

Daily Life - Cancelled Flight (C0323)

A: Good afternoon Sir, may I please see your passport and reservation?

B: Here you go.

A: I'm sorry sir, this flight has been cancelled due to some mechanical problems.

B: Cancelled! So what am I supposed to do now?

A: We apologize for any inconveniences that may be caused by this. If your flight is urgent, I can put you on a waiting list for another flight this evening, but it's on a first come first served basis, so there is no guarantee that you will be able to take that flight.

B: What's my other option?

A: If you can wait until tomorrow, we will put you up in a hotel for today and you can take scheduled flight for tomorrow morning.

B: That's fine. I'll do that then.

A: Thank you for your understanding sir. I will book your flight now.

Key Vocabulary

reservation	<i>N</i>	an arrangement to secure accommodations at a restaurant or hotel
cancel	<i>V</i>	to decide that something will not happen
inconvenience	<i>N</i>	the quality or state of being inconvenient.
urgent	<i>A</i>	important
scheduled	<i>V</i>	planned at a specific time

Supplementary Vocabulary

route	<i>N</i>	a customary or regular line of passage or travel
diversion	<i>N</i>	the act of diverting or turning aside, as from a course or purpose
delay	<i>V</i>	to put off to a later time

depart	<i>V</i>	to go away, leave
refund	<i>V</i>	To give back, especially money; return or repay: