



Cabinet Office

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GDS



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Publishing
Transactions
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From the Cabinet Office website:

About the Cabinet Office

The Cabinet Office sits at the very centre of government, with an overarching purpose of making government work better.

GDS is the bit that does this digitally:

About the Cabinet Office

The Cabinet Office sits at the very centre of government, with an overarching purpose of making government work better.

The UK has a long and deep tradition of delivering excellent public services

This hasn't always translated to digital...



You are here: Parliament home page > Parliamentary business > Publications and Records > Committee Publications > All Select Committee Publications > Commons Select Committees > Public Administration > Public Administration

Public Administration Committee - Twelfth Report Government and IT- "A Recipe For Rip-Offs": Time For A New Approach

Here you can browse the report together with the Proceedings of the Committee. The published report was ordered by the House of Commons to be printed 18 July 2011.

- **Oligopoly of large suppliers and benchmarking** – that without reliable cost comparisons, the Government will not achieve its
- **Legacy systems** - the Government's approach to legacy systems underlying issues. Government should produce a long term risk investment will be needed to migrate and replace existing legacy
- **Capability** – the Government's long-term approach to improving needs. Key immediate skills gaps remain, and there is a lack of strategy.
- **Innovative service provision** – Government needs to go further by default'. Officials should be rewarded for using social media from Directgov and other social media should be used to impro

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- **Oligopoly of large suppliers and benchmarking** – that without reliable cost comparisons, the Government will not achieve its aims.
- **Legacy systems** - the Government's approach to legacy systems is not addressing underlying issues. Government should produce a long term risk register. Significant investment will be needed to migrate and replace existing legacy systems.
- **Capability** – the Government's long-term approach to improving capability is not clear. Key immediate skills gaps remain, and there is a lack of a clear strategy.
- **Innovative service provision** – Government needs to go further than 'do it by default'. Officials should be rewarded for using social media. Information from Directgov and other social media should be used to improve services.

**That's what we're
here to fix**

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**Simpler, Clearer, Faster
services for Users**

**Savings and Innovation
for Government**

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Simpler

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Thursday, 19 January 2012

Mental health advice from the NHS



choices

The NHS choices website offers help and advice on both dementia and depression

- Understanding dementia - NHS choices website 
- Understanding depression - NHS choices website 

Lasting Power of Attorney forms



What is a Lasting Power of Attorney?

When someone applies for a Lasting Power of Attorney it may be objected to them being given responsibility for someone else. Find out if you can object to a Lasting Power of Attorney.

Who can object to a Lasting Power of Attorney?

Only the following people can object to a Lasting Power of Attorney:

- The donor (the person who needs someone to make decisions for them)
- The named persons (the people named in the Lasting Power of Attorney to be told of the application)
- The people who will be given the power to make decisions for someone else (the Office of the Public Guardian or the Court of Protection will contact you if you have not told them how you can have your objections)

Government, citizens and rights

What is a Lasting Power of Attorney?



A Lasting Power of Attorney is a legal document that lets you appoint someone to make decisions about your welfare, money or property. It can be used at any time when if you are not able to make your own decisions. Find out more about a Lasting Power of Attorney.



If you already have an Enduring Power of Attorney

An Enduring Power of Attorney allows someone to make decisions for your property and financial affairs. Enduring Powers of Attorney were replaced by Lasting Powers of Attorney but may still be used if made and signed before October 1 2007.

What is an Enduring Power of Attorney?

An Enduring Power of Attorney is a legal document that allows someone you have chosen to make decisions about your property and financial affairs. The person you choose is called an 'attorney'.

An attorney can make decisions for you when you still have mental capacity, as well as when you lack capacity. For example, it may be easier for you if your attorney carries out tasks like paying your bills for you.

On October 1 2007, the Enduring Power of Attorney was replaced by Lasting Power of Attorney, like an Enduring Power of Attorney, allows someone to make decisions for you if you lack capacity.

An Enduring Power of Attorney that was made and signed before October 1 2007 can still be used.

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An Enduring Power of Attorney that was made and signed before October 1 2007 can still be used.

Registering an Enduring Power of Attorney

All enduring powers of attorney must be registered with the Office of the Public Guardian.



Lasting Power of Attorney

When you register your Lasting Power of Attorney, you will need to pay a fee.

Only Enduring Powers of Attorney made before October 1 2007 can still be used.

When you apply to register your Lasting Power of Attorney, you will need to pay a fee.

This fee is separate for each Lasting Power of Attorney.

For example, if you apply for two Lasting Powers of Attorney, it will cost £20.

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This fee



GUIDE

Lasting Power of Attorney

PART 1
Overview

PART 2
Choose your
attorney

PART 3
Make a Lasting
Power of Attorney

PART 4
Register a Lasting
Power of Attorney

PART 5
How much it costs

PART 6
Object to the
registration of a

PART 1

Overview

A Lasting Power of Attorney lets you appoint someone to make decisions on your behalf. Lasting Powers of Attorney are normally used when someone is unable to make their own decisions.

There are 2 types:

- health and welfare Lasting Power of Attorney
- property and financial affairs Lasting Power of Attorney

You can choose to make one type of Lasting Power of Attorney or both.

