

Daily Life - Telephone Services (C0276)

A: Telco Mobile, how can I help you?

B: Yes, I'd like to activate my voice mail service please.

A: Certainly sir, we currently have a special promotion where we include voice mail services ,call waiting and also three way calling.

B: Sure that sounds great! Are there any other fees?

A: Not at all. No hidden fees or surcharges, it is a flat monthly rate.

B: Perfect. I also wanted to know if there is any call forwarding service? I am usually out of town and would like my calls to be forwarded to a local number.

A: Yes of course. We can activate all these services in about an hour.

Key Vocabulary

to activate	<i>V</i>	to cause a device to start working
promotion	<i>N</i>	something done to make people aware of a product
surcharge	<i>N</i>	money that be paid in addition to the regular
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Supplementary Vocabulary

ringtone	<i>N</i>	the sound made by a cell phone when it receives a call
smartphone	<i>N</i>	a phone that has more features than a traditional cell phone, including web browser, in-phone cameras, and different applications
headset	<i>N</i>	worn on the head to help you speak and listen while not holding your phone

rebate	<i>N</i>	a partial refund, a discount
contract	<i>N</i>	an agreement between two or more sides that has specific terms
hands-free	<i>A</i>	something that makes you able to use it without hands