TEL » Principles of Managemer	Announcements About the Course Ask a Question Progress 1	Mentor
nit 11 - Week 9		
Course outline How does an NPTEL online	Assignment_9	
course work? Week 0 : Assignment 0	The due date for submitting this assignment has passed. As per our records you have not submitted this assignment. Due on 2020-11-18, 23	:59 IST.
Week 1	There are different phases in organisation growth cycle. Which one of the following is not an organisational growth phase as per L. Greiner? (a) Authority	1 point
Week 2	(b) Creativity (c) Delegation	
Week 3 Week 4	O(d) Coordination No, the answer is incorrect. Score: 0	
Week 5	Accepted Answers: (a) Authority	
Week 6	How many categories of organisational change have you learnt about? True	1 point
Week 7 Week 8	(a) Two (b) Three (c) Four	
Week 9	O (d) Five No, the answer is incorrect.	
 Lecture 41 : Concept, importance, elements of organizational change 	Score: 0 Accepted Answers: (b) Three	
Lecture 42 : Concept, importance, elements of	3) 'Feeling appreciated, valued, or needed' are the issues related to which component of organisational change?	1 point
organizational change(Continued) • Lecture 43 : Forces and factors	(a) Variety (b) Growth (c) Connection	
Lecture 44 : Resistance to change	(d) Significance No, the answer is incorrect.	
Lecture 45 : Theories of change and resistance to	Score: 0 Accepted Answers: (d) Significance	
Change Lecture 46 : Methods of dealing with change	4) Which one of the following is treated as one of the methods of organisational change?	1 point
Lecture 47 : Methods of dealing with change(Continued)	(a) Decreasing positivity (b) Leadership	
Week 9 Lecture Materials Quiz : Assignment_9	(c) Distance with others (d) Utilisation of weakness in workplace	
Feedback Form of Week 9	No, the answer is incorrect. Score: 0 Accepted Answers: (b) Leadership	
Week 10 Week 11	Which one of the following is an important characteristic of organisational change?	1 point
Week 12	(a) A strategy not an action (b) An event not a process	
Solution	(c) A process not an event (d) None of the above	
Download Videos Live Interactive Session	No, the answer is incorrect. Score: 0 Accepted Answers:	
Text Transcripts	(c) A process not an event Find out the factor from the followings that does not affect organisational change?	1 point
	(a) Psychological (b) Personal	
	(c) Social (d) Geographical	
	No, the answer is incorrect. Score: 0 Accepted Answers:	
	(d) Geographical 7) What type of radical change have you seen when incremental change like product improvement is happened?	1 point
	(a) Transform entire organisation	r point
	(b) New products create new markets (c) Reach new equilibrium (d) All of the above	
	No, the answer is incorrect. Score: 0	
	Accepted Answers: (b) New products create new markets	
	8) Which one of the followings is not an internal force that affects organisational change? (a) Vision	0 points
	(b) Continuous leadership (c) Conflict	
	O (d) Policy No, the answer is incorrect. Score: 0	
	Accepted Answers: (c) Conflict	
	9) Which one is not an internal force affecting for organisational change? (a) Technology change	1 point
	(b) Organisational silence (c) Nature of workforce	
	O(d) Managerial position No, the answer is incorrect.	
	Score: 0 Accepted Answers: (a) Technology change	
	10) Typical kinds of change efforts directed at human resources include changing culture in response to diversity,, changing top management team, etc. Fill up the blank.	1 point
	(a) Neglecting training and development (b) Keeping employees out of the company culture	
	(c) Reward systems (d) None of the above	
	No, the answer is incorrect. Score: 0 Accepted Answers:	
	(c) Reward systems	di
	11) How many types of resistance to change have you learnt from the lecture? (a) Six	1 point
	(b) Five (c) Four (d) Three	
	O (d) Three No, the answer is incorrect. Score: 0	
	Accepted Answers: (d) Three	
	12) Which is the main reason for resistance to change sought to be realised? (a) Dare to unforeseen events	1 point
	(a) Dare to unioreseen events (b) Loss of status or job security (c) Highly aligned reward system	
	O (d) None of the above No, the answer is incorrect.	
	Score: 0 Accepted Answers: (b) Loss of status or job security	
	13) Difference in orientation, power and conflict are related to which level source of resistance to change?	1 point
	(a) Individual level (b) Sub unit level	
	(c) Group level (d) None of the above No, the answer is incorrect.	
	Score: 0 Accepted Answers: (b) Sub unit level	
	14) Which of the following is one of the advantages of resistance to change.	1 point
	(a) Avoids employees (b) Analyses the risk	
	(c) Creates diverse risk plans (d) All the above	
	No, the answer is incorrect. Score: 0 Accepted Answers:	
	(b) Analyses the risk 15) Resistance is a very strong and contagious force. It is useful to prepare and have productive antidotes for the situation like regular checking posture,	1 point
	physical balance and breathing as a man. (a) True	
	O (b) False No, the answer is incorrect.	
	Score: 0 Accepted Answers: (a) True	
	16) Which one of the following is not included in organisational level forces of resistance to change?	1 point
	(a) Organisational structure (b) Organisational conflict	
	(c) Organisational culture (d) Over determination	
	No, the answer is incorrect. Score: 0 Accepted Answers: (b) Organisational conflict	
	(b) Organisational conflict 17) 'Establishing the new force for status quo' is found in which stage of three stage model theory?	1 point
	(a) Refreeze	

(b) Moving

(c) Unfreeze

Accepted Answers: (a) Refreeze

(a) Henri Fayol

(c) Kurt Lewin

(d) John Kotter

Accepted Answers: (d) John Kotter

(a) Australia

(b) Canada

(c) France

(d) Germany

Accepted Answers:

(a) Australia

No, the answer is incorrect. Score: 0

(b) Ronald Havelock

No, the answer is incorrect. Score: 0

19) In which country Elton Mayo was born?

(a) Education and communication

(b) Participation and involvement

(c) Manipulation and cooperation

(d) None of the above

No, the answer is incorrect. Score: 0

Accepted Answers: (a) Education and communication

(d) None of the above

No, the answer is incorrect. Score: 0

18) Who has developed Change Management Theory which has eight stages and every one of them focuses on employees' response to change?

20) The benefits like promoting motivation, source of information and acting as controlling process are related to which approach of dealing with change? 1 point

1 point

1 point