Health and welfare Lasting Power of Attorney

RELATED TOPICS

 [Find out if someone has an attorney or deputy acting for them](#)

 [Report a concern about an attorney or deputy](#)

[More from the Family section](#)

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Browse by subject

- ▶ Crime and justice
- ▶ Education and learning
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 - Employment terms and conditions
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- ▶ Government, citizens and rights
- ▶ Health and well-being
- ▶ Home and community
- ▶ Money, tax and benefits
- ▶ Motoring
- ▶ Pensions and retirement planning
- ▶ Travel and transport

Browse by people

- ▶ Young people
- ▶ Britons living abroad
- ▶ Caring for someone
- ▶ Disabled people

Employment

Bank holidays and British Summer Time



Bank holidays are holidays when banks and many other businesses are closed for the day. Public holidays are holidays which have been observed through custom and practice. Find out about the bank and public holiday dates and when the clocks go forward and back for British Summer Time.

Bank and public holidays in England and Wales

England and Wales	2011	2012	2013	2014	2015
New Year's Day	3 January*	2 January*	1 January	1 January	1 January
Good Friday	22 April	6 April	29 March	18 April	3 April
Easter Monday	25 April	9 April	1 April	21 April	6 April
Royal wedding	29 April	-	-	-	-
Early May Bank Holiday	2 May	7 May	6 May	5 May	4 May
Spring Bank Holiday	30 May	4 June*	27 May	26 May	25 May
Queen's Diamond Jubilee	-	5 June	-	-	-
Summer Bank Holiday	29 August	27 August	26 August	25 August	31 August
Christmas Day	26 December*	25 December	25 December	25 December	25 December
Boxing Day	27 December*	26 December	26 December	26 December	28 December*

National Minimum Wage rates

Find out what the current rates are

- ▶ The National Minimum Wage rates

Do it online

- ▶ Search for a job
- ▶ Calculate your statutory redundancy payment
- ▶ Personalised help on your maternity, paternity or adoption rights
- ▶ More online tools



Quick answer

UK bank holidays

These are the dates of UK bank holidays for 2012 and 2013.

[England and Wales](#)[Scotland](#)[Northern Ireland](#)

The next bank holiday in England and Wales is:

Summer bank holiday
27 August

2012 bank holidays in England and Wales

Date	Day	Holiday Name	Notes
02 January	Monday	New Year's Day	Substitute day
06 April	Friday	Good Friday	
09 April	Monday	Easter Monday	
07 May	Monday	Early May bank holiday	

Related topics

[School term and holiday dates](#)

[Holiday entitlement](#)

[More from the Life in the UK section](#)

Faster

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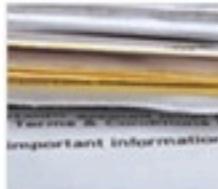
- Crime and justice
- Education and learning
- Employment
- Environment and greener living
- Government, citizens and rights
- Health and well-being
- Home and community
- Money, tax and benefits
- Benefits and financial support
- Expecting or bringing up children**
- Motoring
- Pensions and retirement planning
- Travel and transport

Browse by people

- Young people

Money, tax and benefits

Statutory Maternity Pay



To help you to take time off work before and after your baby is born, you may be able to get Statutory Maternity Pay (SMP). This is a weekly payment from your employer. Find out who can get SMP and how to claim.

Who can get SMP?

To qualify for SMP you must have been:

- employed by the same employer continuously for at least 26 weeks into the 15th week before the week your baby is due (the qualifying week)
- earning on average an amount which at least equals the lower earnings limit which applies on the Saturday at the end of your qualifying week

The lower earnings limit is the amount you have to earn before you are treated as paying National Insurance contributions. This is £102 a week if the end of your qualifying week is in the 2011-12 tax year.

If you have a visa that allows you to live and work in the United Kingdom you may be able to get SMP. If your visa includes the condition that you have "no recourse to public funds" you may still get SMP provided you satisfy the qualifying conditions. The qualifying conditions for SMP depend on your recent employment and earnings history. Because of this SMP does not constitute public funds.

Please read 'Statutory Maternity Pay - eligibility' for more information.

- [Statutory Maternity Pay - eligibility](#)

Money, tax and benefits

Statutory Maternity Pay

You help you to take time off work before and after your baby is born, under the rules for getting Statutory Maternity Pay (SMP). This is a weekly payment from your employer. Find out who can get SMP and how to claim.

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Please read 'Statutory Maternity Pay - eligibility' for more information.

By answering a series of questions you will be given a personalised statement of your rights as a worker during pregnancy and birth. You may then use this information when calculating the SMP you get a statement using this following table:

[Statutory Maternity Pay - eligibility](#)

The following table shows the SMP you would receive if you were:

- not your employer when you start your SMP to claim
- not paid enough because of this date your rights to claim

Please read 'Statutory Maternity Pay - how to claim' for more information.

[Statutory Maternity Pay - how to claim](#)

What happens if you don't get SMP?

If you receive SMP your employer must pay it from 2009/10 and following the rules. If not, your employer must pay you the lower rate of pay. If your employer does not pay you the lower rate of pay, you must give them money from your SMP.

From 2009/10 as used for example to claim the Maternity Allowance (MA), it is important that your employer gives you the pay as soon as possible. Although the rules say you should receive the MA instead of SMP instead of the minimum rate of pay, your employer should complete using a form or letter you can complete online and email it.

[Statutory Maternity Pay \(SMP\) - give HMRC MA rates to employer](#)

[Statutory Maternity Pay \(SMP\) - complete form online and email to employer](#)

[HMRC Maternity Allowance](#)

Information that may affect your SMP

If you are already paying SMP there are circumstances that may affect your entitlement. The following examples provide some information:

[If you receive SMP while receiving MA](#)

This rule says if you receive money starting your SMP instead of the MA for your continuous working you must continue having your entitlement. These are called 'carrying over' MA days. When you have worked the last day and you still have money left in your MA account, you will have SMP for each week in your MA until you receive money.

