Providing data-driven suggestions for HR

Description and Deliverables

This capstone project is to analyze a dataset and build predictive models that can provide insights to the Human Resources (HR) department of a large consulting firm.

Upon completion, we will have two artifacts that we would be able to present to future employers. One is a brief one-page summary of this project that we would present to external stakeholders as the data professional in Salifort Motors. We either use a regression model or machine learning model to predict whether or not an employee will leave the company. The exemplar following this activity shows both approaches, but we only need to do one.

In this deliverables, we will include the model evaluation (and interpretation if applicable), a data visualization(s) of my choice that is directly related to the question I ask, ethical considerations, and the resources we used to troubleshoot and find answers or solutions.

PACE stages

Pace: Plan

Consider the questions in the PACE Strategy Document to reflect on the Plan stage.

In this stage, consider the following:

Understand the business scenario and problem

The HR department at Salifort Motors wants to take some initiatives to improve employee satisfaction levels at the company. They collected data from employees, but now they don't know what to do with it. They refer to me as a data analytics professional and ask me to provide data-driven suggestions based on my understanding of the data. They have the following question: what's likely to make the employee leave the company?

My goals in this project are to analyze the data collected by the HR department and to build a model that predicts whether or not an employee will leave the company.

If we can predict employees likely to quit, it might be possible to identify factors that contribute to their leaving. Because it is time-consuming and expensive to find, interview, and hire new employees, increasing employee retention will be beneficial to the company.

Familiarize yourself with the HR dataset

In this <u>dataset (https://www.kaggle.com/datasets/mfaisalqureshi/hr-analytics-and-job-prediction?</u> select=HR comma sep.csv), there are 14,999 rows, 10 columns, and these variables:

Variable	Description
satisfaction_level	Employee-reported job satisfaction level [0–1]
last_evaluation	Score of employee's last performance review [0-1]
number_project	Number of projects employee contributes to
average_monthly_hours	Average number of hours employee worked per month
time_spend_company	How long the employee has been with the company (years)
Work_accident	Whether or not the employee experienced an accident while at work
left	Whether or not the employee left the company
promotion_last_5years	Whether or not the employee was promoted in the last 5 years
Department	The employee's department
salary	The employee's salary (U.S. dollars)

Reflect on these questions as we complete the plan stage.

- Who are the stakeholders for this project?
- · What are we trying to solve or accomplish?
- What are my initial observations when I explore the data?
- · What resources do I find yourself using as I complete this stage?
- Do I have any ethical considerations in this stage?

Step 1. Imports

- · Import packages
- Load dataset

Import packages

```
[1]: # Import packages
     # For data manipulation
     import numpy as np
     import pandas as pd
     # For data visualization
     import matplotlib.pyplot as plt
     import seaborn as sns
     # For displaying all of the columns in dataframes
     pd.set_option('display.max_columns', None)
     # For data modeling
     from xgboost import XGBClassifier
     from xgboost import XGBRegressor
     from xgboost import plot_importance
     from sklearn.linear_model import LogisticRegression
     from sklearn.tree import DecisionTreeClassifier
     from sklearn.ensemble import RandomForestClassifier
     # For metrics and helpful functions
     from sklearn.model_selection import GridSearchCV, train_test_split
     from sklearn.metrics import accuracy_score, precision_score, recall_score,\
     f1 score, confusion matrix, ConfusionMatrixDisplay, classification report
     from sklearn.metrics import roc auc score, roc curve
     from sklearn.tree import plot_tree
     # For saving models
     import pickle
```

Load dataset

```
[2]: # RUN THIS CELL TO IMPORT YOUR DATA.

# Load dataset into a dataframe
df0 = pd.read_csv("HR_capstone_dataset.csv")

# Display first few rows of the dataframe
df0.head()
```

Out[2]:

	satisfaction_level	last _.	_evaluation	number	_project	average_montly_hours	time_spend_company
0	0.38		0.53		2	157	3
1	0.800	0.86	5 2	262 6			
2	0.11	0.88	7 2	272 4			
3	0.720	0.87	5 2	223 5			
4	0.37	0.52	2	159 3			
4							>

Step 2. Data Exploration (Initial EDA and data cleaning)

- · Understand my variables
- Clean the dataset (missing data, redundant data, outliers)

Gather basic information about the data

```
In [3]: # Gather basic information about the data
df0.info()
```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 14999 entries, 0 to 14998
Data columns (total 10 columns):
Column Non-Null Columns

#	Column	Non-Null Count	Dtype
0	satisfaction_level	14999 non-null	float64
1	last_evaluation	14999 non-null	float64
2	number_project	14999 non-null	int64
3	average_montly_hours	14999 non-null	int64
4	time_spend_company	14999 non-null	int64
5	Work_accident	14999 non-null	int64
6	left	14999 non-null	int64
7	<pre>promotion_last_5years</pre>	14999 non-null	int64
8	Department	14999 non-null	object

```
In
```

```
9 salary 14999 non-null object dtypes: float64(2), int64(6), object(2) memory usage: 1.1+ MB
```

Gather descriptive statistics about the data

```
[4]: # Gather descriptive statistics about the data df0.describe()
```

Out[4]:

	satisfaction_level	last_evaluation	number_project	average_montly_hours	time_spend_com
count	14999.000000	14999.000000	14999.000000	14999.000000	14999.00
mean	0.612834	0.716102	3.803054	201.050337	3.49
std	0.248631	0.171169	1.232592	49.943099	1.46
min	0.090000	0.360000	2.000000	96.000000	2.00
25%	0.440000	0.560000	3.000000	156.000000	3.00
50%	0.640000	0.720000	4.000000	200.000000	3.00
75%	0.820000	0.870000	5.000000	245.000000	4.00
max	1.000000	1.000000	7.000000	310.000000	10.00
4					>

Rename columns

As a data cleaning step, rename the columns as needed. Standardize the column names so that they are all in snake_case , correct any column names that are misspelled, and make column names more concise as needed.

'average monthly hours', 'tenure', 'work accident', 'left',

```
'promotion_last_5years', 'department', 'salary'],
dtype='object')
```

Check missing values

Check for any missing values in the data.

```
In [7]: # Check for missing values
        df0.isna().sum()
Out[7]: satisfaction_level
                                  0
        last_evaluation
                                   0
        number_project
                                   0
        average_monthly_hours
                                   0
        tenure
                                   0
                                   0
        work accident
        left
                                   0
                                   0
         promotion_last_5years
        department
                                   0
         salary
                                   0
        dtype: int64
```

There are no missing values in the data.

Check duplicates

Check for any duplicate entries in the data.

```
In [8]: # Check for duplicates
df0.duplicated().sum()
```

Out[8]: 3008

3,008 rows contain duplicates. That is 20% of the data.

```
In [9]: # Inspect some rows containing duplicates as needed
df0[df0.duplicated()].head()
```

Out[9]:		satisfaction_level	last_evaluation	number_project	average_monthly_hours	tenure	work_ac
	396	0.46	0.57	2	139	3	
	866	0.41	0.46	2	128	3	
	1317	0.37	0.51	2	127	3	
	1368	0.41	0.52	2	132	3	
	1461	0.42	0.53	2	142	3	
	4						>

The above output shows the first five occurences of rows that are duplicated farther down in the dataframe. How likely is it that these are legitimate entries? In other words, how plausible is it that two employees self-reported the exact same response for every column?

