Contact

www.linkedin.com/in/eizat-
mushtaq-778b5a60 (LinkedIn)

Top Skills

Machine Learning

Deep Learning

Android Development

Languages

Urdu (Native or Bilingual)

Kashmiri (Native or Bilingual)

English (Full Professional)

Certifications

Intro to Python for Data Science
Course

Honors-Awards

Best Outgoing Student of 2017

Eizat Mushtaq

Data Scientist at AT&T
Orange County, California Area

Experience

AT&T
Data Scientist
August 2019 - Present (8 months)
Greater Los Angeles Area

AT&T
1 year

Data Science Intern
September 2018 - May 2019 (9 months)
Greater Los Angeles Area, CA

Technologies used: IBM Watson, Python, MS Excel, Tableau, MicroStrategy

• Analyzing and Visualizing customer satisfaction data to identify issues in
customer experience to reduce churn
• Used IBM Watson (Watson Tone Analyzer) to analyze open-ended survey
questions
• Used Python, Tableau and MicroStrategy to process and visualize responses
from IBM Watson

Artifical Intelligence Intern
June 2018 - August 2018 (3 months)
Plano, Texas

Technologies used: Microsoft cognitive services (LUIS), Microsoft bot
framework (Open Source), Typescript, Python, Agile process, Bash,
JavaScript, Git

• Created two conversational chatbots integrated with AT&T internal portal for
solving customer ordering issues and developed metrics used to evaluate the
bots
• Used LUIS model to understand user intent by training on various text
responses
• Reduced the average chat time from 21 minutes to few seconds resulted in
significant savings in cost and resources

California State University, Fullerton
Graduate Assistant
February 2018 - September 2018 (8 months)
Fullerton

Part-time Graduate Assistant

Responsible for providing administrative assistance in systematic collection of data for improving student learning and development

Developing syntaxes in SPSS to validate data for academic analysts

Responsible for maintaining department website www.fullerton.edu/data, creating surveys using Qualtrics, logging, tracking information using Ms Excel and providing support for events and meetings.

NIIT Limited
Student Internship
July 2015 - August 2015 (2 months)
Srinagar Area, India

-Successfully completed professional training on CORE JAVA from 5th July 2015 to 15th August 2015 at NIIT Residency Centre Srinagar, an organizational unit of NIIT LTD.

-Conducted a project on a Server chat system using Java. Acquired knowledge on Software engineering, Java, Operating System and Computer networking.

- Gained experience by working on real time projects and methodology of project development used in the IT industry.

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Education

California State University, Fullerton
Master of Science - MS, Computer Science · (2017 - 2019)

Acharya Institutes
Bachelor's Degree, Information Technology · (2013 - 2017)