Please note, if you receive MA days and do a part-time job in the same week, you will receive MA days for each week. This is because each MA day is a separate day regardless of what you do.

[If you receive MA days in your employer's employment before your SMP is paid](#)

If you receive MA days in your employer's employment before your SMP is paid, you can receive MA days and receive MA if you have worked before you receive MA days. You must give your employer money for MA days if you receive MA days.

[If you receive MA days after your employer starts to pay SMP](#)

If you receive MA days after your employer starts to pay SMP and then you receive MA days, you must give your employer money for MA days.

If you receive MA days after your employer starts to pay SMP, you may be paid the full SMP if your employer gives MA instead of SMP, or receive only MA days if your employer gives SMP instead.

[If you receive MA days on same premises](#)

Carry over MA days if you go onto another MA account. If you leave your employer and go onto another MA account, the MA days for your old employer will carry over.

If you leave your employer for SMP, you may be able to claim Employment and Support Allowance, or Universal Credit if you have SMP for another day you did not receive it.

[Statutory Maternity Pay](#)

[Development and Support Allowance - introduction](#)

[SMP if you are claiming benefits on two accounts](#)

If you are eligible for SMP and another benefit or credits, you may be able to claim a different benefit.

If you receive SMP and you have been issued Income Support to help up your income:

[Basic State Maternity Benefit](#)

[Universal Credit](#)

[Statutory Maternity Benefits - introduction](#)



QUICK ANSWER

Maternity pay entitlement

[Start again](#)

1 When is your baby due? **3 May 2008**

[Change this answer](#)

2 Are you employed? **Yes**

[Change this answer](#)

3 Did you start your current job on or before 15 July 2007? **Yes**

[Change this answer](#)

4 How much are you paid?

This is your total take-home pay before any deductions, eg tax.

£ per

[Next step](#)

Savings

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information.



Enter a UK postcode

e.g. SW1A 2AA

Find

or locate me automatically

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type your search here SEARCH

In the last 24 hours



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Posted 12 minutes ago
[Economic development and growth](#)



Government publishes Independent Transparency and Privacy Review
The Cabinet Office has today published an independent review of the impact of transparency on privacy.
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[Economic development and growth](#)



Spelman praises Scottish food and drink industry
Food exports from Scotland break the £1 billion mark for the first time ever.
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Eradicating waste in Whitehall saves £3.75 billion

Government saves more than £100 million on property

What's New With the Whitehall App?
13/01/12

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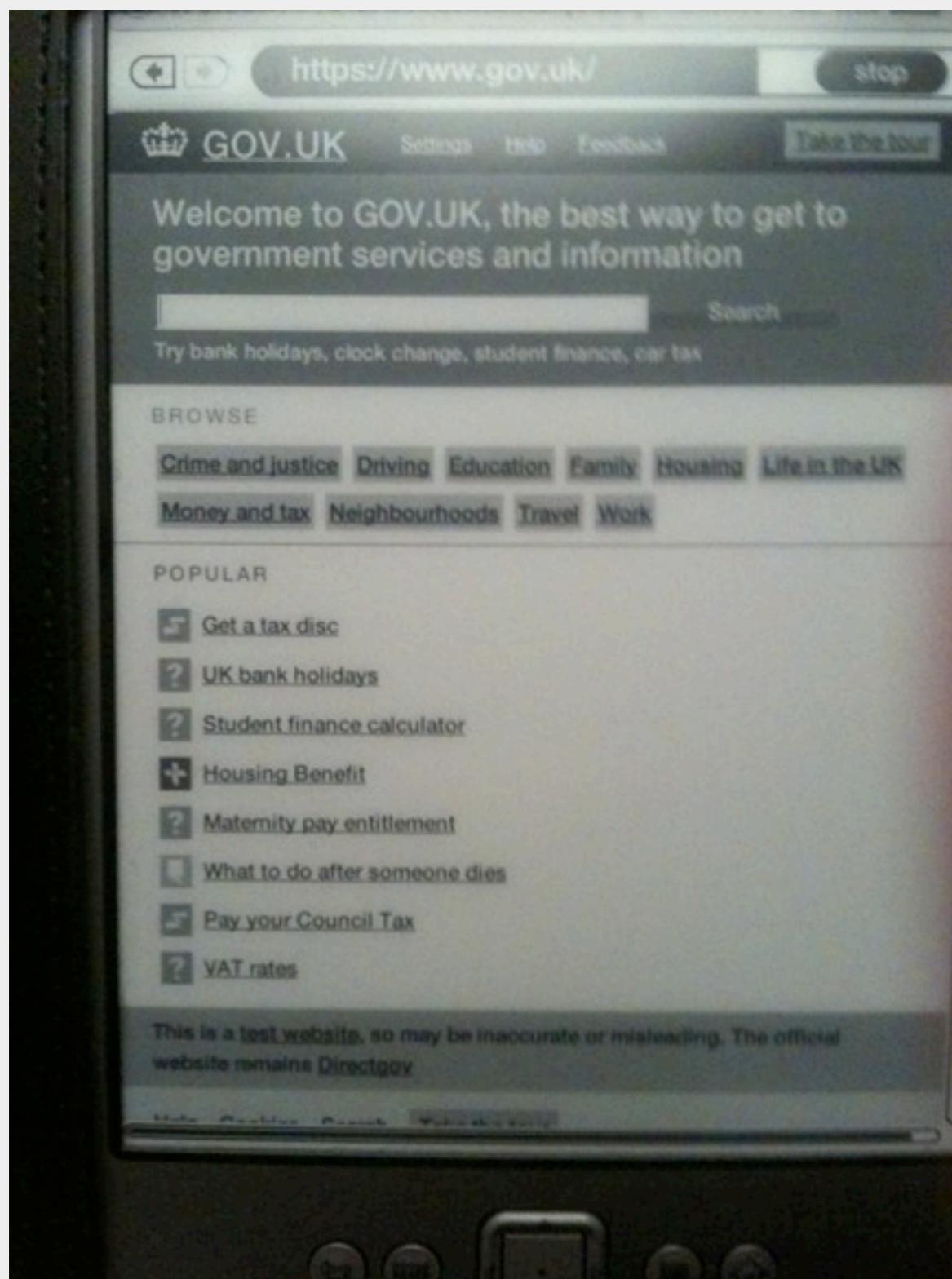
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Going for growth
New campaign launches to support and raise the profile of mid-sized businesses and help them grow into tomorrow's success stories.
Posted 12 minutes ago Economic development and growth



