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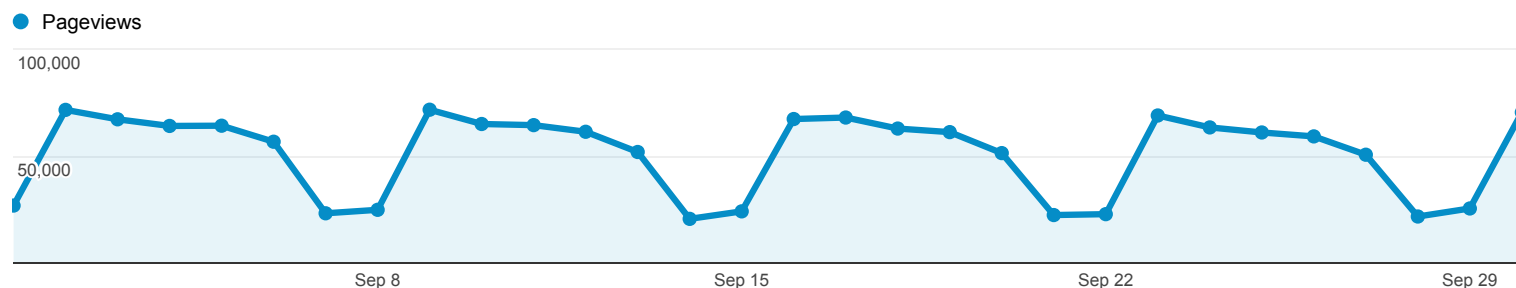
Pages

Sep 1, 2013 - Sep 30, 2013

Pages are grouped by Page

100% of pageviews: 100.00%

Explorer



| Page Title | Pageviews | Unique Pageviews | Avg. Time on Page | Entrances | Bounce Rate | % Exit | Page Value |
|--|---|---|---|---|---------------------------------------|---------------------------------------|---|
| | 1,535,267 % of Total: 100.00% (1,535,267) | 1,247,415 % of Total: 100.00% (1,247,415) | 00:01:10 Site Avg: 00:01:10 (0.00%) | 499,256 % of Total: 100.00% (499,256) | 25.91% Site Avg: 25.91% (0.00%) | 32.52% Site Avg: 32.52% (0.00%) | \$0.00 % of Total: 0.00% (\$0.00) |
| 1. Directgov: | 586,626 | 471,571 | 00:00:52 | 223,809 | 18.46% | 17.38% | \$0.00 |
| 2. Directgov: Contact your local authority | 271,008 | 234,352 | 00:02:59 | 10,708 | 42.09% | 49.03% | \$0.00 |
| 3. Directgov: Apply to register on the electoral roll | 98,526 | 78,470 | 00:00:51 | 38,939 | 18.37% | 39.48% | \$0.00 |
| 4. Directgov: Find out more about council tax | 88,171 | 71,287 | 00:00:55 | 27,418 | 11.08% | 31.14% | \$0.00 |
| 5. Directgov: Find out school term dates | 58,226 | 46,015 | 00:00:26 | 16,393 | 21.57% | 28.10% | \$0.00 |
| 6. Directgov : Maps - Local Register Offices | 52,656 | 32,490 | 00:00:44 | 18,477 | 19.15% | 21.20% | \$0.00 |
| 7. Directgov: Pay your council tax | 40,122 | 34,957 | 00:01:11 | 16,762 | 25.70% | 41.60% | \$0.00 |
| 8. Directgov: MapDetails | 38,364 | 34,539 | 00:03:21 | 17,185 | 86.56% | 75.82% | \$0.00 |
| 9. Directgov: Check your eligibility for housing benefit | 33,441 | 27,266 | 00:00:48 | 12,492 | 22.57% | 37.21% | \$0.00 |
| 10. Directgov: Apply for free school meals | 28,101 | 23,878 | 00:00:46 | 12,186 | 26.48% | 43.22% | \$0.00 |
| 11. Directgov: Apply for a copy birth certificate | 21,128 | 16,745 | 00:00:43 | 7,550 | 30.32% | 35.66% | \$0.00 |
| 12. Directgov: Maps - Identity and Passport Service (IPS) Customer Service Centres | 13,394 | 10,921 | 00:00:52 | 9,383 | 40.10% | 41.97% | \$0.00 |
| 13. Directgov: Find out about primary school places | 9,180 | 7,361 | 00:01:37 | 5,388 | 64.92% | 58.64% | \$0.00 |
| 14. Directgov: Apply for a blue badge parking permit | 9,068 | 7,264 | 00:00:54 | 4,001 | 42.09% | 44.04% | \$0.00 |
| 15. Directgov: Find out about your local councillors | 8,370 | 6,448 | 00:00:41 | 2,519 | 16.63% | 29.84% | \$0.00 |
| 16. Directgov: Find out which day the refuse is collected | 7,839 | 6,596 | 00:00:39 | 3,256 | 22.79% | 41.51% | \$0.00 |
| 17. Directgov: Find your nearest recycling centre | 6,888 | 5,671 | 00:00:27 | 2,066 | 10.26% | 29.94% | \$0.00 |
| 18. Directgov: Find out about funeral expenses | 6,061 | 4,807 | 00:02:02 | 2,170 | 8.71% | 35.79% | \$0.00 |
| 19. Directgov: Renew a library book | 6,055 | 5,206 | 00:00:41 | 3,187 | 53.00% | 52.67% | \$0.00 |