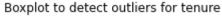
We could perform a likelihood analysis by essentially applying Bayes' theorem and multiplying the probabilities of finding each value in each column, but this does not seem necessary. With several continuous variables across 10 columns, it seems very unlikely that these observations are legitimate. we can proceed by dropping them.

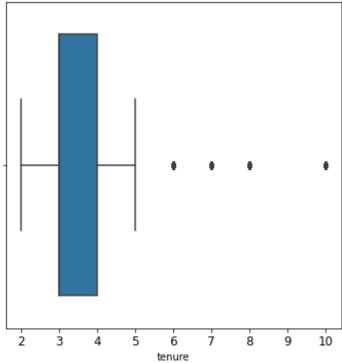
Out[10]:	_	satisfaction_level	last_evaluat	ion	number_p	roject	average_monthly_hou	irs tenure	work_accide
	0	0.38	0.53	2	157	3			
	1	0.80	0.86	5	262	6			
	2	0.11	0.88	7	272	4			
	3	0.72	0.87	5	223	5			
	4	0.37	0.52	2	159	3			
	4								•

Check outliers

Check for outliers in the data.

```
In [11]: # Create a boxplot to visualize distribution of `tenure` and detect any outli
    plt.figure(figsize=(6,6))
    plt.title('Boxplot to detect outliers for tenure', fontsize=12)
    plt.xticks(fontsize=12)
    plt.yticks(fontsize=12)
    sns.boxplot(x=df1['tenure'])
    plt.show()
```





The boxplot above shows that there are outliers in the tenure variable.

It would be helpful to investigate how many rows in the data contain outliers in the tenure column.

```
In [12]: # Determine the number of rows containing outliers

# Compute the 25th percentile value in `tenure`
percentile25 = df1['tenure'].quantile(0.25)

# Compute the 75th percentile value in `tenure`
percentile75 = df1['tenure'].quantile(0.75)

# Compute the interquartile range in `tenure`
iqr = percentile75 - percentile25

# Define the upper limit and lower limit for non-outlier values in `tenure`
upper_limit = percentile75 + 1.5 * iqr lower_limit = percentile25 - 1.5 *
iqr print("Lower limit:", lower_limit) print("Upper limit:", upper_limit)

# Identify subset of data containing outliers in `tenure`
outliers = df1[(df1['tenure'] > upper_limit) | (df1['tenure'] < lower_limit)]</pre>
```

```
# Count how many rows in the data contain outliers in `tenure`
print("Number of rows in the data containing outliers in `tenure`:", len(outlie
Lower limit: 1.5
Upper limit: 5.5
Number of rows in the data containing outliers in `tenure`: 824
```

Certain types of models are more sensitive to outliers than others. When we get to the stage of building the model, we consider whether to remove these outliers based on the type of model we decide to use.

Pace: Analyze Stage

• Perform EDA (analyze relationships between variables)

Reflect on these questions as you complete the analyze stage.

- What did we observe about the relationships between variables?
- What do we observe about the distributions in the data?
- What transformations did we make with the data? Why did I chose to make those decisions?
- What are some purposes of EDA before constructing a predictive model?
- What resources do I find yourself using as I complete this stage?
- Do I have any ethical considerations in this stage?

Step 2. Data Exploration (Continue EDA)

Begin by understanding how many employees left and what percentage of all employees this fit

```
In [13]: # Get numbers of people who left vs. stayed
    print(df1['left'].value_counts())
    print()

# Get percentages of people who left vs. stayed
    print(df1['left'].value_counts(normalize=True))

0    10000
1    1991
Name: left, dtype: int64

0    0.833959
1    0.166041
Name: left, dtype: float64
```

Data visualizations

Now, examine variables that we're interested in, and create plots to visualize relationships between variables in the data.

We could start by creating a stacked boxplot showing average_monthly_hours distributions for number_project, comparing the distributions of employees who stayed versus those who left.

Box plots are very useful in visualizing distributions within data, but they can be deceiving without the context of how big the sample sizes that they represent are. So, we could also plot a stacked histogram to visualize the distribution of number_project for those who stayed and those who left.



It might be natural that people who work on more projects would also work longer hours. This appears to be the case here, with the mean hours of each group (stayed and left) increasing with number of projects worked. However, a few things stand out from this plot.

1. There are two groups of employees who left the company: (A) those who worked considerably less than their peers with the same number of projects, and (B) those who worked much more. Of those in group A, it's possible that they were fired. It's also possible

- that this group includes employees who had already given their notice and were assigned fewer hours because they were already on their way out the door. For those in group B, it's reasonable to infer that they probably quit. The folks in group B likely contributed a lot to the projects they worked in; they might have been the largest contributors to their projects.
- 2. Everyone with seven projects left the company, and the interquartile ranges of this group and those who left with six projects was ~255–295 hours/week—much more than any other group.
- 3. The optimal number of projects for employees to work on seems to be 3–4. The ratio of left/stayed is very small for these cohorts.
- 4. If we assume a work week of 40 hours and two weeks of vacation per year, then the average number of working hours per month of employees working Monday–Friday = 50 weeks * 40 hours per week / 12 months = 166.67 hours per month. This means that, aside from the employees who worked on two projects, every group—even those who didn't leave the company—worked considerably more hours than this. It seems that

```
In [15]: # Get value counts of stayed/left for employees with 7 projects
df1[df1['number_project']==7]['left'].value_counts()
```

Out[15]: 1 145

Name: left, dtype: int64

This confirms that all employees with 7 projects did leave.

Next, we could examine the average monthly hours versus the satisfaction levels.

In [16]: # Create a plot as needed # Create scatterplot of `average_monthly_hours` versus `satisfaction_level`, co plt.figure(figsize=(16, 9)) sns.scatterplot(data=df1, x='average_monthly_hours', y='satisfaction_level', hu plt.axvline(x=166.67, color='#ff6361', label='166.67 hrs./mo.', ls='--') plt.legend(labels=['166.67 hrs./mo.', 'left', 'stayed']) plt.title('Monthly hours by last evaluation score', fontsize='14');



The scatterplot above shows that there was a sizeable group of employees who worked ~240–315 hours per month. 315 hours per month is over 75 hours per week for a whole year. It's likely this is related to their satisfaction levels being close to zero.

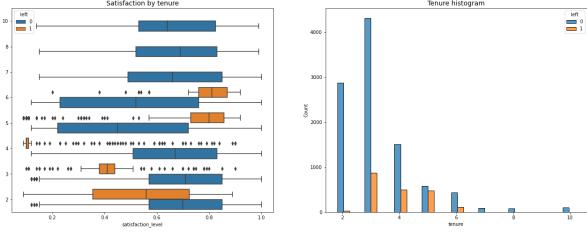
The plot also shows another group of people who left, those who had more normal working hours. Even so, their satisfaction was only around 0.4. It's difficult to speculate about why they might have left. It's possible they felt pressured to work more, considering so many of their peers worked more. And that pressure could have lowered their satisfaction levels.