Government publishes Independent Transparency and Privacy Review



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Doing less

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We're doing less



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- ▶ Crime and justice
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- ▶ Employment
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- ▶ **Smallholders: keeping farm animals and bees**
- ▶ Government, citizens and rights
- ▶ Health and well-being
- ▶ Home and community
- ▶ Money, tax and benefits

Environment and greener living

Keeping bees



Bees play an important part in the natural world and grown food crops. The number of bees has been falling in recent years. You can help by increasing survival rates by providing plants for them to feed on.

Why do bees need help?

The honeybee's role in pollinating plants is estimated to be worth between £100 million and £1 billion a year to British agriculture. In the past two years the honeybee population in the UK has been badly hit.

Numbers of honeybees have dropped by 10 to 15 per cent due to bad weather, disease and the use of pesticides.

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- ▶ Home and community
- ▶ Money, tax and benefits
- ▶ Motoring
- ▶ Pensions and retirement planning

Parents

Guarding children against trips and falls



Every year over 390,000 children under the age of five are treated in hospital emergency departments resulting from a fall at home or in the garden. Falls can lead to injuries with long term consequences. These tips will help your child avoid a serious injury.

In the home - general safety tips

- bunk and cabin beds are not suitable for children under six – if you do buy one, make sure your child only plays on the top bunk
- use safety glass in glass doors and windows or cover the panes with film so that they won't shatter if they trip or fall into the glass

We're doing less



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- ▼ Greener home and garden
 - ▶ **Greener gardening**
- ▶ Government, citizens and rights
- ▶ Health and well-being
- ▶ Home and community
- ▶ Money, tax and benefits

Environment and greener living

Barbecues and outdoor heaters: greener



Eating and drinking outdoors is hugely popular – there were 10 million barbecues in 2005 alone. There are ways to entertain outside. Try choosing charcoal or gas barbecue instead of oil-based outdoor heaters.

Pull on a pullover

Wrapping up warm or going indoors when you get chilly is greener than staying outside. Barbecues and outdoor heaters that are powered by gas or electricity, use a lot of energy, contributing to climate change. A gas barbecue emits the same amount of carbon dioxide in four hours as the average car emits in a month.

We're focused on tasks - getting to the 'quick do'

The screenshot shows a web browser window for the GOV.UK website, specifically the service for replacing a lost, stolen, damaged, or destroyed driving licence. The page title is "Replace a lost, stolen, damaged or destroyed driving licence". The main content area features a large heading "Replace a lost, stolen, damaged or destroyed driving licence" with a "Service" icon (green arrow pointing right, orange arrow pointing left). A callout box states "This service requires a [Government Gateway](#) account." Below this, a green box contains text about applying online using a Government Gateway ID. A "Get started >" button is at the bottom. On the right, a sidebar titled "Related topics" lists links to "Change the address on your driving licence", "Change the photo on your driving licence", "Government Gateway", "Changing the name on your driving licence", "Identity documents needed for a driving licence application", and "Exchange your paper driving licence for a photocard licence".

Replace a lost, stolen, damaged or destroyed driving licence

This service requires a [Government Gateway](#) account.

If your driving licence has been lost, stolen, damaged or destroyed you can apply and pay for a new one online. Apply using your Government Gateway ID. If you don't have one or need to re-register, you'll get an ID as part of your application.

Get started >

Related topics

- [Change the address on your driving licence](#)
- [Change the photo on your driving licence](#)
- [Government Gateway](#)
- [Changing the name on your driving licence](#)
- [Identity documents needed for a driving licence application](#)
- [Exchange your paper driving licence for a photocard licence](#)

We're focused on tasks - getting to the 'quick do'

A screenshot of a web browser displaying the GOV.UK website at <https://www.gov.uk/change-address-driving-licence>. The page is titled 'Change the address on your driving licence' and features a 'Service' icon with arrows. A message states: 'This service requires a [Government Gateway](#) account.' Below this, a green box contains the text: 'You can change the address on your driving licence online. Apply using your Government Gateway ID; if you don't have one or need to re-register, you'll get an ID as part of your application.' A 'Get started >' button is present, along with a link to the Directgov website. The right sidebar lists 'Related topics' including links to change vehicle registration, photo on driving licence, name on driving licence, and more from the Driving section.