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|--|-----|---|--------------|-------|----------|-------|--------|--------|--------|
| | 20. | Directgov: Apply for an older person s bus pass | 5,543 | 4,288 | 00:01:01 | 2,569 | 44.88% | 46.24% | \$0.00 |
| | 21. | Directgov: Report a noise nuisance | 5,368 | 4,626 | 00:00:44 | 2,686 | 40.99% | 49.94% | \$0.00 |
| | 22. | Directgov: Apply for nursery school places | 5,168 | 4,361 | 00:00:45 | 2,094 | 18.77% | 40.56% | \$0.00 |
| | 23. | Directgov: Apply for a secondary school place | 5,074 | 4,210 | 00:00:47 | 2,020 | 27.52% | 39.79% | \$0.00 |
| | 24. | Directgov: Apply to rent a council garage | 4,462 | 3,380 | 00:01:08 | 2,280 | 56.93% | 50.99% | \$0.00 |
| | 25. | Directgov: Apply for a primary school place | 4,355 | 3,857 | 00:00:49 | 1,881 | 19.09% | 42.53% | \$0.00 |
| | 26. | Directgov: Find out about the electoral register | 4,146 | 3,314 | 00:01:20 | 1,687 | 43.98% | 41.12% | \$0.00 |
| | 27. | Directgov: Find out about the dog warden service | 3,946 | 3,240 | 00:00:56 | 1,872 | 45.57% | 47.36% | \$0.00 |
| | 28. | Directgov: Find out about road closures and diversions | 3,866 | 3,000 | 00:00:46 | 2,162 | 65.22% | 55.72% | \$0.00 |
| | 29. | Directgov: Pay your parking fine | 3,804 | 3,093 | 00:00:42 | 1,839 | 57.37% | 48.32% | \$0.00 |
| | 30. | Directgov: Order a copy marriage/birth/death certificate | 3,440 | 2,755 | 00:00:44 | 1,270 | 31.81% | 37.30% | \$0.00 |
| | 31. | Directgov: Check your eligibility for council tax benefit | 3,361 | 2,817 | 00:00:52 | 1,355 | 24.35% | 40.23% | \$0.00 |
| | 32. | Directgov: Find out about home improvement renovation grants | 3,329 | 2,502 | 00:00:55 | 1,255 | 25.90% | 37.40% | \$0.00 |
| | 33. | Directgov: Maps - Identity and Passport Service (IPS) Offices | 3,215 | 2,412 | 00:00:54 | 1,503 | 30.61% | 30.98% | \$0.00 |
| | 34. | Directgov: Report a change in circumstances affecting housing benefit | 3,087 | 2,643 | 00:00:48 | 1,312 | 25.99% | 42.50% | \$0.00 |
| | 35. | Directgov : Maps - Check and Send Post Offices | 2,784 | 1,950 | 00:00:40 | 1,078 | 16.51% | 27.55% | \$0.00 |
| | 36. | Directgov: Find out about secondary school places | 2,684 | 2,049 | 00:01:20 | 1,374 | 58.52% | 51.42% | \$0.00 |
| | 37. | Directgov: Apply for a council home | 2,580 | 2,119 | 00:00:48 | 887 | 21.53% | 34.19% | \$0.00 |
| | 38. | Directgov: Find out about help from the council for private tenants | 2,483 | 2,055 | 00:00:40 | 990 | 34.34% | 39.67% | \$0.00 |
| | 39. | Directgov: Apply for a job at your local council | 2,413 | 1,770 | 00:00:45 | 701 | 25.96% | 28.97% | \$0.00 |
| | 40. | Directgov : Maps - Wedding Venues | 2,363 | 1,079 | 00:01:16 | 681 | 30.25% | 22.05% | \$0.00 |
| | 41. | Directgov: Apply for a disabled person's bus pass | 2,093 | 1,678 | 00:01:00 | 923 | 36.62% | 43.53% | \$0.00 |
| | 42. | Directgov: Apply for a parking permit | 2,007 | 1,673 | 00:01:38 | 1,488 | 78.23% | 74.14% | \$0.00 |
| | 43. | Directgov: Error | 1,951 | 1,564 | 00:00:43 | 762 | 81.10% | 50.49% | \$0.00 |
| | 44. | Directgov: Find out about tree preservation orders | 1,932 | 1,543 | 00:01:08 | 991 | 50.86% | 51.14% | \$0.00 |
| | 45. | Directgov: Find out about burial and grave details | 1,833 | 1,345 | 00:00:29 | 490 | 25.51% | 26.73% | \$0.00 |
| | 46. | Directgov: Find out about speed limits | 1,781 | 1,296 | 00:00:21 | 471 | 25.69% | 26.45% | \$0.00 |
| | 47. | Directgov: Find out about road adoption by the council | 1,632 | 1,271 | 00:00:48 | 582 | 23.88% | 35.48% | \$0.00 |
| | 48. | Directgov: Apply for disabled facilities grant | 1,567 | 1,393 | 00:02:33 | 454 | 18.94% | 29.04% | \$0.00 |
| | 49. | Directgov: Apply to buy a grave plot | 1,475 | 1,107 | 00:00:42 | 457 | 20.35% | 30.98% | \$0.00 |
| | 50. | Directgov: Apply for decoration or disturbance allowance | 1,467 | 1,197 | 00:00:57 | 557 | 30.70% | 36.47% | \$0.00 |
| | 51. | Directgov: Check your council tax balance | 1,368 | 1,097 | 00:00:41 | 528 | 22.73% | 38.60% | \$0.00 |
| | 52. | Directgov: Find out about a needs assessment by social services | 1,353 | 1,097 | 00:00:59 | 492 | 24.39% | 35.99% | \$0.00 |
| | 53. | Directgov: Apply for a recycling bin | 1,351 | 1,185 | 00:00:35 | 644 | 36.18% | 47.59% | \$0.00 |
| | 54. | Directgov: Apply for building regulations approval | 1,342 | 1,153 | 00:03:31 | 506 | 16.60% | 37.70% | \$0.00 |

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|--|-----|---|-------|-------|----------|-----|--------|--------|--------|
| | 55. | Directgov: Pay for meals on wheels | 1,312 | 1,062 | 00:01:12 | 876 | 71.35% | 66.39% | \$0.00 |
| | 56. | Directgov: Apply for home renovation grants | 1,246 | 944 | 00:00:46 | 453 | 29.14% | 36.12% | \$0.00 |
| | 57. | Directgov: Apply for a leisure pass | 1,204 | 805 | 00:01:07 | 284 | 54.23% | 23.59% | \$0.00 |
| | 58. | Directgov: Find out about planning permission | 1,179 | 976 | 00:01:05 | 549 | 42.99% | 46.73% | \$0.00 |
| | 59. | Directgov: Find out how to apply for a dropped kerb | 1,124 | 885 | 00:01:24 | 755 | 69.14% | 67.17% | \$0.00 |
| | 60. | Directgov: Report change of circumstances relating to council tax benefit | 1,112 | 960 | 00:00:36 | 512 | 31.45% | 45.86% | \$0.00 |
| | 61. | Directgov: Apply for help with school clothing costs | 1,092 | 839 | 00:00:56 | 378 | 19.05% | 35.35% | \$0.00 |
| | 62. | Directgov: Find out about a council funeral | 1,085 | 827 | 00:00:47 | 357 | 27.73% | 32.81% | \$0.00 |
| | 63. | Directgov: Report a dead animal | 1,071 | 883 | 00:00:41 | 419 | 25.54% | 39.22% | \$0.00 |
| | 64. | Directgov: Find out about local council meetings | 1,065 | 963 | 00:04:23 | 335 | 17.91% | 31.64% | \$0.00 |
| | 65. | Directgov: Find out about dead animal removal | 998 | 797 | 00:00:40 | 433 | 36.03% | 43.09% | \$0.00 |
| | 66. | Directgov: Find out about Housing Association homes | 983 | 731 | 00:01:56 | 265 | 21.51% | 26.86% | \$0.00 |
| | 67. | Directgov: Find out about discounts on council tax | 978 | 830 | 00:00:43 | 336 | 11.31% | 34.66% | \$0.00 |
| | 68. | Directgov: Report an abandoned vehicle | 892 | 772 | 00:00:40 | 395 | 31.14% | 44.06% | \$0.00 |
| | 69. | Directgov: Apply for an allotment | 862 | 682 | 00:01:23 | 548 | 65.33% | 63.69% | \$0.00 |
| | 70. | Directgov: Find out about grants to local voluntary organisations | 847 | 674 | 00:00:56 | 301 | 27.91% | 34.83% | \$0.00 |
| | 71. | Directgov: Find out about road works in your area | 794 | 616 | 00:00:51 | 430 | 57.67% | 53.78% | \$0.00 |
| | 72. | Directgov: Find out about listed buildings | 779 | 641 | 00:00:37 | 276 | 23.19% | 35.17% | \$0.00 |
| | 73. | Directgov: Find out about family information services | 749 | 650 | 00:00:57 | 261 | 32.18% | 35.51% | \$0.00 |
| | 74. | Directgov: Search the library catalogue | 727 | 607 | 00:02:20 | 531 | 79.10% | 72.63% | \$0.00 |
| | 75. | Directgov: Find out about council contracts and tenders over £500 | 726 | 511 | 00:00:33 | 184 | 23.37% | 25.07% | \$0.00 |
| | 76. | Directgov: Find out more about building regulations | 715 | 638 | 00:02:45 | 287 | 22.65% | 40.14% | \$0.00 |
| | 77. | Directgov: Make a complaint about your local council | 715 | 586 | 00:00:29 | 271 | 34.32% | 37.76% | \$0.00 |
| | 78. | Directgov: Find out about disposing of garden waste | 676 | 555 | 00:00:56 | 353 | 51.56% | 52.37% | \$0.00 |
| | 79. | Directgov: Find out about open and derelict properties | 641 | 459 | 00:00:30 | 184 | 33.70% | 28.71% | \$0.00 |
| | 80. | Directgov: Report a stray dog | 597 | 510 | 00:00:54 | 248 | 31.05% | 40.87% | \$0.00 |
| | 81. | Directgov: Error Messege 1 | 596 | 488 | 00:01:08 | 337 | 73.29% | 56.38% | \$0.00 |
| | 82. | Directgov: Apply for an exemption from council tax | 591 | 483 | 00:01:01 | 315 | 50.48% | 52.45% | \$0.00 |
| | 83. | Directgov: Report flytipping | 580 | 507 | 00:00:41 | 265 | 41.13% | 45.34% | \$0.00 |
| | 84. | Directgov: Find your local 14-19 prospectus | 579 | 423 | 00:00:33 | 200 | 32.00% | 34.54% | \$0.00 |
| | 85. | Directgov: Apply for a skip permit | 570 | 472 | 00:00:41 | 242 | 21.07% | 42.46% | \$0.00 |
| | 86. | Directgov: Apply for permission to alter your council home | 539 | 469 | 00:00:45 | 266 | 43.61% | 48.98% | \$0.00 |
| | 87. | Directgov: Find out about 'Hard to Let' council properties | 529 | 395 | 00:00:45 | 154 | 24.68% | 28.92% | \$0.00 |
| | 88. | Directgov: Pay for school meals | 511 | 417 | 00:01:11 | 382 | 79.06% | 75.34% | \$0.00 |