Finally, there is a group who worked ~210–280 hours per month, and they had satisfaction levels ranging ~0.7–0.9.

Note the strange shape of the distributions here. This is indicative of data manipulation or synthetic data.

For the next visualization, it might be interesting to visualize satisfaction levels by tenure.

In [17]: # Create a plot as needed # Set figure and axes fig, ax = plt.subplots(1, 2, figsize = (22,8)) # Create boxplot showing distributions of `satisfaction_level` by tenure, compa sns.boxplot(data=df1, x='satisfaction_level', y='tenure', hue='left', orient="h ax[0].invert_yaxis() ax[0].set_title('Satisfaction by tenure', fontsize='14') # Create histogram showing distribution of `tenure`, comparing employees who st tenure_stay = df1[df1['left']==0]['tenure'] tenure_left = df1[df1['left']==1]['tenure'] sns.histplot(data=df1, x='tenure', hue='left', multiple='dodge', shrink=5, ax=a ax[1].set_title('Tenure histogram', fontsize='14') plt.show(); Tenure histogram



There are many observations we could make from this plot.

- Employees who left fall into two general categories: dissatisfied employees with shorter tenures and very satisfied employees with medium-length tenures.
- Four-year employees who left seem to have an unusually low satisfaction level. It's worth investigating changes to company policy that might have affected people specifically at the four-year mark, if possible.
- The longest-tenured employees didn't leave. Their satisfaction levels aligned with those of newer employees who stayed.
- The histogram shows that there are relatively few longer-tenured employees. It's possible that they're the higher-ranking, higher-paid employees.

As the next step in analyzing the data, we could calculate the mean and median satisfaction scores of employees who left and those who didn't.

```
0 0.667365 0.691 0.440271 0.41
```

As expected, the mean and median satisfaction scores of employees who left are lower than those of employees who stayed. Interestingly, among employees who stayed, the mean satisfaction score appears to be slightly below the median score. This indicates that satisfaction levels among those who stayed might be skewed to the left.

Next, we could examine salary levels for different tenures.

```
In [19]:
          # Create a plot as needed
          # Set figure and axes
          fig, ax = plt.subplots(1, 2, figsize = (22,8))
          # Define short-tenured employees
          tenure short = df1[df1['tenure'] < 7]</pre>
          # Define long-tenured employees
          tenure_long = df1[df1['tenure'] > 6]
          # Plot short-tenured histogram
          sns.histplot(data=tenure_short, x='tenure', hue='salary', discrete=1,
                        hue_order=['low', 'medium', 'high'], multiple='dodge', shrink=.5,
          ax[0].set_title('Salary histogram by tenure: short-tenured people', fontsize='1
          # Plot long-tenured histogram
          sns.histplot(data=tenure_long, x='tenure', hue='salary', discrete=1,
                        hue order=['low', 'medium', 'high'], multiple='dodge', shrink=.4,
          ax[1].set_title('Salary histogram by tenure: long-tenured people', fontsize='14
                    Salary histogram by tenure: short-tenured people
                                                                 Salary histogram by tenure: long-tenured people
           1500
            500
```

The plots above show that long-tenured employees were not disproportionately comprised of higher-paid employees.

Next, we could explore whether there's a correlation between working long hours and receiving high evaluation scores. We could create a scatterplot of average monthly hours versus

```
In [20]: # Create a plot as needed

# Create scatterplot of `average_monthly_hours` versus `last_evaluation`
plt.figure(figsize=(16, 9))
sns.scatterplot(data=df1, x='average_monthly_hours', y='last_evaluation', hue=
plt.axvline(x=166.67, color='#ff6361', label='166.67 hrs./mo.', ls='--')
plt.legend(labels=['166.67 hrs./mo.', 'left', 'stayed'])
plt.title('Monthly hours by last evaluation score', fontsize='14');
```



The following observations can be made from the scatterplot above:

- The scatterplot indicates two groups of employees who left: overworked employees who
 performed very well and employees who worked slightly under the nominal monthly
 average of 166.67 hours with lower evaluation scores.
- There seems to be a correlation between hours worked and evaluation score. There
- isn't a high percentage of employees in the upper left quadrant of this plot; but working long hours doesn't guarantee a good evaluation score.
- Most of the employees in this company work well over 167 hours per month.

Next, we could examine whether employees who worked very long hours were promoted in the last five years.

```
# Create a plot as needed

# Create plot to examine relationship between `average_monthly_hours` and `prom
plt.figure(figsize=(16, 3))
sns.scatterplot(data=df1, x='average_monthly_hours', y='promotion_last_5years',
plt.axvline(x=166.67, color='#ff6361', ls='--')
plt.legend(labels=['166.67 hrs./mo.', 'left', 'stayed'])
plt.title('Monthly hours by promotion last 5 years', fontsize='14');
```



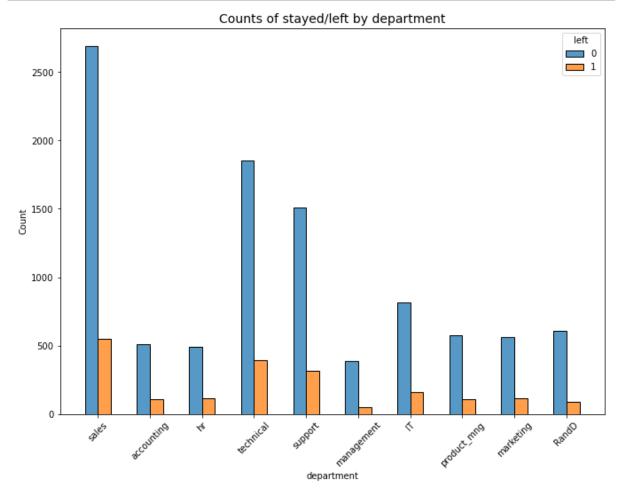
The plot above shows the following:

- very few employees who were promoted in the last five years left
- very few employees who worked the most hours were promoted
- all of the employees who left were working the longest hours

Next, we could inspect how the employees who left are distributed across departments.

technical 2244 support 1821 976 ΙT RandD 694 product_mng 686 marketing 673 accounting 621 hr 601 436 management

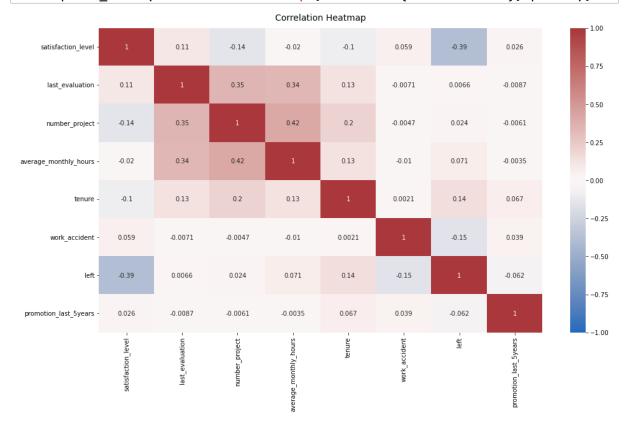
Name: department, dtype: int64



There doesn't seem to be any department that differs significantly in its proportion of employees who left to those who stayed.