Change the address on your driving licence

This service requires a [Government Gateway](#) account.

You can change the address on your driving licence online. Apply using your Government Gateway ID; if you don't have one or need to re-register, you'll get an ID as part of your application.

Get started >

on the Directgov website

Related topics

- [Change your name and address on your vehicle registration certificate \(V5C\)](#)
- [Change the photo on your driving licence](#)
- [Changing the name on your driving licence](#)
- [More from the Driving section](#)

We're focused on tasks - getting to the 'quick do'

The screenshot shows a web browser window for the 'Track your passport application' service. The address bar displays the URL <https://www.gov.uk/track-your-passport-application>. The page header includes the GOV.UK logo (BETA), Settings, Help, Feedback, and a search bar. Below the header, the breadcrumb navigation shows Home > Travel. The main content area features a 'Service' icon (a green arrow pointing right) and the heading 'Track your passport application'. A green callout box contains text about filling an online form for updates and a 3-week wait period. A large 'Get started' button with a right-pointing arrow is prominent. To the right, a sidebar titled 'Related topics' lists 'UK Bank Holidays' and 'More from the Travel section'.

Track your passport application

You can fill in an online form to ask for an update on your passport application. You'll get an email back within 1 day.

You should allow 3 weeks after you submit your application before you use this service.

