept
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hunk	<i>N</i>	a handsome man
compatible	<i>A</i>	able to exist together harmoniously
ugly	<i>A</i>	very unattractive or un- pleasant to look at
sexy	<i>A</i>	excitingly appealing; glamorous