Aug 1, 2013 - Aug 31, 2013



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LDG Services Popularity

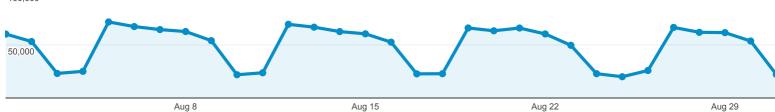
% of pageviews: 100.00%

LDG Services Popularity

Views and Visits

Pageviews

100,000



Pages / Visit % New Visits **Unique Visitors** Page Title **Pageviews** Visits 1,513,176 3.09 489,786 64.65% 354,256 % of Total: 100.00% % of Total: Site Avg: % of Total: Site Avg: 3.09 100.00% (354,256) (1,513,179) 100.00% (489,788) 64.62% (0.05%) (0.00%)Directgov: 571,682 2.68 213,166 48.86% 126,428 Directgov: Contact your local authority 264,192 26.41 10,004 7.63% 92,562 Directgov: Find out more about council tax 96,992 3.30 29,405 75.65% 24,494 Directgov: Apply to register on the electoral roll 84,575 2.55 33,133 84.81% 30,516 Directgov: Maps - Local Register Offices 55,064 2.84 19,380 17,746 88.14% 52,600 2.03 25,884 6. Directgov: MapDetails 72.40% 37,690 15,485 7. Directgov: Find out school term dates 52,308 3.38 90.15% 14,775 Directgov: Pay your council tax 44,404 2.53 17,536 53.39% 12,418 Directgov: Check your eligibility for housing benefit 36,107 2.75 13,135 79.60% 12,076 9. 10. Directgov: Apply for a copy birth certificate 22,144 2.83 7,815 87.77% 7,219 Directgov: Maps - Identity and Passport Service (IPS) Customer 18,924 1.41 13,411 83.16% 12,897 11. Service Centres 12. Directgov: Apply for free school meals 11,073 2.38 4,650 83.18% 4,347 10,082 2.08 4,841 87.36% 4,542 13. Directgov: Report a noise nuisance 14. Directgov: Find out which day the refuse is collected 9,924 2.33 4,257 85.37% 4,008 9,705 2.26 4,287 84.72% 3,933 15. Directgov: Apply for a blue badge parking permit Directgov: Find your nearest recycling centre 7,208 3.19 2,263 91.07% 2,179 16. 6,992 3.22 2,172 74.86% 1,843 17. Directgov: Find out about your local councillors Directgov: Renew a library book 6,517 1.82 3,581 77.13% 3,250 18. 19. Directgov: Maps - Identity and Passport Service (IPS) Offices 5,363 2.21 2,422 83.65% 2,350 20. Directgov: Find out about road closures and diversions 1.68 3,106 92.14% 2.995 5,218 2,540 2,376 21. Directgov: Apply to rent a council garage 4,939 1.94 86.18%

| 22. | Directgov: Apply for an older person s bus pass | 4,800 | 2.04 | 2,353 | 88.06% | 2,233 |
|-----|---|-------|------|-------|--------|-------|
| 23. | Directgov: Find out about funeral expenses | 4,521 | 2.68 | 1,690 | 3.14% | 148 |
| 24. | Directgov: Find out about primary school places | 4,497 | 1.66 | 2,703 | 85.72% | 2,574 |
| 25. | Directgov: Find out about the dog warden service | 4,434 | 2.02 | 2,195 | 82.32% | 1,947 |
| 26. | Directgov: Order a copy marriage/birth/death certificate | 4,268 | 2.87 | 1,485 | 89.29% | 1,426 |
| 27. | Directgov: Find out about the electoral register | 4,027 | 2.28 | 1,768 | 80.20% | 1,607 |
| 28. | Directgov: Pay your parking fine | 3,811 | 2.16 | 1,767 | 88.62% | 1,659 |
| 29. | Directgov: Check your eligibility for council tax benefit | 3,756 | 2.60 | 1,445 | 79.38% | 1,361 |
| 30. | Directgov : Maps - Check and Send Post Offices | 3,737 | 2.46 | 1,517 | 89.91% | 1,414 |
| 31. | Directgov: Find out about home improvement renovation grants | 3,068 | 2.48 | 1,237 | 85.13% | 1,189 |
| 32. | Directgov: Apply for a council home | 2,706 | 2.76 | 980 | 85.82% | 934 |
| 33. | Directgov: Find out about tree preservation orders | 2,637 | 2.42 | 1,089 | 82.83% | 963 |
| 34. | Directgov : Maps - Wedding Venues | 2,590 | 3.50 | 740 | 81.08% | 668 |
| 35. | Directgov: Apply for nursery school places | 2,542 | 2.48 | 1,023 | 83.68% | 968 |
| 36. | Directgov: Report a change in circumstances affecting housing benefit | 2,446 | 2.27 | 1,076 | 80.39% | 1,016 |
| 37. | Directgov: Find out about speed limits | 2,381 | 3.93 | 606 | 93.56% | 589 |
| 38. | Directgov: Find out about help from the council for private tenants | 2,346 | 2.63 | 892 | 91.26% | 879 |
| 39. | Directgov: Apply for help with school clothing costs | 2,341 | 2.90 | 808 | 83.91% | 778 |
| 40. | Directgov: Find out about burial and grave details | 2,186 | 3.87 | 565 | 92.39% | 548 |
| 41. | Directgov: Error | 2,152 | 2.47 | 872 | 25.34% | 1,437 |
| 42. | Directgov: Apply for a disabled person's bus pass | 2,065 | 2.34 | 884 | 84.16% | 829 |
| 43. | Directgov: Apply for a parking permit | 1,949 | 1.33 | 1,466 | 87.79% | 1,382 |
| 44. | Directgov: Apply for a job at your local council | 1,839 | 3.34 | 550 | 80.55% | 493 |
| 45. | Directgov: Apply for a primary school place | 1,838 | 2.37 | 776 | 86.86% | 745 |
| 46. | Directgov: Report a dead animal | 1,693 | 2.64 | 642 | 87.38% | 606 |
| 47. | Directgov: Apply for disabled facilities grant | 1,663 | 3.46 | 480 | 25.62% | 142 |
| 48. | Directgov: Apply to buy a grave plot | 1,402 | 3.07 | 457 | 88.40% | 429 |
| 49. | Directgov: Find out about road adoption by the council | 1,402 | 2.70 | 519 | 80.35% | 461 |
| 50. | Directgov: Apply for a secondary school place | 1,383 | 2.54 | 544 | 87.13% | 528 |
| 51. | Directgov: Apply for decoration or disturbance allowance | 1,363 | 2.83 | 482 | 77.80% | 462 |
| 52. | Directgov: Find out about street naming and numbering | 1,315 | 5.57 | 236 | 20.34% | 99 |
| 53. | Directgov: Check your council tax balance | 1,301 | 2.59 | 503 | 76.34% | 474 |
| 54. | Directgov: Apply for a recycling bin | 1,285 | 2.15 | 598 | 89.97% | 572 |
| 55. | Directgov: Apply for an allotment | 1,219 | 1.63 | 746 | 89.14% | 707 |
| 56. | Directgov: Apply for building regulations approval | 1,214 | 2.52 | 481 | 24.12% | 133 |
| 57. | Directgov: Find out about local council meetings | 1,181 | 3.16 | 374 | 5.61% | 54 |
| 58. | Directgov: Find out about Housing Association homes | 1,176 | 3.32 | 354 | 54.24% | 242 |
| 59. | Directgov: Find out about planning permission | 1,170 | 2.25 | 521 | 66.60% | 401 |
| 60. | Directgov: Find out about discounts on council tax | 1,161 | 3.12 | 372 | 83.06% | 343 |
| 61. | Directgov: Find out about a needs assessment by social services | 1,122 | 2.69 | 417 | 57.31% | 289 |

