

## **Leave Management System**

## **Context**

Employees raise leave requests. Manager approves/rejects. HR can override (approve/reject/cancel) and edit balances. Employees should never see or act on others' requests. Audit logs must track every action.

#### **Key Workflow**

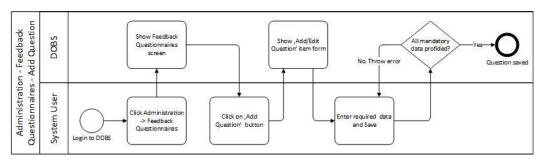
- 1. Employee submits leave (type, start/end dates, reason, attachment).
- 2. Manager gets notification  $\rightarrow$  Approve/Reject with mandatory comment on rejection.
- 3. HR can: override decision, adjust balance, cancel leave post-approval.
- 4. Leave balance auto-deducts on approval; returns on rejection/cancellation.
- 5. Email notifications to employee & manager on each status change.

### **Validations**

- Mandatory fields: leave type, start date, end date, reason (>10 chars).
- Cannot apply leave in the past (except HR back-dating).
- Half-day rule allowed only for Sick/Casual leave.
- No overlapping dates with existing approved or pending leaves.
- Rejection comment mandatory for Manager/HR.
- Only HR can edit leave balance.



# **Feedback Questionnaires**



As System User with relevant permissions, I wish to see manageable feedback questionnaires in Administration section. To do so I click on the 'Administration' button and choose 'Feedback Questionnaires' from expanded list.

On the screen, there are some filters by which I can sort the grid. Those are:

- Is Active drop-down with following values:
  - o All
  - Active
  - Inactive
- Question Type drop-down with following values
  - o Al
  - Closed 1-10 satisfaction range
  - Open free text field
- Feedback Against drop-down with following values:
  - o All
  - Day Opportunity
  - o Service User
  - o Provider

On the top right-hand corner of the page there is 'Add Question' button that allows me to add new feedback question into the system. And below there is a grid with currently exiting list of Feedback Questionnaires with following information provided:

- Is Active checkbox
- Question
- Question type
- Feedback Against
- Manage column with:
  - o Edit little pen icon that represents functionality that allows to edit Question details
  - Deactivate/Activate indeterminate/checked checkbox that allows to activate/deactivate Question

Results are listed 10 items per page.