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| | 89. | Directgov: Find out about asbestos removal | 509 | 405 | 00:01:09 | 286 | 53.15% | 56.58% | \$0.00 |
| | 90. | Directgov: Find out about graffiti problems | 503 | 436 | 00:01:51 | 153 | 24.84% | 30.42% | \$0.00 |
| | 91. | Directgov: Report a pothole | 489 | 440 | 00:01:59 | 251 | 52.99% | 51.53% | \$0.00 |
| | 92. | Directgov: Apply for a discount on council tax | 483 | 408 | 00:00:43 | 213 | 32.39% | 44.72% | \$0.00 |
| | 93. | Directgov: Find out about citizenship ceremonies | 473 | 338 | 00:00:45 | 178 | 41.01% | 37.84% | \$0.00 |
| | 94. | Directgov: Find out about recycling | 436 | 361 | 00:00:30 | 147 | 16.33% | 33.26% | \$0.00 |
| | 95. | Directgov: Find out about library services | 416 | 367 | 00:00:41 | 192 | 38.02% | 45.91% | \$0.00 |
| | 96. | Directgov: Find out about details of council expenditure over £500 | 413 | 300 | 00:01:28 | 95 | 18.95% | 23.00% | \$0.00 |
| | 97. | Directgov: Apply for a mutual council home exchange | 395 | 347 | 00:00:53 | 158 | 21.52% | 39.49% | \$0.00 |
| | 98. | Directgov: Find out about street naming and numbering | 387 | 332 | 00:01:08 | 193 | 58.03% | 49.87% | \$0.00 |
| | 99. | Directgov: Find out about free school meals | 386 | 315 | 00:01:39 | 256 | 66.80% | 66.58% | \$0.00 |
| | 100. | Directgov: Report a problem with a traffic light | 372 | 319 | 00:00:33 | 144 | 32.64% | 38.71% | \$0.00 |
| | 101. | Directgov: Find out about council rent inspections of shared accommodation | 371 | 290 | 00:00:45 | 138 | 30.43% | 36.66% | \$0.00 |
| | 102. | Directgov: Request a collection of clinical waste | 368 | 290 | 00:00:39 | 168 | 37.50% | 45.65% | \$0.00 |
| | 103. | Directgov: Find out about library fines | 356 | 298 | 00:00:22 | 156 | 41.03% | 44.38% | \$0.00 |
| | 104. | Directgov: Find out about fostering a child | 349 | 303 | 00:00:47 | 168 | 40.48% | 48.14% | \$0.00 |
| | 105. | Directgov: Apply for direct payments | 342 | 277 | 00:00:55 | 159 | 48.43% | 46.49% | \$0.00 |
| | 106. | Directgov: Find out about applying for a council home | 339 | 285 | 00:00:41 | 110 | 22.73% | 32.45% | \$0.00 |
| | 107. | Directgov: Find out about emergency school closures | 317 | 252 | 00:00:50 | 171 | 64.33% | 54.26% | \$0.00 |
| | 108. | Directgov : Maps - Employment Tribunals | 316 | 193 | 00:00:34 | 119 | 31.09% | 32.91% | \$0.00 |
| | 109. | Directgov: Find out about emergency planning for a major incident | 315 | 280 | 00:00:34 | 135 | 38.52% | 43.17% | \$0.00 |
| | 110. | Directgov: Find out about home insurance for council tenants | 312 | 265 | 00:00:51 | 136 | 25.74% | 43.91% | \$0.00 |
| | 111. | Directgov: Find out about joining a library | 302 | 257 | 00:00:23 | 113 | 16.81% | 37.42% | \$0.00 |
| | 112. | Directgov: Find out about licences: alcohol and entertainment - premises | 302 | 226 | 00:01:30 | 82 | 15.85% | 27.15% | \$0.00 |
| | 113. | Directgov: Find out about decoration and disturbance allowances for council tenants | 301 | 233 | 00:00:39 | 87 | 33.33% | 33.89% | \$0.00 |
| | 114. | Directgov: Search the register of planning decisions | 298 | 211 | 00:01:54 | 100 | 23.00% | 33.22% | \$0.00 |
| | 115. | Directgov: Find out about after/before school childcare | 287 | 226 | 00:00:34 | 106 | 34.91% | 39.02% | \$0.00 |
| | 116. | Directgov: Pay your council rent | 277 | 235 | 00:00:50 | 116 | 20.69% | 41.52% | \$0.00 |
| | 117. | Directgov: Report a missed bin collection | 277 | 248 | 00:00:48 | 174 | 60.92% | 62.82% | \$0.00 |
| | 118. | Directgov: Appeal against your parking fine | 275 | 226 | 00:01:33 | 200 | 75.00% | 72.00% | \$0.00 |
| | 119. | Directgov: Find out about alley gating | 262 | 235 | 00:03:03 | 109 | 24.77% | 41.98% | \$0.00 |
| | 120. | Directgov: Report a dog fouling problem | 261 | 226 | 00:00:53 | 139 | 42.45% | 53.26% | \$0.00 |
| | 121. | Directgov: Find out more about recycling collections | 256 | 218 | 00:00:25 | 100 | 13.00% | 39.45% | \$0.00 |
| | 122. | Directgov: Make an insurance claim against the council | 249 | 186 | 00:00:50 | 88 | 26.14% | 35.34% | \$0.00 |
| | 123. | Directgov: Reserve a library book | 232 | 202 | 00:00:38 | 96 | 23.96% | 41.38% | \$0.00 |
| | 124. | Directgov: Appeal against a housing benefit | 222 | 151 | 00:00:50 | 110 | 51.00% | 40.00% | \$0.00 |

