Contact

www.linkedin.com/in/annytruong
(LinkedIn)
annytruong.github.io (Blog)

Top Skills

SAS
Python
SQL

Languages

English (Native or Bilingual)
Vietnamese (Native or Bilingual)
Spanish (Elementary)

Certifications

Report Services: Documents and
Dashboards
Times Series Modeling
MicroStrategy Analytics for Analysts

Honors-Awards

Travel with Purpose Action Grant
Commitment to Excellence Award

Anny T.
Data Scientist / Consultant
Orange County, California Area

Summary

Not active on LinkedIn. Please excuse delayed response.

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Experience

Slalom
Data & Analytics Strategy Consultant
July 2018 - Present (1 year 9 months)
San Francisco, California

Apple
Data Scientist
December 2016 - November 2017 (1 year)
San Francisco Bay Area

Metis
Data Science Fellow
March 2016 - July 2016 (5 months)
San Francisco Bay Area

Hilton Worldwide
Forecasting Analyst
June 2012 - January 2016 (3 years 8 months)
Carrollton, TX

- Managed, trained, and developed 2 direct reports. Involved in hiring and
developing members of
the Operations Department. Taught a SAS/Regression class to peers and
members of the executive committee.
- Designed and implemented time series models to focus on target markets.
Transitioned the team from basic extrapolation to statistically sound forecasts.
- Optimized workload distribution among vendors based on forecasts of call
volume and analysis of current performance metrics.
- Led a global HRCC initiative to improve consumer experience by linking
client needs to appropriate parties.

University of North Texas
Academic Assistant
September 2010 - December 2011 (1 year 4 months)
Denton, TX

- Tutored students in the concepts of Principles of Microeconomics and Principles of Macroeconomics and also the upper level Intermediate Macroeconomics. Created problem-solving exercises to improve students' understanding of the material.
- Completed the semester-long Teaching Fellowship training course and served as Teaching Assistant for various departmental instructors; recorded confidential information into Excel; proctored exams for the Principles of Microeconomics and Macroeconomics classes.

University of North Texas
Career Peer Advisor
September 2008 - May 2009 (9 months)
Denton, TX

- Provided one-on-one and group sessions with students to assist with finding jobs on campus or around the Denton area.
- Implemented marketing strategy for Career Center events. Created innovative techniques to reach out to students.

The Franklin Partnership LLP
Research Intern
May 2008 - July 2008 (3 months)
Washington, DC

- Assisted in the process of lobbying for Precision Metalforming Association (PMA). Convinced several members of Congress to oppose the manipulation of currency.
- Assisted federal lobbying firm with legislative research and reported on Congressional hearings that are of interest to the partners and the clients.

Capital One
Teller
July 2006 - April 2007 (10 months)
Rowlett, TX

- Set a precedent of how to organize operational paperwork. Ensured 100% score on audits.

- Provided excellent customer service to satisfy needs of customers.
Performed Teller services: check cashing, depositing, bills payment, transfer, referrals.

Bank of America
Teller
July 2005 - June 2006 (1 year)
Richardson, TX

- Served as an ambassador of the bank: greeted customers and created a memorable experience.
- Performed Teller services: check cashing, depositing, bills payment, transfer, and referrals.
- Served as the closing champion and monitored supplies and banking center environment.

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Education

University of North Texas
Master of Science (M.S.), Economic Research · (2009 - 2011)

University of North Texas
Bachelor of Science (B.S.), Economics · (2007 - 2009)

University of North Texas
Bachelor of Arts (B.A.), Political Science · (2007 - 2009)

Dallas County Community College
Associate of Arts (A.A.) · (2005 - 2007)