



JUDY 58

CARER

1. Care navigator; including an integrated care assessment
2. Care package calculator
3. Improve connectivity between NHS Choices and local authority information
4. Personalising content on NHS Choices



KATIE 45

**SERVICE USER ELIGIBLE
FOR FINANCIAL SUPPORT**

1. Single one point of information with signposting for people at the point of diagnosis.
2. Online assessment (or predictive assessment initially) for finance/needs; including next steps and what to expect
3. Online tool to help manage professional and personal network involved in care.



FRANK 81

**A SELF FUNDER
SERVICE USER**

1. Digital memory board; med reminders, SMS from family, photos, dementia clock
2. Interactive food delivery; social interaction and reminders to eat
3. Curated e-social support
4. Tools to manage payments and caps, nationally implemented with regard to new care bill