| 62. I | Directgov: Find out how to apply for a dropped kerb | 1,116 | 1.39 | 803 | 88.54% | 775 |
|--------|--|-------|-------|-----|--------|-----|
| 63. [| Directgov: Apply for home renovation grants | 1,114 | 2.65 | 421 | 83.14% | 406 |
| 64. [| Directgov: Find out about disposing of garden waste | 994 | 1.81 | 548 | 80.29% | 478 |
| 65. [| Directgov: Find out about dead animal removal | 981 | 2.26 | 435 | 90.11% | 417 |
| 66. [| Directgov: Find out about a council funeral | 980 | 2.98 | 329 | 79.64% | 290 |
| 67. [| Directgov: Report an abandoned vehicle | 937 | 2.17 | 431 | 90.49% | 411 |
| 68. [| Directgov: Find out about road works in your area | 930 | 1.90 | 489 | 90.39% | 480 |
| | Directgov: Report change of circumstances relating to council tax benefit | 913 | 2.15 | 424 | 86.56% | 416 |
| 70. [| Directgov: Find out about listed buildings | 860 | 3.04 | 283 | 85.16% | 257 |
| 71. [| Directgov: Find out about council contracts and tenders over £500 | 829 | 4.32 | 192 | 78.12% | 165 |
| 72. [| Directgov: Make a complaint about your local council | 828 | 2.71 | 306 | 88.24% | 297 |
| 73. [| Directgov: Report flytipping | 808 | 2.26 | 358 | 87.99% | 343 |
| 74. [| Directgov: Find out about asbestos removal | 806 | 1.86 | 433 | 89.61% | 420 |
| 75. [| Directgov: Search the library catalogue | 785 | 1.48 | 531 | 77.59% | 470 |
| 76. [| Directgov: Apply for a skip permit | 735 | 2.53 | 291 | 81.79% | 260 |
| 77. [| Directgov: Find out about secondary school places | 722 | 1.66 | 435 | 82.53% | 398 |
| 78. [| Directgov: Find out about grants to local voluntary organisations | 721 | 2.91 | 248 | 87.50% | 238 |
| 79. [| Directgov: Report a pothole | 660 | 2.48 | 266 | 31.95% | 115 |
| 80. [| Directgov: Find out about open and derelict properties | 656 | 3.01 | 218 | 91.28% | 211 |
| 81. [| Directgov: Find out more about building regulations | 653 | 2.72 | 240 | 20.83% | 72 |
| 82. [| Directgov: Report a stray dog | 593 | 2.23 | 266 | 92.86% | 258 |
| 83. [| Directgov: Find out about library services | 585 | 2.65 | 221 | 86.43% | 209 |
| 84. [| Directgov: Error Messege 1 | 567 | 1.58 | 359 | 69.64% | 409 |
| 85. [| Directgov: Find out about graffiti problems | 561 | 3.55 | 158 | 15.82% | 47 |
| 86. [| Directgov: Find out about family information services | 544 | 2.71 | 201 | 75.12% | 184 |
| 87. [| Directgov: Find out about recycling | 536 | 3.06 | 175 | 92.00% | 175 |
| 88. [| Directgov: Apply for a leisure pass | 508 | 1.83 | 278 | 88.13% | 264 |
| 89. [| Directgov: Apply for a mutual council home exchange | 505 | 2.72 | 186 | 93.01% | 184 |
| 90. [| Directgov: Apply for permission to alter your council home | 503 | 2.11 | 238 | 85.71% | 233 |
| 91. [| Directgov: Find out about applying for a council home | 503 | 3.27 | 154 | 85.06% | 148 |
| 92. [| Directgov: Find your local 14-19 prospectus | 502 | 2.26 | 222 | 91.89% | 215 |
| 93. [| Directgov: Find out about details of council expenditure over £500 | 459 | 4.64 | 99 | 43.43% | 59 |
| 94. [| Directgov: Pay for meals on wheels | 458 | 1.56 | 294 | 86.39% | 278 |
| 95. [| Directgov: Find out about educating your child at home | 453 | 28.31 | 16 | 31.25% | 8 |
| 96. [| Directgov: Report a missed bin collection | 425 | 1.60 | 266 | 84.59% | 242 |
| | Directgov: Find out about council rent inspections of shared accommodation | 424 | 2.92 | 145 | 88.28% | 145 |
| 98. [| Directgov: Find out about local parks | 399 | 3.14 | 127 | 69.29% | 99 |
| 99. [| Directgov: Apply for a discount on council tax | 398 | 2.21 | 180 | 63.89% | 151 |
| 100. [| Directgov: Apply for direct payments | 375 | 2.04 | 184 | 77.72% | 162 |
| 101. [| Directgov: Find out about library fines | 375 | 2.26 | 166 | 90.96% | 162 |

