

## Persona

## Demographics

• Profile Namita Thapper

Gender Female

• Age 32

• Location Brampton, CA

• Job Purchasing department manager;\$76k

## Goals

- Needs a ss(4A) width shoe
- Would like to purchase several pairs to fit occasion, style and color
- Hopping to find that she doesn't have to sacrifice styles or options when searching

## Frustrations

- Not being able to filter available shoes by width
- Getting far fewer options when she applies width filter
- No other recommended shoes when she's looking at a pair she particularly likes