

# Lucky Ehis Omobhude

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## Profile

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Over 10 years in banking operations analyst with experience of successfully coordinating the activities of branch / deposit operation departments concerned with payment systems, electronic banking, automated clearing house (ACH), transaction non-post exceptions, and stop pay transaction exception review and posting, ACH return, checks handling, IRS and state tax levy processing, subpoena and retraining order. Comfortable working with people of all levels and having an excellent commercial approach to solving problems and developing business processes. Having proven people management skills, with the ability to manage performance and motivate staff on an individual and team level. Now looking for a new and challenging managerial or consultancy position, one which will make best use of my existing skills and experience and also further my personal and professional development.

### Strengths in:

MAS500DD

Consumer database analysis

Foundations of Data

Electronic Banking

Decision Methods and Modeling

Optimization and Risk Assessment

Advanced Data Analytics

Business Research

Management Science through Spreadsheets

Financing and banking relationships

Customer complaints resolution

Microsoft Office and The Internet

Cost control and reduction

SQL

Intra bank and Fed transaction analysis

Operation database analysis

Enterprise Data Management

Presentation and Visualization of Data

Predictive Analytics

Capstone in Data Analytics

Quantitative Analysis for Decision Making

Project Management

Payment System

ACH Analysis

Personnel management and teambuilding

Quality and productivity improvement

## Skills Summary

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### Management

- Team work to ensuring management goals are met and surpass.
- Goals oriented, providing feedback for goals achievement
- Utilized interpersonal & communication skills when dealing with co-workers

### Customer Service

- Delighting customer with top most priority services and assistance
- Utilized courteous and professional communications with clients and subordinates
- Continuously met or exceeded company mandated quota's
- Brainstormed with team to identify strategies for improved efficiency.

## **Research**

- Profound excellent collection of problem details, understanding its nature and proffering a lasting solution.
- Excellent problem solving skills and research techniques used when researching, analyzing and resolving complex service issues
- Called upon research skills to gather account history when generating answers for clients.

## **Education**

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**Career Center New York City ~ 2015 SQL Server**

**Master of Science (MSc), Data Analytics ~ 2015 Southern New Hampshire University**

*2016 Graduate .100% online*

**English and Advance Writing 3 units ~ 2014 SPS CUNY, NY**

**B.sc, Computer Science ~ 2010 2<sup>nd</sup> Class Hons. (Lower Division), University Of  
Ilorin, Nigeria**

**Higher Diploma, Accounting ~ 2010 Lower Credit. The Polytechnic, Ibadan Nigeria**

## **Employment Background**

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***Bridgehampton National Bank – Bridgehampton, NY***

**BANK OPERATION ANALYST      September 2012 – April 2015**

Driving operational improvements, facilitating inter-banking transaction via ACH and non ACH. Responsible for analyzing, monitoring and continually improving standards of performance and quality skills within the operation.

### ***Duties:***

- ❖ Managing a team of approximately 8 employees in a busy work environment.
- ❖ Processing and correction of deposit transaction non-post analysis
- ❖ Payment system processing analysis
- ❖ Electronic Banking system
- ❖ Automatic clearing house (ACH) processing of incoming and outgoing cash letter
- ❖ Encouraging, identifying and developing best practice strategy.
- ❖ Ensuring compliance to IRS, State levy returns and subpoena restriction
- ❖ Ensuring Payment are accurate and stooped
- ❖ Working closely with the Financial Manager, Facilities Manager, IT Manager and HR department.

***United Bank for Africa (UBA) – Lagos, Nigeria***

FUND TRANSFER AND COORDINATOR

April 2007 – May 2010

***Duties:***

- ❖ Facilitating and coordinating of loan product and processing.
- ❖ Ensuring that loan are processed in line with regulation and procedure
- ❖ Reviewing of loan documentation.
- ❖ Acting as a personal banker and product adviser

**Professional Memberships**

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America Banker's Association

**References will be provided upon request.**