| 102. | Directgov: Find out about emergency planning for a major incident | 373 | 2.59 | 144 | 94.44% | 142 |
|------|---|-----|------|-----|--------|-----|
| 103. | Directgov: Request a collection of clinical waste | 373 | 2.41 | 155 | 90.97% | 151 |
| 104. | Directgov: Search the register of planning decisions | 362 | 3.07 | 118 | 50.85% | 69 |
| 105. | Directgov: Report a problem with a traffic light | 360 | 3.00 | 120 | 93.33% | 115 |
| 106. | Directgov: Pay your council rent | 356 | 2.80 | 127 | 72.44% | 114 |
| 107. | Directgov: Find out about 'Hard to Let' council properties | 350 | 3.02 | 116 | 86.21% | 116 |
| 108. | Directgov: Find out about licences: alcohol and entertainment - premises | 350 | 3.07 | 114 | 57.02% | 75 |
| 109. | Directgov: Apply for an exemption from council tax | 347 | 1.75 | 198 | 88.38% | 196 |
| 110. | Directgov: Find out about home insurance for council tenants | 334 | 2.59 | 129 | 86.82% | 127 |
| 111. | Directgov: Find out about gypsy and traveller sites | 311 | 1.80 | 173 | 90.17% | 171 |
| 112. | Directgov: Report a dog fouling problem | 311 | 1.94 | 160 | 88.12% | 151 |
| 113. | Directgov: Report road flooding | 302 | 1.25 | 241 | 94.19% | 238 |
| 114. | Directgov: Appeal against your parking fine | 287 | 1.48 | 194 | 87.63% | 180 |
| 115. | Directgov : Maps - Employment Tribunals | 279 | 2.91 | 96 | 91.67% | 92 |
| 116. | (not set) | 271 | 1.18 | 229 | 89.96% | 222 |
| 117. | Directgov: Find out about after/before school childcare | 269 | 2.72 | 99 | 80.81% | 95 |
| 118. | Directgov: Find out about fostering a child | 269 | 2.19 | 123 | 91.87% | 123 |
| 119. | Directgov: Find out about decoration and disturbance allowances for council tenants | 265 | 3.40 | 78 | 78.21% | 102 |
| 120. | Directgov: Find out about alley gating | 262 | 2.11 | 124 | 13.71% | 23 |
| 121. | Directgov: Find out more about recycling collections | 257 | 2.52 | 102 | 95.10% | 104 |
| 122. | Directgov: Find out about citizenship ceremonies | 255 | 2.24 | 114 | 65.79% | 92 |
| 123. | Directgov: Find out about transport for 16-19 year olds in education | 245 | 2.99 | 82 | 91.46% | 83 |
| 124. | Directgov: Apply for an asbestos inspection | 239 | 2.30 | 104 | 85.58% | 94 |
| 125. | Directgov: Reserve a library book | 238 | 2.22 | 107 | 78.50% | 97 |
| 126. | Directgov: Find out about council tax band reductions | 237 | 1.49 | 159 | 79.87% | 157 |
| 127. | Directgov: Appeal against a housing benefit decision | 234 | 2.15 | 109 | 83.49% | 106 |
| 128. | Directgov: Make an insurance claim against the council | 224 | 3.07 | 73 | 95.89% | 70 |
| 129. | Directgov: Find out about pest control | 214 | 1.46 | 147 | 86.39% | 136 |
| 130. | Directgov: Find out about school holiday schemes | 204 | 2.40 | 85 | 51.76% | 49 |
| 131. | Directgov: Find out about a community funeral service | 201 | 3.59 | 56 | 94.64% | 55 |
| 132. | Directgov: Report a neighbour problem on your estate | 196 | 2.39 | 82 | 90.24% | 81 |
| 133. | Directgov: Find out local council news | 185 | 3.19 | 58 | 24.14% | 26 |
| 134. | Directgov: Find out about jobs at your local council | 180 | 2.95 | 61 | 83.61% | 58 |
| 135. | Directgov: Apply for sheltered and supported housing | 175 | 3.80 | 46 | 91.30% | 45 |
| 136. | Directgov: Find out about blocked drains | 156 | 1.71 | 91 | 90.11% | 86 |
| 137. | Directgov: Book a naming ceremony | 151 | 1.84 | 82 | 80.49% | 76 |
| 138. | Directgov: Find out about skip permits | 151 | 2.29 | 66 | 65.15% | 48 |
| 139. | Directgov: Find out about election results | 150 | 3.19 | 47 | 25.53% | 15 |
| 140. | Directgov: Report a problem with a street light | 145 | 1.56 | 93 | 86.02% | 88 |
| 141. | Directgov: Find out about renting a council garage | 141 | 2.17 | 65 | 84.62% | 91 |