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| 124. | Directgov: Appeal against a housing benefit decision | 229 | 191 | 00:00:53 | 113 | 51.33% | 49.34% | \$0.00 |
| 125. | Directgov: Find out about jobs at your local council | 226 | 171 | 00:00:35 | 66 | 22.73% | 29.65% | \$0.00 |
| 126. | Directgov: Find out about local parks | 217 | 166 | 00:00:17 | 62 | 25.81% | 28.57% | \$0.00 |
| 127. | Directgov: Find out about election results | 210 | 158 | 00:01:01 | 61 | 42.62% | 29.05% | \$0.00 |
| 128. | Directgov: Find out about transport for 16-19 year olds in education | 208 | 166 | 00:00:40 | 93 | 46.24% | 44.23% | \$0.00 |
| 129. | Directgov: Find out about gypsy and traveller sites | 206 | 163 | 00:00:36 | 142 | 71.83% | 68.93% | \$0.00 |
| 130. | Directgov: Find out about pest control | 200 | 159 | 00:01:50 | 128 | 60.94% | 64.00% | \$0.00 |
| 131. | (not set) | 199 | 183 | 00:02:08 | 179 | 92.18% | 89.95% | \$0.00 |
| 132. | Directgov: Find out about council tax band reductions | 197 | 168 | 00:01:49 | 157 | 80.25% | 77.66% | \$0.00 |
| 133. | Directgov: Apply for an asbestos inspection | 191 | 157 | 00:00:46 | 90 | 33.33% | 46.07% | \$0.00 |
| 134. | Directgov: Find out local council news | 187 | 160 | 00:02:45 | 55 | 14.55% | 28.88% | \$0.00 |
| 135. | Directgov: Report a problem with a street light | 175 | 144 | 00:01:15 | 108 | 60.19% | 61.71% | \$0.00 |
| 136. | Directgov: Report a graffiti problem | 172 | 126 | 00:01:35 | 52 | 30.77% | 29.65% | \$0.00 |
| 137. | Directgov: Find out about a community funeral service | 167 | 130 | 00:00:25 | 52 | 32.69% | 32.93% | \$0.00 |
| 138. | Directgov: Find out about skip permits | 162 | 144 | 00:00:52 | 69 | 24.64% | 42.59% | \$0.00 |
| 139. | Directgov: Find out about councillor advice surgeries | 161 | 131 | 00:01:20 | 62 | 40.32% | 39.75% | \$0.00 |
| 140. | Directgov: Book a naming ceremony | 160 | 118 | 00:01:01 | 81 | 53.09% | 50.00% | \$0.00 |
| 141. | Directgov: Find out about renting a council garage | 155 | 123 | 00:01:13 | 86 | 69.77% | 58.71% | \$0.00 |
| 142. | Directgov: Find out about blocked drains | 154 | 127 | 00:01:13 | 94 | 58.51% | 61.04% | \$0.00 |
| 143. | Directgov: Find out about performance/stage licences for school age children | 150 | 90 | 00:00:23 | 48 | 22.92% | 18.00% | \$0.00 |
| 144. | Directgov: Report a neighbour problem on your estate | 143 | 122 | 00:00:20 | 61 | 29.51% | 41.96% | \$0.00 |
| 145. | Directgov: Apply for sheltered and supported housing | 137 | 104 | 00:00:40 | 40 | 30.00% | 29.20% | \$0.00 |
| 146. | Directgov: Report a dangerous building or structure | 137 | 115 | 00:00:27 | 62 | 41.94% | 44.53% | \$0.00 |
| 147. | Directgov: Find out about school holiday schemes | 124 | 104 | 00:01:00 | 53 | 28.30% | 42.74% | \$0.00 |
| 148. | Directgov: Pay your library fine | 124 | 92 | 00:00:32 | 50 | 36.00% | 37.90% | \$0.00 |
| 149. | Directgov: Find out how to hold a street party | 120 | 98 | 00:00:38 | 42 | 42.86% | 35.83% | \$0.00 |
| 150. | Directgov: Request a change of council tenancy | 117 | 97 | 00:00:42 | 47 | 29.79% | 38.46% | \$0.00 |
| 151. | Directgov: Find out how to complain about a school | 116 | 101 | 00:00:29 | 52 | 46.15% | 44.83% | \$0.00 |
| 152. | Directgov: Find out about advice and support for young carers | 115 | 76 | 00:00:17 | 37 | 37.84% | 32.17% | \$0.00 |
| 153. | Directgov: Find out about the modernisation of council properties | 107 | 88 | 00:00:42 | 42 | 26.19% | 38.32% | \$0.00 |
| 154. | Council Tax Refund | 106 | 89 | 00:02:09 | 81 | 87.65% | 76.42% | \$0.00 |
| 155. | Directgov: Find out about sports clubs | 106 | 82 | 00:00:19 | 33 | 21.21% | 31.13% | \$0.00 |
| 156. | Directgov: Find out about parking permits | 105 | 91 | 00:00:16 | 44 | 34.09% | 41.90% | \$0.00 |
| 157. | Directgov: Appeal against a council tax benefit decision | 102 | 68 | 00:00:41 | 36 | 33.33% | 35.29% | \$0.00 |
| 158. | Directgov: Find out about sports facilities | 96 | 80 | 00:00:36 | 34 | 17.65% | 36.46% | \$0.00 |

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| | 159. | Directgov: Apply for backdating of housing benefit | 95 | 75 | 00:00:43 | 45 | 40.00% | 48.42% | \$0.00 |
| | 160. | Directgov: Find out about Youth Opportunity Funding | 95 | 71 | 00:00:18 | 40 | 40.00% | 42.11% | \$0.00 |
| | 161. | Directgov: Find out about youth clubs | 94 | 63 | 00:00:19 | 27 | 40.74% | 28.72% | \$0.00 |
| | 162. | Directgov: Find out about eviction from council housing | 91 | 72 | 00:01:33 | 46 | 45.65% | 49.45% | \$0.00 |
| | 163. | Directgov: Make a complaint about a school | 89 | 81 | 00:01:36 | 41 | 41.46% | 46.07% | \$0.00 |
| | 164. | Directgov: Apply to join a library | 87 | 84 | 00:00:18 | 40 | 27.50% | 44.83% | \$0.00 |
| | 165. | Directgov: Find out about emergency out of hours repairs to council homes | 87 | 64 | 00:00:52 | 57 | 84.21% | 65.52% | \$0.00 |
| | 166. | Directgov: Find out about support for looked after children | 86 | 57 | 00:01:19 | 32 | 59.38% | 37.21% | \$0.00 |
| | 167. | Directgov: Find out about the right to buy scheme | 85 | 67 | 00:00:48 | 38 | 57.89% | 42.35% | \$0.00 |
| | 168. | Directgov: Apply for backdating of council tax benefit | 77 | 56 | 00:00:42 | 29 | 20.69% | 36.36% | \$0.00 |
| | 169. | Directgov: Find out about community alarm services | 77 | 62 | 00:00:16 | 39 | 46.15% | 50.65% | \$0.00 |
| | 170. | Directgov: Find advice to consumers | 75 | 62 | 00:00:14 | 32 | 46.88% | 42.67% | \$0.00 |
| | 171. | Directgov: Find out about changing a council tenancy | 74 | 57 | 00:00:46 | 17 | 5.88% | 24.32% | \$0.00 |
| | 172. | Directgov: Find out about activities for young people | 73 | 52 | 00:00:36 | 33 | 54.55% | 45.21% | \$0.00 |
| | 173. | Directgov: Find out about advice for homeless people | 73 | 62 | 00:00:28 | 25 | 44.00% | 34.25% | \$0.00 |
| | 174. | Directgov: Apply for a special collection for large items | 72 | 64 | 00:00:20 | 43 | 58.14% | 59.72% | \$0.00 |
| | 175. | Directgov: Find out about day centres | 72 | 48 | 00:00:25 | 19 | 21.05% | 26.39% | \$0.00 |
| | 176. | Directgov: Find out about Schools - truancy | 71 | 58 | 00:00:38 | 39 | 48.72% | 54.93% | \$0.00 |
| | 177. | Directgov: Find out about councillor allowances and expenses | 70 | 49 | 00:03:25 | 44 | 56.82% | 62.86% | \$0.00 |
| | 178. | Directgov: Apply for a carers assessment | 68 | 56 | 00:01:39 | 33 | 45.45% | 48.53% | \$0.00 |
| | 179. | Directgov: Find out about cremation | 68 | 42 | 00:00:20 | 24 | 54.17% | 35.29% | \$0.00 |
| | 180. | Directgov: Find out about housing benefit | 68 | 64 | 00:01:25 | 41 | 53.66% | 60.29% | \$0.00 |
| | 181. | Directgov: Find out about domestic bins | 66 | 60 | 00:00:40 | 27 | 14.81% | 39.39% | \$0.00 |
| | 182. | Directgov: Apply for home to school travel support | 65 | 61 | 00:02:24 | 36 | 38.89% | 53.85% | \$0.00 |
| | 183. | Directgov: Find out about educating your child at home | 65 | 61 | 00:01:52 | 19 | 21.05% | 29.23% | \$0.00 |
| | 184. | Directgov: Apply for a council tax band reduction | 63 | 46 | 00:01:51 | 37 | 70.27% | 60.32% | \$0.00 |
| | 185. | Directgov: Apply for school transport for a child with special educational needs | 63 | 48 | 00:01:20 | 39 | 66.67% | 61.90% | \$0.00 |
| | 186. | Directgov: Make an application under the right to buy scheme | 62 | 42 | 00:01:44 | 34 | 61.76% | 56.45% | \$0.00 |
| | 187. | Directgov: Report an obstruction on a road | 60 | 56 | 00:00:19 | 32 | 43.75% | 53.33% | \$0.00 |
| | 188. | Directgov: Report a litter problem | 57 | 50 | 00:00:32 | 27 | 48.15% | 47.37% | \$0.00 |
| | 189. | Directgov: Find out about Safety - syringes - disposal | 55 | 29 | 00:00:13 | 7 | 14.29% | 12.73% | \$0.00 |
| | 190. | Directgov: Find out about carrying out works on a property in a conservation area | 52 | 40 | 00:01:37 | 20 | 15.00% | 38.46% | \$0.00 |
| | 191. | Directgov: Pay your garage rent | 51 | 40 | 00:00:27 | 27 | 66.67% | 50.98% | \$0.00 |
| | | Directgov: Find out about changes in | | | | | | | |