Lastly, we could check for strong correlations between variables in the data.

[24]: # Create a plot as needed # Plot a correlation heatmap plt.figure(figsize=(16, 9)) heatmap = sns.heatmap(df0.corr(), vmin=-1, vmax=1, annot=True, cmap=sns.color_p heatmap.set_title('Correlation Heatmap', fontdict={'fontsize':14}, pad=12);



The correlation heatmap confirms that the number of projects, monthly hours, and evaluation scores all have some positive correlation with each other, and whether an employee leaves is negatively correlated with their satisfaction level.

Insights

It appears that employees are leaving the company as a result of poor management. Leaving is tied to longer working hours, many projects, and generally lower satisfaction levels. It can be ungratifying to work long hours and not receive promotions or good evaluation scores. There's a

sizeable group of employees at this company who are probably burned out. It also appears that if an employee has spent more than six years at the company, they tend not to leave.

paCe: Construct Stage

- · Determine which models are most appropriate
- Construct the model
- Confirm model assumptions
- · Evaluate model results to determine how well your model fits the data

Recall model assumptions

Logistic Regression model assumptions

- Outcome variable is categorical
- · Observations are independent of each other
- · No severe multicollinearity among X variables
- · No extreme outliers
- Linear relationship between each X variable and the logit of the outcome variable
- · Sufficiently large sample size

Reflect on these questions as you complete the constructing stage.

- Do we notice anything odd?
- Which independent variables did we choose for the model and why?
- Are each of the assumptions met?
- How well does our model fit the data?
- Can we improve it? Is there anything we would change about the model?
- What resources do I find myself using as I complete this stage?
- Do I have any ethical considerations in this stage?

Step 3. Model Building, Step 4. Results and

Evaluation

- Fit a model that predicts the outcome variable using two or more independent variables
- Check model assumptions
- · Evaluate the model

Identify the type of prediction task.

My goal is to predict whether an employee leaves the company, which is a categorical outcome variable. So this task involves classification. More specifically, this involves binary classification, since the outcome variable left can be either 1 (indicating employee left) or 0 (indicating employee didn't leave).

Identify the types of models most appropriate for this task.

Since the variable I want to predict (whether an employee leaves the company) is categorical, we could either build a Logistic Regression model, or a Tree-based Machine Learning model.

So I could proceed with one of the two following approaches. Or, if we'd like, we could implement both and determine how they compare.

Modeling Approach A: Logistic Regression Model

This approach covers implementation of Logistic Regression.

Logistic regression

Note that binomial logistic regression suits the task because it involves binary classification.

Before splitting the data, encode the non-numeric variables. There are two: department and salary .

department is a categorical variable, which means I can dummy it for modeling.

salary is categorical too, but it's ordinal. There's a hierarchy to the categories, so it's better not to dummy this column, but rather to convert the levels to numbers, 0–2.

```
In [25]: # Copy the dataframe
    df_enc = df1.copy()

# Encode the `salary` column as an ordinal numeric category
    df_enc['salary'] = (
         df_enc['salary'].astype('category')
         .cat.set_categories(['low', 'medium', 'high'])
         .cat.codes
    )

# Dummy encode the `department` column
    df_enc = pd.get_dummies(df_enc, drop_first=False)

# Display the new dataframe
    df_enc.head()
```

Out[25]:

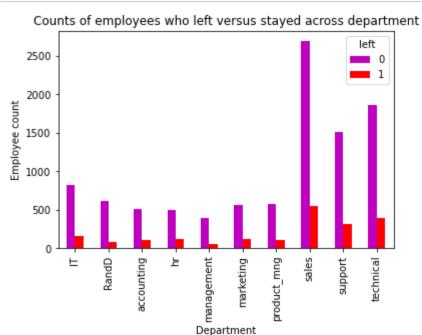
	satisfaction_level	last_e\	/aluation	numbe	r_project	average_monthly_hours	tenure	work_accide
0	0.38		0.53		2	157	3	
1	0.80	0.86	5	262	6			
2	0.11	0.88	7	272	4			
3	0.72	0.87	5	223	5			
4	0.37	0.52	2	159	3			
- 4 ■								>

Create a heatmap to visualize how correlated variables are. Consider which variables we're interested in examining correlations between.



Create a stacked bart plot to visualize number of employees across department, comparing those who left with those who didn't.

[27]: # Create a stacked bart plot to visualize number of employees across department
In the Legend, 0 (purple color) represents employees who did not leave, 1 (re
pd.crosstab(df1['department'], df1['left']).plot(kind ='bar',color='mr')
plt.title('Counts of employees who left versus stayed across department')
plt.ylabel('Employee count')
plt.xlabel('Department')
plt.show()



Since logistic regression is quite sensitive to outliers, it would be a good idea at this stage to remove the outliers in the tenure column that were identified earlier.

In [28]: # Select rows without outliers in `tenure` and save resulting dataframe in a ne
 df_logreg = df_enc[(df_enc['tenure'] >= lower_limit) & (df_enc['tenure'] <= upp
 # Display first few rows of new dataframe
 df_logreg.head()</pre>

-	F 0 0 1	
()iit	ロフロー	٠.
out	20	

	satisfaction_level	last_evaluation	number_project	average_monthly_hours	tenure	work_accide
0	0.38	0.53	2	157	3	
2	0.11	0.88 7	272 4			
3	0.72	0.87 5	223 5			
4	0.37	0.52 2	159 3			
5	0.41	0.50 2	153 3			
4						>

Isolate the outcome variable, which is the variable we want the model to predict.

```
In [29]: # Isolate the outcome variable
y = df_logreg['left']

# Display first few rows of the outcome variable
y.head()
```

Out[29]: 0 1 2 1 3 1 4 1 5 1

Name: left, dtype: int64

Selecting the features I want to use in the model. We consider which variables will help us predict the outcome variable, left .

```
In [30]: # Select the features you want to use in your model
X = df_logreg.drop('left', axis=1)

# Display the first few rows of the selected features
X.head()
```

Out[30]:		satisfaction_level	last_evaluation	number	_project	average	_monthl	y_hours	tenure	work_accide
	0	0.38	0.53		2			157	3	
		2	0.	11 0.8	8 7	272	4			
		3	0.7	72 0.8	7 5	223	5			
		4	0.0	37 0.5	2 2	159	3			
		5	0.4	11 0.5	0 2	153	3			
	4									•

Split the data into training set and testing set. Don't forget to stratify based on the values in y , since the classes are unbalanced.

```
In [31]: # Split the data into training set and testing set
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.25, strat
```

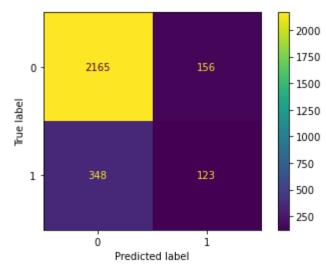
Construct a logistic regression model and fit it to the training dataset.

```
In [32]: # Construct a Logistic regression model and fit it to the training dataset
log_clf = LogisticRegression(random_state=42, max_iter=500).fit(X_train, y_train)
```

Test the logistic regression model: use the model to make predictions on the test set.

```
In [33]: # Use the Logistic regression model to get predictions on the test set
y_pred = log_clf.predict(X_test)
```

Create a confusion matrix to visualize the results of the logistic regression model.