Get started >

on the Directgov website

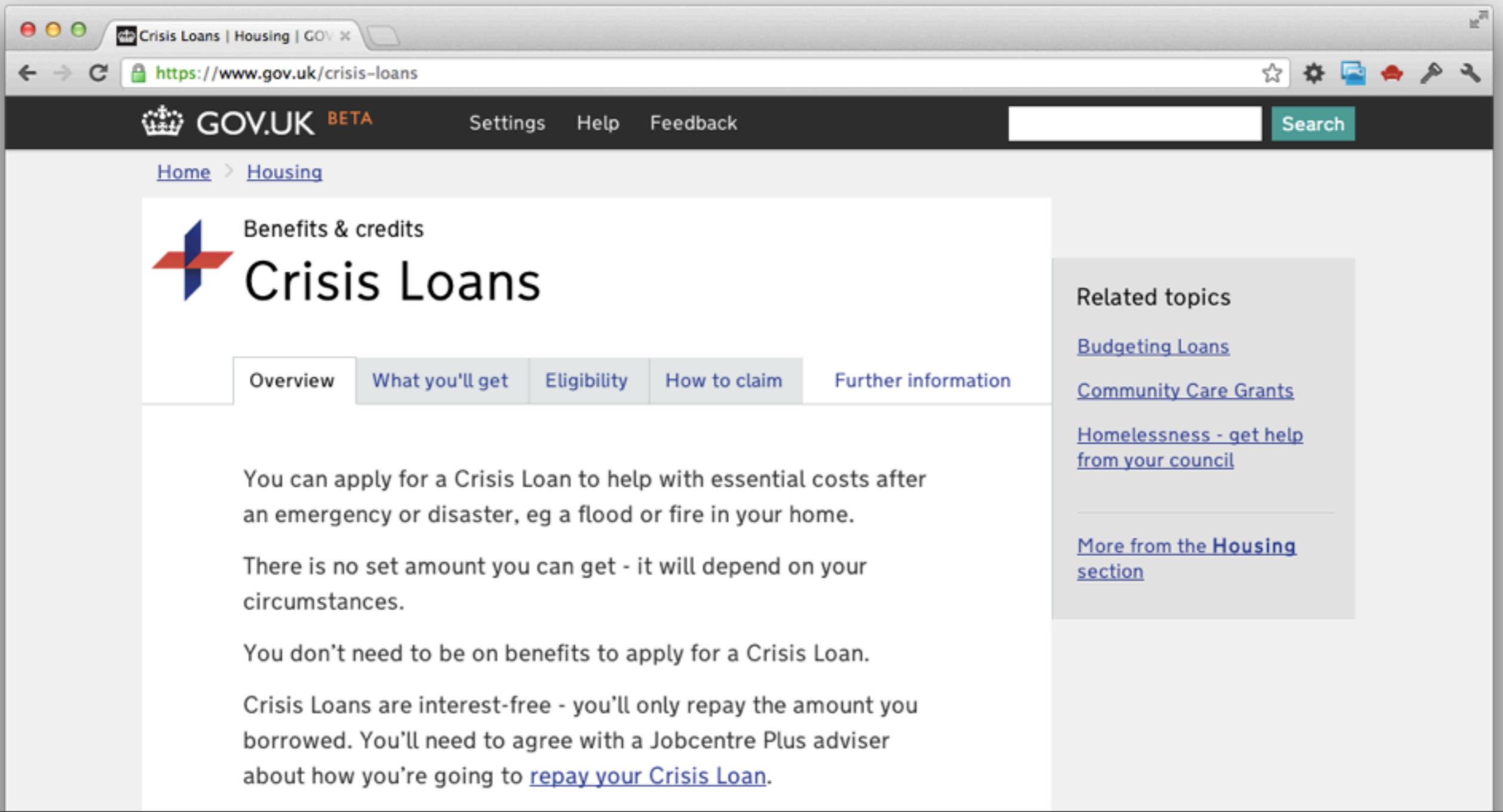
What you need to know

Related topics

UK Bank Holidays

More from the Travel section

We're optimising for the common case but not ignoring the edge



A screenshot of a web browser displaying the GOV.UK Crisis Loans page. The page is titled 'Crisis Loans | Housing | GOV.UK' and is marked as 'BETA'. The main content area features a large blue plus sign icon and the text 'Benefits & credits' followed by 'Crisis Loans'. Below this are five tabs: 'Overview' (selected), 'What you'll get', 'Eligibility', 'How to claim', and 'Further information'. The 'Overview' tab contains text about applying for a Crisis Loan after an emergency or disaster, mentioning that there is no set amount and that you don't need to be on benefits. It also states that Crisis Loans are interest-free and must be repaid. A sidebar on the right is titled 'Related topics' and lists links to 'Budgeting Loans', 'Community Care Grants', and 'Homelessness - get help from your council'. There is also a link to 'More from the Housing section'.

Crisis Loans | Housing | GOV.UK BETA

https://www.gov.uk/crisis-loans

GOV.UK BETA

Settings Help Feedback

Search

Home > Housing

Benefits & credits

 Crisis Loans

Overview What you'll get Eligibility How to claim Further information

You can apply for a Crisis Loan to help with essential costs after an emergency or disaster, eg a flood or fire in your home.

There is no set amount you can get - it will depend on your circumstances.

You don't need to be on benefits to apply for a Crisis Loan.

Crisis Loans are interest-free - you'll only repay the amount you borrowed. You'll need to agree with a Jobcentre Plus adviser about how you're going to [repay your Crisis Loan](#).

Related topics

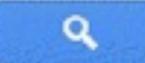
[Budgeting Loans](#)

[Community Care Grants](#)

[Homelessness - get help from your council](#)

[More from the Housing section](#)

We're acknowledging that people start with search

Google driving test 

Search About 212,000,000 results (0.21 seconds)

Everything Ads - Why these ads?

[£9 Driving Lessons | reddrivingschool.com](#)
www.reddrivingschool.com/2for1
RED Driving School Offer Great Value With Lessons From Just £9!
Today - 2 Hours For The Price 1. - Road Safety - Contact Us - Join RED

Images Ads - Why these ads?

[Intensive Driving course](#)
www.carcaptain.com
Lightning Fast Driving Test booking
NEXT week Guaranteed in London
 London W1U 6PZ
0800 860 0186

Maps

Videos

News

Shopping

More

London, UK Change location

The web Pages from the UK

Any time

Past hour

Past 24 hours

Past week

Past month

Past year

[Driving Test - Book Practical Driving Tests Online](#)
www.bookyourpracticaltestonline.com
Practical Test Booking Service

[Official Driving Test - Online Booking Service](#)
www.directbooking.org.uk
All UK Test Centres.

[Driving Standards Agency - Department for Transport](#)
www.dft.gov.uk/dsa
The Highway Code joins Twitter and Facebook DSA driving theory test Changes to the theory test: the facts Driving tests and bad weatherFind out what you ...
DSA online services - How to contact DSA - Contact us - Recruitment

[Practical test: Directgov - Motoring](#)
www.direct.gov.uk/.../LearnorAndNewDrivers/PracticalTest/index.htm...
Get official DSA advice about the practical driving test, book your test with no extra fees, and find out what happens on the day.
How to book and manage your ... - Practical test for cars explained

[Cheap Driving Lessons](#)
www.diamonddriveintensive.co.uk
3 Lessons £51.00 more offers call 07723013589 Pass test 2 - 8 Days

[Driving Theory Test](#)
www.sgdrivingtest.com
100 days unlimited access
Driving Theory Question Bank

[Pass Your Car Theory Test](#)
www.drivingtheory4all.co.uk/Car
This educational site rated 

We're acknowledging that people start with search

Directgov
Public services all in one place

Cymreig | Accessibility | Help | Site Index | **A A A**

Search this site **Go**

Home | Contacts | Do it online | Newsroom | Video Friday, 20 January 2012

Browse by subject

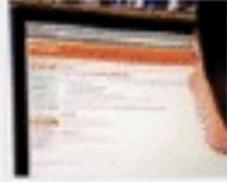
- Crime and justice
- Education and learning
- Employment
- Environment and greener living
- Government, citizens and rights
- Health and well-being
- Home and community
- Money, tax and benefits
- Motoring
- Learners and new drivers and riders
- Practical test**
- Pensions and retirement planning
- Travel and transport

Browse by people

- Young people
- Britons living abroad
- Caring for someone
- Disabled people
- Parents

Motoring

Practical driving test

 **Book and manage your practical driving test**
The quickest and easiest way to book and manage your practical test is online

- Book your practical driving test
- Check, change or cancel your practical driving test

How to book and manage your practical driving test
Find out how to book, check, change or cancel your practical driving test online, or by phone or post

Car practical test explained
Find out what happens during your practical test, including the 'show me, tell me' questions, reverse exercise and independent driving

Motorcycle practical test explained
Find out what happens during the two modules of the practical motorcycle test, including the off-road exercises and the on-road riding

Independent driving and riding section of the practical test
Find out what happens during the independent driving section of your driving test, and how you'll be assessed

Driving test fees


Driving tests in bad weather

Your driving test might be affected if there's bad weather on the day

- Driving tests: bad weather

Do it online

- Book your practical driving test online
- Check, change or cancel your practical driving test online
- Find your nearest
- Apply for out-of-pocket expenses for a cancelled driving test
- Motoring services available online...