| 140 | Directgov: Report a dangerous building or structure | 141 | 2.39 | 59 | 86.44% | 57 |
|------|--|-----|------|----|---------|----|
| 142. | | | | | | |
| 143. | Directgov: Find out about councillor advice surgeries | 139 | 2.57 | 54 | 57.41% | 36 |
| 144. | Directgov: Find out about free school meals | 135 | 1.52 | 89 | 84.27% | 94 |
| 145. | Directgov: Find out about advice and support for young carers | 133 | 3.80 | 35 | 85.71% | 33 |
| 146. | Directgov: Find out about the modernisation of council properties | 122 | 3.39 | 36 | 88.89% | 36 |
| 147. | Directgov: Find out how to hold a street party | 122 | 2.65 | 46 | 67.39% | 39 |
| 148. | Directgov: Apply for backdating of housing benefit | 118 | 2.41 | 49 | 87.76% | 52 |
| 149. | Directgov: Find out about housing benefit | 114 | 2.43 | 47 | 63.83% | 38 |
| 150. | Directgov: Find out about sports clubs | 109 | 3.76 | 29 | 93.10% | 28 |
| 151. | Directgov: Apply to join a library | 107 | 3.34 | 32 | 81.25% | 31 |
| 152. | Directgov: Find out about the right to buy scheme | 107 | 2.68 | 40 | 100.00% | 42 |
| 153. | Directgov: Request a change of council tenancy | 102 | 2.49 | 41 | 80.49% | 45 |
| 154. | Directgov: Find out about joining a library | 101 | 2.66 | 38 | 73.68% | 33 |
| 155. | Directgov: Find out about eviction from council housing | 98 | 2.45 | 40 | 97.50% | 39 |
| 156. | Directgov: Find out about Youth Opportunity Funding | 88 | 3.03 | 29 | 93.10% | 28 |
| 157. | Directgov: Find out about changes in circumstances which affect housing benefit claims | 85 | 2.50 | 34 | 79.41% | 40 |
| 158. | Directgov: Report a graffiti problem | 81 | 2.31 | 35 | 51.43% | 23 |
| 159. | Directgov: Apply for a council tax band reduction | 79 | 1.84 | 43 | 81.40% | 40 |
| 160. | Directgov: Find out about emergency out of hours repairs to council homes | 77 | 1.31 | 59 | 93.22% | 58 |
| 161. | Directgov: Find out about emergency school closures | 76 | 1.77 | 43 | 51.16% | 29 |
| 162. | Directgov: Find out about help with school clothing costs | 74 | 2.96 | 25 | 68.00% | 26 |
| 163. | Directgov: Apply for backdating of council tax benefit | 73 | 2.52 | 29 | 86.21% | 30 |
| 164. | Directgov: Pay your library fine | 73 | 1.70 | 43 | 81.40% | 43 |
| 165. | Directgov: Find out about changes in circumstances which affect council tax benefit claims | 71 | 5.46 | 13 | 100.00% | 18 |
| 166. | Directgov: Apply for garden maintenance for elderly or disabled council tenants | 69 | 2.16 | 32 | 93.75% | 32 |
| 167. | Directgov: Find out about advice for homeless people | 66 | 2.44 | 27 | 77.78% | 26 |
| 168. | Directgov: Find out about councillor allowances and expenses | 66 | 1.69 | 39 | 89.74% | 38 |
| 169. | Directgov: Find out about activities for young people | 64 | 2.37 | 27 | 88.89% | 27 |
| 170. | Directgov: Find out about youth clubs | 62 | 3.44 | 18 | 94.44% | 18 |
| 171. | Directgov: Pay your garage rent | 62 | 2.14 | 29 | 89.66% | 37 |
| 172. | Directgov: Find out about performance/stage licences for school age children | 60 | 2.50 | 24 | 70.83% | 21 |
| 173. | Directgov: Find out about support for looked after children | 60 | 1.71 | 35 | 80.00% | 33 |
| 174. | Local Direct | 59 | 9.83 | 6 | 0.00% | 8 |
| 175. | Directgov: Appeal against a council tax benefit decision | 57 | 1.84 | 31 | 93.55% | 32 |
| 176. | Directgov: Find out about parking permits | 57 | 1.54 | 37 | 100.00% | 37 |
| 177. | Directgov: Find out about advice for tenants and landlords in the private sector | 55 | 2.62 | 21 | 95.24% | 21 |
| 178. | Directgov: Find out about animal health and welfare | 54 | 2.16 | 25 | 96.00% | 24 |
| 179. | Directgov: Pay for school meals | 54 | 1.38 | 39 | 79.49% | 39 |

| 180. | Directgov: Find out about rent arrears on a council tenancy | 53 | 1.29 | 41 | 87.80% | 42 |
|------|--|----|------|----|---------|----|
| 181. | Directgov: Find out about safe routes to school | 53 | 2.79 | 19 | 89.47% | 17 |
| 182. | Council Tax Refund | 52 | 1.18 | 44 | 93.18% | 44 |
| 183. | Directgov: Find out about cooling tower registration | 51 | 3.92 | 13 | 84.62% | 11 |
| 184. | Directgov: Apply for a special collection for large items | 49 | 1.58 | 31 | 87.10% | 30 |
| 185. | Directgov: Find out about the bereavement service | 49 | 1.75 | 28 | 82.14% | 25 |
| 186. | Directgov: Find out about domestic bins | 48 | 2.53 | 19 | 94.74% | 19 |
| 187. | Directgov: Regulation of licences - street trading | 48 | 1.50 | 32 | 87.50% | 29 |
| 188. | Directgov: Report a litter problem | 48 | 1.85 | 26 | 96.15% | 27 |
| 189. | Directgov: Report an obstruction on a road | 48 | 2.09 | 23 | 91.30% | 22 |
| 190. | Directgov: Apply for home to school travel support | 47 | 1.74 | 27 | 88.89% | 26 |
| 191. | Directgov: Find out about backdating of housing benefit claims | 46 | 2.19 | 21 | 71.43% | 22 |
| 192. | Directgov: Find out about the council's interpreting and translation service | 45 | 2.50 | 18 | 88.89% | 17 |
| 193. | Directgov: Find out about community alarm services | 44 | 1.63 | 27 | 85.19% | 23 |
| 194. | Directgov: Find out about parking on council estates | 44 | 2.44 | 18 | 100.00% | 19 |
| 195. | Directgov: Make a freedom of information request | 44 | 2.20 | 20 | 100.00% | 21 |
| 196. | Directgov: Make an application under the right to buy scheme | 43 | 1.13 | 38 | 89.47% | 37 |
| 197. | Directgov: Report illegal street trading | 43 | 2.39 | 18 | 94.44% | 18 |
| 198. | Directgov: Find out about day centres | 42 | 2.00 | 21 | 85.71% | 19 |
| 199. | Directgov: Find advice to consumers | 41 | 1.64 | 25 | 96.00% | 24 |
| 200. | Directgov: Find out about leisure activities for older people | 41 | 2.16 | 19 | 94.74% | 19 |
| 201. | Directgov: Find out about repairs to council properties | 41 | 2.28 | 18 | 88.89% | 19 |
| 202. | Directgov: Find out about advice for council tenants | 39 | 2.79 | 14 | 78.57% | 15 |
| 203. | Directgov: Find out about contaminated land | 39 | 1.39 | 28 | 82.14% | 25 |
| 204. | Directgov: Find out about garden maintenance for elderly or disabled council tenants | 38 | 3.17 | 12 | 91.67% | 13 |
| 205. | Directgov: Find out about street cleaning | 38 | 2.92 | 13 | 76.92% | 12 |
| 206. | Directgov: Find out more about student loans | 38 | 1.90 | 20 | 95.00% | 20 |
| 207. | Directgov: Have your say: licences - alcohol and entertainment - premises | 38 | 3.80 | 10 | 100.00% | 11 |
| 208. | Directgov: Find out about blue badge parking permits | 36 | 3.00 | 12 | 91.67% | 11 |
| 209. | Directgov: Request e-billing for council tax | 36 | 3.00 | 12 | 66.67% | 11 |
| 210. | Directgov: Find out about changing a council tenancy | 35 | 2.06 | 17 | 94.12% | 19 |
| 211. | Directgov: Apply for a carers assessment | 34 | 1.70 | 20 | 80.00% | 18 |
| 212. | Directgov: Find out about hazardous waste collection | 32 | 2.29 | 14 | 92.86% | 15 |
| 213. | Directgov: Request a new pedestrian crossing | 32 | 2.67 | 12 | 100.00% | 12 |
| 214. | Directgov: Find out about common land and village greens | 31 | 1.24 | 25 | 96.00% | 25 |
| 215. | Directgov: Find out about home to school travel support | 31 | 2.58 | 12 | 83.33% | 14 |
| 216. | Directgov: Report an obstruction on a pavement | 30 | 1.50 | 20 | 95.00% | 20 |
| 217. | Directgov: Find out about parking bays for registered disabled drivers | 28 | 1.33 | 21 | 100.00% | 21 |
| 218. | Directgov: Make a complaint about a school | 27 | 2.25 | 12 | 91.67% | 14 |