The upper-left quadrant displays the number of true negatives. The upper-right quadrant displays the number of false positives. The bottom-left quadrant displays the number of false negatives. The bottom-right quadrant displays the number of true positives.

True negatives: The number of people who did not leave that the model accurately predicted did not leave.

False positives: The number of people who did not leave the model inaccurately predicted as leaving.

False negatives: The number of people who left that the model inaccurately predicted did not leave

True positives: The number of people who left the model accurately predicted as leaving

A perfect model would yield all true negatives and true positives, and no false negatives or false positives.

Create a classification report that includes precision, recall, f1-score, and accuracy metrics to evaluate the performance of the logistic regression model.

```
In [35]: df_logreg['left'].value_counts(normalize=True)
```

Check the class balance in the data. In other words, check the value counts in the left column. Since this is a binary classification task, the class balance informs the way you interpret

```
Out[35]: 0 0.831468 1 0.168532
```

Name: left, dtype: float64

There is an approximately 83%-17% split. So the data is not perfectly balanced, but it is not too imbalanced. If it was more severely imbalanced, we might want to resample the data to make it more balanced. In this case, we can use this data without modifying the class balance and continue evaluating the model.

```
In [36]: # Create classification report for logistic regression model
         target names = ['Predicted would not leave', 'Predicted would leave']
         print(classification_report(y_test, y_pred, target_names=target_names))
         precision
                       recall f1-score
                                          support
         Predicted would not leave
                                          0.86
                                                    0.93
                                                               0.90
                                                                         2321
          Predicted would leave
                                       0.44
                                                 0.26
                                                            0.33
                                                                       471
                                                               0.82
                                                                         2792
                           accuracy
                                                     2792
                         0.65
                                  0.60
                                            0.61
                                                                     weighted
          macro avg
                    0.79
                               0.82
                                         0.80
                                                   2792
          avg
```

The classification report above shows that the logistic regression model achieved a precision of 79%, recall of 82%, f1-score of 80% (all weighted averages), and accuracy of 82%. However, if it's most important to predict employees who leave, then the scores are significantly lower.

Modeling Approach B: Tree-based Model

This approach covers implementation of Decision Tree and Random Forest.

Isolate the outcome variable.

Select the features.

```
[38]: # Select the features
X = df_enc.drop('left', axis=1)

# Display the first few rows of `X`
X.head()
```

Out[38]: satisfaction_level last_evaluation number_project average_monthly_hours tenure work_accide 0 0.38 0.53 2 3 157 1 0.80 0.86 5 262 6 2 0.11 272 4 88.0 7 3 0.72 0.87 5 223 5 4 0.37 0.52 2 159 3

Split the data into training, validating, and testing sets.

```
In [39]: # Split the data
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.25, strat
```

Decision tree - Round 1

Construct a decision tree model and set up cross-validated grid-search to exhuastively search for the best model parameters.

Fit the decision tree model to the training data.

```
tree1.fit(X_train, y_train)
   [41]:
  %%time
         CPU times: user 2.7 s, sys: 91 ms, total: 2.79 s
         Wall time: 2.8 s
Out[41]: GridSearchCV(cv=4, error_score=nan,
           estimator=DecisionTreeClassifier(ccp_alpha=0.0, class_weight=Non
                                                           criterion='gini', max depth=Non
        e,
         e,
                                                           max_features=None,
           max leaf nodes=None,
           min_impurity_decrease=0.0,
           min_impurity_split=None,
           min samples leaf=1,
           min_samples_split=2,
           min weight fraction leaf=0.0,
           presort='deprecated',
           random_state=0, splitter='bes
         t'),
                       iid='deprecated', n_jobs=None,
           param_grid={'max_depth': [4, 6, 8, None],
           'min_samples_leaf': [2, 5, 1],
                                     'min_samples_split': [2, 4, 6]},
                       pre_dispatch='2*n_jobs', refit='roc_auc', return_train_score=Fal
          se,
                        scoring={'f1', 'precision', 'accuracy', 'roc_auc', 'recall'},
           verbose=0)
         Identify the optimal values for the decision tree parameters.
In [42]:
         # Check best parameters
         tree1.best_params_
Out[42]: {'max_depth': 4, 'min_samples_leaf': 5, 'min_samples_split': 2}
         Identify the best AUC score achieved by the decision tree model on the training set.
In [43]: # Check best AUC score on CV
tree1.best_score_
Out[43]: 0.969819392792457
         This is a strong AUC score, which shows that this model can predict employees who will leave
         very well.
         Next, we can write a function that will help you extract all the scores from the grid search.
   [44]: def make results(model_name:str, model_object, metric:str):
                      Arguments:
                                          model_name (string): what you want the model to
         be called in the output
                                           model object: a fit GridSearchCV object
                  metric (string): precision, recall, f1, accuracy, or auc
```

```
Returns a pandas df with the F1, recall, precision, accuracy, and auc score
 for the model with the best mean 'metric' score across all validation folds
    # Create dictionary that maps input metric to actual metric name in GridSea
metric_dict = {'auc': 'mean_test_roc_auc',
                                                                'precision':
'mean_test_precision',
                    'recall': 'mean_test_recall',
                   'f1': 'mean_test_f1',
                   'accuracy': 'mean_test_accuracy'
    # Get all the results from the CV and put them in a df
cv results = pd.DataFrame(model object.cv results )
    # Isolate the row of the df with the max(metric) score
    best estimator results = cv results.iloc[cv results[metric dict[metric]].id
    # Extract Accuracy, precision, recall, and f1 score from that row
auc = best_estimator_results.mean_test_roc_auc
best estimator results.mean test f1
best_estimator_results.mean_test_recall
                                             precision =
best_estimator_results.mean_test_precision
                                                accuracy =
best estimator results.mean test accuracy
    # Create table of results
table = pd.DataFrame()
    table = pd.DataFrame({'model': [model_name],
'precision': [precision],
                           'recall': [recall],
                           'F1': [f1],
                           'accuracy': [accuracy],
                           'auc': [auc]
                        })
      return
table
```

Use the function just defined to get all the scores from grid search.

```
In [45]: # Get all CV scores
tree1_cv_results = make_results('decision tree cv', tree1, 'auc')
tree1_cv_results
```

Out[45]: model precision recall F1 accuracy auc

0 decision tree cv 0.914552 0.916949 0.915707 0.971978 0.969819 All of these scores from the decision tree model are strong indicators of good model performance.

Recall that decision trees can be vulnerable to overfitting, and random forests avoid overfitting by incorporating multiple trees to make predictions. We could construct a random forest model next.

Random forest - Round 1

Construct a random forest model and set up cross-validated grid-search to exhuastively search for the best model parameters.