Driving test fees

We're acknowledging that people start with search

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Search this site **Go**

Home | Contacts | Do it online | Newsroom | Video

Friday, 20 January 2012

Browse by subject

- ▶ Crime and justice
- ▶ Education and learning
- ▶ Employment
- ▶ Environment and greener living
- ▶ Government, citizens and rights
- ▶ Health and well-being
- ▶ Home and community
- ▶ Money, tax and benefits
- ▶ Motoring
- ▶ Pensions and retirement planning
- ▶ Travel and transport

Browse by people

- ▶ Young people
- ▶ Britons living abroad
- ▶ Caring for someone
- ▶ Disabled people
- ▶ Parents

Do it online

Book your official DSA driving theory test online

The quickest and easiest way to book your official Driving Standards Agency (DSA) car, motorcycle, lorry or bus driving theory test is online. When you book using this official service, you only pay the cost of the test – there's no extra booking fee.

What you will need

To book your driving theory test online you need:

- your valid Great Britain or Northern Ireland provisional driving licence number
- your credit or debit card details

Start booking

Protecting your data

You can read the Data Protection Act 1998 - Fair Processing Notice for DSA before you start your booking.

▶ [Data Protection Act 1998 - Fair Processing Notice](#)

How to pay for your test

DSA can only accept the following cards:

- Delta
- MasterCard
- Visa
- American Express

The cost

When you book your test on Directgov, you only pay the cost of your theory test - there's no extra booking fee

Need to change your test?



If you need to check, change or cancel your theory test, do it online

- ▶ Check, change or cancel your DSA driving theory test online

Do it online

- ▶ Take an official practice theory driving test
- ▶ Apply for your tax disc online
- ▶ Book a driver trainer theory test online
- ▶ Check your vehicle's MOT status and history online
- ▶ Tell DVLA your vehicle is off road (SORN)

Online benefits advice

We're acknowledging that people start with search

Directgov

Service provided by



Driving Standards Agency book your theory test

To complete this booking you will need the candidate's driving licence, your credit or debit card and a suitable email address for the receipt of a confirmation.

Your test

Select category

Please select one...

Choose the language you want to read your theory test in.

- English
- Welsh

Do you need any special arrangements?

For example, listening to the test questions through headphones in your own language, or seeing the questions and answers in British Sign Language?