| 219. | Directgov: Find out how to complain about a school | 26 | 1.86 | 14 | 85.71% | 13 |
|------|--|----|------|----|---------|----|
| 220. | Directgov: Find out about mutual council home exchange | 25 | 2.50 | 10 | 80.00% | 12 |
| 221. | Directgov: Get local information on services disrupted by severe weather | 25 | 3.12 | 8 | 0.00% | 1 |
| 222. | Directgov: Apply for a renovation grant | 24 | 2.00 | 12 | 58.33% | 12 |
| 223. | Directgov: Find out about leisure passes | 24 | 2.40 | 10 | 90.00% | 10 |
| 224. | Directgov: Find out about Sports - information and booking | 24 | 4.80 | 5 | 60.00% | 3 |
| 225. | Directgov: Find out about sports facilities | 24 | 2.00 | 12 | 91.67% | 12 |
| 226. | Directgov: Find out about the chaperone service | 24 | 1.60 | 15 | 93.33% | 15 |
| 227. | Directgov: Find out about cremation | 23 | 2.30 | 10 | 80.00% | 10 |
| 228. | Directgov: Find out about debt counselling | 23 | 2.56 | 9 | 88.89% | 8 |
| 229. | Directgov: Find out about councillors declaration of interest | 22 | 2.00 | 11 | 100.00% | 11 |
| 230. | Directgov: Find out about searching for a birth certificate | 22 | 3.67 | 6 | 33.33% | 3 |
| 231. | Local Direct Turning digital strategy into reality | 22 | 1.29 | 17 | 17.65% | 10 |
| 232. | Directgov: Find out about Business - rates - annual notification | 21 | 5.25 | 4 | 100.00% | 4 |
| 233. | Directgov: Find out when you can check the accounts at your council | 21 | 4.20 | 5 | 60.00% | 4 |
| 234. | Directgov: Find out about community transport schemes | 20 | 1.54 | 13 | 84.62% | 13 |
| 235. | Directgov: Find out about potholes | 20 | 1.33 | 15 | 13.33% | 7 |
| 236. | Directgov: Report flyposting | 20 | 1.33 | 15 | 80.00% | 14 |
| 237. | Directgov: Apply for cooling tower registration | 19 | 2.71 | 7 | 57.14% | 7 |
| 238. | Directgov: Apply for school transport for a child with special educational needs | 19 | 1.27 | 15 | 80.00% | 15 |
| 239. | Directgov: Find out about abandoned vehicles | 17 | 1.89 | 9 | 88.89% | 9 |
| 240. | Directgov: Find out about backdating of council tax benefit claims | 17 | 4.25 | 4 | 50.00% | 5 |
| 241. | Directgov: Find out about licences - street trading | 17 | 1.42 | 12 | 75.00% | 12 |
| 242. | Directgov: Report a problem with a street name plate | 17 | 2.83 | 6 | 0.00% | 1 |
| 243. | Directgov: Find out about local support groups for children, young people and families | 16 | 2.67 | 6 | 100.00% | 6 |
| 244. | Directgov: Find out about registration - tattooists piercing and electrolysis | 16 | 1.60 | 10 | 100.00% | 10 |
| 245. | Directgov: Find out about adopting a child | 15 | 3.00 | 5 | 100.00% | 5 |
| 246. | Directgov: Find out about council housing rents | 15 | 3.00 | 5 | 100.00% | 6 |
| 247. | Directgov: Report vandalism | 15 | 1.07 | 14 | 92.86% | 14 |
| 248. | Directgov: Request road gritting | 15 | 1.67 | 9 | 100.00% | 9 |
| 249. | Local Direct > Log In | 15 | 2.50 | 6 | 16.67% | 5 |
| 250. | Directgov: Find out about communal heating charges for council properties | 14 | 1.56 | 9 | 100.00% | 9 |
| 251. | Directgov: Find out about crime prevention in town centres | 14 | 7.00 | 2 | 100.00% | 2 |
| 252. | Directgov: Find out about direct payments | 14 | 1.17 | 12 | 83.33% | 12 |
| 253. | Directgov: Find out about local carer support groups and organisations | 14 | 2.33 | 6 | 100.00% | 6 |
| 254. | Directgov: Find out about local support groups and organisations | 14 | 2.33 | 6 | 100.00% | 6 |
| 255. | Directgov: Find out about mobile libraries | 14 | 2.80 | 5 | 100.00% | 5 |
| 256. | Directgov: Find out about personal searches of local land charges | 14 | 1.56 | 9 | 88.89% | 9 |