Fit the random forest model to the training data.

```
rf1.fit(X_train, y_train) # --> Wall time: ~10min
   [47]:
  %%time
         CPU times: user 9min 7s, sys: 3.01 s, total: 9min 10s
         Wall time: 9min 10s
                               GridSearchCV(cv=4,
Out[47]:
                                                                        error_score=nan,
          estimator=RandomForestClassifier(bootstrap=True,
                                                                          ccp alpha=0.0,
                                                                        criterion='gini',
          class weight=None,
          max_depth=Non
         e,
                                                         max_features='auto',
          max_leaf_nodes=None,
          max samples=None,
          min_impurity_decrease=0.0,
          min_impurity_split=None,
          min samples leaf=1,
          min_samples_split=2,
          min weight fraction leaf=0.0,
           n estimators=100, n jobs=Non
         e,...
                                                              verbose=0,
                                          iid='deprecated', n jobs=None,
          warm start=False),
                       param_grid={'max_depth': [3, 5, None], 'max_features': [1.0],
                                    'max_samples': [0.7, 1.0],
                                    'min_samples_leaf': [1, 2, 3],
                                    'min_samples_split': [2, 3, 4],
```

Specify path to where we want to save your model.

```
In [48]: # Define a path to the folder where you want to save the model
path = '/home/jovyan/work/'
```

Define functions to pickle the model and read in the model.

```
In [49]: def write_pickle(path, model_object, save_as:str):
             1.1.1
                                 path:
                                               path of folder where you want to
                     In:
         save the pickle
                                 model_object: a model you want to pickle
                            filename for how you want to save the model
                 save_as:
             Out: A call to pickle the model in the folder indicated
              with open(path + save_as + '.pickle', 'wb') as
         to_write:
                           pickle.dump(model_object, to_write)
         def read pickle(path, saved model name:str):
In [50]:
             In:
                                   path to folder where you want to read from
                 saved model name: filename of pickled model you want to read in
             Out:
                 model: the pickled model
             with open(path + saved_model_name + '.pickle', 'rb') as to_read:
                 model = pickle.load(to read)
             return model
```

Use the functions defined above to save the model in a pickle file and then read it in.

```
In [51]: # Write pickle
write_pickle(path, rf1, 'hr_rf1')
In [52]: # Read pickle
rf1 = read_pickle(path, 'hr_rf1')
```

Identify the best AUC score achieved by the random forest model on the training set.

```
In [53]: # Check best AUC score on CV
rf1.best_score_
Out[53]: 0.9804250949807172
```

Identify the optimal values for the parameters of the random forest model.

```
In
         [54]: # Check best params
         rf1.best_params_
Out[54]: {'max_depth': 5,
          'max_features': 1.0,
          'max_samples': 0.7,
          'min_samples_leaf': 1,
          'min_samples_split': 4,
          'n_estimators': 500}
         Collect the evaluation scores on the training set for the decision tree and random forest models.
In [55]: # Get all CV scores
         rf1_cv_results = make_results('random forest cv', rf1, 'auc')
         print(tree1_cv_results)
         print(rf1_cv_results)
                       model precision
                                           recall
                                                         F1 accuracy
                                                                             auc
         0 decision tree cv
                               0.914552 0.916949 0.915707 0.971978 0.969819
                                                              auc 0 random
         model precision
                             recall
                                           F1 accuracy
         forest cv 0.950023 0.915614 0.932467 0.977983 0.980425
```

The evaluation scores of the random forest model are better than those of the decision tree model, with the exception of recall (the recall score of the random forest model is approximately 0.001 lower, which is a negligible amount). This indicates that the random forest model mostly outperforms the decision tree model.

Next, we can evaluate the final model on the test set.

Define a function that gets all the scores from a model's predictions.

```
In [56]: def get_scores(model_name:str, model, X_test_data, y_test_data):
             Generate a table of test scores.
             In:
                         model name (string): How you want your model to be named in
         the output
                            model:
                                                   A fit GridSearchCV object
                               numpy array of X_test data
                                                             y_test_data:
         X test data:
         numpy array of y_test data
             Out: pandas df of precision, recall, f1, accuracy, and AUC scores for your
             1.1.1
             preds = model.best_estimator_.predict(X_test_data)
             auc = roc_auc_score(y_test_data, preds)
         accuracy = accuracy_score(y_test_data, preds)
         precision = precision_score(y_test_data, preds)
         recall = recall score(y test data, preds)
         f1_score(y_test_data, preds)
             table = pd.DataFrame({'model': [model name],
         'precision': [precision],
                                    'recall': [recall],
                                    'f1': [f1],
                                    'accuracy': [accuracy],
                                    'AUC': [auc]
                                   })
               return
         table
```

Now use the best performing model to predict on the test set.

The test scores are very similar to the validation scores, which is good. This appears to be a strong model. Since this test set was only used for this model, we can be more confident that our model's performance on this data is representative of how it will perform on new, unseen data.

Feature Engineering

We might be skeptical of the high evaluation scores. There is a chance that there is some data leakage occurring. Data leakage is when we use data to train the model that should not be used during training, either because it appears in the test data or because it's not data that we'd expect to have when the model is actually deployed. Training a model with leaked data can give an unrealistic score that is not replicated in production.

In this case, it's likely that the company won't have satisfaction levels reported for all of its employees. It's also possible that the average_monthly_hours column is a source of some data leakage. If employees have already decided upon quitting, or have already been identified by management as people to be fired, they may be working fewer hours.

The first round of decision tree and random forest models included all variables as features. This next round will incorporate feature engineering to build improved models.

We could proceed by dropping satisfaction_level and creating a new feature that roughly captures whether an employee is overworked. We could call this new feature overworked . It will be a binary variable.

```
In [58]: # Drop `satisfaction_level` and save resulting dataframe in new variable
    df2 = df_enc.drop('satisfaction_level', axis=1)

# Display first few rows of new dataframe
    df2.head()
```

```
Out[58]: <u>last_evaluation_number_project_average_monthly_hours_tenure_work_accident_left_promotio</u>
            0
                         0.53 2
                                      157
                                              3
                                                      0
                                                              1
            1
                         0.86 5
                                      262
                                              6
                                                      0
                                                              1
            2
                         0.88 7
                                      272
                                                      0
                                                              1
            3
                         0.87 5
                                      223
                                              5
                                                      0
                                                              1
                         0.52 2
                                      159
                                              3
                                                      0
                                                              1
```

```
In [59]: # Create `overworked` column. For now, it's identical to average monthly hours.
df2['overworked'] = df2['average_monthly_hours']

# Inspect max and min average monthly hours values
print('Max hours:', df2['overworked'].max())
print('Min hours:', df2['overworked'].min())
```

Max hours: 310 Min hours: 96

166.67 is approximately the average number of monthly hours for someone who works 50 weeks per year, 5 days per week, 8 hours per day.

We could define being overworked as working more than 175 hours per month on average.

To make the overworked column binary, we could reassign the column using a boolean mask.