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|--|------|--|----|----|----------|----|--------|--------|--------|
| | 192. | Directgov: Find out about changes in circumstances which affect housing benefit claims | 49 | 43 | 00:01:30 | 26 | 50.00% | 48.98% | \$0.00 |
| | 193. | Directgov: Find out about changes in circumstances which affect council tax benefit claims | 47 | 41 | 00:00:53 | 21 | 38.10% | 44.68% | \$0.00 |
| | 194. | Directgov: Apply for an assessment of special educational needs | 46 | 39 | 00:00:27 | 23 | 52.17% | 50.00% | \$0.00 |
| | 195. | Directgov: Request a new pedestrian crossing | 45 | 34 | 00:01:21 | 18 | 27.78% | 40.00% | \$0.00 |
| | 196. | Directgov: Find out about repairs to council properties | 44 | 40 | 00:00:20 | 23 | 47.83% | 52.27% | \$0.00 |
| | 197. | Directgov: Find out about common land and village greens | 43 | 25 | 00:00:42 | 20 | 50.00% | 48.84% | \$0.00 |
| | 198. | Directgov: Report illegal street trading | 43 | 23 | 00:00:13 | 15 | 60.00% | 30.23% | \$0.00 |
| | 199. | Directgov: Find out about the chaperone service | 42 | 34 | 00:00:48 | 22 | 63.64% | 52.38% | \$0.00 |
| | 200. | Directgov: Report road flooding | 42 | 28 | 00:00:28 | 12 | 41.67% | 28.57% | \$0.00 |
| | 201. | Directgov: Find out about home to school travel support | 41 | 29 | 00:00:54 | 17 | 41.18% | 39.02% | \$0.00 |
| | 202. | Directgov: Apply for garden maintenance for elderly or disabled council tenants | 40 | 30 | 00:02:31 | 22 | 54.55% | 47.50% | \$0.00 |
| | 203. | Directgov: Find out about leisure activities for older people | 40 | 30 | 00:00:30 | 16 | 50.00% | 40.00% | \$0.00 |
| | 204. | Directgov: Find out about rent arrears on a council tenancy | 40 | 33 | 00:01:06 | 31 | 80.65% | 77.50% | \$0.00 |
| | 205. | Directgov: Request e-billing for council tax | 40 | 25 | 00:00:51 | 15 | 66.67% | 35.00% | \$0.00 |
| | 206. | Directgov: Find out about council housing rents | 39 | 33 | 00:00:21 | 12 | 25.00% | 33.33% | \$0.00 |
| | 207. | Directgov: Make a freedom of information request | 39 | 30 | 00:01:04 | 19 | 47.37% | 46.15% | \$0.00 |
| | 208. | Directgov: Regulation of licences - street trading | 38 | 28 | 00:00:33 | 26 | 69.23% | 71.05% | \$0.00 |
| | 209. | Directgov: Find out about the council's interpreting and translation service | 37 | 34 | 00:00:12 | 18 | 50.00% | 48.65% | \$0.00 |
| | 210. | Directgov: Report flyposting | 37 | 25 | 00:00:19 | 14 | 35.71% | 35.14% | \$0.00 |
| | 211. | Directgov: Find out about blue badge parking permits | 36 | 25 | 00:00:14 | 11 | 27.27% | 33.33% | \$0.00 |
| | 212. | Directgov: Find out about safe routes to school | 35 | 32 | 00:00:18 | 18 | 38.89% | 51.43% | \$0.00 |
| | 213. | Directgov: Find out about advice for council tenants | 33 | 30 | 00:00:57 | 15 | 33.33% | 48.48% | \$0.00 |
| | 214. | Directgov: Find out about searching for a birth certificate | 33 | 30 | 00:00:16 | 12 | 8.33% | 39.39% | \$0.00 |
| | 215. | Directgov: Find out about leisure passes | 32 | 25 | 00:00:15 | 11 | 18.18% | 34.38% | \$0.00 |
| | 216. | Directgov: Find out about contaminated land | 31 | 23 | 00:00:34 | 16 | 37.50% | 51.61% | \$0.00 |
| | 217. | Directgov: Find out about parking bays for registered disabled drivers | 31 | 25 | 00:02:17 | 24 | 70.83% | 74.19% | \$0.00 |
| | 218. | Directgov: Find out about the bereavement service | 31 | 23 | 00:02:19 | 21 | 66.67% | 67.74% | \$0.00 |
| | 219. | Directgov: Find out about animal health and welfare | 30 | 29 | 00:00:40 | 16 | 37.50% | 53.33% | \$0.00 |
| | 220. | Directgov: Find out about parking on council estates | 30 | 24 | 00:00:25 | 12 | 16.67% | 40.00% | \$0.00 |
| | 221. | Directgov: Find out about garden maintenance for elderly or disabled council tenants | 28 | 20 | 00:00:23 | 10 | 50.00% | 39.29% | \$0.00 |
| | 222. | Directgov: Report an obstruction on a pavement | 28 | 22 | 00:03:29 | 15 | 53.33% | 50.00% | \$0.00 |
| | 223. | Directgov: Find out more about student loans | 27 | 24 | 00:00:09 | 18 | 72.22% | 66.67% | \$0.00 |
| | 224. | Directgov: Find out about the collection of | | | | | | | |

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| 224. | Directgov: Find out about backdating of housing benefit claims | 26 | 25 | 00:00:14 | 16 | 56.25% | 61.54% | \$0.00 |
| 225. | Directgov: Find out about the keeping warm in winter service | 26 | 15 | 00:00:40 | 7 | 28.57% | 26.92% | \$0.00 |
| 226. | Directgov: Find out about mutual council home exchange | 25 | 20 | 00:00:32 | 12 | 66.67% | 60.00% | \$0.00 |
| 227. | Directgov: Apply for a renovation grant | 24 | 18 | 00:00:27 | 7 | 0.00% | 33.33% | \$0.00 |
| 228. | Directgov: Apply for a performance/stage licence for school age children | 23 | 17 | 00:01:41 | 13 | 38.46% | 43.48% | \$0.00 |
| 229. | Directgov: Find out about advice for tenants and landlords in the private sector | 23 | 17 | 00:00:32 | 9 | 44.44% | 39.13% | \$0.00 |
| 230. | Directgov: Find out about community transport schemes | 23 | 18 | 00:00:11 | 9 | 33.33% | 43.48% | \$0.00 |
| 231. | Directgov: Request road gritting | 23 | 17 | 00:00:10 | 10 | 60.00% | 43.48% | \$0.00 |
| 232. | Directgov: Find out about help with school clothing costs | 22 | 17 | 00:01:35 | 10 | 10.00% | 36.36% | \$0.00 |
| 233. | Directgov: Find out about school meals | 22 | 17 | 00:00:25 | 14 | 85.71% | 63.64% | \$0.00 |
| 234. | Directgov: Have your say: licences - alcohol and entertainment - premises | 22 | 16 | 00:00:07 | 8 | 37.50% | 36.36% | \$0.00 |
| 235. | Directgov: Report a problem with a street name plate | 22 | 21 | 00:00:29 | 12 | 16.67% | 50.00% | \$0.00 |
| 236. | Directgov: Find out about licences - street trading | 21 | 16 | 00:01:10 | 14 | 64.29% | 61.90% | \$0.00 |
| 237. | Directgov: Find out about councillors declaration of interest | 20 | 16 | 00:00:26 | 12 | 66.67% | 60.00% | \$0.00 |
| 238. | Directgov: Find out about debt counselling | 20 | 15 | 00:01:26 | 8 | 50.00% | 40.00% | \$0.00 |
| 239. | Your Guildford : Guildford Borough Council | 20 | 19 | 00:00:16 | 7 | 14.29% | 35.00% | \$0.00 |
| 240. | Directgov: Find out about cooling tower registration | 19 | 9 | 00:00:28 | 4 | 25.00% | 26.32% | \$0.00 |
| 241. | Directgov: Find out about council repairs of communal areas (for leaseholders) | 19 | 18 | 00:00:31 | 5 | 20.00% | 15.79% | \$0.00 |
| 242. | Directgov: Find out about hazardous waste collection | 19 | 15 | 00:00:38 | 9 | 55.56% | 47.37% | \$0.00 |
| 243. | Directgov: Find out about local consultations | 19 | 17 | 00:01:04 | 5 | 20.00% | 31.58% | \$0.00 |
| 244. | Directgov: Appeal against a rehousing decision appeal | 18 | 12 | 00:00:14 | 10 | 70.00% | 55.56% | \$0.00 |
| 245. | Directgov: Find out about civil marriage ceremonies | 17 | 12 | 00:00:14 | 5 | 40.00% | 29.41% | \$0.00 |
| 246. | Directgov: Find out about council safety inspections of homes in multiple occupation | 17 | 14 | 00:03:00 | 6 | 16.67% | 29.41% | \$0.00 |
| 247. | Directgov: Find out about making insurance claims against the council | 17 | 11 | 00:00:54 | 11 | 54.55% | 58.82% | \$0.00 |
| 248. | Directgov: Report suspected squatters in a council property | 17 | 10 | 00:01:05 | 9 | 44.44% | 47.06% | \$0.00 |
| 249. | Directgov: Find out about allotments | 16 | 10 | 00:01:20 | 8 | 37.50% | 43.75% | \$0.00 |
| 250. | Directgov: Find out about direct payments | 16 | 11 | 00:01:42 | 11 | 54.55% | 68.75% | \$0.00 |
| 251. | Directgov: Get local information on services disrupted by severe weather | 16 | 13 | 00:01:13 | 6 | 0.00% | 37.50% | \$0.00 |
| 252. | Directgov: Find out about abandoned vehicles | 15 | 11 | 00:01:07 | 7 | 28.57% | 40.00% | \$0.00 |
| 253. | Directgov: Find out about care in your own home | 15 | 14 | 00:00:20 | 7 | 42.86% | 46.67% | \$0.00 |
| 254. | Directgov: Find out about licences - sex shops | 15 | 13 | 00:00:12 | 10 | 80.00% | 66.67% | \$0.00 |
| 255. | Directgov: Find out about local air pollution | 15 | 10 | 00:00:13 | 4 | 0.00% | 26.67% | \$0.00 |
| 256. | Directgov: Find out about local carer support groups and organisations | 15 | 8 | 00:00:08 | 1 | 0.00% | 0.00% | \$0.00 |