| 257. | Directgov: Find out about Pollution control - noise | 14 | 1.27 | 11 | 90.91% | 10 |
|------|--|----|------|----|---------|----|
| 258. | Directgov: Find out about allotments | 13 | 1.62 | 8 | 100.00% | 8 |
| 259. | Directgov: Find out about massage and special treatment premises licensing | 13 | 1.86 | 7 | 100.00% | 7 |
| 260. | Directgov: Find out about parking fines | 13 | 1.86 | 7 | 100.00% | 8 |
| 261. | Directgov: Find out about Safety - syringes - disposal | 13 | 3.25 | 4 | 100.00% | 4 |
| 262. | Directgov: Report discarded syringes | 13 | 2.60 | 5 | 100.00% | 5 |
| 263. | Directgov: Apply to be a school governor | 12 | 1.33 | 9 | 100.00% | 9 |
| 264. | Directgov: Find out about licences - sex shops | 12 | 1.20 | 10 | 100.00% | 10 |
| 265. | Directgov: Book a civil partnership | 11 | 1.57 | 7 | 85.71% | 7 |
| 266. | Directgov: Find out about the use and mooring of houseboats | 11 | 2.75 | 4 | 100.00% | 4 |
| 267. | Directgov: Apply for a performance/stage licence for school age children | 10 | 2.00 | 5 | 60.00% | 5 |
| 268. | Directgov: Find out about civil marriage ceremonies | 10 | 1.67 | 6 | 83.33% | 5 |
| 269. | Directgov: Find out about dangerous buildings and structures | 10 | 3.33 | 3 | 100.00% | 5 |
| 270. | Directgov: Find out about Schools - truancy | 10 | 3.33 | 3 | 33.33% | 3 |
| 271. | Directgov: Registration of food premises registration | 10 | 2.50 | 4 | 100.00% | 4 |
| 272. | Directgov: Apply for a needs assessment by social services | 9 | 1.80 | 5 | 40.00% | 3 |
| 273. | Directgov: Error Message 1 | 9 | 1.50 | 6 | 16.67% | 5 |
| 274. | Directgov: Find out about appeals relating to housing benefit decisions | 9 | 2.25 | 4 | 75.00% | 6 |
| 275. | Directgov: Find out about residential care | 9 | 4.50 | 2 | 100.00% | 2 |
| 276. | Directgov: Find out about squatters and unauthorised occupants in council property | 9 | 3.00 | 3 | 33.33% | 3 |
| 277. | Directgov: Find out about street furniture | 9 | 4.50 | 2 | 100.00% | 2 |
| 278. | Directgov: Find out about street lights | 9 | 1.80 | 5 | 100.00% | 5 |
| 279. | Directgov: Report suspected squatters in a council property | 9 | 1.00 | 9 | 100.00% | 9 |
| 280. | Directgov: Apply for a short term break for a carer | 8 | 2.67 | 3 | 66.67% | 3 |
| 281. | Directgov: Find out about carrying out works on a property in a conservation area | 8 | 2.67 | 3 | 66.67% | 3 |
| 282. | Directgov: Find out about council tax benefit | 8 | 2.67 | 3 | 33.33% | 3 |
| 283. | Directgov: Find out about making insurance claims against the council | 8 | 2.67 | 3 | 66.67% | 3 |
| 284. | Directgov: Find out about special collections for large items | 8 | 1.60 | 5 | 80.00% | 5 |
| 285. | Directgov: Report personal injury caused by damage and/or hazards on roads and pavements | 8 | 2.67 | 3 | 66.67% | 2 |
| 286. | Directgov: Request a repair to a council property | 8 | 2.67 | 3 | 100.00% | 3 |
| 287. | Directgov: Apply for an assessment of special educational needs | 7 | 1.40 | 5 | 80.00% | 5 |
| 288. | Directgov: Find out about collection of clinical waste | 7 | 1.17 | 6 | 83.33% | 5 |
| 289. | Directgov: Find out about council safety inspections of homes in multiple occupation | 7 | 1.75 | 4 | 100.00% | 4 |
| 290. | Directgov: Find out about Housing - council - rechargeable repairs | 7 | 1.75 | 4 | 75.00% | 4 |
| 291. | Directgov: Find out about improving a council property | 7 | 1.75 | 4 | 75.00% | 4 |
| 292. | Directgov: Find out about parenting orders | 7 | 2.33 | 3 | 100.00% | 3 |
| 293. | Directgov: Find out about school meals | 7 | 1.75 | 4 | 25.00% | 5 |
| 294. | Directgov: Appeal against a rehousing decision appeal | 6 | 1.50 | 4 | 75.00% | 4 |

