## Toy Manufacturer Manager Empathy: I need to underrstand which loys are doing vil. I wonu that pool go-Hear See Say Say Do ods avidita ify atfects my decisions. Often ask for better Other managers Registration via Clear and easy to Empathy dashboards is reports and access insights say you misuriderstand dashboards hard to understand via Tableau Saies team Confirmation Tell my team we ne Frustration due Hear complains about about not knowing to better understan to difficult-to-use inconsistentprevious trends product performance evaluation tools and dediring prod. Hear complicated, Request updates Confident, fast Display difficult Pain & Do alload, to interpret and decision making to outdated reports and outdated reduce confusion with visual data methods without visualization