- df3['overworked'] > 175 creates a series of booleans, consisting of True for every value > 175 and False for every values ≤ 175
- .astype(int) converts all True to 1 and all False to 0

```
In [60]: # Define `overworked` as working > 175 hrs/week
    df2['overworked'] = (df2['overworked'] > 175).astype(int)

# Display first few rows of new column
    df2['overworked'].head()
```

Out[60]: 0 0

1 1

2 1

3 1

4 6

Name: overworked, dtype: int64

Drop the average_monthly_hours column.

```
In [61]: # Drop the `average_monthly_hours` column
df2 = df2.drop('average_monthly_hours', axis=1)

# Display first few rows of resulting dataframe
df2.head()
```

Out[61]: last_evaluation number_project tenure work_accident left promotion_last_5years salary 0.53 3 0 0 0 0 1 0.86 5 0 1 0 6 2 7 0.88 4 0 1 0 1 3 0.87 5 5 0 1 0 0 0.52 2 3 0 1 0 0

Again, isolate the features and target variables

```
In [62]: # Isolate the outcome variable
y = df2['left']

# Select the features
X = df2.drop('left', axis=1)
```

Split the data into training and testing sets.

```
[63]:
  Create test data
         X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.25, strat
         Decision tree - Round 2
In
In [64]:
         # Instantiate model
         tree = DecisionTreeClassifier(random state=0)
         # Assign a dictionary of hyperparameters to search over
         cv_params = {'max_depth':[4, 6, 8, None],
                       'min_samples_leaf': [2, 5, 1],
                       'min_samples_split': [2, 4, 6]
         # Assign a dictionary of scoring metrics to capture
         scoring = {'accuracy', 'precision', 'recall', 'f1', 'roc_auc'}
         # Instantiate GridSearch
         tree2 = GridSearchCV(tree, cv params, scoring=scoring, cv=4, refit='roc auc')
         tree2.fit(X_train, y_train)
[65]: %time
         CPU times: user 2.49 s, sys: 1.36 ms, total: 2.49 s
         Wall time: 2.49 s
Out[65]: GridSearchCV(cv=4, error score=nan,
          estimator=DecisionTreeClassifier(ccp_alpha=0.0, class_weight=Non
       e,
                                                        criterion='gini', max_depth=Non
         e,
                                                        max_features=None,
          max_leaf_nodes=None,
          min_impurity_decrease=0.0,
          min impurity split=None,
          min_samples_leaf=1,
          min samples split=2,
          min weight fraction leaf=0.0,
          presort='deprecated',
          random_state=0, splitter='bes
         t'),
                      iid='deprecated', n_jobs=None,
          param_grid={'max_depth': [4, 6, 8, None],
           'min_samples_leaf': [2, 5, 1],
                                   'min_samples_split': [2, 4, 6]},
                      pre_dispatch='2*n_jobs', refit='roc_auc', return_train_score=Fal
```

```
se,
                      scoring={'f1', 'precision', 'accuracy', 'roc_auc', 'recall'},
          verbose=0)
   [66]: # Check best params
         tree2.best_params_
Out[66]: {'max depth': 6, 'min samples leaf': 2, 'min samples split': 6}
In [67]: # Check best AUC score on CV
tree2.best score
Out[67]: 0.9586752505340426
```

This model performs very well, even without satisfaction levels and detailed hours worked data.

Next, check the other scores.

```
In [68]: # Get all CV scores
         tree2_cv_results = make_results('decision tree2 cv', tree2, 'auc')
         print(tree1 cv results)
         print(tree2_cv_results)
```

model precision recall F1 accuracy auc 0 decision tree cv 0.914552 0.916949 0.915707 0.971978 0.969819 model precision recall F1 accuracy auc 0 decision tree2 cv 0.856693 0.903553 0.878882 0.958523 0.958675

Some of the other scores fell. That's to be expected given fewer features were taken into account in this round of the model. Still, the scores are very good.

Random forest - Round 2

```
In [69]: # Instantiate model rf =
         RandomForestClassifier(random_state=0)
         # Assign a dictionary of hyperparameters to search over
         cv_params = {'max_depth': [3,5, None],
         'max_features': [1.0],
                      'max_samples': [0.7, 1.0],
                      'min samples leaf': [1,2,3],
                      'min samples_split': [2,3,4],
                      'n_estimators': [300, 500],
                      }
         # Assign a dictionary of scoring metrics to capture
         scoring = {'accuracy', 'precision', 'recall', 'f1', 'roc_auc'}
```

```
# Instantiate GridSearch
         rf2 = GridSearchCV(rf, cv_params, scoring=scoring, cv=4, refit='roc_auc')
   [70]: %%time rf2.fit(X_train, y_train) # --> Wall time:
         7min 5s
         CPU times: user 7min 10s, sys: 1.17 s, total: 7min 11s
         Wall time: 7min 11s
Out[70]:
                               GridSearchCV(cv=4,
                                                                        error_score=nan,
          estimator=RandomForestClassifier(bootstrap=True,
                                                                          ccp_alpha=0.0,
                                                                       criterion='gini',
          class weight=None,
          max_depth=Non
         e,
                                                         max features='auto',
          max leaf nodes=None,
          max_samples=None,
          min_impurity_decrease=0.0,
          min_impurity_split=None,
          min_samples_leaf=1,
          min samples split=2,
          min weight fraction leaf=0.0,
           n estimators=100, n jobs=Non
                                                              verbose=0,
         e,...
                                          iid='deprecated', n_jobs=None,
          warm_start=False),
                       param_grid={'max_depth': [3, 5, None], 'max_features': [1.0],
                                   'max_samples': [0.7, 1.0],
                                   'min_samples_leaf': [1, 2, 3],
                                    'min_samples_split': [2, 3, 4],
                                   'n_estimators': [300, 500]},
                       pre_dispatch='2*n_jobs', refit='roc_auc', return_train_score=Fal
         se,
                       scoring={'f1', 'precision', 'accuracy', 'roc_auc', 'recall'},
          verbose=0)
In
In [71]: # Write pickle
         write_pickle(path, rf2, 'hr_rf2')
In [72]: |# Read in pickle
         rf2 = read_pickle(path, 'hr_rf2')
         rf2.best_params_
Out[73]: {'max_depth': 5,
           'max features': 1.0,
[73]: # Check best params
           'max samples': 0.7,
           'min_samples_leaf': 2,
           'min_samples_split': 2,
```

```
'n_estimators': 300}
In [74]: # Check best AUC score on CV
rf2.best_score_
Out[74]: 0.9648100662833985
```

```
[75]: # Get all CV scores
    rf2_cv_results = make_results('random forest2 cv', rf2, 'auc')
    print(tree2_cv_results)
    print(rf2_cv_results)
```

```
        model
        precision
        recall
        F1
        accuracy
        auc

        0 decision tree2 cv
        0.856693
        0.903553
        0.878882
        0.958523
        0.958675

        model precision recall
        F1
        accuracy
        auc
        0
        random

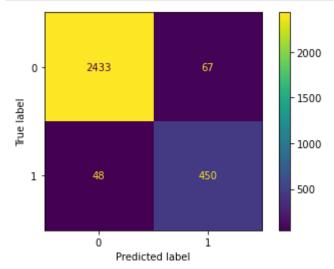
        forest2 cv
        0.866758
        0.878754
        0.872407
        0.957411
        0.96481
```

Again, the scores dropped slightly, but the random forest performs better than the decision tree if using AUC as the deciding metric.