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| 257. | Directgov: Find out about parking fines | 15 | 10 | 00:00:55 | 5 | 20.00% | 33.33% | \$0.00 |
| 258. | Directgov: Find out about: Licences - weighbridge operator's | 15 | 7 | 00:00:23 | 4 | 50.00% | 20.00% | \$0.00 |
| 259. | Directgov: Find out personal injury caused by damage and/or hazards on roads and pavements | 15 | 13 | 00:00:46 | 4 | 25.00% | 33.33% | \$0.00 |
| 260. | Directgov: Apply for cooling tower registration | 14 | 11 | 00:00:50 | 10 | 70.00% | 64.29% | \$0.00 |
| 261. | Directgov: Find out about communal heating charges for council properties | 14 | 13 | 00:00:32 | 7 | 71.43% | 50.00% | \$0.00 |
| 262. | Directgov: Find out about potholes | 14 | 14 | 00:00:10 | 13 | 92.31% | 92.86% | \$0.00 |
| 263. | Directgov: Report personal injury caused by damage and/or hazards on roads and pavements | 14 | 9 | 00:00:41 | 5 | 40.00% | 35.71% | \$0.00 |
| 264. | Directgov: Book a civil partnership | 13 | 13 | 00:00:12 | 5 | 0.00% | 38.46% | \$0.00 |
| 265. | Directgov: Find out about the snow clearing service | 13 | 9 | 00:00:14 | 7 | 28.57% | 53.85% | \$0.00 |
| 266. | Directgov: Regulation of registration - scrap metal - site registration | 13 | 11 | 00:03:17 | 10 | 70.00% | 76.92% | \$0.00 |
| 267. | Directgov: Report discarded syringes | 13 | 13 | 00:00:09 | 9 | 66.67% | 69.23% | \$0.00 |
| 268. | Directgov: Appeal against a school admission | 12 | 11 | 00:01:48 | 10 | 90.00% | 91.67% | \$0.00 |
| 269. | Directgov: Apply for a young carers assessment | 12 | 9 | 00:00:28 | 6 | 50.00% | 50.00% | \$0.00 |
| 270. | Directgov: Apply to be a school governor | 12 | 11 | 00:00:14 | 9 | 66.67% | 75.00% | \$0.00 |
| 271. | Directgov: Find out about massage and special treatment premises licensing | 12 | 10 | 00:01:05 | 5 | 40.00% | 41.67% | \$0.00 |
| 272. | Directgov: Find out about Pollution control - noise | 12 | 9 | 00:02:56 | 8 | 87.50% | 75.00% | \$0.00 |
| 273. | Directgov: Find out about special collections for large items | 12 | 12 | 00:01:55 | 8 | 37.50% | 58.33% | \$0.00 |
| 274. | Directgov: Find out about squatters and unauthorised occupants in council property | 12 | 11 | 00:00:13 | 6 | 66.67% | 58.33% | \$0.00 |
| 275. | Directgov: Registration of food premises registration | 12 | 8 | 00:00:36 | 7 | 71.43% | 58.33% | \$0.00 |
| 276. | Directgov: Report vandalism | 12 | 12 | 00:00:00 | 12 | 100.00% | 100.00% | \$0.00 |
| 277. | Directgov: Złóż wniosek o miejsce w szkole średniej | 12 | 6 | 00:01:57 | 2 | 50.00% | 16.67% | \$0.00 |
| 278. | Directgov: Find out about complaints procedure | 11 | 8 | 00:01:14 | 6 | 66.67% | 54.55% | \$0.00 |
| 279. | Directgov: Find out about buying a grave plot | 10 | 8 | 00:03:08 | 4 | 50.00% | 30.00% | \$0.00 |
| 280. | Directgov: Find out about dangerous buildings and structures | 10 | 6 | 00:00:08 | 5 | 80.00% | 60.00% | \$0.00 |
| 281. | Directgov: Find out about the schools admissions appeals process | 10 | 4 | 00:04:19 | 4 | 25.00% | 20.00% | \$0.00 |
| 282. | Directgov: Find out about exemptions from council tax | 9 | 6 | 00:03:35 | 6 | 33.33% | 55.56% | \$0.00 |
| 283. | Directgov: Find out about flyposting | 9 | 7 | 00:00:12 | 5 | 60.00% | 66.67% | \$0.00 |
| 284. | Directgov: Report a road spillage | 9 | 7 | 00:02:53 | 7 | 71.43% | 77.78% | \$0.00 |
| 285. | Directgov: Apply for a needs assessment by social services | 8 | 5 | 00:00:19 | 4 | 75.00% | 50.00% | \$0.00 |
| 286. | Directgov: Find out about appeals relating to council tax benefit decisions | 8 | 7 | 00:02:21 | 3 | 66.67% | 37.50% | \$0.00 |
| 287. | Directgov: Find out about improving a council property | 8 | 8 | 00:00:10 | 3 | 33.33% | 50.00% | \$0.00 |
| 288. | Directgov: Find out about local support groups for children, young people and families | 8 | 7 | 00:00:58 | 3 | 33.33% | 50.00% | \$0.00 |
| 289. | Directgov: Find out about parenting orders | 8 | 5 | 00:00:25 | 2 | 0.00% | 25.00% | \$0.00 |