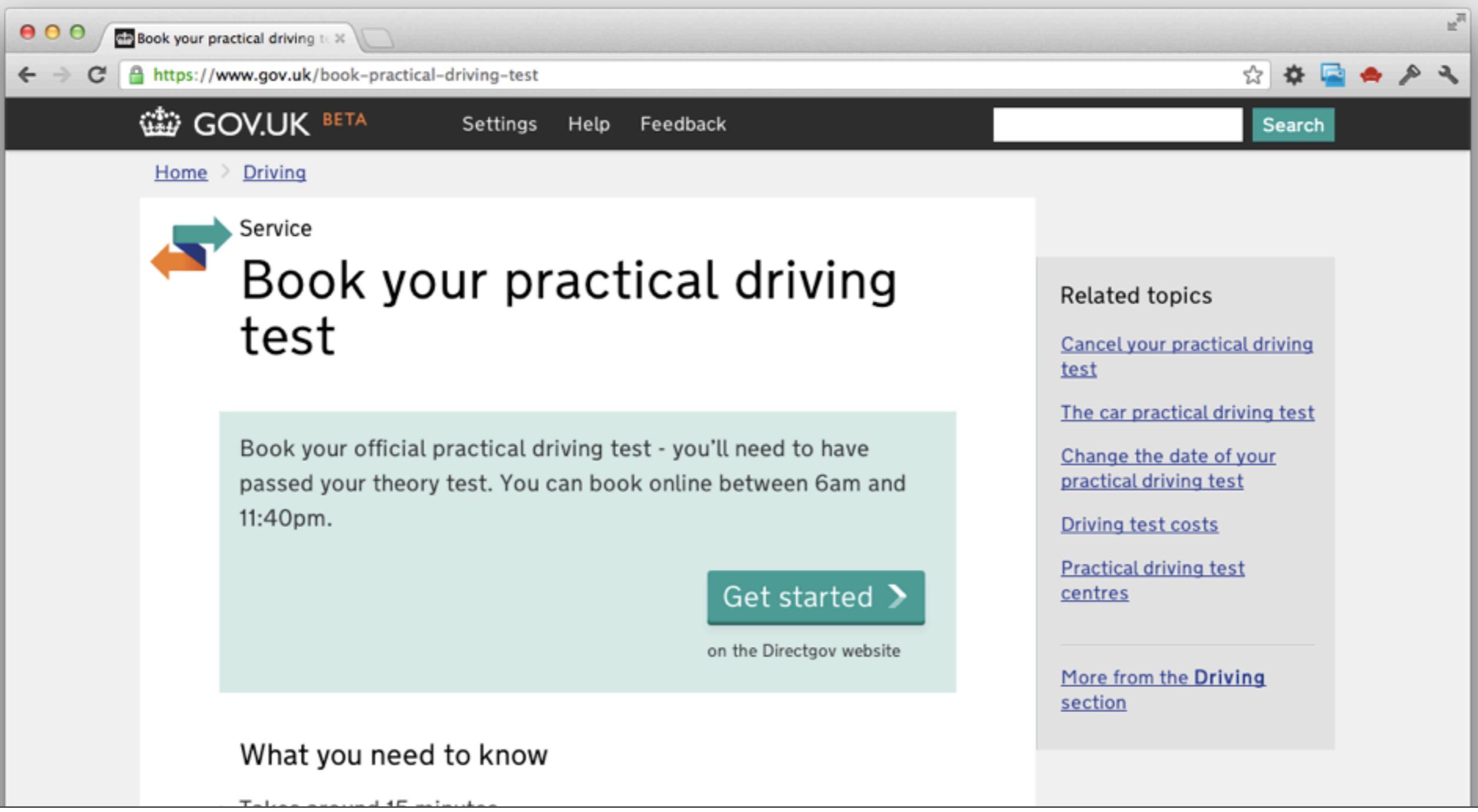
- No
- Yes

- Start
- Your test
- Preferences
- Test date
- Candidate details
- Summary
- Payment
- Confirmation

Help with this service

If you experience problems when using this service, please contact DSA customer service team

We're acknowledging that people start with search



A screenshot of a web browser displaying the GOV.UK website for booking a practical driving test. The page title is "Book your practical driving test". The URL in the address bar is <https://www.gov.uk/book-practical-driving-test>. The page features a "Service" icon with arrows pointing left and right. The main heading is "Book your practical driving test". Below it, a green box contains text: "Book your official practical driving test - you'll need to have passed your theory test. You can book online between 6am and 11:40pm." A "Get started" button with a right-pointing arrow is located in this box. Below the button, smaller text says "on the Directgov website". To the right, there's a sidebar titled "Related topics" with links to "Cancel your practical driving test", "The car practical driving test", "Change the date of your practical driving test", "Driving test costs", and "Practical driving test centres". At the bottom, a link says "More from the Driving section". The browser interface includes standard navigation buttons, a search bar, and a GOV.UK header with "GOV.UK BETA", "Settings", "Help", and "Feedback" links.

134 are journeys from
GOV.UK to local
government

434 local authorities

434 websites

No need to understand
structure of
government

GDS

Housing Benefit information

https://www.gov.uk/apply-housing-benefit-from-council

GOV.UK BETA

Settings Help Feedback

Search

Home > Housing

Service

Housing Benefit information from your council

You can apply for Housing Benefit through your local council to help pay your rent.

Enter a UK postcode e.g. SW1A 2AA Find

or [locate me automatically](#) Sets a cookie

Related topics

[Housing Benefit](#)

[Appeal a Housing Benefit decision](#)

More from the [Housing](#) section

What you need to know

- Available in England only

You can apply in different ways - read the information on [Housing Benefit](#) to find out more.

Last updated: 21 June 2012

[Home](#) > [Driving](#)

Service

Get a parking permit

Your council has information on parking permit schemes in your area.



Your location is set to **Lambeth, London**.
[Change your location](#)

[Get started >](#)

on the London Borough of Lambeth website

Related topics

[Parking tickets](#)[Rent a council garage](#)[Appeal a parking fine](#)[More from the Driving section](#)

What you need to know

- Available in England only

Last updated: 02 July 2012

This is a [test website](#), so may be inaccurate or misleading. The official websites remain [Directgov](#), [Businesslink](#), and the website of

[Home](#) > [Housing](#)

Service

Search the register of planning decisions

Plans for all new developments that need planning permission are made public by the council. This could be an extension to your neighbour's property or a new school in your area. Check out how you can view proposed building plans and object or comment on them.



Your location is set to **Lambeth, London**.
[Change your location](#)

[Get started >](#)

on the London Borough of Lambeth website

What you need to know

- Available in England only

Related topics

[Planning permission](#)[Find local consultations](#)[More from the **Housing** section](#)

Pay your Council Tax | Housing

<https://www.gov.uk/pay-council-tax>

GOV.UK BETA

Settings Help Feedback

Search

Home > Housing

Service

Pay your Council Tax

Pay Council Tax online or by other methods such as direct debit.

Your location is set to Lambeth, London.
[Change your location](#)

Get started >

on the London Borough of Lambeth website

Related topics

[Council Tax Benefit](#)

[Council Tax](#)

[Council Tax bands](#)

[More from the Housing section](#)

What you need to know

- Available in England only

Last updated: 02 July 2012

This is a [test website](#), so may be inaccurate or misleading. The official websites remain [Directgov](#), [Businesslink](#), and the website of the [relevant government department or organisation](#)

We need your help to
make those journeys
as short and simple to
use as possible.

Create GDS
Publishing
Transactions
Wholesale, not just retail

GDS

We receive at least 693 million calls a year at an average cost of £6.28.

150 million of these are self-reported as ‘avoidable’.

The only way to fix this is to harness the same network effects that mean Facebook can serve 845 million users with 3000 employees or Twitter can serve 250 million tweets a day with 600.

Common platforms
Common tools
Common analysis
Shared learning

50 million users is an opportunity not a problem
- it's how we learn to do this really well

We're making a start...

GDS

For lasting power of attorney we will deliver:

Office of the
Public Guardian

2012:

£130 to register (+solicitor)
10 weeks to process form
Application by paper
Confirmation by post
Payment by cheque

2013:

Less than a passport
4 weeks to process form
Application online
Confirmation by email
Payment online

GDS

Create GDS Publishing Transactions

Wholesale, not just retail

Opening and formatting
our data so people don't
have to visit our sites to
use our services





Cabinet Office

Richard Pope
Product Manager
Government Digital Service
[@richardjpope](https://twitter.com/richardjpope)

GDS