Score the champion model on the test set now.

This seems to be a stable, well-performing final model.

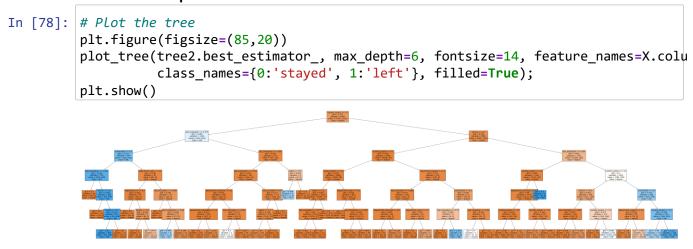
Plot a confusion matrix to visualize how well it predicts on the test set.



The model predicts more false positives than false negatives, which means that some employees may be identified as at risk of quitting or getting fired, when that's actually not the case. But this is still a strong model.

For exploratory purpose, We might want to inspect the splits of the decision tree model and the most important features in the random forest model.

Decision tree splits



Note that we can double-click on the tree image to zoom in on it and inspect the splits.

Decision tree feature importance

We can also get feature importance from decision trees (see the <u>DecisionTreeClassifier scikitlearn</u> documentation

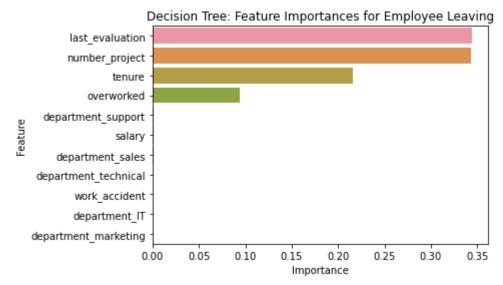
(https://scikitlearn.org/stable/modules/generated/sklearn.tree.DecisionTreeClassifier.html#sklearn.tree.Decision for details).

last_evaluation	0.343958
number_project	0.343385
tenure	0.215681
overworked	0.093498
department_support	0.001142
salary	0.000910
department_sales	0.000607
department_technical	0.000418
work_accident	0.000183

department_IT 0.000139 department_marketing 0.000078

We can then create a barplot to visualize the decision tree feature importances.

```
In [80]: sns.barplot(data=tree2_importances, x="gini_importance", y=tree2_importances.in
    plt.title("Decision Tree: Feature Importances for Employee Leaving", fontsize=1
    plt.ylabel("Feature")
    plt.xlabel("Importance")
    plt.show()
```



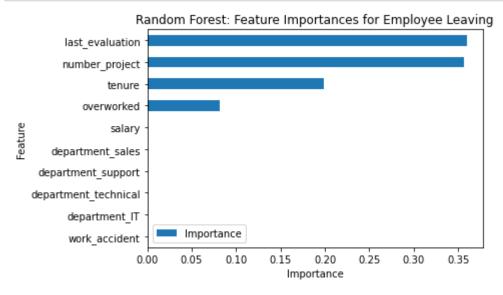
The barplot above shows that in this decision tree model, last_evaluation , number_project , tenure , and overworked have the highest importance, in that order.

These variables are most helpful in predicting the outcome variable, left .

Random forest feature importance

Now, plot the feature importances for the random forest model.

```
# Get feature importances
In [81]:
         feat_impt = rf2.best_estimator_.feature_importances_
         # Get indices of top 10 features
         ind = np.argpartition(rf2.best_estimator_.feature_importances_, -10)[-10:]
         # Get column labels of top 10 features
         feat = X.columns[ind]
         # Filter `feat_impt` to consist of top 10 feature importances
         feat impt = feat impt[ind]
         y_df = pd.DataFrame({"Feature":feat,"Importance":feat_impt})
         y sort df = y df.sort values("Importance")
         fig = plt.figure()
         ax1 = fig.add_subplot(111)
         y_sort_df.plot(kind='barh',ax=ax1,x="Feature",y="Importance")
         ax1.set title("Random Forest: Feature Importances for Employee Leaving", fontsi
         ax1.set ylabel("Feature")
         ax1.set_xlabel("Importance")
         plt.show()
```



The plot above shows that in this random forest model, last_evaluation,

number_project, tenure, and overworked have the highest importance, in that order.

These variables are most helpful in predicting the outcome variable, left , and they are the same as the ones used by the decision tree model.

pacE: Execute Stage

- Interpret model performance and results
- Share actionable steps with stakeholders

Recall evaluation metrics

- **AUC** is the area under the ROC curve; it's also considered the probability that the model ranks a random positive example more highly than a random negative example.
- **Precision** measures the proportion of data points predicted as True that are actually True, in other words, the proportion of positive predictions that are true positives.
- **Recall** measures the proportion of data points that are predicted as True, out of all the data points that are actually True. In other words, it measures the proportion of positives that are correctly classified.
- Accuracy measures the proportion of data points that are correctly classified.
- F1-score is an aggregation of precision and recall.

Reflect on these questions as you complete the executing stage.

- What key insights emerged from the model(s)?
- What business recommendations do we propose based on the models built?
- What potential recommendations would we make to the manager/company?
- Do I think the model could be improved? Why or why not? How?
- Given what I know about the data and the models we were using, what other questions could we address for the team?
- What resources do I find yourself using as I complete this stage?
- Do I have any ethical considerations in this stage?

Step 4. Results and Evaluation

- Interpret model
- Evaluate model performance using metrics
- Prepare results, visualizations, and actionable steps to share with stakeholders

Summary of model results

Logistic Regression

The logistic regression model achieved precision of 80%, recall of 83%, f1-score of 80% (all weighted averages), and accuracy of 83%, on the test set.

Tree-based Machine Learning

After conducting feature engineering, the decision tree model achieved AUC of 93.8%, precision of 87.0%, recall of 90.4%, f1-score of 88.7%, and accuracy of 96.2%, on the test set. The random forest modestly outperformed the decision tree model.

Conclusion, Recommendations, Next Steps

The models and the feature importances extracted from the models confirm that employees at the company are overworked.

To retain employees, the following recommendations could be presented to the stakeholders:

- Cap the number of projects that employees can work on.
- Consider promoting employees who have been with the company for atleast four years, or conduct further investigation about why four-year tenured employees are so dissatisfied.
- Either reward employees for working longer hours, or don't require them to do so. If
- employees aren't familiar with the company's overtime pay policies, inform them about this. If the expectations around workload and time off aren't explicit, make them clear.
- Hold company-wide and within-team discussions to understand and address the company work culture, across the board and in specific contexts.
- High evaluation scores should not be reserved for employees who work 200+ hours per month. Consider a proportionate scale for rewarding employees who contribute more/put in more effort.

Next Steps

It may be justified to still have some concern about data leakage. It could be prudent to consider how predictions change when last_evaluation is removed from the data. It's possible that evaluations aren't performed very frequently, in which case it would be useful to be able to predict employee retention without this feature. It's also possible that the evaluation score determines whether an employee leaves or stays, in which case it could be useful to pivot and try to predict performance score. The same could be said for satisfaction score.

For another project, we could try building a K-means model on this data and analyzing the clusters. This may yield valuable insight.