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| 290. | Directgov: Find out about registering a birth | 8 | 7 | 00:00:30 | 4 | 25.00% | 50.00% | \$0.00 |
| 291. | Directgov: Find out about community safety on council estates | 7 | 7 | 00:00:12 | 3 | 66.67% | 42.86% | \$0.00 |
| 292. | Directgov: Find out about disabled facilities grants | 7 | 5 | 00:00:12 | 4 | 50.00% | 71.43% | \$0.00 |
| 293. | Directgov: Find out about disabled students allowance | 7 | 6 | 00:00:27 | 6 | 83.33% | 85.71% | \$0.00 |
| 294. | Directgov: Find out about Licences - Sunday trading notification | 7 | 3 | 00:00:27 | 1 | 0.00% | 14.29% | \$0.00 |
| 295. | Directgov: Find out about mobile libraries | 7 | 7 | 00:00:16 | 5 | 60.00% | 71.43% | \$0.00 |
| 296. | Directgov: Find out about registration - tattooists piercing and electrolysis | 7 | 7 | 00:00:00 | 7 | 100.00% | 100.00% | \$0.00 |
| 297. | Directgov: Find out about residential care | 7 | 5 | 00:00:34 | 4 | 75.00% | 57.14% | \$0.00 |
| 298. | Directgov: Find out about Sports - information and booking | 7 | 7 | 00:00:12 | 1 | 0.00% | 14.29% | \$0.00 |
| 299. | Directgov: Find out about street lights | 7 | 7 | 00:00:06 | 6 | 83.33% | 85.71% | \$0.00 |
| 300. | Directgov: Find out about street name plates | 7 | 5 | 00:01:03 | 5 | 60.00% | 71.43% | \$0.00 |
| 301. | Directgov: Find out about the use and mooring of houseboats | 7 | 5 | 00:00:11 | 3 | 33.33% | 42.86% | \$0.00 |
| 302. | Directgov: Find out about: Registration - scrap metal - site registration | 7 | 3 | 00:00:26 | 3 | 33.33% | 42.86% | \$0.00 |
| 303. | Directgov: Request collection of hazardous waste | 7 | 6 | 00:01:35 | 5 | 80.00% | 71.43% | \$0.00 |
| 304. | Directgov: Search council minutes, agendas and reports | 7 | 7 | 00:00:00 | 6 | 100.00% | 100.00% | \$0.00 |
| 305. | Directgov: Apply for a proxy vote | 6 | 6 | 00:01:14 | 1 | 100.00% | 33.33% | \$0.00 |
| 306. | Directgov: Find out about adoptions to council properties for people with mobility problems | 6 | 4 | 00:00:13 | 1 | 0.00% | 16.67% | \$0.00 |
| 307. | Directgov: Find out about collection of clinical waste | 6 | 6 | 00:00:00 | 6 | 100.00% | 100.00% | \$0.00 |
| 308. | Directgov: Find out about dog fouling | 6 | 6 | 00:00:00 | 6 | 100.00% | 100.00% | \$0.00 |
| 309. | Directgov: Find out about food premises registration | 6 | 5 | 00:00:30 | 2 | 100.00% | 50.00% | \$0.00 |
| 310. | Directgov: Find out about local arts events | 6 | 6 | 00:00:24 | 1 | 0.00% | 16.67% | \$0.00 |
| 311. | Directgov: Find out about personal searches of local land charges | 6 | 6 | 00:00:00 | 6 | 100.00% | 100.00% | \$0.00 |
| 312. | Directgov: Find out about properties which are not fit to live in | 6 | 6 | 00:00:11 | 4 | 50.00% | 66.67% | \$0.00 |
| 313. | Directgov: Find out about support for council tenants who are victims of nuisance | 6 | 6 | 00:00:07 | 2 | 50.00% | 50.00% | \$0.00 |
| 314. | Directgov: Pay your service charges | 6 | 5 | 00:00:33 | 4 | 50.00% | 66.67% | \$0.00 |
| 315. | Directgov: Request a repair to a council property | 6 | 5 | 00:03:13 | 2 | 0.00% | 16.67% | \$0.00 |
| 316. | Directgov: Zastosuj do bezpłatnych posiłków szkolnych | 6 | 5 | 00:00:34 | 5 | 80.00% | 83.33% | \$0.00 |
| 317. | Directgov: Apply for a disabled students allowance | 5 | 4 | 00:10:55 | 2 | 0.00% | 40.00% | \$0.00 |
| 318. | Directgov: Apply for mobile meals | 5 | 2 | 00:00:08 | 1 | 0.00% | 40.00% | \$0.00 |
| 319. | Directgov: Error Message 1 | 5 | 4 | 00:00:05 | 1 | 100.00% | 20.00% | \$0.00 |
| 320. | Directgov: Find out about backdating of council tax benefit claims | 5 | 5 | 00:00:29 | 2 | 100.00% | 60.00% | \$0.00 |
| 321. | Directgov: Find out about Housing - council - rechargeable repairs | 5 | 5 | 00:00:14 | 4 | 75.00% | 80.00% | \$0.00 |
| 322. | Directgov: Find out about mobile meals service | 5 | 5 | 00:00:16 | 2 | 50.00% | 60.00% | \$0.00 |

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| 323. | Directgov: Find out about repairs to communal areas of council properties | 5 | 3 | 00:00:11 | 1 | 0.00% | 20.00% | \$0.00 |
| 324. | Directgov: Find out about Schools - exclusion of pupils | 5 | 4 | 00:00:21 | 4 | 75.00% | 80.00% | \$0.00 |
| 325. | Directgov: Find out about street cleaning | 5 | 5 | 00:00:12 | 4 | 75.00% | 80.00% | \$0.00 |
| 326. | Directgov: Find out about street furniture | 5 | 5 | 00:00:06 | 2 | 50.00% | 40.00% | \$0.00 |
| 327. | Directgov: Jelentkezzen ingyenes iskolai étkezés | 5 | 4 | 00:04:54 | 3 | 33.33% | 60.00% | \$0.00 |
| 328. | Directgov: Report a problem with a pavement | 5 | 4 | 00:01:29 | 2 | 0.00% | 60.00% | \$0.00 |
| 329. | Correo Speedy - delabarra@speedy.com.pe | 4 | 2 | 00:00:00 | 2 | 0.00% | 50.00% | \$0.00 |
| 330. | Directgov: Aplicați pentru mese școlare gratuite | 4 | 3 | 00:06:11 | 3 | 66.67% | 75.00% | \$0.00 |
| 331. | Directgov: Apply for permission to work on a protected tree | 4 | 2 | 00:00:14 | 1 | 0.00% | 25.00% | \$0.00 |
| 332. | Directgov: Book a sports facility | 4 | 2 | 00:00:44 | 1 | 0.00% | 25.00% | \$0.00 |
| 333. | Directgov: Book internet access in a library | 4 | 1 | 00:00:42 | 1 | 0.00% | 25.00% | \$0.00 |
| 334. | Directgov: Ellenőrizze a lakhatással jávára | 4 | 2 | 00:03:06 | 2 | 0.00% | 50.00% | \$0.00 |
| 335. | Directgov: Find advice for young people | 4 | 3 | 00:00:16 | 1 | 0.00% | 25.00% | \$0.00 |
| 336. | Directgov: Find out about appealing against a rehousing decision | 4 | 4 | 00:00:11 | 2 | 50.00% | 50.00% | \$0.00 |
| 337. | Directgov: Find out about flytipping | 4 | 3 | 00:00:10 | 2 | 50.00% | 50.00% | \$0.00 |
| 338. | Directgov: Find out about local support groups and organisations | 4 | 4 | 00:00:00 | 4 | 100.00% | 100.00% | \$0.00 |
| 339. | Directgov: Find out about nuisance caused by demolition work | 4 | 4 | 00:07:52 | 3 | 66.67% | 50.00% | \$0.00 |
| 340. | Directgov: Find out about supported tenancies | 4 | 3 | 00:00:17 | 2 | 50.00% | 50.00% | \$0.00 |
| 341. | Directgov: Regulation of refuse - skip permits | 4 | 2 | 00:00:11 | 2 | 50.00% | 50.00% | \$0.00 |
| 342. | Directgov: Sprawdź uprawnienia do zasiłku mieszkaniowego | 4 | 4 | 00:00:00 | 4 | 100.00% | 100.00% | \$0.00 |
| 343. | Directgov: Zastosuj rady do domu | 4 | 4 | 00:00:16 | 1 | 0.00% | 25.00% | \$0.00 |
| 344. | Directgov: Apply for an adaption to a council property | 3 | 3 | 00:00:12 | 2 | 50.00% | 66.67% | \$0.00 |
| 345. | Directgov: Apply for equipment and adaptations to the home | 3 | 2 | 00:00:16 | 2 | 50.00% | 66.67% | \$0.00 |
| 346. | Directgov: Find out about : Licences - pet shops | 3 | 2 | 00:00:49 | 2 | 50.00% | 66.67% | \$0.00 |
| 347. | Directgov: Find out about appeals relating to housing benefit decisions | 3 | 3 | 00:00:00 | 3 | 100.00% | 100.00% | \$0.00 |
| 348. | Directgov: Find out about Business - rates - annual notification | 3 | 3 | 00:00:04 | 1 | 0.00% | 33.33% | \$0.00 |
| 349. | Directgov: Find out about council car parks | 3 | 3 | 00:00:07 | 1 | 0.00% | 33.33% | \$0.00 |
| 350. | Directgov: Find out about vandalism | 3 | 3 | 00:00:17 | 2 | 100.00% | 66.67% | \$0.00 |
| 351. | Directgov: Find out when you can check the accounts at your council | 3 | 3 | 00:01:06 | 2 | 50.00% | 66.67% | \$0.00 |
| 352. | Directgov: Pay jūsu padomes nodokli | 3 | 2 | 00:01:43 | 2 | 50.00% | 66.67% | \$0.00 |
| 353. | Directgov: request adoption of a road by the council | 3 | 2 | 00:00:22 | 1 | 0.00% | 66.67% | \$0.00 |
| 354. | Directgov: Request snow clearance | 3 | 3 | 00:00:00 | 3 | 100.00% | 100.00% | \$0.00 |
| 355. | Directgov: Apply for a council rent inspection of shared accommodation | 2 | 2 | 00:00:09 | 1 | 0.00% | 50.00% | \$0.00 |
| 356. | Directgov: Apply for a council safety inspection of a home in multiple occupation | 2 | 2 | 00:00:47 | 1 | 0.00% | 50.00% | \$0.00 |
| 357. | Directgov: Apply for: Licences - weighbridge | 2 | 2 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |

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| 357. | operator's | 2 | 2 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 358. | DirectGov: Dowiedz się o "Hard to Let" właściwości rady | 2 | 1 | 00:01:26 | 1 | 0.00% | 50.00% | \$0.00 |
| 359. | Directgov: Find a tourist information centre | 2 | 2 | 00:00:05 | 1 | 0.00% | 50.00% | \$0.00 |
| 360. | Directgov: Find out about adopting a child | 2 | 2 | 00:00:00 | 2 | 100.00% | 100.00% | \$0.00 |
| 361. | Directgov: Find out about civil partnerships | 2 | 2 | 00:00:10 | 1 | 0.00% | 50.00% | \$0.00 |
| 362. | Directgov: Find out about countryside volunteering | 2 | 1 | 00:00:19 | 1 | 0.00% | 50.00% | \$0.00 |
| 363. | Directgov: Find out about licences - auction premises | 2 | 2 | 00:00:03 | 1 | 0.00% | 50.00% | \$0.00 |
| 364. | Directgov: Find out about licences - street cafe | 2 | 2 | 00:18:16 | 1 | 0.00% | 50.00% | \$0.00 |
| 365. | Directgov: Find out about play facilities in the community | 2 | 2 | 00:00:04 | 1 | 0.00% | 50.00% | \$0.00 |
| 366. | Directgov: Find out about renovation grants | 2 | 2 | 00:08:33 | 0 | 0.00% | 0.00% | \$0.00 |
| 367. | Directgov: Find out about support for council tenants who are victims of crime | 2 | 2 | 00:00:56 | 1 | 0.00% | 0.00% | \$0.00 |
| 368. | Directgov: Patikrinkite savo tinkamumą pašalpa būstui | 2 | 1 | 00:01:00 | 1 | 0.00% | 50.00% | \$0.00 |
| 369. | Directgov: Pay podatku lokalnego | 2 | 2 | 00:00:00 | 2 | 100.00% | 100.00% | \$0.00 |
| 370. | Directgov: Regulation of licences - auction premises | 2 | 1 | 00:00:22 | 1 | 0.00% | 50.00% | \$0.00 |
| 371. | Directgov: Report a pest problem | 2 | 2 | 00:00:00 | 2 | 100.00% | 100.00% | \$0.00 |
| 372. | Directgov: Request a repair of a council communal area (for leaseholders) | 2 | 2 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 373. | Directgov: Sprawdzaj miejsc szkół podstawowych | 2 | 1 | 00:08:41 | 1 | 0.00% | 50.00% | \$0.00 |
| 374. | Terra Mail - Message - egadel1@terra.com.pe | 2 | 1 | 00:00:02 | 1 | 0.00% | 50.00% | \$0.00 |
| 375. | [ARCHIVED CONTENT] Directgov: Apply for free school meals | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 376. | Cloud Email Firewall - TOTAL EMAIL SECURITY : Panel de Usuario | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 377. | Directgov: Afla despre locurile de școală primară | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 378. | Directgov: Apply for : Licences - alcohol and entertainment - premises | 1 | 1 | 00:01:27 | 1 | 0.00% | 0.00% | \$0.00 |
| 379. | Directgov: Apply for a short term break for a carer | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 380. | Directgov: Apply for short term breaks for carers of children | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 381. | Directgov: Apply to educate your child at home | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 382. | Directgov: Bericht einen streunenden Hund | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 383. | Directgov: Error Message 3 | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 384. | Directgov: Find out about advice and support for adult carers | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 385. | Directgov: Find out about crime prevention in town centres | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 386. | Directgov: Find out about fire safety | 1 | 1 | 00:01:33 | 0 | 0.00% | 0.00% | \$0.00 |
| 387. | Directgov: Find out about historical searches on marriages | 1 | 1 | 00:00:10 | 0 | 0.00% | 0.00% | \$0.00 |
| 388. | Directgov: Find out about illegal street trading | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 389. | Directgov: Find out about language and cultural support | 1 | 1 | 00:00:18 | 1 | 0.00% | 0.00% | \$0.00 |
| 390. | Directgov: Find out about licences - hairdressers | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |

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| 391. | Directgov: Find out about licences - markets | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 392. | Directgov: Find out about Licences - public entertainment | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 393. | Directgov: Find out about nursery school places | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 394. | Directgov: Find out about occupation of road in connection with building work | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 395. | Directgov: Find out about road gritting | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 396. | Directgov: Find out about school transport for a child with special educational needs | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 397. | Directgov: Find out about sheltered and supported housing | 1 | 1 | 00:00:20 | 0 | 0.00% | 0.00% | \$0.00 |
| 398. | Directgov: Find out about spillages on the roads | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 399. | Directgov: Find out about the disabled person's bus pass | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 400. | Directgov: Find out about traffic lights | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 401. | Directgov: Find out about: Licenses - zoos | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 402. | Directgov: Find your nearest recycling centre - CKeyboard Hide | 1 | 1 | 00:00:00 | 0 | 0.00% | 100.00% | \$0.00 |
| 403. | Directgov: Ismerje meg az általános iskolai helyeket | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 404. | Directgov: Mapas - Oficinas de Registro Local | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 405. | Directgov: okul dönemi tarihleri öğrenin | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 406. | Directgov: Regulation for licences- public entertainment | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 407. | Directgov: Regulation of licences - highway projection | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 408. | Directgov: Regulation of licences - pet shops | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 409. | Directgov: Regulation of licences - sex shops | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 410. | Directgov: Report a problem with street furniture | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 411. | Directgov: Request a repair to a communal area of a council property | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 412. | Directgov: Sprawdzaj zmiany okoliczności, które wpływają wnioski o zasiłek mieszkaniowy | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 413. | Directgov: Taikyti išsinuomoti tarybos garažas | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 414. | Directgov: Zapłacić grzywnę parkingowe | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 415. | Directgov: Zastosuj, aby zarejestrować się na liście wyborców | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 416. | Directgov: Zkontrolujte, zda nárok na příspěvek na bydlení | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 417. | Directgov: Χάρτες - Ταυτότητα και υπηρεσιακού διαβατηρίου (IPS) Κέντρα Εξυπηρέτησης Πελατών | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 418. | Directgov: Обратите муниципальный налог | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 419. | Directgov: التقدم بطلب للحصول على تصريح وقوف السيارات شارة زرقاء | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 420. | Directgov၇ : | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |
| 421. | Item , Inbox folder | 1 | 1 | 00:00:00 | 1 | 100.00% | 100.00% | \$0.00 |