| 295. | Directgov: Apply for: Licences - weighbridge operator's | 6 | 1.20 | 5 | 100.00% | 5 |
|------|--|---|------|---|---------|---|
| 296. | Directgov: Apply to carry out works on a property in a conservation area | 6 | 6.00 | 1 | 0.00% | 1 |
| 297. | Directgov: Find out about appeals relating to council tax benefit decisions | 6 | 1.00 | 6 | 66.67% | 5 |
| 298. | Directgov: Find out about community safety | 6 | 3.00 | 2 | 100.00% | 2 |
| 299. | Directgov: Find out about council repairs of communal areas (for leaseholders) | 6 | 2.00 | 3 | 100.00% | 3 |
| 300. | Directgov: Find out about flytipping | 6 | 2.00 | 3 | 100.00% | 3 |
| 301. | Directgov: Find out about Schools - exclusion of pupils | 6 | 2.00 | 3 | 100.00% | 3 |
| 302. | Directgov: Regulation of licences - sex shops | 6 | 1.50 | 4 | 100.00% | 4 |
| 303. | Directgov: Regulation of registration - scrap metal - site registration | 6 | 3.00 | 2 | 100.00% | 2 |
| 304. | Directgov: Request collection of hazardous waste | 6 | 2.00 | 3 | 100.00% | 3 |
| 305. | Directgov: Search council minutes, agendas and reports | 6 | 2.00 | 3 | 33.33% | 3 |
| 306. | Directgov: Zastosuj, aby zarejestrować się na liście wyborców | 6 | 1.20 | 5 | 60.00% | 5 |
| 307. | Directgov : エラー - Directgov: Error | 6 | 0.00 | 0 | 0.00% | 1 |
| 308. | About Local Digital – Local Direct | 5 | 0.00 | 0 | 0.00% | 4 |
| 309. | Directgov: Apply for a community alarm | 5 | 2.50 | 2 | 100.00% | 2 |
| 310. | Directgov: Apply for equipment and adaptations to the home | 5 | 1.00 | 5 | 80.00% | 5 |
| 311. | Directgov: Apply for permission to work on a protected tree | 5 | 1.67 | 3 | 100.00% | 4 |
| 312. | Directgov: Find out about disabled facilities grants | 5 | 1.25 | 4 | 75.00% | 5 |
| 313. | Directgov: Find out about dog fouling | 5 | 1.25 | 4 | 75.00% | 4 |
| 314. | Directgov: Find out about licences - highway projection | 5 | 5.00 | 1 | 100.00% | 1 |
| 315. | Directgov: Find out about Licences - public entertainment | 5 | 5.00 | 1 | 100.00% | 1 |
| 316. | Directgov: Find out about road gritting | 5 | 1.67 | 3 | 100.00% | 3 |
| 317. | Directgov: Find out about street name plates | 5 | 1.25 | 4 | 75.00% | 4 |
| 318. | Directgov: Regulation of licences - street cafe | 5 | 2.50 | 2 | 100.00% | 2 |
| 319. | Directgov: Report a road spillage | 5 | 1.25 | 4 | 75.00% | 3 |
| 320. | Directgov: Apply for a young carers assessment | 4 | 1.33 | 3 | 66.67% | 3 |
| 321. | Directgov: Apply for an adaption to a council property | 4 | 0.00 | 0 | 0.00% | 1 |
| 322. | Directgov: Find out about buying a grave plot | 4 | 2.00 | 2 | 100.00% | 2 |
| 323. | Directgov: Find out about fire safety | 4 | 4.00 | 1 | 100.00% | 1 |
| 324. | Directgov: Find out about flyposting | 4 | 1.33 | 3 | 100.00% | 3 |
| 325. | Directgov: Find out about registering a birth | 4 | 1.00 | 4 | 100.00% | 4 |
| 326. | Directgov: Find out about renovation grants | 4 | 2.00 | 2 | 50.00% | 3 |
| 327. | Directgov: Find out about supported tenancies | 4 | 4.00 | 1 | 100.00% | 1 |
| 328. | Directgov: Find out about the snow clearing service | 4 | 2.00 | 2 | 100.00% | 2 |
| 329. | Directgov: Regulation of licences - weighbridge operators | 4 | 1.33 | 3 | 100.00% | 3 |
| 330. | Directgov:地図 - 地元の登記所 - Directgov:Maps - Local Register Offices | 4 | 2.00 | 2 | 50.00% | 2 |
| 331. | Really Useful Days – Local Direct | 4 | 0.00 | 0 | 0.00% | 2 |
| 332. | Directgov: Appeal against a school admission | 3 | 1.50 | 2 | 100.00% | 2 |
| 333. | Directgov: Apply for a proxy vote | 3 | 1.50 | 2 | 50.00% | 2 |

| 334. | Directgov: Book a sports facility | 3 | 1.50 | 2 | 100.00% | 2 |
|------|---|---|------|---|---------|---|
| 335. | Directgov: Ellenőrizze a lakhatással javára | 3 | 3.00 | 1 | 0.00% | 1 |
| 336. | Directgov: Find out about adaptions to council properties for people with mobility problems | 3 | 3.00 | 1 | 100.00% | 1 |
| 337. | Directgov: Find out about community safety on council estates | 3 | 1.50 | 2 | 100.00% | 2 |
| 338. | Directgov: Find out about complaints procedure | 3 | 1.50 | 2 | 50.00% | 2 |
| 339. | Directgov: Find out about properties which are not fit to live in | 3 | 3.00 | 1 | 100.00% | 1 |
| 340. | Directgov: Find out about vandalism | 3 | 1.50 | 2 | 50.00% | 3 |
| 341. | Directgov: Find out about your council tax account | 3 | 1.50 | 2 | 100.00% | 3 |
| 342. | Directgov: Find out about: Licences - weighbridge operator's | 3 | 1.00 | 3 | 100.00% | 3 |
| 343. | Directgov: Maps - Идентичност и Passport Service (IPS) на клиентите на сервизни центрове | 3 | 3.00 | 1 | 0.00% | 1 |
| 344. | Directgov: Pay podatku lokalnego | 3 | 1.00 | 3 | 66.67% | 3 |
| 345. | Directgov: Pay your service charges | 3 | 0.00 | 0 | 0.00% | 1 |
| 346. | Directgov: Regulation of licences - riding establishment | 3 | 1.50 | 2 | 100.00% | 2 |
| 347. | Directgov: Sprawdź uprawnienia do zasiłku mieszkaniowego | 3 | 1.50 | 2 | 50.00% | 2 |
| 348. | Neighbourhood planning: Mine our data. Use our maps. – Local Direct | 3 | 0.00 | 0 | 0.00% | 2 |
| 349. | Directgov: Apply for a council rent inspection of shared accommodation | 2 | 1.00 | 2 | 100.00% | 2 |
| 350. | Directgov: Apply for a council safety inspection of a home in multiple occupation | 2 | 2.00 | 1 | 100.00% | 1 |
| 351. | Directgov: Apply for mobile meals | 2 | 1.00 | 2 | 100.00% | 2 |
| 352. | Directgov: Error Message 3 | 2 | 0.00 | 0 | 0.00% | 2 |
| 353. | Directgov: Find out about care in your own home | 2 | 1.00 | 2 | 100.00% | 2 |
| 354. | Directgov: Find out about disabled students allowance | 2 | 1.00 | 2 | 100.00% | 2 |
| 355. | Directgov: Find out about library loans | 2 | 2.00 | 1 | 100.00% | 1 |
| 356. | Directgov: Find out about mobile meals service | 2 | 2.00 | 1 | 100.00% | 1 |
| 357. | Directgov: Find out about play facilities in the community | 2 | 2.00 | 1 | 100.00% | 1 |
| 358. | Directgov: Find out about spillages on the roads | 2 | 2.00 | 1 | 100.00% | 2 |
| 359. | Directgov: MapDetails#mapanchor | 2 | 1.00 | 2 | 100.00% | 3 |
| 360. | Directgov: Report a pest problem | 2 | 2.00 | 1 | 100.00% | 1 |
| 361. | Directgov: request adoption of a road by the council | 2 | 2.00 | 1 | 100.00% | 1 |
| 362. | Directgov: Zastosuj rady do domu | 2 | 2.00 | 1 | 100.00% | 1 |
| 363. | Local Direct 404 Error (Page Not Found) | 2 | 0.00 | 0 | 0.00% | 2 |
| 364. | Message contents | 2 | 1.00 | 2 | 100.00% | 2 |
| 365. | 的Directgov: | 2 | 2.00 | 1 | 100.00% | 1 |
| 366. | 的Directgov:地图-身份和护照服务(IPS)办公室 | 2 | 2.00 | 1 | 100.00% | 1 |
| 367. | | 1 | 1.00 | 1 | 100.00% | 1 |
| 368. | Directgov: Apply for : Licences - alcohol and entertainment - premises | 1 | 1.00 | 1 | 100.00% | 1 |
| 369. | Directgov: Apply for a disabled students allowance | 1 | 1.00 | 1 | 100.00% | 1 |
| 370. | Directgov: Find out about advice and support for adult carers | 1 | 1.00 | 1 | 100.00% | 1 |
| 371. | Directgov: Find out about countryside volunteering | 1 | 1.00 | 1 | 100.00% | 1 |

| 372. | Directgov: Find out about food premises registration | 1 | 1.00 | 1 | 100.00% | 1 |
|------|---|---|------|---|---------|---------------------|
| 373. | Directgov: Find out about local air pollution | 1 | 1.00 | 1 | 100.00% | 1 |
| 374. | Directgov: Find out about local consultations | 1 | 1.00 | 1 | 100.00% | 1 |
| 375. | Directgov: Find out about Local Development Frameworks | 1 | 1.00 | 1 | 100.00% | 1 |
| 376. | Directgov: Find out about nuisance caused by demolition work | 1 | 1.00 | 1 | 100.00% | 1 |
| 377. | Directgov: Find out about repairs to communal areas of council properties | 1 | 1.00 | 1 | 100.00% | 1 |
| 378. | Directgov: Find out about road obstructions | 1 | 1.00 | 1 | 100.00% | 1 |
| 379. | Directgov: Find out about support for council tenants who are victims of nuisance | 1 | 1.00 | 1 | 100.00% | 1 |
| 380. | Directgov: Find out about the disabled person's bus pass | 1 | 1.00 | 1 | 100.00% | 1 |
| 381. | Directgov: Find out about the keeping warm in winter service | 1 | 1.00 | 1 | 0.00% | 1 |
| 382. | Directgov: Find out about: Registration - scrap metal - site registration | 1 | 1.00 | 1 | 100.00% | 1 |
| 383. | Directgov: Find out more about blocked pavements | 1 | 1.00 | 1 | 100.00% | 1 |
| 384. | Directgov: Fizetni a tanács adó | 1 | 1.00 | 1 | 100.00% | 1 |
| 385. | Directgov: Jelentkezzen a kék jelvény parkolási engedélyt | 1 | 1.00 | 1 | 0.00% | 1 |
| 386. | Directgov: Kartat - Maistraatit | 1 | 1.00 | 1 | 0.00% | 1 |
| 387. | Directgov: Karten - Identity and Passport Service (IPS) Customer Service Centres | 1 | 0.00 | 0 | 0.00% | 1 |
| 388. | Directgov: Locate parking bays for registered disabled drivers | 1 | 1.00 | 1 | 0.00% | 1 |
| 389. | Directgov: Mapas - Oficinas de Registro Local | 1 | 1.00 | 1 | 0.00% | 1 |
| 390. | Directgov: Mapy - Biura lokalne Rejestracja | 1 | 0.00 | 0 | 0.00% | 1 |
| 391. | Directgov: Regulation of licences - highway projection | 1 | 1.00 | 1 | 100.00% | 1 |
| 392. | Directgov: Regulation of licences - pet shops | 1 | 1.00 | 1 | 100.00% | 1 |
| 393. | Directgov: Regulation of refuse - skip permits | 1 | 1.00 | 1 | 100.00% | 1 |
| 394. | Directgov: Report a problem with a pavement | 1 | 1.00 | 1 | 100.00% | 1 |
| 395. | Directgov: Report a problem with street furniture | 1 | 1.00 | 1 | 100.00% | 1 |
| 396. | Directgov: Request a repair of a council communal area (for leaseholders) | 1 | 0.00 | 0 | 0.00% | 1 |
| 397. | Directgov: Request a repair to a communal area of a council property | 1 | 1.00 | 1 | 100.00% | 1 |
| 398. | Directgov: Request snow clearance | 1 | 1.00 | 1 | 0.00% | 1 |
| 399. | Directgov: Skontaktuj się z lokalnymi władzami | 1 | 1.00 | 1 | 100.00% | 1 |
| 400. | Directgov: Skontrolujte, či nárok na príspevok na bývanie | 1 | 1.00 | 1 | 0.00% | 1 |
| 401. | Directgov: Sprawdzaj działek | 1 | 1.00 | 1 | 100.00% | 1 |
| 402. | Directgov: Uzziniet par vidusskolēnu vietām | 1 | 1.00 | 1 | 100.00% | 1 |
| 403. | Directgov: Αίτηση για δωρεάν σχολικά γεύματα | 1 | 1.00 | 1 | 100.00% | 1 |
| 404. | Directgov: მიმართეთ საბავშვო ბაღის ადგილები | 1 | 1.00 | 1 | 100.00% | 1 |
| 405. | Directgov: להגיש בקשה להיתר חניה תג כחול | 1 | 1.00 | 1 | 0.00% | 1 |
| 406. | Item , Inbox folder | 1 | 1.00 | 1 | 100.00% | 1 |
| 407. | uni.net.th Web Mail :: uni.net.th | 1 | 1.00 | 1 | 100.00% | 1 |
| 408. | Websense Email Security Gateway | 1 | 1.00 | 1 | 100.00% | 1 |
| 409. | Directgov : Maps - Local Register Offices# | 0 | 0.00 | 0 | 0.00% | 1 |
| | | | | | | Rows 1 - 409 of 409 |

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